

HP AdvanceNet

Installing and Administering NFS Services

HP Computer Museum www.hpmuseum.net

For research and education purposes only.

Installing and Administering NFS Services



Customer Order Number: B1013-90009 Printed in U.S.A., February 1991



Notice

Hewlett-Packard makes no warranty of any kind with regard to this material, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose. Hewlett-Packard shall not be liable for errors contained herein or for incidental or consequential damages in connection with the furnishing, performance, or use of this material.

Hewlett-Packard assumes no responsibility for the use or reliability of its software on equipment that is not furnished by Hewlett-Packard.

© Copyright 1991 Hewlett-Packard Company.

This document contains proprietary information, which is protected by copyright. All rights are reserved. No part of this document may be photocopied, reproduced or translated to another language without the prior written consent of Hewlett-Packard Company. The information contained in this document is subject to change without notice.

Restricted Rights Legend

Use, duplication or disclosure by the Government is subject to restrictions as set forth in paragraph (b)(3)(B) of the Rights in Technical Data and Software clause in DAR 7-104.9(a).

- © Copyright 1980, 1984, 1986, AT&T, Inc.
- © Copyright 1979, 1980, 1983, 1985-1990, The Regents of the University of California.
- © Copyright, 1979, 1986, 1987, 1988, Sun Microsystems, Inc.

This software and documentation is based in part on the Fourth Berkeley Software Distribution under license from the Regents of the University of California.

DEC[®] and VAX[®] are registered trademarks of Digital Equipment Corp.

UNIX® is a U.S. registered trademark of AT&T in the U.S.A. and in other countries.

NFS is a trademark of Sun Microsystems, Inc.

NOTICE TO USERS

The Network Information Service (NIS) was formerly known as Yellow Pages (YP). The functionality of the two remains the same, only the name has changed. The name Yellow Pages is a registered trademark in the United Kingdom of British Telecommunications plc.

Hewlett-Packard Company 19420 Homestead Road Cupertino, CA 95014 U.S.A.

Printing History

First Edition

February 1991

Table of Contents

Chapter 1	Docum	nentatio	on O	vervi	ew												
Cont	tents of This	Manual															1-2
Conv	ventions																1-5
Doc	umentation C	Guide															1-6
Milit	ary Standard	ls and R	equ	est fo	r Co	omn	ent	Doc	cume	nts							1-7
Chapter 2	NFS S	ervices	Ove	rview	,												
Com	ponents of th	e NFS	Serv	ices													2-2
NFS	Remote File	Access															2-3
N	Named Pipes																2-5
n	nknod() .																2-5
\mathbf{r}	Device Files																2-6
	NFS Mour	ıts: Tur	ning	Off	Dev	ice l	File .	Acc	ess								2-6
	NFS Mour	nts: Mo	untii	ng Fr	om l	NFS	De	vice	Files	5							2-7
Rem	ote Executio	n Facili	ty (R	REX)													2-8
Rem	ote Procedu	re Call (RP(C) (2-9
Rem	ote Procedui	re Call I	roto	ocol (Com	pile	r (R	PCC	GEN)							2-10
	rnal Data Re					_											2-11
	vork Lock Ma	-		•	,												2-12
	vork Informa	_									·	·	·	•	·	·	2-13
	VIS Advantag				•					•	•	•	•	•	•	•	2-13
	IIS Disadvan			•						•	•	•	•	•	•	٠	2-14
	VIS Concepts		·				·		•	•	•	•	•	•	•	•	2-15
	VIS Maps		·						·			·	Ċ	•	•	•	2-16
	IIS Servers ar																2-16
	IIS Domains																2-17
N	JIS Master ar	nd NIS S	Slave	Serv	ers												2-17

	Virtual Home Environment	t (V	HE))												2-19
	VHE Advantages															2-19
	VHE Disadvantages															2-21
	How VHE Works															2-22
	Example Grouping															2-23
Chap	oter 3 Installation															
	NFS Installation Checklist															3-1
	Key Terms															3-3
	Prepare the HP 9000 System															3-5
	Install the NFS Software															3-6
	Use update Program												Ċ			3-6
	Configure a New Kerne											Ċ				3-8
	Add a Computer to the Ne															3-9
Char	oton 4 NES Configurat	·i.am	a n d	Mo	into											
Спар	oter 4 NFS Configurat				iiite	папо	te									4.2
	Key Terms				٠	•	•	•	•	•	•	•	٠	•	•	4-2
	Guidelines					•	•		•	•			٠			4-5
	Network Memory	•			•	•	•						•			4-5
	Configuration Files			•	٠	•			•						•	4-6
	Daemons				•											4-8
	Servers														٠	4-10
	NFS Configuration .															4-11
	Compare /etc/newconfig															4-11
	Set UIDs and GIDs				•											4-12
	Create an NFS Server a	nd a	ın N	FS (Clien	t Us	sing	SAN	1							4-14
	Tips for using SAM															4-14
	Move to the NFS Co	nfig	gurat	tion	Mer	ıu										4-15
	Add or Modify Com	nect	ivity	Info	orma	ition	abo	out a	Re	mot	e Sy	sten	n			
	(Edit /etc/hosts and	d Po	ossib	ly/e	etc/n	etlin	(krc)								4-16
	Specify the Default (Gate	eway	,												4-17
	Allow This System to	o Ac	ccess	s Re	mot	e Fil	e Sy	stem	s vi	a N	FS					
	(Become an NFS C	Clier	nt)													4-17
	Add (Mount) an NF	SF	ile S	yste	m											4-18
	Allow Remote Syste			cces	s Lo	cal	File	Syste	ems	via	NF	S				
	(Become an NFS S															4-19
	View or Modify Whi			ms	Can	Acc	ess l	Loca	l Fi	le S	yste	ms				4-19
	View or Modify Ren	note	Pro	ced	ure (Call	(RP	C) S	erv	ces	Sec	curit	y			4-20
	Reporting in SAM															4.20

Create an NFS Server Manual	lly (W	itho	ut S.	AM))								4-22
 Edit /etc/netnfsrc Edit /etc/inetd.conf 	•												4-22
2. Edit /etc/inetd.conf													4-25
RPC Services Security.													4-25
RPC Entries													4-25
3. Edit /usr/adm/inetd.sec Set Maximum Number	(if ne	cessa	ry)										4-27
Set Maximum Number	of Re	mot	e Co	onne	ctio	ns.							4-27
Specify Accesses to Ser	rvices												4-27
Specify Accesses to Ser RPC Services Security.													4-29
4. Edit /etc/hosts													4-29
Adding IP Addresses.													4-29
Syntax for /etc/hosts.													4-30
Format for /etc/hosts													4-31
Syntax for /etc/hosts. Format for /etc/hosts Permissions.													4-31
Verification													4-32
Copying a Remote /etc													4-32
5. Edit /etc/netgroup .													4-33
5. Edit /etc/netgroup6. Create and Edit /etc/exp	orts												4-35
7. Reboot the System (if n	ecess	ary)											4-40
Create an NFS Client Manual	ly (W	itho	ut Sz	AM)									4-40
7. Reboot the System (if n Create an NFS Client Manual 1. Edit /etc/netnfsrc 2. Mount File Systems													4-40
2. Mount File Systems													4-43
Mount Guidelines .													4-44
Edit /etc/checklist for A	Autom	atic	Mo	ints									4-49
Execute mount for Manu	ıal M	ount	s										4-52
Execute mount for Manu 3. Reboot the System (if no Configure NIS (optional)	ecessa	ry)											4-54
Configure NIS (optional)													4-54
Configure VHE (optional)													4-54
Execute /etc/netnfsrc .													4-54
NFS Maintenance Maintain NFS Services Using Tips for using SAM Move to the NFS Configur													4-55
Maintain NFS Services Using	SAM												4-55
Tips for using SAM .													4-55
Move to the NFS Configur	ation	Mer	ıu									Ċ	4-56
View or Remove Connecti	vity I	nforr	nati	on a	bou	t a F	Remo	ote S	Svste	em	•		
Prevent This System from												·	, ,
(Stop Being an NFS Clie	nt)					. `							4-58
Modify NFS Mount Option	ns												4.50
Remove (Unmount) an NI	FS File	e Svs	tem										4-59
Prevent Remote Systems f	rom A	cces	ssing	z Lo	cal I	File	Syst	ems	via	NFS		•	
(Stop Being an NFS Serv		_											4-59
View or Modify Which Sys		Can	Acc	ess	Loc	al F	ile S	vste	ms				4-60

Prevent system	s from a	ccess	sing	loca	al file	sys	stem	s via	NF	S (w	ithout	using	gSAM)	4-61
Unmount F	ile Syste	ms f	rom	Cli	ent									4-61
Prevent Ac	cess to S	erve	r File	e Sy	ysten	ıs								4-63
Update Softwa	re													4-64
Clock Skew														4-66
Maintain the N														4-69
Planned Do									•					4-69
Unplanned	Downtin	me			٠			•		•		٠		4-70
Chapter 5 Remote	e Executi	ion F	acil	ity	(RE	()								
The on Command														5-2
The -i Option ((Interact	ive N	Aod	e)										5-3
The -n Option	(No Inp	ut M	ode))										5-3
The -d Option	(Debug	Mod	le)											5-4
Configuration :														5-4
Environment Simu	ılation													5-5
Configuring rexd														5-6
The -l option														5-6
The -m option														5-7
The -r option														5-7
Security Consider	ations													5-9
Diagnostics .														5-10
on Command														5-10
rexd Error Me	ssages		•									•		5-11
Chapter 6 The Ne	etwork L	ock I	Man	age	r									
Introduction				_										6-1
Structure of th								•				·		6-2
Starting the Ne								Ċ						6-4
The Locking Prote								•	•	•				6-5
The Network State								•	•	•		•		6-6
The Network Stat	us Monn	lOI		•	•	•	•	•	•	•		•		0-0
-	onfigura	tion	and	Ma	inte	nan	ce							
Key Terms .						:								7-3
NIS Databases														7-6
Local and Global	Maps													7-7
Escape Sequences	s .													7-8
Netgroups .														7-9
Files Delated to N														7 12

	S Commands										7-13
NIS	S Configuration										7-15
	1. Compare /etc/newconfig Files	to I	Exist	ing l	Files	5					7-15
	2. Create an NIS Master Server										7-16
	Preparations for Creating an	NIS	Ma	ster	Ser	ver					7-16
	Restricting Access to the Ma	ster	Ser	ver							7-17
	Creating an NIS Master Serv Starting the NIS Master Serv	er									7-18
	Starting the NIS Master Servi	er									7-19
	3. Create an NIS Client . Creating an NIS Client										7-20
	Creating an NIS Client										7-20
	Altering a Client's Files										7-21
	Starting the NIS Client										7-25
	4. Create an NIS Slave Server										7-26
	Altering a Client's Files Starting the NIS Client 4. Create an NIS Slave Server Preparations for Creating an	NIS	S Sla	ve S	erve	r					7-26
	Creating an NIS Slave Server										7-26
	Starting the NIS Slave Server										7-28
	5. Propagate NIS Maps .										7-29
	5. Propagate NIS Maps . 6. Verify NIS										7-32
NI	S Maintenance										7-33
	Disable NIS										7-33
	Modify NIS Maps										7-34
	Manual Modifications to NIS										7-35
	Examples for Creating Non-S	Stan	dar	IN b	S M	aps					7-36
	Add or Delete a NIS Server										7-37
	Add New Users to a Node										7-38
	Make a Different Node the NIS										7-39
	Create or Change NIS Password	l									7-40
	NIS Password Guidelines										7-40
	NIS Password										7-41
	Log Files										7-41
	Log Files										7-42
	Initial Example Environment	t									7-44
	Modify ypmake										7-45
	Modify Makefile										7-46
	Modify ypinit										7-46
	Maintain a Current Access M	Лар	on	Eacl	ı Sla	ve S	Serv	er			7-47
	Check the Man's Contents										7_47

Chapter 8	VHE Configuration	n and	Ma	inte	nan	ce									
Configura	tion Overview .														8-2
1. Con	aplete Preparation S	teps													8-3
	npare /etc/newconfig														8-4
	ermine File Systems														8-4
4. Crea	ate /etc/vhe_list														8-5
5. Upo	late /etc/passwd														8-7
6. Upo	late /etc/exports ribute /etc/vhe_list a														8-9
7. Dist	ribute /etc/vhe_list a	ind/e	tc/p	assw	/d										8-9
8. Exe	cute /usr/etc/vhe/vhe	_moi	unte	r											8-9
9. Ver	ify that VHE is Corr	ectly	Con	figu	red										8-11
Configura	tion Refinements														8-12
VHE Mai	intenance														8-13
Unmo	unting file systems														8-13
	g or Deleting VHE														8-14
Advanced	0														8-15
	g altlogin and moun											•	•	•	8-15
	1E												•	•	8-16
\$ROO													•	•	8-17
,	ate Mount Points													•	8-17
	VHE for Mail .														8-18
0.58	,	•	•		•	•		•	•	•	•	•		•	0 10
Chapter 9	Troubleshooting														
Key Term	ıs														9-2
•	nooting References				•	-	•	•		•	•	•		•	9-5
	Up and Connectivit		· :tino	•	•	•	•	•	•	•	•	•	•	•	9-5
	leshooting Sections				•	•	•	•	•	•	•	•	•	•	9-6
Guideline			•	•	•	•	•	•	•	•	•	•	•	•	9-7
	on Network Problem		•	•	•	•	•	•	•	•	•		•	•	9-7 9-7
	Troubleshooting		•	•	•	•	•	•	•	•	•	•	•	•	9-7
	nfiguration .		•	•	•	•	•	•	•	•	•	•	•	•	9-8
		•		•	•	•	•	•	•	•	•	•	•	•	9-8
	twork Communicati	-	-	•	•	•	•	•	•	•	•	•	•	٠	9-9
	S and NFS Services			:	•	•	•	•	•	•	•	•	•	•	9-9
	mote Execution (RE			•	•	•	•	•	•	•	•	•	•	•	9-11
	Messages				•	•	•	•	•	•		•	•	•	9-11
	ved Problems					-		•	•	•			•		9-12
	Format				•	•			•	•	•	•	•	•	0.12

Troubleshooting NFS						9-14
Initial Steps to Narrowing the Problem (Flowchart 1)						9-15
Mount Fails (Flowchart 2)						9-19
Server Not Responding (Flowchart 3.1)						9-23
Server Not Responding (Flowchart 3.2)						9-27
Restricted Access (Flowchart 4)						9-31
Programs Hang (Flowchart 5)						9-35
Performance Problems (Flowchart 6)						9-39
Troubleshooting NIS						9-42
Initial Steps to Troubleshooting NIS (Flowchart 7)						9-43
Incorrect NIS Maps (Flowchart 8)						9-45
ypserv Problems (Flowchart 9)						9-49
ypbind Problems (Flowchart 10)						9-51
Multiple NIS Client Problems (Flowchart 11)						9-53
Troubleshooting VHE		•		•	•	9-54
Initial Steps to Troubleshooting VHE (Flowchart 12)		•	•	•	•	9-55
Home Node Goes Down After Mount Complete (Flowchart 1	3)	•	•	•	•	9-57
Checking /etc/passwd and /etc/vhe list Files (Flowchart 14)				•	•	9-59
Consistency of /etc/passwd and /etc/vhe list (Flowchart 15)					•	9-61
Execution of vhe mounter (Flowchart 16)						9-63
Error Message from vhe mounter (Flowchart 17)						9-65
Troubleshooting REX		•		•		9-66
Initial Steps to Troubleshoot REX (Flowchart 18)		•	•	•	•	9-67
Initial Steps to Troubleshoot REX (Flowchart 18.1)		•	•	•	•	9-69
Unknown Host (Flowchart 19)		•	•	•	•	9-71
Cannot Connect to REX Server (Flowchart 20)		•	•	•	•	9-73
User ID Not Valid (Flowchart 21)		•	•	•	•	9-75
User ID Denied Access (Flowchart 22)		•	•	•	•	9-77
REX Server Not Running Mount Daemon (Flowchart 23)		•	•	•	•	9-79
REX Server Denied Access through /etc/exports (Flowchart 2	24)	•	•	•	•	9-81
Mount Point Not a Directory (Flowchart 25)	- • ,		•	•	•	9-85
Command Not Found (Flowchart 26)		•	•	•	•	9-87
Permission Denied (Flowchart 27)		•	•	•	•	9-89
Text File Busy (Flowchart 28)			•	•	•	9-91
Device files/named pipes (Flowchart 29)		•	•	•	•	9-93
		•	•	•	•	, ,,

Appendix A HP NFS Services vs. Local HP-UX

Appendix B	Moving from	RFA t	o NI	FS												
Why Mov	e to NFS Servic	es?														B-1
Simila																B-2
Differe	ences															B-2
Changing	Scripts from R	FA to	NES	3												B-3
	Scripts that Acc				Path	ıs		•		·				•		B-3
	Scripts with Har															B-4
	ange Pathname															B-4
	eate New Pathn		•					Ċ				Ċ				B-5
Appendix C	NFS in an HP	-UX C	lust	ter I	Envi	roni	nen	t								
	X Cluster Term															C-1
NFS C	Configuration ar															C-2
	nfigure .															C-2
	emons .															C-2
Mo	ount/Unmount															C-2
Co	ntext Depende															C-2
	ock Skew .															C-3
NIS C	onfiguration an															C-3
	leshooting .															C-3
	O															
Appendix D	Password Sec	urity														
Appendix E	Relinking App	olicati	ons	with	ı RP	C L	ibra	ırv F	unc	tion	s					
	ault Packet Size			5_				, -			_					E-1
RPC Broa			•	•	•	•	•	•	•	•	•	•	•	•	•	
			٠.	•	•	•	•	•	•	•	•	•	•	٠	•	E-2
Maximum	Number of Fil	e Des	cript	ors			•	•	•					•		E-3

Glossary

Index

Documentation Overview

Before reading this manual, you should be familiar with HP-UX and have access to HP-UX Reference manuals.

Note

The information contained in this manual applies to the HP 9000 Series 300, 400, 600, 700, and 800 computers. Any differences in the installation, configuration, operation, or troubleshooting of these computers are specifically noted.

Except for the "NIS Configuration and Maintenance" chapter, all references to servers and clients apply to NFS servers and clients unless otherwise specified.

You will find this manual helpful if you have any of the following responsibilities for the NFS (Network File System) Services product:

- Installation.
- Initial configuration of NFS, NIS (Network Information Service), VHE (Virtual Home Environment), and REX (Remote Execution Facility) services.
- Routine administration and maintenance of NFS, NIS, VHE, or REX.
- Troubleshooting common NFS, NIS, VHE, or REX problems.

Note

If you are using NFS Services, but have no administrative responsibilities, refer to the *Using NFS Services* manual.

Contents of This Manual

Refer to the following list for a brief description of the information contained in each chapter and appendix.

Chapter 1: Documentation Overview

This chapter describes who should use this manual, what is in this manual, and where to go for more information.

Chapter 2: NFS Services Overview

This chapter provides a brief overview of the NFS Services product, particularly the NFS, RPC, RPCGEN, REX, Network Lock Manager, NIS, and VHE services. It also describes common terms and concepts.

Chapter 3: Installation

This chapter explains how to install the NFS Services product.

Chapter 4: NFS Configuration and Maintenance

The first section explains how to set up your files in the correct configuration. It also describes NFS daemons, servers, and file systems.

The second section explains procedures for maintaining an efficient system. It includes topics such as NFS file access removal and clock skew problems.

Chapter 5: Remote Execution Facility (REX)

This chapter explains how to configure and use the Remote Execution Facility (REX). You can use REX to execute commands on a remote host.

Chapter 6: Network Lock Manager

The Network Lock Manager and the Status Monitor permit cooperating processes to synchronize access to shared files via System V file locking primitives. This chapter describes the Lock Manager in detail.

1-2 Contents of This Manual

Chapter 7: NIS Configuration and Maintenance

The first section explains how to set up your files in a configuration that allows you to centrally administer your NIS databases.

The second section explains procedures for administering and maintaining NIS. It includes topics such as modifying your system to use NIS and changing your NIS password.

Chapter 8: VHE Configuration and Maintenance

This chapter explains how to configure your system to use the Virtual Home Environment (VHE) service. VHE allows you to set up remote login environments to resemble home node login environments.

Chapter 9: Troubleshooting

This chapter describes how to locate and eliminate network problems, specifically those related to the NFS, NIS, VHE, and REX services.

Appendix A: HP NFS Services vs. Local HP-UX

This appendix describes the basic differences between NFS Services and local HP-UX operations.

Appendix B: Moving From RFA to NFS

This appendix describes how to translate RFA applications to NFS applications.

Appendix C: NFS in an HP-UX Cluster Environment

This appendix lists the interactions between NFS Services and HP-UX cluster nodes.

Appendix D: Password Security

This appendix explains the use of encrypted passwords and password security.

Appendix E: Relinking Applications with RPC Library Functions

This appendix describes the changes made to the RPC library functions at HP-UX Release 8.0 and the impact these changes have on applications.

Glossary

The glossary lists and defines terms used in this manual that may not be familiar to you.

Index

The index provides a page reference to the subjects contained within this manual.

1-4 Contents of This Manual

Conventions

Table 1-1 explains the conventions used in this manual.

	Table 1-1. Conventions
Notation	Description
Boldface	Boldface type is used when a term is defined.
Computer Text	Computer type is used for commands and keyboard entries that you must type exactly as shown. It is also used for on-screen prompts and messages.
italics	Italic type is used for emphasis and for titles of manuals and publications.
	Italic type is also used to represent a variable, such as user_login_name.
[Key]	This font is used to indicate a key on the computer's keyboard. When two or more keys appear together with dashes separating them, such as [Ctrl]-[D], press those keys simultaneously to execute the command.
Softkey	This font is used to represent function softkeys that appear at the bottom of your screen.
Underlining	Underlining is used to emphasize a user entry. It distinguishes what you type, such as a command, from other data on the command line, such as the command prompt, a computer response, or a variable. For example:
	\$ date
[]	An element inside brackets in a syntax statement is optional.
•••	A horizontal ellipsis in a syntax statement indicates that a previous element can be repeated. For example:
	[option][option]

Documentation Guide

For More Information	Read
ARPA Services: Daily Use	Using ARPA Services
ARPA Services: System Administration	Installing and Administering ARPA Services
C2 Security	HP-UX System Security Manual HP-UX Beginner's Guide A Beginner's Guide to Using Shells
Commands and System Calls	HP-UX Reference Manual
Network Services: Daily Use	Using Network Services
Network Services: System Administration	Installing and Administering NS Services
Networking: General Information	Networking Overview
NFS Services: Common Commands	Using NFS Services
NFS Services: Programming and Protocols	Programming and Protocols for NFS Services
NFS Services: System Administration	Installing and Administering NFS Services
 Configuration Installation Maintenance Network Information Service (NIS) Network Lock Manager Remote Execution Facility (REX) Troubleshooting Virtual Home Environment (VHE) 	

Military Standards and Request for Comment Documents

To obtain information about available RFCs, contact the:

Network Information Center SRI International 333 Ravenswood Avenue Menlo Park, CA 94025

To obtain information about available MIL-STD specifications, contact:

Department of the Navy Naval Publications and Forms Center 5801 Tabor Avenue Philadelphia, PA 19120-5099

NFS Services Overview

HP's NFS (Network File System) Services product allows many systems to share the same files. It is an independent networking product, not a distributed operating system. NFS differs from distributed operating systems by not limiting its use to specific hardware and software. Rather, it operates on heterogeneous nodes and in operating systems from a variety of vendors. Explicit file transfers across the network to your local node are unnecessary. Since access techniques are transparent, remote file access remains similar to local file access.

With NFS all network nodes are either clients or servers or both, as defined below:

■ A client is any node or process that accesses a network service.

An NFS client can also be configured as any combination of an NFS server, NIS (Network Information Service) client, or NIS server. (An NIS server must also be configured as an NIS client.)

■ A server is any node that provides one of the network services. A single node can provide more than one service.

An NFS server can also be configured as any combination of an NFS client, NIS client, or NIS server. (An NIS server must also be configured as an NIS client.)

Servers are passive in that they always wait for clients to call them. The degree to which clients bind to their server varies with each of the network services. However, the client always initiates the binding. The server completes the binding subject to access control rules specific to each service.

NFS servers are stateless; they do not maintain information relating to each client being served. Each file request goes to the appropriate server with the parameters attached to it locally (e.g., read and write privileges). An advantage of servers being stateless is that you can reboot servers without adverse consequences to the client.

Components of the NFS Services

The NFS Services product includes the following components:

- NFS remote file access.
- Remote Execution Facility (REX).
- Remote Procedure Calls (RPC).
- Remote Procedure Call protocol compiler (RPCGEN).
- External Data Representation (XDR).
- Network Lock Manager.
- Network Status Monitor.
- Network Information Service (NIS).
- Virtual Home Environment (VHE).

The NFS, REX, Lock Manager, and NIS functionalities are built on top of RPC and XDR library routines.

NFS Remote File Access

Before the client can access remote files, the following steps must be done:

- On the server, the superuser must export the file system (i.e., make it available) to the client.
- On the client, the superuser must mount (import) the file system.

Note

Like local HP-UX operations, if you copy files from a long file name file system to a short file name file system, then file names longer than 14 characters will be truncated after the 14th character.

Long and short file name file systems are set up by the System Administrator.

Access to remote files is the same as for local files. You need to include either the complete path name starting with / (slash) or the path name relative to the current directory. The following figure and steps explain how NFS remote file access works.

EXAMPLE:

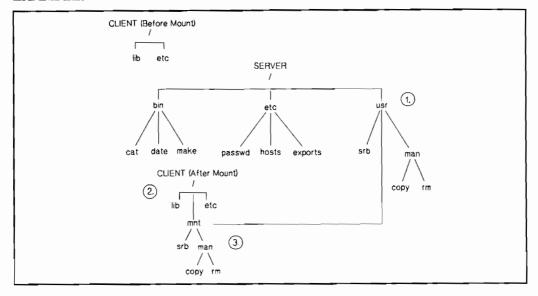


Figure 2-1. NFS Remote File Access

1. The superuser edits the server's /etc/exports file to make the /usr file system available to the client.

server superuser% cat /etc/exports
/usr client_name

2. On the client, the superuser creates a mount point /mnt (empty directory) and mounts the file system.

client superuser% mkdir /mnt
client superuser% mount server:/usr /mnt

3. The client reads the files in the /mnt directory.

client% more /mnt/man/copy

Two very important features of NFS Remote File Access are named pipes and device files. The following sections explain the details of these two features.

2-4 NFS Remote File Access

Named Pipes

A named pipe is a special type of object in the HP-UX file system. A named pipe is one of the many ways in HP-UX that unrelated processes can communicate. HP-UX processes executing on the same client system are able to communicate using named pipes. You can use named pipes via normal file operations, e.g. open(), close(), read(), write(). Typically, one process will open the named pipe for reading and another process will open it for writing.

To illustrate named pipes, consider the following example:

EXAMPLE:

C1 and C2 are processes executing on system C. Also assume host C has mounted file system / from host S on /mnt. C1 opens /mnt/FIF0 for reading and C2 opens /mnt/FIF0 for writing. C1 can now read what C2 wrote to the named pipe.

Next, assume a third process (process D3) is running on another client D which also has / from S mounted on /mnt (on system D), and it opened /mnt/FIF0 for reading. Is process D3 able to read what process C2 wrote to this named pipe? No, because no actual NFS activity occurs between the NFS client and NFS server for named pipe reads and writes. These are handled entirely by the client.

Note

In certain cases there would be NFS activity. For example, if you do a chown on the named pipe, the request will go to the server to change the owner.

mknod()

Named pipes are created with mknod(). Any user can create a named pipe with mknod(). (Use of mknod() to create device files requires superuser privileges.)

Note

If you attempt to make a directory or a network special file over NFS, mknod() will fail and will return with errno set to EINVAL (invalid argument).

Device Files

Device files are another type of object in the file system, and are used to access physical or conceptual devices attached to the system. NFS device files always refer to a device attached to the local system and can generally be used where a local device file would be used. Like named pipes, device files are operated on through normal file system operations. For example, to write to the system console, you can write to the file /dev/console.

To illustrate the use of device files, consider the following:

EXAMPLE:

System C is an NFS client of the NFS server system S, and has mounted file system / from host S on /mnt (a superuser on system C executed the command mount S: //mnt). If a process on system C attempts to write to /mnt/dev/console, a device file representing the system console on system S, the output will go to the system console on system C, not on system S. If a process on system S attempts to write to /dev/console, which is the same "file" that system C wrote to, it will actually write to the console on system S.

NFS Mounts: Turning Off Device File Access

NFS device files are not secure. Therefore, the system administrator has the option of turning off device file access on a per-NFS mount basis. The administrator uses the -o nodevs option to the mount command to turn off device file access.

EXAMPLE:

mount -o nodevs nfserver:/servermountpoint /clientmountpoint

2-6 NFS Remote File Access

Note

The nodevs option does not turn off support of named pipes.

NFS Mounts: Mounting From NFS Device Files

You may mount a local disk that is represented by a remote NFS device file.

EXAMPLE:

mount /mnt/nfs/dev/dsk/0s0 /localmntpt

Access to the newly mounted file system will proceed as if the disk had been mounted from a local device file.

Note

Access to the local disk's mounted file system will not be affected even if the NFS file system is unmounted.

Normally when unmounting a file system, you can give either the name of the device file or the name of the mount point. However, if the NFS server is down or the NFS file system is down, you must give the mount point to unmount the local disk.

EXAMPLE: You would enter the following to unmount a local disk:

umount /localmntpt

instead of:

umount /mnt/nfs/dev/dsk/0s0

The latter case will not fail if the NFS server is down, but it will hang until the server comes back up as any other NFS access does.

Remote Execution Facility (REX)

The Remote Execution Facility allows you to execute commands on a remote host. REX is similar to the Berkeley Service remote shell (remsh) with two major differences:

- Your environment is simulated on the remote host.
- You can execute interactive commands on the remote host.

Remote Procedure Call (RPC)

NFS Services consists of remote programs composed of remote procedures called from the client nodes on the network. Optimally, a remote procedure computes results based entirely on its own parameters. Thus, the procedure (and therefore, the network service) is not tied to any particular operating system or hardware.

NFS clients access server information and processes by making a remote procedure call. RPC allows a client process to execute functions on a server via a server process. Though these processes can reside on different network nodes, the client process does not need to know about the networking implementations.

The client first calls an RPC function to initiate the RPC transaction. The client system then sends an encoded message to the server. This message includes all the data needed to identify the service and user authentication information. If the message is valid (i.e., calls an existing service and the authentication passes) the server performs the requested service and sends a result message back to the client.

Remote Procedure Call Protocol Compiler (RPCGEN)

RPCGEN is a Remote Procedure Call compiler. You use it to convert applications running on a single computer to ones that run over a network. It is also used to assist in writing Remote Procedure Call applications simply and directly. With RPCGEN, your development time will be reduced and you will spend less time coding and debugging network interface code.

You produce three of the files required to convert an application to run on a network. These files are:

- Protocol description file.
- Client side file.
- Server side function file.

RPCGEN accepts remote program interface definitions (the protocol description file) written in RPC and produces the following C output files, which you may use as a starting point, rewriting as necessary:

- Header file.
- Client side subroutine file.
- Server side skeleton file.
- XDR (External Data Representation) routine file.

If you wish to use the RPCGEN compiler to write RPC applications, refer to the "RPCGEN Programming Guide" chapter in the *Programming and Protocols for NFS Services* manual.

External Data Representation (XDR)

RPC uses the eXternal Data Representation functionality to translate machine dependent data formats (i.e., internal representations) to a universal format used by all network nodes using RPC/XDR. Thus, XDR enables heterogeneous nodes and operating systems to communicate with each other over the network.

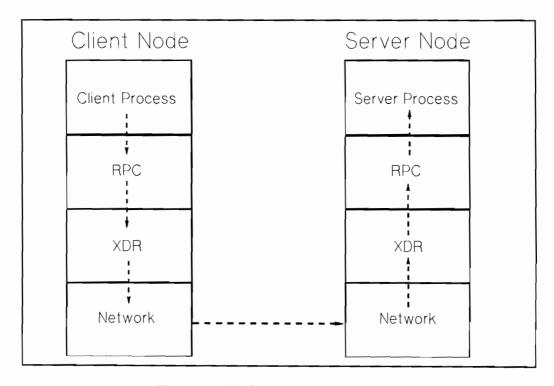


Figure 2-2. RPC and XDR Data Transfer

Note This figure does not correspond to the ISO Model.

Network Lock Manager and Network Status Monitor

NFS Services includes the Network Lock Manager (rpc.lockd) and the Network Status Monitor (rpc.statd). The Network Lock Manager supports file locking and synchronized access to shared files via lockf and fcntl for NFS. The Network Status Monitor is used by the Network Lock Manager to maintain the stateful locking service within the stateless NFS environment. It allows applications to monitor the status of other computers and systems.

Network Information Service (NIS)

The Network Information Service (NIS) is an optional service containing a collection of cooperating NIS server processes that provide NIS clients access to data. (NIS was formerly known as Yellow Pages (YP) which is a registered trademark of British Telecommunications.) You can administer all the databases from one NIS master server since it propagates data across the network to other NIS servers. NIS includes the following features:

- NIS manages unlimited databases. Typically these include files in /etc/group, /etc/hosts, /etc/netgroup, /etc/networks, /etc/passwd, /etc/protocols, /etc/rpc, and /etc/services.
 - For example, programs previously read /etc/hosts to find an Internet address that corresponds to a host name. When you added a new node to the network, you had to add a new entry to every node's /etc/hosts file. Now programs can use NIS to obtain information from other NIS servers.
- Since the NIS master server propagates all maps (databases) to the slave servers, an NIS client receives consistent information regardless of which NIS server it accesses.
- If a remote node running an NIS server process crashes, NIS client processes can obtain NIS services from another NIS server.
- Since the NIS interface uses RPC and XDR, the service is available to other vendors.

NIS Advantages

NIS has several advantages:

- NIS enables you to automatically keep user IDs and group IDs consistent among all the nodes participating in NFS file sharing.
 - Without NIS, you have to manually keep these IDs consistent for NFS.
- NIS provides the convenience of centrally administering the /etc files: group, hosts, netgroup, networks, passwd, protocols, rpc, and services.
 - Without NIS, you must administer these files on each node individually.

NIS Disadvantages

NIS has the following disadvantages:

- If a network grows beyond 2000 nodes, NIS may begin to exhibit poor performance or failures. (This limit is based on todays system capacity.)
- Since NIS provides NIS clients access to data via the network, NIS clients may observe slower performance than if the data were accessed from local files. For example, with NIS, logging in may take more time if the NIS server is busy.
- If any of the NIS servers are unstable, remote access to files may be slower since the NIS client may have to rebind to another NIS server. If no other NIS server is available, users may not be able to login to their nodes without access to the NIS's passwd map.
- NIS does not make changes visible to all users unless the changes are made on the NIS master server.
- The NIS slave servers do not immediately see the changes made to the NIS master server maps. The updated maps become consistent among all NIS servers only after each slave server successfully copies the maps via ypxfr.

Note

If you configure the BIND Name Server, it will be used instead of NIS for host name and address resolution. NIS will still be used for all other information such as passwords. See "Configuring and Maintaining the BIND Name Server" in the *Installing and Administering ARPA Services* manual.

NIS Concepts

Refer to the following figure and subsections for a summary of how components within the Network Information Service work together: maps, NIS domains, NIS servers (masters and slaves), and NIS clients.

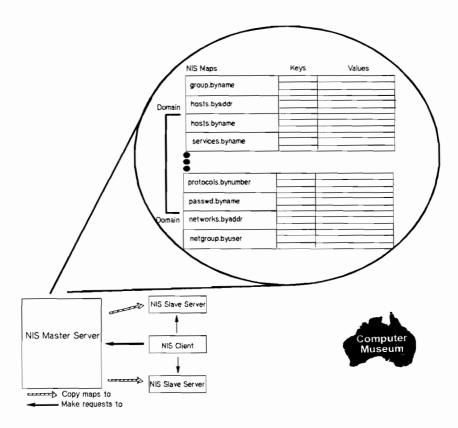


Figure 2-3. Network Information Service Structure

NIS Maps

The NIS system stores information in NIS maps (databases). Each map contains a set of keys and associated values: one key per value and one value per key. (A value may be a string of characters with imbedded blanks or tabs). For example, in the passwd.byname map, all the login names are the keys and their matching lines from /etc/passwd are the values.

Each map has a unique map name that programs use to access the map. Programs must know the format of the data in the map. Many of the maps are derived from ASCII files such as /etc/hosts, /etc/group, and /etc/passwd. The map format is usually identical to the ASCII file format.

NIS Servers and NIS Clients

NIS servers are nodes that provide access to NIS maps via the network. These maps are in /usr/etc/yp subdirectories named after the appropriate NIS domains. (See the next section, "NIS Domains.")

NIS clients are nodes that request access to NIS maps from an NIS server as follows:

- An NIS client that is not bound sends a broadcast to all NIS servers on the network.
- 2. The NIS client binds to the first NIS server that responds. (Each NIS client binds to one NIS server per NIS domain.)
- 3. If the request is the NIS client's first attempt to access data, the NIS client remembers which NIS server responded to the request. Subsequent requests by this NIS client go directly to this NIS server.
- 4. If the bound NIS server is down or unavailable, the NIS client automatically rebinds to the first NIS server that responds to another broadcast.

Note

An NIS client can also be configured as any combination of an NIS server, NFS client, or NFS server.

An NIS server must also be configured as an NIS client. It can also be configured as an NFS server, NFS client, or both.

NIS Domains

An NIS domain is a logical grouping of the set of maps contained on NIS servers. The following rules apply to NIS domains:

- Nodes that belong to the same NIS domain have the same domain name.
- An NIS domain has only one master server.
- An NIS domain may have zero or more slave servers.
- Maps with the same name in different NIS domains can have different contents.

You implement an NIS domain as a subdirectory of /usr/etc/yp on each NIS server; the name of this subdirectory is the name of the NIS domain. For example, maps in the research NIS domain would be in /usr/etc/yp/research. (Note that NIS domain names are case sensitive.) All directories that appear under /usr/etc/yp are assumed to be domains that an NIS server serves. To remove a domain being served, you must delete that domain's subdirectory name from /usr/etc/yp on all of its servers.

The /etc/netnfsrc file usually contains the default NIS domain name. You can change the default by executing the domainname command or by editing /etc/netnfsrc and then rebooting the system.

NIS Master and NIS Slave Servers

Only two types of nodes have NIS databases: master and slave servers.

The NIS master server is the node on which NIS maps are built from ASCII files; it, therefore, contains the master databases (maps) which other NIS servers (slaves) copy. Note that the NIS master server may also provide NIS clients access to NIS maps.

Note

You should create and modify NIS databases only on the NIS master server; otherwise, all NIS databases will not be consistent across the NIS servers.

The NIS slave servers are the nodes that receive the propagated maps from the NIS master server. In turn, they provide NIS clients access to NIS maps.

An NIS server can be the master or slave of many domains. However, an NIS server can only be either the master or a slave of a given domain.

Though an NIS server may be master for one map and slave for another, random assignment of maps to NIS master servers may cause confusion. Therefore, only one NIS server should be the master for all maps within an NIS domain.

Virtual Home Environment (VHE)

Virtual Home Environment (VHE) is an HP-developed service that allows you to configure your login environment on remote nodes to mirror the login environment on your home node. (Home node refers to the node on which your home directory physically resides.) VHE is an optional service that is available to any HP-UX system that has the NFS product. It may also be used with other UNIX systems that support symbolic links and NFS.

If you find that you never need to work from a remote node, you may want to skip this section.

VHE Advantages

VHE's major advantage is that you can sit down at any remote node (assuming you have login permission), login, and enter into the work environment that is associated with the login on your home node (your home directory as specified in /etc/passwd). This includes:

- Home shell configuration (i.e., whichever shell you are configured to use on your home node appears when you login to a remote node).
- Access to files on the file systems exported for VHE on any computers connected with VHE on the network to which you have a login and file access permission.
- Use of previously defined aliases (only for C or K shells) and shell variables.
- Use of customized shell scripts (assuming shells operate similarly on your home node and the node you are currently using).
- Use of compiled files under your home directory from your home node (assuming your home node and the node you are logged into are of the same architecture and operating system).

Thus, VHE allows you to minimize the number of computer interfaces you must learn to be productive on the various computers that are running NFS on your network and you are no longer tied to a particular computer to complete your work tasks.

Another advantage of VHE is that it distributes computational work more efficiently between nodes than ARPA/Berkeley terminal emulation services such as telnet or rlogin.

Unlike telnet or rlogin, VHE does not return to your home node, that contains your home environment login, to execute tasks.

Instead, VHE takes advantage of the computing capacity of the machine you are currently using. For example, if you use VHE on a node other than the home node and perform an 1s command of a directory on the home node, the 1s command is executed from the local /bin directory. VHE does not return to your home node's /bin directory to execute the 1s command. The following figure illustrates this concept.

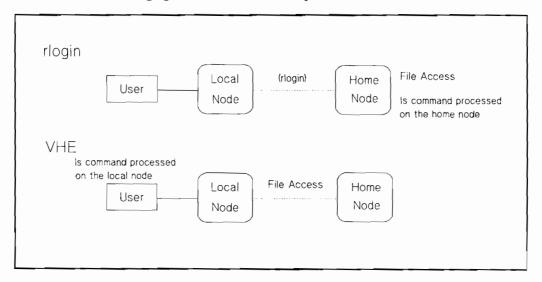


Figure 2-4. VHE vs. rlogin Performing Is Command

VHE Disadvantages

VHE has the following disadvantages:

- Though you can edit source code files originating from different types of computers on the network, you will not be able to execute object code files from a computer of a different architecture using VHE. For example, consider the following: You are currently working on an HP 9000 Series 300 and running VHE, and your home node is an HP 9000 Series 800 computer. If you try to execute an object code file on the HP 9000 Series 300 from the Series 800 computer it will not succeed. However, you can execute a script from the Series 800 computer.
- If you specify pathnames or hardware attributes in your node's .profile or .login files, you may have to modify these files to use VHE effectively. For example, the .login file needs to prompt for the terminal type if you plan to use VHE from more than one terminal or display type. If you do not already have this capability, then look in the sample /etc/d.login or /etc/d.profile files for samples of how to do this.
- When you are in your home environment, you may execute set-uid root programs that access files in your home directory. These files must allow access for the user "nobody." If this is not done, set-uid root programs will fail. The same applies for root access via set-uid. For example, your home directory is accessed via VHE and you execute set-uid to gain superuser privileges. If your shell happens to be ksh, your root ksh may hang if your .history file does not allow access for user "nobody."

How VHE Works

The following diagram illustrates the directory structure of nodes in a network using VHE.

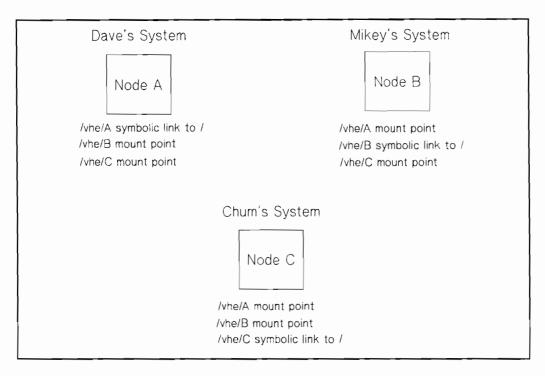


Figure 2-5. Directory Structures of Nodes Using VHE

Each node is connected to the others via NFS Services. In the picture, each node is a home node for a different user (Dave, Mikey and Chum). Each user has a customized work environment set up by the login process. Directories on each home node correspond to each of the remote nodes. For example, on node A there is a directory /vhe/B that corresponds to node B. Using these directories as mount points, a mount is done by each node to each remote node. (The definitions of mounts and mount points are included in the "Glossary." More detailed information is contained in the "NFS Configuration and Maintenance" chapter in the *Installing and Administering NFS Services* manual).

2-22 Virtual Home Environment (VHE)

Using VHE gives each node access to file systems located on the remote nodes. To maintain consistency when you log into your home node, a symbolic link (a pointer) points to the host's root directory.

In a single node HP-UX configuration, the /etc/passwd file contains the directory that becomes the home directory for the user upon logging in. For use with VHE, /etc/passwd is edited such that all of the home directories are prefixed with a mount point or a symbolic link. When the login program performs a cd to the user's home directory, the cd and subsequent requests are made to the user's home node via NFS Services unless logging in on your home node.

Example Grouping

In the /etc/passwd file, the appropriate mount point or symbolic link is added to the beginning of the pathname of the home directory for each user. The example below shows how the lines in /etc/passwd would look for the users Dave, Mikey, and Chum as shown in Figure 2-5:

dave::117:100:Dave:/vhe/A/users/dave:/bin/csh mikey::118:100:mikey Pom :/vhe/B/users/mikey:/bin/sh chum::119:200:chum Pom:/vhe/C/users/chum:/bin/ksh

No matter which node Dave logs in on, his home directory is /users/dave on node A. When scripts such as . log in or .cshrc are executed, they define the execution environment as customized by Dave. His files, shell variables and aliases are available just as if he had physically logged in on node A.

Because VHE is not a virtual terminal program, when Dave executes processes, they are executed on the node he is logged into. If he is on node B, processes are executed on node B, not his native host A. For example, consider the following. Dave is working at node B and his system administrator has configured VHE to be running. Dave enters the following command on node B:

cc testfile.c

The cc from node B's /bin directory is executed, but testfile.c is used from Dave's current working directory on node A.

Installation

The installation procedures for the HP 9000 Series 300/400 and Series 600/700/800 computers are slightly different. These differences will be noted in the sections that follow.

NFS Installation Checklist

The following steps are a checklist of NFS installation procedures. You may have already completed several of these steps. You will most likely start with Step 4. Steps 4 through 6 are explained in detail in this chapter.

- 1. Prepare your HP 9000 system for operation:
 - a. Inspect hardware.
 - b. Create and maintain a network map.
- 2. Ensure your computer is running the LAN/9000 software. Refer to the *Installing* and Administering LAN/9000 manual.

Ensure that your computer's HP-UX operating system, your LAN/9000 software, and the NFS software that you are about to install all have the same version number. If you do not know which version of HP-UX your computer is running, execute the uname -r command.

If the versions do not match, run update to install the correct HP-UX operating system version. Refer to the *System Administration Tasks* manual for information on the update procedure.

- 3. Install the NFS software. You will need to use the update program to install the NFS software. Refer to the *System Administration Tasks* manual for detailed update information. Do the following:
 - a. Use the /etc/update command.
 - b. If necessary, configure the new kernel to include NFS.
- 4. Add your HP 9000 computer to the network using your LAN/9000 software. Refer to *Installing and Administering LAN/9000* manual. Do the following:
 - a. Assign an internet address.
 - b. Edit /etc/rc and /etc/netlinkrc manually or use SAM (System Administration Manager).

c. Verify that device files exist for the node's LAN; if they do not, you must create them.

Note

If you have applications that access RPC C library routines, it may be necessary to relink those applications. For more information, see Appendix E.

Key Terms

Term	Definition
Cluster	One or more workstations linked together with a local area network (LAN), and sharing a global file system attached to the root server. For more information on cluster concepts, see Managing Clusters of HP9000 Computers: Sharing the HP-UX Filing System.
Cluster Auxiliary Server	A cluster client with a disk drive that contains files shared by the other members of the cluster.
Cluster Node (Cnode)	Any node operating in an HP-UX cluster environment, including cluster clients and cluster servers.
Cluster Client	A node in an HP-UX cluster that uses networking capabilities to share file systems, but does not have its root file system directly attached. For HP-UX 8.0, cluster clients can have locally mounted disks for local data storage.
Cluster Root Server	The only node in an HP-UX cluster that has the root file system directly attached to it.
Context Dependent File (CDF)	A hidden directory that contains all the versions of a file needed by the different cnodes.
Heterogeneous Cluster	A diskless cluster with more than one type of computer architecture (e.g., Series 300 and Series 800).
Homogeneous Cluster	A diskless cluster composed of nodes of only one computer architecture (e.g., Series 300 only).

Term	Definition
Internet Address	A four-byte quantity that is distinct from a link-level address and is the network address of a computer node. This address identifies both the specific network and the specific host on the network.
LAN	Local Area Network.
Network Information Service (NIS)	An optional network service composed of databases (maps) and processes that provide NIS clients access to the maps. NIS enables you to administer these databases from one node.
NFS	Network File System.
Node	A computer system that is attached to or is part of a computer network.
update	The HP-UX command that installs or updates software onto the system.

Prepare the HP 9000 System

To prepare your HP 9000 computer for operation on the LAN, you must ensure your LAN hardware is installed correctly.

For LAN hardware installation instructions for your computer, refer to the following documentation:

- LAN Interface Controller (LANIC) Installation and Reference Manual.
- Twisted-Pair MAU Installation Guide.
- LAN Cable and Accessories Installation Manual.
- Installing and Administering LAN/9000

Another step in preparing your system is to update your network map with all new installation information (e.g., new computers, cable changes). If you do not have a network map, HP strongly recommends you create one. Refer to *Installing and Administering LAN/9000* manual for guidelines.

Install the NFS Software

Before installing NFS Services software, you should ensure the following items are true:

- Your computer's HP-UX operating system, your LAN/9000 software, and your NFS software all have the same version number. Otherwise, the network may malfunction. To check which version of HP-UX you are currently running, execute the uname -r command.
- The LAN/9000 software is installed. To verify whether the LAN/9000 software has been installed, check with your systems administrator. If you are the systems administrator, and you have not already installed the LAN/9000 software, refer to the *Installing and Administering LAN* manual for installation and configuration instructions.

Use update Program

Before installing NFS Services, refer to the System Administration Tasks manual to familiarize yourself with the update program's menu operations and device file information.

After you are certain the required HP-UX and LAN/9000 software is installed, use the /etc/update program to install the NFS Services software. The /etc/update program takes you through the installation procedure step by step.

After you finish installing the NFS software, log in as superuser and display the /etc/newconfig directory. The installation added the following files to the /etc/newconfig directory. You will use these files when you configure the NFS Services, Network Information Service, and Virtual Home Environment:

- /etc/newconfig/netgroup
- /etc/newconfig/yp Makefile
- /etc/newconfig/netnfsrc
- /etc/newconfig/ypmake
- /etc/newconfig/rpc
- /etc/newconfig/netnfsrc2
- /etc/newconfig/ypxfr 1perday
- /etc/newconfig/vhe mounter
- /etc/newconfig/ypxfr_1perhour
- /etc/newconfig/vhe u mnt
- /etc/newconfig/ypxfr 2perday
- /etc/newconfig/vhe list
- /etc/newconfig/ypinit

The configuration procedures are described later in this manual. For descriptions of these files and other files in /etc/newconfig, refer to /etc/newconfig/README.

Note

If you have just updated previously-existing NFS Services on a Series 300/400 system, then you have completed installing the NFS Services product. If you have just updated a Series 300/400 system to add NFS Services for the first time, you must now configure a new kernel to include NFS. To configure a new kernel, refer to the next section.

On a Series 600/700/800 system, you have completed installing the NFS services product, and you do not need to configure a new kernel unless the update program failed to generate a new kernel. To configure a new kernel, refer to the next section.

Configure a New Kernel

To prepare the NFS Services product for use, you must configure a new HP-UX operating system kernel if you are installing NFS Services for the first time.

If your kernel was constructed from the standard kernel file (/etc/conf/dfile on a Series 300/400 or /etc/conf/gen/S800 on a Series 600/700/800), you can use SAM (System Administration Manager) to configure a new kernel that includes NFS.

If your kernel is based upon a customized kernel file, you must manually configure a new kernel. On a Series 300/400, your kernel file must contain the uncommented entry:

nfs

On a Series 600/700/800, your kernel file must contain the uncommented entry:

include nfs:

Note If you are configuring NFS in an HP-UX cluster environment, you must configure NFS into the kernel on all cnodes in the cluster.

See the System Administration Tasks manual for instructions on configuring a new kernel.

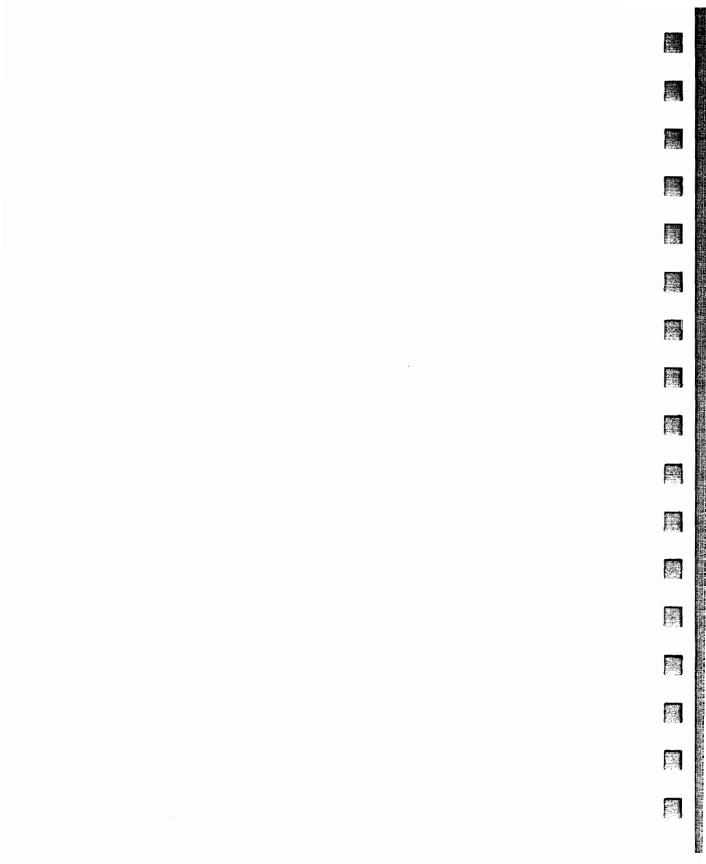
3-8 Install the NFS Software

Add a Computer to the Network

If you have not already done so, refer to the *Installing and Administering LAN* manual for instructions on adding your HP 9000 computer to the network. You will need to perform the following steps:

- 1. Determine and assign an internet address.
- 2. Edit /etc/rc and /etc/netlinkrc manually or use SAM (System Administration Manager).
- 3. Verify that device files exist for the node's LAN; if they do not, create them.

After rebooting the system, log in as superuser and refer to the "NFS Configuration and Maintenance," "NIS Configuration and Maintenance," and "VHE Configuration and Maintenance" chapters to configure your system with NFS, NIS (if applicable), and VHE. Refer to the "Configuring and Maintaining the BIND Name Server" chapter in the Installing and Administering ARPA Services manual to configure the BIND Name Server if applicable.



NFS Configuration and Maintenance

This chapter describes basic NFS configuration without the Network Information Service (NIS). The latter portion describes how to administer and maintain the NFS service once you have it configured. For specific NFS information, refer to the following sections:

- Key terms.
- Guidelines.
- NFS configuration.
- NFS maintenance.

Note

All references to servers and clients in this chapter apply to NFS servers and NFS clients unless otherwise specified.

Key Terms

Term	Definition
Alias	A term for referencing alternate networks, hosts, and protocol names.
Client	- A node that requests data or services from other nodes (servers).
	- A process that requests other processes to perform operations.
	Note: An NFS client can also be configured as any combination of an NFS server, NIS client, or NIS server. (An NIS server must also be configured as an NIS client.)
Clock Skew	A difference in clock times between systems.
Cluster	One or more workstations linked together with a local area network (LAN), but consisting of only one root file system. For more information on cluster concepts, see Managing Clusters of HP9000 Computers: Sharing the HP-UX Filing System.
Cluster Auxiliary Server	A cluster client with a disk drive that contains files shared by the other members of the cluster.
Cluster Client	A node in an HP-UX cluster that uses networking capabilities to share file systems, but does not have its root file system directly attached. For HP-UX 8.0, cluster clients can have locally mounted disks for local data storage.
Cluster Node (Cnode)	Any node operating in an HP-UX cluster environment, including cluster clients and cluster servers.
Cluster Root Server	The only node in an HP-UX cluster that has the root file system directly attached to it.
Daemon	Background programs that are always running, waiting for a request to perform a task.
Export	To make a file system available to remote nodes via NFS.
File System	An entire unit (disk partition) that has a fixed size.

4-2 Key Terms

Term	Definition	
GID	A value that identifies a group in HP-UX.	
Hard Mount	A mount that causes NFS to retry a remote file system request until it succeeds, you interrupt it (default option), or you reboot the system.	
Host	A node that has primary functions other than switching data for the network.	
Import	To obtain access to a remote file system from an outside source; to mount a remote file system.	
Internet Address	A four-byte quantity that is distinct from a link-level address and is the network address of a computer node. This address identifies both the specific network and the specific host on the network.	
Interruptable Mount	A mount that allows you to interrupt an NFS request by pressing an interrupt key. (Though the interrupt key is not standardized, common ones include [CTRL]-[C] and [BREAK].)	
Locally Mounted File System	A file system that is locally mounted on a cluster client in a diskless cluster.	
Mount	To obtain access to a remote or local file system or directory (import).	
Mount Point	The name of the directory on which a file system is mounted.	
Netgroup	A network-wide group of nodes and users defined in /etc/netgroup.	
Network Information Service (NIS)	An optional network service composed of databases (maps) and processes that provide NIS clients access to the maps. NIS enables you to administer these databases from one node. NIS may or may not be active; check with your system	
	administrator.	
NFS	Network File System.	
NIS Domain	A logical grouping of NIS maps (databases) stored in one location. NIS domains are specific to NIS and are not associated with other network domains.	

Term	Definition	
Node	A computer system that is attached to or is part of a computer network.	
Server	 A node that provides data or services to other nodes (clients) on the network. A process that performs operations as requested by other processes. 	
	Note: An NFS server can also be configured as any combination of an NFS client, NIS client, or NIS server. (An NIS server must also be configured as an NIS client.)	
Soft Mount	An optional mount that causes access to remote file systems to abort requests after one NFS attempt.	
UID	A value that identifies a user in HP-UX.	
Unmount	To remove access rights to a file system or disk that was mounted via the <i>mount</i> command.	
update	The HP-UX command that installs software onto the system.	

Guidelines

Refer to the following guidelines for information regarding:

- Network memory.
- Configuration files.
- Daemons.
- Servers.

Network Memory

Network memory is configurable using three parameters: netmeminit, netmemmax and netmemthresh. The default values are generally sufficient for most NFS configurations. However, if you change these parameters, do not set netmemmax equal to or less than netmemthresh.

To check the memory available on your network, enter the following command:

netstat -m

For more information about network memory configurations, refer to the *System Administration Tasks* manual.

Configuration Files

The following table lists the files that must be configured (unless otherwise stated) for your system to operate correctly. (Refer to the *HP-UX Reference* for detailed information.)

Configuration File	Description
/etc/checklist	Contains a list of file systems that are automatically mounted at boot time.
/etc/exports	Contains a list of file systems that clients may import. Note: Create this file only on servers.
/etc/inetd.conf	Contains information about servers started by inetd, including RPC services.
/etc/netgroup	Contains a mapping of network group names (netgroups) to a set of node, user, and NIS domain names; both /etc/exports and /etc/passwd can use the netgroups defined in /etc/netgroup.
	Classifies the nodes for remote mounts. For ARPA Services, classifies the users for remote logins and
	remote shells. You can specify netgroups in /etc/hosts.equiv and \$HOME/.rhosts.
	Configuring this file is optional.

Configuration File	Description	
/etc/netnfsrc	Automatically executed at boot time to start the NFS networking (e.g., starts daemons and servers, defines servers and clients).	
	Note: For 8.0, /etc/netnfsrc has changed significantly. A new /etc/netnfsrc file is loaded during the install and update procedure. Lines in which configuration variables are set are propagated from the old version to the new version. The old version is saved in /etc/netnfsrc.OLD. You must copy any customization necessary from the old version.	
	In an HP-UX environment, /etc/netnfsrc is a CDF. Therefore, customization to this file on a cnode in the cluster will only affect that cnode's context.	
/etc/netnfsrc2	Perform mount operations for all NFS mount entries found in /etc/checklist.	
	This file is static; it is already correctly configured.	
/etc/rpc	Maps the RPC program names to the RPC program numbers and vice versa.	
	This file is static; it is already correctly configured.	
/usr/adm/inetd.sec	Checks the internet address of the host requesting a service against the list of hosts allowed to use the service.	
	Specifies how many remote users can simultaneously start remote services in the local system and which remote hosts (or networks) can use the system.	

Daemons

The following table lists the networking daemons (background programs) that are always running, waiting for a request to perform a task. The parenthetical comments refer to the HP-UX Reference sections where you can go for more information.

Daemon	Description	
biod(1M)	Asynchronous block I/O daemons for NFS clients.	
inetd(1M)	Internet daemon that listens on service ports. It:	
	- Reads /etc/inetd.conf to determine the appropriate server for handling the incoming request.	
	 Listens for and accepts network requests. Invokes the appropriate server. 	
	Note: Since inetd contacts portmap on behalf of the servers it starts, you must start portmap before starting inetd.	
nfsd(1M)	NFS server daemon that responds to client file system requests. When a client program needs to read or write in a remote file system, it sends a request to that system's nfsd process.	
	If operating in an HP-UX cluster environment, nfsd must be running on any cnode with a local file system that will be exported via NFS. Any nfsd daemons running on cnodes without locally mounted file systems are ignored.	
pcnfsd(1M)	Daemon that authenticates a PC user's access to files. It takes the user name and password, and then does <i>one</i> of the following:	
	- Succeeds (returns a valid UID and GID) Fails (indicates the name and password are unacceptable).	
	Note: Though penfsd enables PC users to use printer spooling facilities on HP-UX systems, they must have the appropriate PC networking software product for it to work.	

4-8 Guidelines

Daemon	Description
portmap(1M)	Daemon that converts RPC program numbers into port numbers. When inetd starts, it tells portmap:
	 Which RPC servers it is listening for. On which ports it is listening. The RPC program numbers and versions it serves.
	When a client makes an RPC call to a given program number, it first contacts portmap on the server node to determine the port number where RPC requests should be sent.
	Note: Since inetd contacts portmap on behalf of the servers it starts, you must start portmap before starting inetd.

Servers

The following table lists the networking servers (processes that perform operations as requested by other processes). The parenthetical comments refer to the *HP-UX Reference* sections where you can go for more information.

Server	Description
mountd(1M)	Answers file system mount requests by reading /etc/exports to determine which file systems are available to nodes and users; invoked by inetd.
	The showmount command calls rpc.mountd to list the clients with local file systems mounted.
	If operating in an HP-UX cluster environment, mountd must be running on any cluster cnode that wishes to export its local file system via NFS. The mountd servers are ignored on any cluster client that does not have locally mounted file systems.
rstatd(1M)	Returns statistics obtained from the kernel; invoked by inetd.
	The rup program uses rpc.rstatd.
rusersd(1M)	Lists the users on the local host; invoked by inetd.
	The rpc.rusersd server provides the rusers program information about the local users. The rusers program then sums and displays the information.
rwalld(1M)	Handles all rwall requests; invoked by inetd.
	The RPC program rwall sends a message to rpc.rwalld on a given host. Each rpc.rwalld accepts this message and writes it to all users on the host it is serving using wall.
sprayd(1M)	Records the packets sent by spray; invoked by inetd.

NFS Configuration

Configuring your system is the process of setting up your software so it operates correctly and according to your specifications. The following sections describe the steps you must perform to configure NFS Services on nodes that reside on your network. You can perform some NFS Services configurations in SAM (System Administration Manager), a tool that automates the configuration process. Go to the following sections for detailed configuration instructions (notice that both the SAM and manual configuration methods are included here):

- Compare the files in the /etc/newconfig directory to their corresponding existing files.
- Set UIDs and GIDs.
- Create an NFS server and an NFS client using SAM.
- Create an NFS server manually (without SAM).
- Create an NFS client manually (without SAM).
- If applicable, configure the Network Information Service (NIS). (Refer to the "NIS Configuration and Maintenance" chapter.)
- If applicable, configure the Virtual Home Environment (VHE) service. (Refer to "VHE Configuration and Maintenance" chapter.)
- Execute /etc/netnfsrc (or reboot) when you are finished with all of the configuration, including setting up NIS and VHE.

Compare /etc/newconfig Files to Existing Files

When you installed the NFS Services software, several new files were copied into the /etc/newconfig directory. Perform the following steps to prepare the NFS Service for configuration:

1. Compare each /etc/newconfig file listed below with its counterpart shown in the following list.

File in /etc/newconfig directory	Counterpart in /etc directory	
netgroup	netgroup	
netnfsrc	netnfsrc	
грс	rpc	
netnfsrc2	netnfsrc2	

- 2. If the files are the same, then skip to the next section, "Set UIDs and GIDs."
- 3. If you have previously customized the files that exist in the /etc directory or if the files are from an older version of the software, they will differ from those in /etc/newconfig. If there are differences, copy the current files in /etc to a safe location and do one of the following:
 - Change the versions in /etc to reflect the differences in the files in /etc/newconfig.
 - Copy the files in /etc/newconfig to /etc. Then customize the files in /etc if necessary.

Note

For the 8.0 release, /etc/netnfsrc has changed significantly. For this reason, /etc/update places the new file in the /etc directory and saves the old file in /etc/netnfsrc.OLD.

Set UIDs and GIDs

The UID field from an /etc/passwd entry and the GID field from an /etc/group entry authenticate NFS users. The client passes this UID and GID to a server for use when checking file ownership and permission.

To ensure only the users in the correct group receive the privileges set by the file's owner, edit /etc/passwd and /etc/group so that each user has one unique UID and one unique GID that is the same on all servers and clients.

If you are using the Network Information Service (NIS), you can configure NIS so you can centrally administer /etc/passwd and /etc/group. (Local UIDs and GIDs are not required if you are using NIS.)

If you are not using NIS, you can use *one* of the following two methods to either create new /etc/passwd and /etc/group files or modify the existing ones:

 Create one /etc/passwd and one /etc/group file to ensure UIDs and GIDs are consistent for each NFS user across the network. Copy these files to all NFS network nodes.

When updating UIDs or GIDs, you will need to recopy the files to each node. You can automate this process by using shell scripts and the ARPA Services.

A disadvantage of this method is that it gives exactly the same access to all users across the network. A user with a valid password for a superuser account would have superuser privileges on all nodes configured in this fashion.

 Edit /etc/passwd and /etc/group on each node to ensure UIDs and GIDs are consistent for each user across the network.

If you modify UIDs or GIDs affecting more than one node, you will have to modify each node affected by the change. For example, if adding a new user you will need to update the /etc/passwd and /etc/group files residing on each system to which the new user will have access.

Though more time consuming and error prone, this method allows each system to have a different set of users.

Create an NFS Server and an NFS Client Using SAM

SAM (System Administration Manager) provides an automatic method for configuring your local system to be an NFS server or NFS client. You must be superuser to use SAM. The steps covered in this section include:

- Tips for using SAM.
- Getting to the NFS (Network File System) Configuration menu.
- Add or modify the connectivity information about a remote system (edit /etc/hosts and possibly add /etc/route entries to /etc/netlinkrc).
- Specify the default gateway.
- Allow this system to access remote file systems via NFS (become an NFS client).
- Add (mount) an NFS file system (edit /etc/checklist).
- Allow remote systems to access local file systems via NFS (become an NFS server).
- Modify which systems can access local file systems (edit /etc/exports).
- Modify RPC (Remote Procedure Call) services' security (edit /usr/adm/inetd.sec).
- Reboot using SAM.

Tips for using SAM

Remember the following tips when you use SAM. You can also get more information from the main menu item, How to Use SAM.

- Use your keyboard's cursor control and editing keys to navigate and edit forms.
- You can select a menu item using either one of the following methods:
 - Move the cursor to the menu item using [Tab], the space bar, or the arrow keys and press [Return] or Select Item.
 - Type enough of the menu item's first word to uniquely identify it. In some
 cases, this is simply the first letter of the menu item. This method does not
 work for menu items that start with the same word.

Access the on-line help screens whenever you need more information, such as how or where to obtain a required configuration value! Note that the RESULT sections of the on-line help screens explain what SAM will do "behind the scenes," such as what files SAM will create or modify, or what commands SAM will execute automatically.

Move to the NFS Configuration Menu

All NFS configurations available in SAM are done in the NFS Configuration menu. This section explains how to move to the NFS configuration menu where you can select the task you wish to perform.

1. At the HP-UX prompt, type:

sam

Wait for SAM's main menu to appear.

2. Select Networks/Communications.

A WORKING prompt will appear momentarily while the system is loading the Networks/Communications menu.

3. Select LAN Hardware and Software (Cards and Services).

NFS is not supported over the X.25 link product, so do not choose the X.25 selection.

4. Select NFS (Network File System) Configuration.

A WORKING prompt will appear momentarily while the system is loading the menu.

Note

You can also get to the NFS configuration menu by selecting File Systems from the main menu.

This is the menu where you configure NFS Services. Notice the highlighted *Details* information at the bottom of the screen. This information briefly describes what SAM does if you select the menu item. This information changes as you move up and down the menu.

You cannot configure /etc/netgroup in SAM. If you wish to edit this file, go to the section, "Create an NFS Server Manually."

Add or Modify Connectivity Information about a Remote System (Edit /etc/hosts and Possibly /etc/netlinkrc)

This task selection allows you to edit /etc/hosts and possibly add /etc/route entries to /etc/netlinkrc, depending on your entries.

Note the following information before you begin:

- If your system is configured to use the NFS Network Information Service (NIS) or the ARPA Service's BIND Name Service for hostname-to-address mapping, you cannot use SAM to add NFS Services connectivity information about a remote system. The Add/Modify Connectivity Info About a Remote System form edits only the /etc/hosts file; it does not edit an NFS Network Information Service or BIND Name Service database.
- If you must go through a gateway to reach the remote system you are adding connectivity information about, SAM will prompt you for the gateway's hostname and IP address. With this information, SAM will automatically configure the necessary routing by executing an /etc/route add host command and adding it to /etc/netlinkrc.
- If there is just one gateway you use to reach all systems on other parts of the network, use the Specify the Default Gateway form to avoid having to enter the same gateway information every time SAM prompts you for it.

Information you need to complete this task includes:

- Official host name of the remote system.
- IP Address of the remote system.
- Alias names (optional).

To perform this task:

- 1. Select Add/Modify Connectivity Info About a Remote System.
- 2. Fill in the form according to its instructions. View the help screens for information about filling in the form.
- 3. Press Perform Task .
- 4. To verify your entry, press Exit Task, then select View/Remove Connectivity Info About a Remote System. Follow the instructions to view the entry you just made.
- 5. If you have another task to perform, press Exit Task to go back to the NFS configuration menu. If you have no further tasks to perform, press Main Menu and Exit SAM to exit SAM.

Specify the Default Gateway

This task selection allows you to set up the default gateway. The only information you need to complete this task is the host name of the default gateway. However, the connectivity information about the gateway must already have been added.

To perform this task:

- 1. Select Specify the Default Gateway.
- 2. Fill in the form according to its instructions. View the help screens for information about filling in the form.
- 3. Press Perform Task.
- 4. If you have another task to perform, press Exit Task to go back to the NFS configuration menu. If you have no further tasks to perform, press Main Menu and Exit SAM to exit SAM.

Allow This System to Access Remote File Systems via NFS (Become an NFS Client)

This task selection allows you to access remote file systems from your local system. When you perform this task you are editing the /etc/netnfsrc file. To perform this task:

- 1. Select Allow This System to Access Remote File Systems via NFS.
 - If the NFS configuration menu reads Prevent This System from Accessing Remote File Systems via NFS, then your system is already set up to be a client. Skip to the next task you wish to perform.
- 2. Answer "y" (yes) to the question in the pop-up window to allow your system to be an NFS client.

Go to the next section to add the remote file systems you wish to access.

Add (Mount) an NFS File System

This task allows you to add the NFS file systems you wish to access. When you perform this task, you are editing the /etc/checklist file. The information you need to complete this task includes:

- Remote system name system name where the file system you wish to access resides.
- Remote mount directory directory name of the file system you wish to access.
- Local mount directory local directory where you want the remote file system be mounted.

To perform this task:

- 1. Select Add (Mount) an NFS File System.
- 2. Fill in the form according to its instructions. View the help screens for information about filling in the form.
- 3. Press Perform Task .
- 4. If you have another task to perform, press Exit Task to go back to the NFS configuration menu. If you have no further tasks to perform, press Main Menu and Exit SAM to exit SAM.

4-18 NFS Configuration

Allow Remote Systems to Access Local File Systems via NFS (Become an NFS Server)

This task allows remote systems to have NFS access to your local file systems. When you perform this task you are editing the /etc/netnfsrc file. To perform this task:

- Select Allow Remote Systems to Access Local File Systems via NFS.
 - If the NFS configuration menu reads Prevent Remote Systems from Accessing Local File Systems via NFS, then your system is already set up to be a server. Skip to the next task you wish to perform.
- 2. Answer "y" (yes) to the question in the pop-up window to allow your system to be an NFS server.

Note When you

When you use SAM to set up your system as an NFS server, it also becomes a PC-NFS server.

Go to the next section to determine which remote systems can have NFS access to your local file systems.

View or Modify Which Systems Can Access Local File Systems

This task allows you to modify a client's NFS access of your local file systems. When you perform this task, you are editing the /etc/exports file:

- 1. Select View/Modify Which Systems Can Access Local File Systems.
- 2. Fill in the form according to its instructions. View the help screens for information about filling in the form.
- 3. Press Perform Task.
- 4. If you have another task to perform, press Exit Task to go back to the NFS configuration menu. If you have no further tasks to perform, press Main Menu and Exit SAM to exit SAM.

View or Modify Remote Procedure Call (RPC) Services' Security

This task lets you allow or deny access to specific RPC services (servers). When you perform this task, you are editing the /usr/adm/inetd.sec file. The information you need to complete this task are the remote system names to which you are allowing or denying access. To perform this task:

- 1. Select View/Modify RPC (Remote Procedure Call) Services' Security.
- 2. Fill in the form according to its instructions. View the help screens for information about filling in the form.
- If you need to modify more RPC services' security, follow the instructions on the form.
- 4. When you are finished, press Perform Task.
- 5. If you have another task to perform, press Exit Task to go back to the NFS configuration menu. If you have no further tasks to perform, press Main Menu and Exit SAM to exit SAM.

Rebooting in SAM

If you perform a task that requires a system reboot, a message appears to let you know that a kernel regeneration and reboot are necessary. When this happens:

- 1. Finish all your NFS configuration tasks.
- 2. Press Main Menu and Exit SAM to exit SAM.
- 3. When the kernel regeneration and reboot message appears, select kernel regeneration.
- 4. When the kernel regeneration is complete and the reboot message appears, reboot your system.

Caution

Before rebooting, be sure no one is logged onto your system. If you do not reboot the system when you exit SAM, NFS Services will not run with the configurations you just made.

If you are configuring NFS in an HP-UX cluster, you must configure NFS into the kernels of all nodes in the cluster. To do this using SAM, run SAM on each node and select Allow This System to Access Remote File Systems via NFS.

Create an NFS Server Manually (Without SAM)

You must be superuser to create an NFS server. To create an NFS server, complete the following steps. These steps are described in detail in the sections that follow.

- 1. Edit /etc/netnfsrc.
- 2. Edit /etc/inetd.conf.
- 3. Edit /usr/adm/inetd.sec (if necessary).
- 4. Edit /etc/hosts.
- Edit /etc/netgroup (optional).
- 6. Create and Edit /etc/exports.
- 7. Reboot the system (if necessary).

An NFS server can also be configured as any combination of an NFS client, NIS client, or NIS server. (An NIS server must also be configured as an NIS client.)

Note

If you are configuring NFS in an HP-UX cluster environment, you must configure NFS into the kernel on all cnodes in the cluster. See "Configure a New Kernel" in Chapter 3.

1. Edit /etc/netnfsrc

The /etc/netnfsrc file activates the NFS daemons and servers.

- To define the node as an NFS server, set the NFS_SERVER variable to any digit other than zero.
- If the node is also a client, you may want to set the NFS_CLIENT variable to any digit other than zero now. (Refer to the "Create an NFS Client Manually" section to complete client configuration procedures.)
- If the node is also a server for PC-NFS requests, set the PCNFS_SERVER variable to any digit other than zero.

4-22 NFS Configuration

Client Only NFS CLIENT=1

NFS_SERVER=0

Server Only

NFS CLIENT=0

NFS_SERVER=1

Both Client and Server

NFS_CLIENT=1

NFS_SERVER=1

Neither Client nor Server NFS CLIENT=0

NFS SERVER=0

PC-NFS Server

PCNFS_SERVER=1

You can refer directly to the comments (lines beginning with pound signs) for editing instructions and for descriptions of each activity executed by /etc/netnfsrc.

Note

If you edit this file other than specified in this document, HP recommends you incorporate personal comments for future system administration.

```
#!/bin/sh
        netnfsrc
                        NFS startup file
        Depending on the configuration parameters you set within,
        this script sets up some or all of the following:
        NIS specific:
            domainname
                              the NIS domain name
        and starts up some or all of the following programs:
                              RPC (program_#,version) -> port_# mapper
            portmap
            nfsd
                              NFS daemons
            biod
                              async BIO daemons
                              PC-NFS daemon
            pcnfsd
        NIS specific:
            ypbind
                              NIS client process (all NIS nodes)
                              NIS server process (NIS server only)
            ypserv
                              NIS password daemon (NIS master server only)
            yppasswdd
        NFS_CLIENT
                              1 if this node is an NFS client, 0 if not
        NFS SERVER
                              1 if this node is an NFS server, 0 if not
                it is possible for one host to be a client, a server, both
        Note:
                or neither! This system is an NFS client if you will be
                NFS mounting remote file systems; this system is a server
                if you will be exporting file systems to remote hosts.
        See Also: nfsd(1M), mount(1M)
##
NFS CLIENT=0
NFS_SERVER=0
PCNFS_SERVER=0
```

2. Edit /etc/inetd.conf

To activate the RPC services, remove all # comment marks (pound signs) from /etc/inetd.conf lines beginning with #rpc. If you want one of these services activated but the line was removed, you may need to obtain a new version of /etc/inetd.conf from /etc/newconfig.

Note

After editing /etc/inetd.conf, you must reconfigure inetd by entering:

/etc/inetd -c



RPC Services Security. The inetd security facility works only when the inetd executes a server. For the RPC services that do not exit after each service request, inetd provides a security check only for the first request. Successive requests bypass the inetd and are subject only to the security checking performed by the individual RPC services. However, you can make the inetd perform a security check for every RPC request by doing both of the following steps:

- Add the -e option to the /etc/inetd.conf entry for the RPC service.
- Specify the RPC service in the first field of /usr/adm/inetd.sec. (Refer to the next section, "Edit /usr/adm/inetd.sec.")

Note

Adding the -e option makes the RPC server respond slower since it has to restart for each request.

For information on C2 Security, refer to the HP-UX System Security Manual and the HP-UX Beginner's Guide.

RPC Entries. Refer to the following list for a brief description of each RPC service line present in /etc/inetd.conf.

rpc dgram udp wait root /usr/etc/rpc.mountd 100005 1 rpc.mountd -e

The rpc.mountd program is the server for the mount command and reads /etc/exports to see what the available file systems are and to whom they are exported. It also keeps a list of all mounted file systems. The program supports version 1.

The -e option forces inetd to perform a security check for rpc.mountd on every request.

```
rpc stream tcp nowait root /usr/etc/rpc.rexd 100017 1 rpc.rexd
```

The rpc.rexd program is the server for the on program. The program supports version 1.

```
rpc dgram udp wait root /usr/etc/rpc.rstatd 100001 1-3 rpc.rstatd
```

The rpc.rstatd program is the server for the rup command and provides kernel statistics. The program supports versions 1 through 3.

```
rpc dgram udp wait root /usr/etc/rpc.rusersd 100002 1-2 rpc.rusersd
```

The rpc.rusersd program is the server for the rusers command and provides information about active users on remote nodes and the amount of time they have been idle. The program supports versions 1 and 2.

```
rpc dgram udp wait root /usr/etc/rpc.rwalld 100008 1 rpc.rwalld
```

The rpc.rwalld program writes a message sent by rwall to all users logged on to the system. The program supports version 1.

```
rpc dgram udp wait root /usr/etc/rpc.sprayd 100012 1 rpc.sprayd
```

The rpc. sprayd program is the server for the spray command and accepts RPC requests, reads UDP packets, and then tells how fast it read them; you can use the results to gauge performance. The program supports version 1.

```
rpc dgram udp wait root /usr/etc/rpc.rquotad 100011 1 rpc.rquotad
```

The rpc.rquotad program is the server for the quota command. The daemon returns data regarding disk quotas for NFS mounted file systems.

4-26 NFS Configuration

3. Edit /usr/adm/inetd.sec (if necessary)

NFS operates under the assumption you have a "friendly" network; meaning, you can trust all users attached to your network. Since this assumption may not apply to everyone, refer to the following sections to improve your file security.

The /usr/adm/inetd.sec configuration file is provided in the ARPA Services product. It is not solely for NFS access.

This file allows you to determine:

- How many remote services can run simultaneously on the local host.
- Which hosts are allowed to remotely use the local host.

Note

If inetd is running, it rereads /usr/adm/inetd.sec after you make changes to it. Your changes apply only to services started after the file is reread, but not to any currently running services.

Set Maximum Number of Remote Connections. On the first line in /usr/adm/inetd.sec, enter the maximum number of simultaneous remote services to be started by inetd as shown in the following example:

MAXNUM number

If you do not specify a MAXNUM value, the default is 1000.

Specify Accesses to Services. Each entry in /usr/adm/inetd.sec has the following format (enter either allow or deny):

service_name allow/deny host_specifier(s)

/usr/adm/inetd.sec Entry Fields	Description
service_name	Name of a valid service (including RPC services) with an entry in /etc/inetd.conf.
	- For RPC services, service_name is the name of the service that matches its program number in /etc/rpc. This entry must have a corresponding entry in /etc/inetd.conf which contains the -e option.
	- Specify only one service per entry.
	- If an entry in /usr/adm/inetd.sec specifies the service name and nothing else, inetd allows all hosts to attempt access.
allow/deny	The allow entry instructs inetd to approve the host or network for access to the specified service.
	The deny entry instructs inetd to disapprove the host or network for access to the specified service.
host_specifier(s)	Name of a host or a network listed in /etc/hosts or /etc/networks, or an internet address in the standard internet notation.
	- You can specify more than one host or network by separating each <i>host_specifier</i> with a blank or tab.
	- You can use the * (wild card character) or - (range character) in any field of a network or host address.
	- You cannot use aliases.

RPC Services Security. You can make inetd perform its inetd.sec security check for every RPC request by following these two steps.

1. Add the -e option to the RPC service line in /etc/inetd.conf. (Refer to the "2. Edit /etc/inetd.conf" section or inetd.conf.)

EXAMPLE: rpc dgram udp wait root /usr/etc/rpc.mountd 100005 1 rpc.mountd -e

2. Specify the RPC service in the first field in /usr/adm/inetd.sec.

/usr/adm/inetd.sec Example RPC Entry	Effect on System Security
mountd allow hostA	Allows only hostA to access rpc.mountd
walld deny 111.56.78.9 10.*	Denies access to rpc.rwalld from the following hosts:
	- 111.56.78.9 (internet address) - all hosts that are part of network 10.*

4. Edit /etc/hosts

Caution

If NIS is running, do not edit /etc/hosts on any node except the NIS master server; otherwise, local changes will not be propagated.

If you have ARPA Services and have configured the BIND name server, do not edit the /etc/hosts file. See the "Maintaining Network and Domain Data Files" section of the BIND Name Server chapter in *Installing and Administering ARPA Services*.

As node manager, you must configure this file for your host. You can add entries to this file either automatically with the System Administration Manager (SAM) or manually by editing the file. This section describes how to configure /etc/hosts manually.

Adding IP Addresses. If your host has more than one IP address (for multiple network interfaces), you must add entries for every IP address. These entries must have the same

official host name but different aliases or have different official hostnames. This is so that different IP addresses (network interfaces) are distinguished (and can be referenced) by different aliases s or hostnames.

Note

You can copy the official host data base maintained at the Network Information Control Center (NIC) for ARPA Internet networks. (Refer to the "Military Standards and Request for Comment Documents" section of Chapter 1 for information on how to contact the NIC.) Be sure to check the format of files received from the NIC.

If your host accesses a multi-homed host (one with more than one link interface), make sure the internet address for that host is correct in the /etc/hosts file with respect to your host. For example, in the networking scheme Figure 4-1, host paul and host barb access multi-homed host mickie via internet address 192.6.21.2. Hosts dean and dennis, on the other hand, access host mickie via internet address 192.6.36.3.

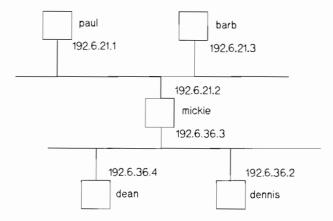


Figure 4-1. Multi-Homed Host Network Scheme

Syntax for /etc/hosts. Each host (including the local host) has a one line entry in the /etc/hosts file. Each entry in the /etc/hosts file takes the following form:

internet_address official_host_name [alias(es)]

4-30 NFS Configuration

internet_address Network address that uniquely identifies the node. Internet address

must be in dot notation. Refer to the "Assigning an Internet Address" section in *Installing and Administering LAN* for more

information on internet addresses.

official host name Name of the node. Host names can contain any printable character

except white spaces, newline, or the comment character (#). By convention, official_host_name should be the same as the system

host name assigned with the HP-UX hostname command.

alias(es) Common name or names for the node. An alias is a substitute for

official_host_name. Alias names are optional and are not supported

by all the commands that use /etc/hosts.

Format for /etc/hosts

■ Lines cannot start with a white space (tabs or blanks).

- The fields can have any number of blanks or tab characters separating them.
- Comments are allowed and are designated by a "#" in front of the comment text.
- Trailing blanks and tab characters are allowed.
- Blank lines are allowed.

Example of /etc/hosts Entry. The /etc/hosts entry for a node with:

- The address 192.45.36.5.
- The official host name hpdxsg.
- The alias name bullfrog.

Looks like:

192.45.36.5 hpdxsg bullfrog

Permissions. The /etc/hosts file should be owned by user *root*, group *other* and have 0444 (r-r-r-) permission.

Refer to the /etc/hosts file for examples of the actual format and contents. For more information on /etc/hosts, refer to the hosts(4) entry in the HP-UX Reference.

Verification. To view the list of remote systems you may communicate with, type the following command at the HP-UX prompt:

more /etc/hosts

To verify that /etc/hosts is being used to do host name to address mapping, use ns lookup as described in the previous section, "3. Configure Host Name to Address Mapping."

To view the destinations reached through gateways and the gateways used to reach those destinations, type the following command at the HP-UX prompt:

netstat -r

The listing from this command may appear slowly, as it attempts to find the names associated with the network addresses used to perform routing.

Copying a Remote /etc/hosts File to Your Local Host. When you first configure your host's /etc/hosts file, it is very small. If you want to get a copy of a larger, more complete /etc/hosts file from another host, you can do it *one* of two ways:

- If you have ARPA Services on your host, go to the *Installing and Administering ARPA Services* manual and use the method described in the "Editing /etc/hosts" section of Chapter 2.
- If you have NFS Services ONLY, the method is more complicated and is described in the following example.

In the following example, your local host is named myhost and the remote host that has the complete /etc/hosts file is named otherhost. Perform the following steps:

- 1. Using either SAM or the manual method, add connectivity information about otherhost to the /etc/hosts file on myhost.
- 2. Using either SAM or the manual method, make otherhost an NFS server so that it allows myhost access to the otherhost root (/) file system.
- 3. Using either SAM or the manual method, make myhost an NFS client.

4-32 NFS Configuration

4. On myhost, mount the otherhost file system "/", copy /etc/hosts from otherhost, then unmount the otherhost "/" file system. See the following example:

```
mkdir /tmp/exmpl
mount otherhost:/ /tmp/exmpl
cp /tmp/exmpl/etc/hosts /etc/hosts
umount /tmp/exmpl
rmdir /tmp/exmpl
```

If you overwrite your local /etc/hosts file with a copy from another host, you may need to bring it up to date by adding unofficial aliases or unknown hosts, including your own host.

5. Edit /etc/netgroup

Caution

If NIS is running, do not edit /etc/netgroup on any node except the NIS master server; otherwise, local changes will not be propagated.

The /etc/netgroup file enables you to define a specific network-wide group of nodes as a netgroup. You can then limit file system access by exporting file systems (via /etc/exports) to the netgroups defined.

The system uses /etc/netgroup to verify host names whenever clients perform remote mounts. (Refer to netgroup(4) in the HP-UX Reference.)

For ARPA Services, the system uses /etc/netgroup to verify users when clients perform remote logins or remote shells. (Refer to hosts.equiv(4) in the HP-UX Reference.)

Add a line with the following format for each netgroup you wish to define.

The entry may contain any number of netgroup names:

```
netgroup_name1 netgroup_name2 netgroup_name3 ...
```

But then you must define these netgroups within /etc/netgroup:

```
netgroup name1 member1 member2 ...
```

You can use the following conventions when editing the /etc/exports file:

- The membern is equal to the triple (host_name, user_name, NIS_domain_name).
- You can assign more than one triple to a netgroup by enclosing each separate set within parentheses (host name, user name, NIS domain name).
- Leave any of these three fields empty to signify a wild card (i.e., blank fields match anything). For example, (,,research) matches all hosts and users in the research NIS domain.
- A (dash) in any of these three fields means *match nothing*. For example, (-,mike,graphs) does not match any hosts, but it does match the user *mike* in the graphs NIS domain.
- Each host_name must have an entry in /etc/hosts.
- The NIS_domain_name is the name of the NIS domain to which you currently belong. To determine your current NIS domain name, execute the domainname command.

The commands using /etc/netgroup assume you are not looking for any NIS domain other than the one assigned on your node.

EXAMPLES:

/etc/netgroup Example Entry	The Netgroup Includes
netgroup1 (,,)	Everyone on the network.
netgroup2 (,darren,graphic)	The user darren on any host in the graphic NIS domain.
netgroup3 (node_7,,graphic)	Any user on the node_7 host in the graphic NIS domain.
netgroup4 (node_2,john,)	The user john on the node_2 host in any NIS domain.
netgroup5 (,andy,graphic) (node_1,mike,)	The user andy on any host in the graphic NIS domain and the user mike on the node_1 host in any NIS domain.
netgroup6 (-,annette,graphic)	The user annette in the graphic NIS domain, no host included.

6. Create and Edit /etc/exports

You control the available file systems by your entries in the server's /etc/exports file. Each time a server receives a mount request, rpc.mountd accesses /etc/exports to see if the file system is exported and which systems can access it.

- The server must have the file system mounted locally before it can be exported.
- You must export the entire file system; you cannot export specific directories (though clients can mount specific directories).
- The path name in /etc/exports must be the same path name as the directory on which the local file system is mounted.
- If the -async option is set for a file system, asynchronous writes on the NFS server occur. (See *exports*(4) in the *HP-UX Reference*.)

Caution

The -async option increases write performance on the NFS server by allowing asynchronous writes on the NFS server's file system.

However, use caution in deciding whether to use the -async option. An unreported data loss may occur if the option is set and the NFS server hardware experiences a power loss, system panic or other failure.

Do not use the -async option with file systems that contain:

- Files which are accessed by the O_SYNCIO flag (which is set by the fnct) or open calls).
- Data that cannot be reconstructed (e.g., a file system containing database files).
- Files synchronized with fsync.
- Critical applications requiring absolute data integrity.

If you are unsure whether any of the previous conditions apply, do not use the -async option.

You control the file system's availability by specifying a netgroup or host name; otherwise, the file system becomes available to everyone on the network running NFS. After accessing /etc/exports, the system checks /etc/netgroup for the netgroup definition; if it is not present, the system checks /etc/hosts for the host name. (For more information, refer to the previous sections, "4. Edit /etc/hosts" and "5. Edit /etc/netgroup.")

Note

If importing a file system containing a user's home directory, the user may not be able to login if the remote file system is not accessible.

If a client has a file system mounted and you edit /etc/exports to change availability of that file system, the client's access will not change. To prevent the client from accessing the server's files, on the client you must either unmount the file systems or reboot the client.

/etc/exports Entry Formats	System Response
/complete_filesystem_pathname	Exports the file system to everyone on the network and defaults to synchronous writes on the NFS server.
/complete_filesystem_pathname_netgroup_1 netgroup_2	Exports the file system only to specified netgroups.
/complete_filesystem_pathname_client_1 client_2	Exports the file system only to specified clients.
/complete_filesystem_pathname_client_2 netgroup_1	Exports the file system only to the specified client and netgroup.
/complete_filesystem_pathname -async client_1	Exports the file system to the specified client and causes asynchronous writes on the NFS server.

EXAMPLE:

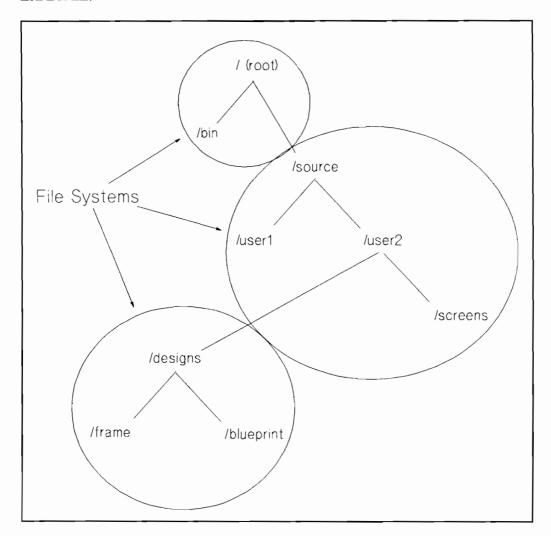


Figure 4-2. /etc/exports Example

/etc/exports Example Entry *	Example System Response	
	Export / (root) to all clients.	
/	Clients will not receive the file system source since / is the exported file system. The source and designs file systems will not be seen by this mount.	
	Clients will receive the /bin directory since is it part of the / file system.	
-	Export source to all clients.	
/source	Clients will not receive the file system designs or / since source is the exported file system. The designs and / file systems will not be seen by this mount.	
/source/user2/designs	Export designs to all clients.	
/source/user2/designs -async system1	Export designs to the client system1 and allow asynchronous writes on the NFS server.	
/source/user2/designs lab	Export designs to the netgroup lab.	
/source/user2/designs system1 lab	Export designs to the client system1 and the netgroup lab.	

^{*}Note: You must define all hosts in /etc/hosts and all netgroups in /etc/netgroup or, if you are using NIS, ensure that all hosts and netgroups are defined on the NIS master server.

7. Reboot the System (if necessary)

After you finish the configuration procedure, execute /etc/netnfsrc or reboot the system to activate the daemons and servers.

The rebooting process does not unmount any of the server's file systems that were remotely mounted by other network nodes. However, these nodes will not be able to access any of the server's files until the server is operating again.

Create an NFS Client Manually (Without SAM)

You must be superuser to create an NFS client.

To create an NFS client, complete the following steps:

- 1. Edit /etc/netnfsrc.
- Mount file systems
- 3. Reboot the system (if necessary).

An NFS client can also be configured as any combination of an NFS server, NIS client, or NIS server. (An NIS server *must* also be configured as an NIS client.)

1. Edit /etc/netnfsrc

The /etc/netnfsrc file activates the NFS daemons and servers. Do the following:

- To define the node as an NFS client, set the NFS_CLIENT variable to any digit other than zero.
- If the node is also a server, you may want to set the NFS_SERVER variable to any digit other than zero now. (Refer to the "Create an NFS Server" section to complete server configuration procedures.)
- If the node is also a server for PC-NFS requests, set the PCNFS_SERVER variable to any digit other than zero.

4-40 NFS Configuration

Client Only NFS_CLIENT=1

NFS_SERVER=0

Server Only NFS_CLIENT=0

NFS_SERVER=1

Both Client and Server NFS_CLIENT=1

NFS_SERVER=1

Neither Client nor Server NFS CLIENT=0

NFS_SERVER=0

PC-NFS Server PCNFS_SERVER=1

You can refer directly to the comments (lines beginning with # (pound) signs) for editing instructions and for descriptions of each activity executed by /etc/netnfsrc.

Note If you edit this file other than specified in this document, HP

recommends you incorporate personal comments for future system

administration.

```
#!/bin/sh
        netnfsrc
                      . NFS startup file
        Depending on the configuration parameters you set within,
        this script sets up some or all of the following:
#*
        NIS specific:
#
            doma inname
                              the NIS domain name
        and starts up some or all of the following programs:
            portmap
                              RPC (program_#,version) -> port_# mapper
            nfsd
                              NFS daemons
            biod
                              async BIO daemons
            pcnfsd
                              PC-NFS daemon
        NIS specific:
            ypbind
                              NIS client process (all NIS nodes)
                              NIS server process (NIS server only)
            ypserv
            yppasswdd
                              NIS password daemon (NIS master server only)
                              1 if this node is an NFS client, 0 if not
        NFS_CLIENT
#
        NFS SERVER
                              1 if this node is an NFS server, 0 if not
        Note:
                it is possible for one host to be a client, a server, both
                or neither! This system is an NFS client if you will be
                NFS mounting remote file systems; this system is a server
                if you will be exporting file systems to remote hosts.
        See Also: nfsd(1M), mount(1M)
##
        Note:
                this has nothing to do with whether or not the system is
                a rootserver or diskless client workstation. There is a
                test for this later.
##
NFS_CLIENT=0
NFS_SERVER=0
PCNFS_SERVER=0
```

2. Mount File Systems

Review the servers' /etc/exports files on your LAN to determine the file systems to which you want the client to have access. You will need to mount each of these file systems on the clients.

For each file system you should determine one of the following mounting methods:

- Mount automatically at boot time via /etc/checklist.
- Mount only when manually specified via the mount command.

Since an attempt to mount a remote file system requires using another node and the network, the mount may not succeed the first time. You can vary the number of times NFS attempts to mount a file system by using the retry option.

After the mount is successful, the manner in which NFS handles requests depends on whether the mount is hard (default) or soft.

NFS Hard Mount

Hard mounted file systems with the default int (interrupt) cause NFS to retry a request until it succeeds, you interrupt it, or you reboot the system. If the noint option is activated and an NFS server goes down, the system retries the request until the server comes up again or you reboot the system.

If the server does not respond to a hard mount request, NFS writes the following message in the network error log file.

NFS: server host_name not responding, still trying

Refer to *Installing and Administering LAN/9000* documentation for more error log information.

Note

If a server that you previously performed a hard mount goes down, you may not be able to access mounted file systems on other nodes unless you reboot the problem server or interrupt all its requests.

NFS	Sof
Mou	nt

Soft mounted file systems abort requests after one attempt. NFS writes an error to the log file if the server does not respond to a request. The message varies depending on what type of request is made.

NFS server host_name not responding, giving up

NFS function_name failed for server server_name: TIMED OUT

Note

If a user's home directory is in a remote file system, the user will not be able to login if the remote file system is not accessible (e.g., the server goes down, the network fails).

Mount Guidelines

Refer to the following guidelines whether mounting file systems automatically via the /etc/checklist file or manually via the mount command. For more specific information, refer to checklist(4) and mount(1M) in the HP-UX Reference.

- You cannot mount a remote file system unless the server has an entry for your node in /etc/exports or unless /etc/exports makes the file system available to everyone on the network. (Execute showmount to list mounted file systems.)
- Though a server can export only file systems, you can mount file systems or directories.
- When you mount a new file system on top of a directory already containing files, the directory's files will no longer be accessible unless you execute umount to unmount the mounted file system.

To avoid masking a directory, HP recommends you mount the file system on top of an empty directory.

- You cannot mount or unmount an open directory (a directory in which someone is currently operating).
- You must specify a mount point (name of a local directory on which the file system will be mounted).

4-44 NFS Configuration

- If operating in an HP-UX cluster environment:
 - If a cnode mounts a remote file system, all cnodes in the cluster can access the remote file system.
 - If using NFS to mount a file system attached to a cluster, you must use the host name where the file system is locally mounted, as the node name specified in the mount command.
 - If a cnode mounts a remote file system, any cnode in that cluster can unmount the remote file system.
 - All mount points must exist on the file systems mounted on the cluster root server. That is, mount points cannot exist on file systems locally mounted on a cluster auxiliary server.
 - If a cnode that mounted a remote file system goes down, all other cnodes in the cluster can still access that remote file system.
- Before mounting a file system, refer to the following table and determine the options you want the mount to have.
 - You must specify an option if mounting via /etc/checklist; you do not have to specify an option if mounting via mount.
 - You do not have to list options in a specific order; however, you must separate the options with commas (not spaces).

NFS Mount Options	Description	
bg	Background: If the first request to a remote node's mountd fails, the mount process continues retrying the request in the background.	
defaults	Defaults: The mount takes all the default options without you having to individually specify them. The defaults are noted within this table by asterisks (*). You only need to specify defaults when mounting via /etc/checklist; the mount command automatically provides the defaults.	
fg*	Foreground: If the first request to a remote node's mountd fails, the mountd daemon retries the requests in the foreground.	
hard*	Hard Mount: NFS retries until the request succeeds or you reboot the system. If you are using the int default option, you can interrupt the file system request.	
int*	Interruptable Mount: You can press an interrupt key to abort an NFS request. (Though the interrupt key is not defined, common ones include [CTRL]-[C] and [BREAK].)	
noauto	No Automatic Mount: Prevents the file system from being mounted when the mount -a option is executed. You only need to specify noauto when mounting via /etc/checklist.	
nointr	No Interruptable Mount: You cannot interrupt processes waiting for NFS requests to complete.	
nosuid	No setuid: You cannot execute files on the remote file system with either the setuid or setgid bits set.	
port = n	Port = n Default $n = 2049$ (the NFS server port)	
	Specifies the UDP port at which the NFS server is contacted. You should not have to reset this value.	
quota	Disk quotas: Activate disk quotas on the file system.	
* = Default		

NFS Mount Options	Description
retrans = n	Retransmit = n
	Default $n = 4$
	When NFS sends a request to a remote system, RPC attempts to transmit the request times. If RPC does not receive a response after n attempts, soft mounts return an error and hard mounts retry the request.
retry = n	Retry = n
	Default $n = 1$
	The mount command retries mounting the file system n times; the default is 1. For example, if a mount attempt fails once and the default is 1, mount tries once more before quitting.
ro	Read Only: Access rights are Read Only.
rsize = n	Read requests size $= n$
	Default $n = 8192 (8K)$
	Specifies the maximum read request size used in communicating with the server.
rw*	Read/Write: Access rights are read and write.
soft	Soft Mount: NFS aborts the request after RPC attempts to transmit the request n times (as specified by the retrans option).
suid*	setuid: You can execute programs on the remote file system that have setuid as one of their permissions.

NFS Mount Options	Description
timeo = n	Timeout = n
	Default $n = 7$
	Specifies the initial timeout (in tenths of seconds) for NFS requests.
	When an NFS request occurs, RPC sends the request, waits 0.7 seconds for a response, and then retries the request.
	After the initial timeout, the timeout increases by multiples of two each time no response is received. When a specified number of retrans retransmissions have been sent with no reply, soft mounts return an error and hard mounts retry the request.
	Note: If performing NFS mounts through a gateway and you see several server not responding messages within a few minutes, change the timeout default value (7) to a value of 10 or greater until you stop seeing the message.
wsize $= n$	Write size $= n$
	Default $n = 8192$ bytes (8K)
	Specifies the maximum write request size used in communicating with the server.

Edit /etc/checklist for Automatic Mounts

If you want the file system mounted automatically, add an entry for it in the /etc/checklist file. At boot time, /etc/netnfsrc2 executes mount -at nfs to mount all NFS file systems listed in /etc/checklist.

Edit /etc/checklist to append the hosts and file systems you wish to import using the following format. All of the default options are activated when you specify defaults. You must specify either defaults or at least one option.

For NFS Hard Mounts via /etc/checklist:

server name:/imported_filesystem /mount_point nfs defaults 0 0

or

server name:/imported filesystem /mount point nfs [options] 0 0

For NFS Soft Mounts via /etc/checklist:

server name:/imported filesystem /mount_point nfs soft[,,other options] 0 0

The nfs stands for NFS mounts. NFS ignores the two zeros (0 0), though they must be present.

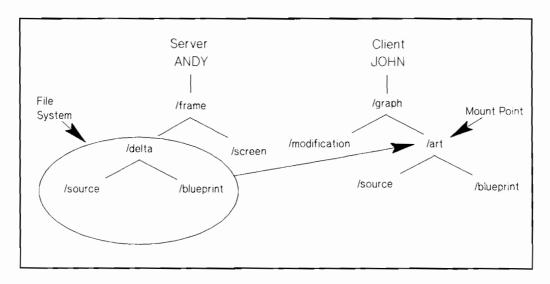


Figure 4-3. /etc/checklist Automatic Mounts

/etc/checklist Example Entry on the Client JOHN	Resulting Mount Options*
ANDY:/frame/delta/graph/art nfs defaults 0 0	Foreground Hard Mount Interruptable Port = 2049 Read and Write Read Size = 8192 Retransmit = 4 Retry = 1 setuid Timeout = 0.7 Write Size = 8192
	Note: All of these options are by default.
ANDY:/frame/delta/graph/art nfs ro,retry=6,timeo=3 0 0	Read Only Retry = 6 Timeout =0.3
ANDY:/frame/delta/graph/art nfs bg,retrans=8,soft 0 0	Background Retransmit = 8 Soft Mount
ANDY:/frame/delta/graph/art nfs noauto,noint,nosuid 0 0	No Automatic Mount No Interruptable Mount No setuid
ANDY:/frame/delta/graph/art nfs rsize=1024,wsize=1024 0 0	Read Size = 1024 bytes Write Size = 1024 bytes

^{*} The default options are activated when you specify defaults. They are also active with other options unless you specify otherwise. The default options are listed only once for this example.

Execute mount for Manual Mounts

Execute mount to mount an NFS file system manually. NFS file systems mounted via mount are only mounted as long as the client is running or until they are unmounted via umount. If the client goes down, you will have to re-mount the file system.

Do not use mount if you listed the file system in /etc/checklist since it will have already been mounted.

Use the following mount format for NFS mounts. All of the default options are activated unless you specify otherwise.

For NFS Hard Mounts via mount:

mount [-e options] server name:/filesystem /mount_point

For NFS Soft Mounts via mount:

mount -o soft[,other_options] server_name:/filesystem /mount_point

EXAMPLES: mount Manual NFS Mounts

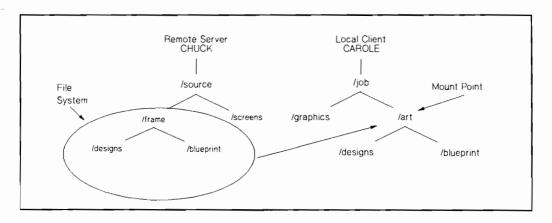


Figure 4-4. Example of a Manual NFS Mount

4-52 NFS Configuration

mount Example Command	Resulting Mount Options*
mount CHUCK:/source/frame/job/art	Foreground Hard Mount Interruptable Port = 2049 Read and Write Read Size = 8192 Retransmit = 4 Retry = 1 setuid Timeout = 0.7 Write Size = 8192 Note: All of these
	options are by default.
mount -o ro,retrans=8,timeo=3 CHUCK:/source/frame/job/art	Read Only Retransmit = 8 Timeout = 0.3
mount -o bg,retry=6,rw,soft CHUCK:/source/frame/job/art	Background Read and Write Retry = 6 Soft Mount
mount -o noauto,noint,nosuid CHUCK:/source/frame/job/art	No Automatic Mount No Interruptable Mount No setuid
mount ~o rsize=1024,wsize=1024 CHUCK:/source/frame/job/art	Read Size = 1024 bytes Write Size = 1024 bytes

^{*} All of the default options are activated unless you specify otherwise. The default options are listed only once for this example.

3. Reboot the System (if necessary)

After you finish the configuration procedures, execute /etc/netnfsrc or reboot the servers and clients to activate the daemons and servers.

The rebooting process unmounts all local file systems and directories that were manually mounted by the client (i.e., were not automatically mounted by /etc/checklist).

Configure NIS (optional)

If you plan to use the optional Network Information Service (NIS), refer to the "NIS Configuration and Maintenance" chapter for detailed configuration procedures.

Configure VHE (optional)

If you plan to use the optional Virtual Home Environment (VHE) service, refer to the "VHE Configuration and Maintenance" chapter for detailed configuration procedures.

Execute /etc/netnfsrc

To complete the configuration procedure, execute /etc/netnfsrc (or reboot) your system.

Note You have completed configuring the base NFS service. Refer to the remaining part of the chapter for maintenance information.

NFS Maintenance

To keep NFS running correctly and efficiently, refer to the following sections to ensure it stays configured to meet your changing needs:

- Maintain NFS Services using SAM.
- Prevent systems from accessing local file systems via NFS (without using SAM).
- Update software.
- Clock skew.
- Maintain the NFS server.

Maintain NFS Services Using SAM

SAM (System Administration Manager) provides an automatic method for maintaining your local system's client and server services. You must be superuser to use SAM. The sections covered include:

- Tips for using SAM.
- Move to the NFS (Network File System) Configuration menu.
- View or remove connectivity information about a remote system.
- Prevent this system from accessing remote file systems via NFS (stop being an NFS client).
- Modify NFS mount options.
- Remove (unmount) an NFS file system.
- Prevent remote systems from accessing local file systems via NFS (stop being an NFS server).
- View or modify which systems can access local file systems.

Tips for using SAM

Remember the following tips when you use SAM. You can also get more information from the main menu item, How to Use SAM.

- Use your keyboard's cursor control and editing keys to navigate and edit forms.
- You can select a menu item using either one of the following methods:
 - Move the cursor to the menu item using [Tab], the space bar, or the arrow keys and press [Return] or Select Item.
 - Type enough of the menu item's first word to uniquely identify it. In some
 cases, this is simply the first letter of the menu item. This method does not
 work for menu items that start with the same word.
- Access the on-line help screens whenever you need more information, such as how or where to obtain a required configuration value! Note that the RESULT sections of the on-line help screens explain what SAM will do "behind the scenes," such as what files SAM will create or modify, or what commands SAM will execute automatically.

Move to the NFS Configuration Menu

All NFS configurations available in SAM are done in the NFS Configuration menu. This section explains how to move to the NFS configuration menu where you can select the task you wish to perform.

1. At the HP-UX prompt, type:

sam

Wait for SAM's main menu to appear.

2. Select Networks/Communications.

A WORKING prompt will appear momentarily while the system is loading the Networks/Communications menu.

Select LAN Hardware and Software (Cards and Services).

NFS is not supported over the X.25 link product, so do not choose the X.25 selection.

4. Select NFS (Network File System) Configuration.

A WORKING prompt will appear momentarily while the system is loading the menu.

4-56 NFS Maintenance

You can also get to the NFS configuration menu by selecting File Systems from the main menu.

This is the menu where you configure NFS Services. You cannot configure /etc/netgroup in SAM. If you wish to edit this file, go to the section, "Create an NFS Server Manually."

Notice the highlighted *Details* information at the bottom of the screen. This information briefly describes what SAM does if you select the menu item. This information changes as you move up and down the menu.

View or Remove Connectivity Information about a Remote System

This task selection allows you to delete entries from /etc/hosts and possibly delete /etc/route entries from /etc/netlinkrc, depending on the information you are deleting.

Note the following information before you begin:

- If your system is configured to use the NFS Network Information Service or the ARPA Service's BIND Name Service for hostname-to-address mapping, you cannot use SAM to remove NFS Services connectivity information about a remote system. The View/Remove Connectivity Info About a Remote System form edits only the /etc/hosts file; it does not edit an NFS Network Information Service or BIND Name Service database.
- If you were using a specified gateway, other than the default gateway, to reach the remote system you are removing connectivity information about, SAM will automatically remove the special routing information by executing an /etc/route delete host command and deleting it from /etc/netlinkrc.

To perform this task:

- 1. Select View/Remove Connectivity Info About a Remote System.
- 2. Fill in the form according to its instructions. View the help screens for information about filling in the form.
- 3. If you want to remove the host name from /etc/hosts, press Perform Task.

4. If you have another task to perform, press Exit Task to go back to the NFS configuration menu. If you have no further tasks to perform, press Main Menu and Exit SAM to exit SAM.

Prevent This System from Accessing Remote File Systems via NFS (Stop Being an NFS Client)

This task allows you to set up your local system so that it is no longer an NFS client. When you perform this task you are editing the /etc/netnfsrc file, killing all /etc/biod daemons, and unmounting all NFS- mounted file systems:

- 1. Select Prevent This System from Accessing Remote File Systems via NFS.
 - If the NFS configuration menu reads Allow This System to Access Remote File Systems via NFS, then your NFS client capabilities are already disabled. Skip to the next task you wish to perform.
- Follow the instructions in the pop-up window to prevent your system from being an NFS client.
- 3. If you have no further tasks to perform, press Main Menu and Exit SAM to exit SAM.

Modify NFS Mount Options

For currently mounted NFS file systems and NFS file systems listed in /etc/checklist, this task allows you to modify:

- The name of the local mount directory.
- Whether you want the file system to be mounted now or at reboot.
- Whether or not the file system is write protected.
- The SUID protection.

When you perform the following task, you may be editing the /etc/checklist file:

1. Select Modify NFS Mount Options.

4-58 NFS Maintenance

- 2. Fill in the form according to its instructions. View the help screens for information about filling in the form.
- 3. Press Perform Task.
- 4. If you have another task to perform, press Exit Task to go back to the NFS configuration menu. If you have no further tasks to perform, press Main Menu and Exit SAM to exit SAM.

Remove (Unmount) an NFS File System

This task allows you to remove the NFS file systems you no longer wish to access from a remote server. When you perform this task, you may be editing the /etc/checklist file:

- 1. Select Remove (Unmount) an NFS File System.
- 2. Fill in the form according to its instructions. View the help screens for information about filling in the form.
- 3. Press Perform Task .
- 4. If you have another task to perform, press Exit Task to go back to the NFS configuration menu. If you have no further tasks to perform, press Main Menu and Exit SAM to exit SAM.

Prevent Remote Systems from Accessing Local File Systems via NFS (Stop Being an NFS Server)

This task prevents remote systems from accessing your local file systems. When you perform this task you are editing the /etc/netnfsrc file and killing all /etc/nfsd daemons and the /etc/pcnfsd daemon:

- 1. Select Prevent Remote Systems from Accessing Local File Systems via NFS.
 - If the NFS configuration menu reads Allow Remote Systems to Access Local File Systems via NFS, then your system is already disabled as an NFS server. Skip to the next task you wish to perform.
- Follow the instructions in the pop-up window to prevent your system from being an NFS server.

3. If you have no further tasks to perform, press Main Menu and Exit SAM to exit SAM.

Caution

If any systems have your file systems mounted via NFS, you may cause problems if you stop your system from being an NFS server; their processes that access your file systems will hang if they try either to read from or write to your file systems.

View or Modify Which Systems Can Access Local File Systems

This task allows you to modify a client's NFS access of your local file systems. When you perform this task, you are editing the /etc/exports file.

- 1. Select View or Modify Which Systems Can Access Local File Systems.
- 2. Fill in the form according to its instructions. View the help screens for information about filling in the form.
- 3. Press Perform Task.
- 4. If you have another task to perform, press Exit Task to go back to the NFS configuration menu. If you have no further tasks to perform, press Main Menu and Exit SAM to exit SAM.

Note

Any changes you make will not affect current NFS mounts by remote systems. However, if these remote systems reboot or unmount the file system(s), your changes may affect them if they try to remount the file system(s).

Prevent systems from accessing local file systems via NFS (without using SAM)

You may need to prevent file access via NFS from either one of the following situations:

- The client to keep local users from accessing NFS-mounted remote file systems.
- The server to keep all clients from accessing local file systems via NFS.

Unmount File Systems from Client

If needed, you can unmount file systems on a client. Unmounting file systems prevents further access to the server's files until you remount the file system. Read the following:

- Executing the umount command unmounts file systems mounted either via mount or /etc/checklist.
- You cannot unmount an open directory or a parent of an open directory (e.g., a directory in which someone is currently operating).
- If operating in an HP-UX cluster environment:
 - If a cnode mounts a remote file system, any cnode in that cluster can unmount the remote file system.
 - If a cnode unmounts a file system, all cnodes in the cluster will have that file system unmounted.

Unmount File Systems on Clients	Action
One NFS file system on a client.	On the client, execute umount:
	umount mount_point_name
All file systems on one client.	On the client, execute umount -a:
	umount -a
,	Note: This command unmounts all file systems, not just NFS file systems.
	If operating in an HP-UX cluster environment, clients should not execute umount -a.
All NFS file systems on all clients	On all clients, execute umount -at:
	umount -at nfs
All file systems listed in /etc/mnttab that were remotely mounted from a specified	On all clients, execute umount -h.
server	umount -h server_name

Prevent Access to Server File Systems

If needed, you can prevent clients from accessing file systems on the network servers.

	Prevent Access to Server File Systems	Action
One NI	One NFS file system from a client	1. You have two options for Step 1:
	- If a netgroup is specified for that file system in /etc/exports, remove the host name from the netgroup entry in the server's /etc/netgroup file.	
		- If a host name is specified for that file system in /etc/exports, remove the host name from the server's /etc/exports file.
	2. On the client, execute umount. umount mount point name	
One NFS file system from a netgroup	1. On the server, remove the netgroup name (associated with that file system) from either the /etc/exports file or from /etc/netgroup.	
		2. On all members in the netgroup

Prevent Access to Server File Systems	Action
All NFS file systems from all clients	1. On all clients, execute umount.
	umount mount_point_name
	2. On the server, you have two options for Step 2:
	- Kill the nfsd(1M) daemon or daemons (usually four); the system prohibits NFS accesses only until you restart the nfsd daemons or you reboot the system.
	- Edit /etc/netnfsrc to change the NFS_SERVER= value to zero, and reboot the system.
	NFS_SERVER=0

Update Software

To install a new system release to a server, use the /etc/update program to install software. (Refer to the HP-UX System Administrator's Manual for detailed instructions.)

The following list includes configuration files loaded during the /etc/update process. Some of these files contain example entries to help you configure them correctly:

- /etc/checklist
- /etc/netnfsrc
- /etc/inetd.conf
- /etc/rpc
- /etc/netgroup
- /usr/adm/inetd.sec
- /etc/netnfsrc2

4-64 NFS Maintenance

Note

If you are mounting file systems, then load *only* those file sets that reside on the local file systems.

For 8.0, /etc/netnfsrc has changed significantly. A new /etc/netnfsrc file is loaded during the install and update procedure. Standard values are propagated from the old version to the new version. The old version is saved in /etc/netnfsrc.OLD. You must copy any customization necessary from the old version.

When using /etc/update, the system creates new configuration files in the /etc/newconfig directory. These files correspond to the original configuration files which the system leaves in /etc.

- Compare each file in /etc/newconfig with its existing counterpart in /etc to determine if you need to update or replace the file.
- If needed, edit the /etc/newconfig files to meet your specific needs.
- Once the /etc/newconf ig file suits your configuration needs, replace the existing file in /etc with the new one in /etc/newconf ig.
- You may want to save the old configuration file for later reference.

Clock Skew

The NFS client and server clocks may not be synchronized since each workstation keeps its own time. Problems may occur because of these time differences.

If your application depends on the local time or file system timestamps, then it may have to handle clock skew problems if it uses remote files. For example, when giving ut ime a NULL pointer for the times value, the following process occurs:

- The system sets the access time and modification time according to the client node clock.
- 2. It then sends these times over to the server, which then changes the inode to reflect the new access and modification times.
- 3. The server node identifies the change in the inode and thus, modifies the inode's status change time according to its own clock.

The result is a high probability of differing times between the file or directory's access and modification times versus its status change time.

Note

HP corrected the clock skew problems that existed with the 1s command and the source code control command SCCS.

If operating in an HP-UX cluster environment, all nodes in the cluster have the same time as the root server's clock. Therefore, clock skew problems exist only if the root server's clock is different from other NFS servers.

EXAMPLE: This example shows how a command could be affected by the clock skew.

Problem

Most programs logically assume an existing file could not be created in the future; one example is 1s. (Note: This example shows how HP corrected this problem.)

The 1s -1 has two basic forms of output, depending on how old the file is.

```
$ date
April 7 15:27:31 PST 1987

$ \frac{\ls -l file*}{\tau} = \tau \text{Two-r r 1 root other Aug 26 1981 file (Form One)}{\text{Form Two}} = \text{Two-r r 1 root other Apr 07 15:26 file2 (Form Two)}{\text{Form Two}}
```

Form One of 1s prints the month, day, and year of the last file modification if the file is *more* than six months old. Form Two prints the month, day, hour, and minute of the last file modification if the file is *less* than six months old.

The 1s command calculates the age of a file by subtracting the modification time of the file from the current time. If the results are greater than six months, the file is "old."

Now assume that the time on the server is three minutes ahead of the local node's time (April 7, 15:30:31). The following commands demonstrate the effect of this clock skew prior to HP's correction of the problem.

The problem is that the difference of the two times is negative, but the variable in the computation is unsigned. A signed negative number has the same representation (bit pattern) as a very large unsigned number.

local node time = 15:27:31 modification time = local node time plus 180 seconds

Problem Correction

HP corrected the problem so that 1s now prints the month, day, and minute for files between six months old and one hour ahead of time. Other applications may also require such modification.

```
$ date
April 07 15:27:31 PST 1987
$ touch file3
$ ls -l file*
-rw-r rl root other 0 Aug 26 1981 file
-rw-r rl root other 0 Apr 07 15:26 file2
-rw-r rl root other 0 Apr 07 15:30 file3
```

Maintain the NFS Server

NFS servers are described as stateless. This means the NFS server does not know and does not care which clients import its file systems. This gives NFS the advantage of allowing clients to access NFS mounted file systems after the server has recovered from a crash.

To recover as a client, all you need to do is try an NFS remote procedure call. (This is done automatically with hard mounted file systems.)

To recover as a server, just reboot the system (assuming that you have networking and nfsd configured to start at boot time).

However, problems occur when servers remain down for extended periods of time and/or file systems are rearranged or modified while the servers are down. In these cases, clients can hang on NFS mounts. In extreme cases, servers' file systems may be corrupted when they become available to NFS clients. There are some precautions you can take to reduce the problems experienced during server maintenance and server crashes. These precautions are covered in the following sections.

Planned Downtime

Before bringing down an NFS server, HP recommends that you unmount all NFS clients. This ensures that no clients hang on a server that is not responding. It also protects the server from possible file system corruption if file systems are modified while the server is down.

However, unmounting NFS clients can be a problem. Unless you restrict access to a small group of clients, it is difficult to determine which clients have file systems imported from a particular server. The /etc/rmtab file on the server will give some clues which nodes might be clients, but it is not reliable. The only way to get a complete list of clients is to do an exhaustive search of all possible clients. Do this by logging onto all possible clients, executing the mount command, and searching the output for evidence of a file system imported from the server.

If file systems are modified or rearranged on the server while the server capabilities are disabled and not all clients have unmounted the server's file systems, file system corruption may occur when the server resumes servicing NFS requests. To reduce the possibility of file system corruption, run fsirand on the server's file systems while they are unmounted locally.

(See *fsirand*(1M) in the *HP-UX Reference*.) This will randomize the inode generation numbers on the file systems thereby minimize the possibility of NFS clients incorrectly modifying these file systems after NFS Services resume on the server.

Unplanned Downtime

When NFS servers crash unexpectedly, NFS clients obviously cannot access file systems imported from the crashed servers. If the clients have hard-mounted NFS file systems, which is the default, client applications that attempt to access those file systems will hang. After rebooting the server, the applications will continue as normal.

Hanging applications can be an annoyance if servers are down for a short period of time. However, hanging applications can become a big problem if servers are down for long periods of time. For this reason, the soft mount option is provided (see "Create an NFS Client Manually"). The soft mount option allows you, as the NFS client system administrator, to determine how many times an NFS request should be transmitted before giving up. This allows applications to continue processing when access to NFS file systems is impossible due to a crashed server.

When NFS servers are not brought down gracefully, there is always the possibility of file system corruption. If the damage is significant, you may need to recreate the file system. If this is the case for a file system that is exported via NFS, it is important to run fsirand on the file system after it is recreated and before it is mounted locally. This will add a level of protection on the file system when the NFS client applications attempt to access the file system.

Note

Running fs irand does not guarantee that a file system corruption will not occur when NFS clients attempt to access the file system. However, it does significantly reduce the possibility.

Remote Execution Facility (REX)

This chapter describes how to configure and execute commands on a remote host using the Remote Execution Facility (REX).

REX consists of:

- The on command
- The rexd (remote execution daemon)



The on command provides the REX user interface on the client. It also communicates with rexd to execute commands remotely. rexd runs on the server and facilitates the execution of the remote commands.

The functionality of REX is similar to that of remote shell (remsh) with two important differences:

- REX executes commands in an environment similar to that of the invoking user. Your environment is simulated by:
 - Copying all of your environment variables to the remote computer.
 - Mounting the file system containing your current working directory on the remote computer via NFS (if it is not already mounted on the remote computer). Your command is then executed on the remote computer in the remote version of your working directory, using your (the invoking user's) environment variables.
- REX allows you to execute interactive commands such as vi. In this case, your current tty settings (e.g. your current "break" character) are also copied to the remote system.

The on Command

The on command provides the user interface for remote execution of commands. When executing the on command, you specify:

- A host on which to run the remote command.
- The command to run.
- Arguments for the command.

The on command then simulates your current environment on the server by passing your environment variables and information about your current working directory to the remote host. The rexd daemon on the server mounts the file system that contains your current working directory if it is not already mounted on the server. After the environment is simulated, the command executes in the simulated environment on the remote host.

Note

Your environment is simulated on the remote host but not completely recreated. Execution of a given command on a remote host will not always produce the same results as executing the command on your local computer. The simulated environment and the environment's limitations are discussed below in "Environment Simulation."

The syntax of the on command is as follows:

```
on [-i | -n] [-d] host [ command [argument ] ....]
```

Host specifies the name of the host on which to execute command. There must be an entry for host in the local computer's host data base.

Command specifies the command to execute on host. If command is not specified, on will start a shell on host.

5-2 The on Command

You may specify three options (-i, -n, -d). The -i option must be used when invoking interactive commands, the -n option must be used when running commands in the background with job control, and the -d option is used when you wish to receive diagnostic messages.

Use of the -d option with either -i or -n is permitted.

EXAMPLE:

on -i -d host

or

on -n -d host

You cannot use the -i and -n options at the same time.

The -i Option (Interactive Mode)

The -i option invokes the interactive mode. This option must be specified for all interactive commands (commands which expect to be communicating with a terminal). Examples of interactive commands are vi, csh, and more. If this option is specified with a non-interactive command such as sort, it will be executed as an interactive command, but there may be no difference in behavior.

EXAMPLE:

The -n Option (No Input Mode)

The -n option sends the remote program an end-of-file when the program reads from standard input instead of connecting the standard input (stdin) of the on command to the standard input (stdin) of the remote command. The -n option is necessary when running commands in the background with job control.

The -d Option (Debug Mode)

The -d option allows you to receive diagnostic messages during the start up of the on command. The messages may be useful in detecting configuration problems if the on command is failing while connecting to a given host.

Configuration Requirements

The following list details the configuration requirements that must be met for you to execute the on command from node A to node B:

- You must be logged into a user account (other than root) on node A.
- You must have an account on node B, and the UIDs for the accounts on node A and node B must be the same. If this is not the case, one of two things will happen:
 - If the UID associated with the user on node A is not associated with any user on node B, the on command will fail with the error:

```
on hostname: rexd: User id xxxx is not valid.
```

- If your UID on node A is associated with another user on node B, then the command will be executed on node B as the user associated with the UID.
 (The second case is a serious security limitation. More details are given in the "Security Considerations" section of this chapter).
- The file system that contains your current working directory must be exported in a manner that allows computer B to mount it. Note that the current working directory may be a directory on another remote computer C, which is being accessed via NFS.
- Node B must have rexd configured to execute.

Environment Simulation

As previously mentioned, your environment is simulated on the remote computer, not mirrored. Therefore, certain limitations exist that may cause the execution of a given command to produce different results when executed on the local computer and a remote computer via on. These limitations are as follows:

■ If the file system is not already mounted on the remote computer, the file system containing your current working directory will be mounted on the remote computer in a subdirectory of /usr/spool/rexd. If the file system is already mounted on the remote computer, the mount point is the current mount point for the file system. Therefore, the use of absolute path names can cause problems.

EXAMPLE:

User mjk on node A is in his home directory (/users/mark/mjk) and executes the on command to start a shell on a remote system. When the shell is started, the current directory will be /usr/spool/rexd/rexdAXXXX/users/mark/mjk (where A is a letter and XXXX is a 4 digit number). If mjk now types the command cd, one of two events will occur, depending on the configuration of the file system on the remote computer:

- If the path /users/mark/mjk exists on the remote system, the current directory will be /users/mark/mjk on the remote system, which is not equivalent to /users/mark/mjk on the local system.
- If the path /users/mark/mjk does not exist on the remote system then executing ed will return an error.

This type of behavior could cause a script that executes cd or uses absolute file names to produce different results when executed remotely.

- Another example where the use of absolute path names may occur, without being obvious, is the use of \$PATH. Implicit use of \$PATH may cause a different version of a command (or a different command) to be executed in the remote case.
- Relative path names will work if they are within the same file system as your current working directory. If a relative path name crosses a file system boundary it will encounter problems similar to those presented by use of absolute path names.

Configuring rexd

Configuring rexd on a system allows the system to act as a server, executing commands for clients that execute an on command. Before configuring rexd to run on a system, you should read the "Security Considerations" section in this chapter.

When rexd is configured, it is started by inetd when a request for remote execution is made by a client, inetd obtains the information it needs to start rexd from the file /etc/inetd.conf. The following entry must be in the file /etc/inetd.conf in order for inetd to start rexd:

rpc stream tcp nowait root path 100017 1 rpc.rexd [options]

Path and options are defined as:

path The path name of the rexd executable in the file system. The rexd

shipped with the HP NFS Services product is located in

/usr/etc/rpc.rexd.

options The options that change the behavior of rexd. Each of the possible

options is described below:

The -I option

You can log any errors reported by rexd to a file by adding -1 log_file at the end of the configuration entry in /etc/inetd.conf, where log_file is the name of the file where errors are logged. If log_file exists, rexd appends messages to the file. If log_file does not exist, rexd creates it. Messages are not logged if the -1 option is not specified.

The information logged to the file includes the date and time of the error, the host name, process ID and name of the function generating the error, and the error message. Note that different RPC services can share a single log file since enough information is included to uniquely identify each error.

EXAMPLE:

Thus, the entry in /etc/inetd.conf to log errors to the file /usr/adm/rexd.log is:

```
rpc stream tcp nowait root /usr/etc/rpc.rexd 100017 1 \
rpc.rexd -1 /usr/adm/rexd.log
```

The -m option

Specifying -m mountpoint changes the default directory containing mount points. This directory is used for mounting client file systems. The following entry in /etc/inetd.conf causes client file systems to be mounted as /client/mnt/rexdAXXXX instead of /usr/spool/rexd/rexdAXXXX (where A is a letter and XXXX is a 4 digit number):

```
rpc stream tcp nowait root /usr/etc/rpc.rexd 100017 1 rpc.rexd -m /client/mnt
```

The owner, group, and all other users must have read and execute permission for *mountpoint* or an on command may fail for a user that does not have the proper permission to *mountpoint*.

The -r option

The -r option causes the rexd to use stronger security checking than it uses by default (see "Security Considerations"). When started with the -r option, rexd denies access to a client unless one of the following conditions is met:

- The name of the client is in the /etc/hosts.equiv file on the server.
- The user on the server, associated with the UID sent by the client, has an entry in \$HOME/.rhosts that specifies the client name followed by *one* of the following:
 - White space and an end of line.

or

- The user's name and an end of line.

EXAMPLE:

If a user assigned to UID 7 on NODE1 executes the following on command:

on NODE2 pwd

Then user mjk (assuming user mjk on NODE2 is assigned UID 7) on NODE2 must have *one* of the following entries in \$HOME/.rhosts:

~

NODE 1

or

NODE1 mjk

Security Considerations

The design and implementation of REX incorporates several security limitations that you should consider before configuring rexd. REX restricts access to a system by use of UIDs. That is, the client (on) passes the invoking user's UID to the server (rexd) to determine if the invoking user is a valid user. This creates several security limitations:

- If the client and the server do not have the same mapping of user to UIDs, a user on a client may be able to access the server as some other user.
- A malicious user can set the desired UID in the outgoing packets and access the server as any of the server's valid users other than root. An individual with their own workstation can set up a user account with the desired UID.

The impact on system security can be reduced by using the file /usr/adm/inetd.sec. The entries in this file specify a set of networks and hosts that are allowed or denied access to a service that is started by inetd. For more details on the use of /usr/adm/inetd.sec see inetd.sec(4) in the HP-UX Reference.

The consequences can also be reduced by use of the -r option when starting rexd. See the previous section, "Configuring rexd," for more details about the -r option.

Under normal NFS use, only root is allowed to mount remote file systems. However, when rexd is in use, you can mount a file system on the server by executing the following instructions:

- 1. cd to a directory in the file system you wish to mount.
- 2. Execute the on command to start a shell on the computer on which you wish to mount the file system.
- 3. From another window, shell layer, or system, log into the server and cd to a directory in the file system that rexd mounted.
- 4. Switch back to the previous window, shell layer, or system and exit the shell created by the on command.

Since another user is busy in the mounted file system, rexd will be unable to unmount the file system. Hence, the user has mounted the file system.

Diagnostics

There are two types of error messages discussed in this section. They are:

- on command error messages.
- rexd error messages.

on Command Error Messages

The following on command error messages are sent to stderr.

```
on: unknown host <host>
```

The host name < host > was not found in the hosts database.

```
on: cannot connect to server on <host>
```

The host < host > is down, unreachable on the network or not running rexd.

```
on: can't find < current_dir >
```

A problem occurred trying to find your current working directory (< current_dir >).

```
on: can't locate mount point for <current dir>
```

A problem occurred trying to determine the mount point of your current working directory (<current dir>).

```
on: standard input (stdin) is not a tty
```

The standard input (stdin) of the on command with the -i option is not a tty.

```
on <server>: rexd: <message>
```

5-10 Diagnostics

Errors which occur on the server < server> are propagated back to the client. These messages are documented in the "DIAGNOSTICS" section of rexd(1M) found in the HP-UX Reference.

rexd Error Messages

The following is a subset of the messages that may appear in the log file if the -1 option is used. Some of these messages are also returned to the client.

```
rexd: could not umount <dir>
```

rexd was unable to umount your current working file system. See rexd(1M) in the HP-UX Reference for more details.

```
rexd: mountdir (<mountdir>) is not a directory
```

The path name < mountdir >, under which temporary mount points are created, is not a directory or does not exist.

```
rexd: <command>: Command not found
```

rexd could not find < command >.

```
rexd: <command>: Permission denied
```

rexd was denied permission to execute < command >.

```
rexd: <command>: Text file busy
```

The executable file is currently open for writing.

```
rexd: <command>: Can't execute
```

rexd was unable to execute < command >.

rexd: root execution not allowed

Root execution is not allowed by rexd.

rexd: User id <UID> not valid

The UID < UID > is not assigned to a user on the server.

rexd: User id <UID> denied access

rexd was started with the -r option, and the remote execution request did not meet either of the conditions required by the -r option.

rexd: <host> is not running mountd

The host < host > on which the user's current working directory is located is not running mountd. Therefore, rexd is unable to mount the required file system.

rexd: not in export list for <file system>

The host on which the client's current working directory is located does not have the server on the export list for the file system < file_system > containing the client's current working directory. Therefore, rexd is unable to mount the required file system.

The Network Lock Manager

Introduction

This chapter explains file and record locking using the Network Lock Manager (rpc.lockd) and the Network Status Monitor(rpc.statd). It also explains how file locking is used to synchronize access to shared files.

File and record locking allows cooperating processes to synchronize access to shared files. You interface with the networking service by way of the standard lockf() system call interface, and rarely require any detailed knowledge of how it works. The operating system maps user calls to lockf() and fcntl() into Remote Procedure Call (RPC)-based messages to the local lock manager. The fact that the file system may be located on a different node is not really a complication—until a failure occurs.

All computers fail or simply shut down from time-to-time, and in an NFS environment, where multiple computers can have access to the same file at the same time, the process of recovering from a failure is necessarily more complex than in a non-networked environment. Furthermore, locking is inherently stateful. If a server fails, clients with locked files must be able to recover their locks. If a client fails, the locks will be released when the client comes back up. To preserve the overall transparency of NFS, the recovery of lost locks must not require the intervention of the applications themselves. This is accomplished as follows:

- Basic file access operations, such as read and write, use a stateless protocol (the NFS protocol). All interactions between NFS servers and clients are atomic—the server doesn't remember anything about its clients from one interaction to the next. In the case of a server failure, client applications will sleep until the server recovers and NFS operations can complete.
- Stateful services (those that require the server to maintain client information from one transaction to the next) such as the locking service, are not part of NFS. They

are separate services that use the status monitor (see "The Network Status Monitor" section at the end of this chapter) to ensure that their implicit network state information remains consistent with the real state of the network. There are two specific state-related problems involved in providing locking in a network context:

- If the client has failed, the lock can be held forever by the server.
- If the server has failed, it loses its state (including all its lock information) when it recovers.

The Network Lock Manager solves both of these problems by cooperating with the Network Status Monitor to ensure that it is notified of relevant computer failures. The Lock Manager protocol then allows it to recover the lock information it needs when a computer recovers from a failure.

Structure of the Network Locking Service

The following illustration depicts the overall structure of the network locking service.

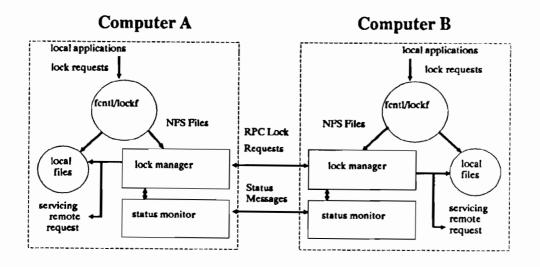


Figure 6-1. Architecture of the Network Locking Service

6-2 Introduction

At each server site, a lock manager process accepts lock requests, made on behalf of client processes by a remote lock manager. The client and server lock managers communicate with RPC calls. When the lock manager receives a remote lock request for a computer that it doesn't hold a lock for, the lock manager registers interest in that computer with the local status monitor. The lock manager then waits for notification from the local status monitor that the computer is up. The local status monitor continues to watch the status of registered computers, and notifies the lock manager when one of them is rebooted (after a failure). If the lock request is for a local file, the lock manager tries to satisfy it, and communicates back to the application along the appropriate RPC path.

If the failure of a client is detected, the server releases the failed client's locks, on the assumption that the client application will request locks again as needed. If the recovery (and, by implication, the failure) of a server is detected, the client lock manager retransmits all lock requests previously granted by the recovered server. This retransmitted information is used by the server to reconstruct its locking state. See the "Locking Protocol" section for more detail.

The locking service, then, is essentially stateless. Or to be more precise, its state information is carefully circumscribed within a pair of system daemons that are set up for automatic application-transparent failure recovery. If a server fails, and thus loses its state, it expects that its clients will be notified of the failure and send it the information that it needs to reconstruct its state. The key in this approach is the status monitor, which the lock manager uses to detect both client and server failures.

Note

Failure detection and recovery cannot occur until the system with the failure is rebooted.

Starting the Network Locking Services

The network locking service daemons, rpc. lockd and rpc. statd are started at boot time by the /etc/netnfsrc script. If /etc/netnfsrc is configured to make this node an NFS client and/or server, rpc. lockd and rpc. statd are started by default. If this is not the desired behavior, the /etc/netnfsrc script can be modified to produce the desired behavior.

It is important that rpc.lockd and rpc.statd are running on both the client and server for the file locking protocol to operate correctly.

The Locking Protocol

The lock style implemented by the HP-UX network lock manager supports deadlock detection on a per-server basis only (see the *lockf*(2) and *fcntl*(2) in the *HP-UX Reference* for details).

Despite network lock manager's adherence to the lockf() / fcntl() semantics, a few subtle points about its behavior need to be mentioned. They are:

- When an NFS client goes down and comes back up, the lock managers on all servers are notified by their status monitors. The server lock managers release locks previously held at the request of the recovering client on the assumption that the client lock manager will request locks again when it wants them. When a server fails, however, the clients wait for the server to come back up. When it does, the server's lock manager gives the client lock managers a grace period to submit lock reclaim requests. During this period the server's lock manager accepts only reclaim requests from remote lock managers. The client status monitors notify their respective lock managers when the server recovers. The default grace period is 50 seconds.
- It is possible that, after a server failure, a client may not be able to recover a lock that it had on a file on that server. This can happen because another process may have accessed the lock before the recovering application process. In this case, the SIGLOST signal will be sent to the process (the default action for this signal is to kill the application).
- The local lock manager does not reply to the operating system's lock request until the server lock manager has acknowledged the local lock manager's request. Further, if the lock request is on a server new to the local lock manager, the lock manager registers its interest in that server with the local status monitor and waits for its reply. If either the status monitor or the server's lock manager are unavailable, the reply to a lock request for remote data is delayed until the server becomes available.
- Only advisory mode locking is supported. Enforcement mode is not supported for NFS files.

The Network Status Monitor

The Network Lock Manager relies heavily on the Network Status Monitor to maintain the inherently stateful locking service within the stateless NFS environment. However the status monitor can also be used to support other kinds of stateful network services and applications. Normally, failure recovery is one of the most difficult aspects of network application development, and requires a major design and installation effort. The status monitor simplifies this task.

The status monitor works by providing a general framework for collecting network status information. Implemented as a daemon that runs on all network computers, it uses a simple protocol that allows applications to monitor the status of other computers. Its use improves overall robustness, and avoids situations in which applications running on different computers (or even on the same computer) disagree about the status of a site—a potentially dangerous situation that can lead to inconsistencies in many applications.

Applications that use the status monitor do so by registering the computers they are interested in. The status monitor then tracks the status of those computers, and when one of them fails it notifies the interested applications of the failure, and the applications may take whatever actions are necessary to reestablish a consistent state.

A few advantages of this approach are:

- Only applications that use stateful services must pay the overhead—in time and in size—of dealing with the status monitor.
- The implementation of stateful network applications is simplified, since the status monitor shields application developers from the complexity of the network.

NIS Configuration and Maintenance

The Network Information Service (NIS) is an optional, distributed network lookup service that allows you to administer databases from one node on the network. (NIS was formerly known as Yellow Pages (YP), which is a registered trademark of British Telecommunications.) With NIS you can maintain a single set of user and group IDs for all nodes within a specified set (NIS domain).

The sections included in this chapter are:

- Key terms.
- NIS databases.
- Local and global maps.
- Escape sequences.
- Netgroups.
- Files related to NIS.
- NIS commands.
- NIS configuration.
- Verify NIS.
- NIS maintenance.

Refer to ypfiles (4) in the HP-UX Reference for a complete explanation of the NIS database and directory structure. If you do not have NIS administrative responsibilities, refer to the Using NFS Services manual for general NIS usage information.

Note

If you configured the BIND name server, it will be used instead of NIS for host name and address resolution. However, NIS will still be used for all other information such as passwords. See "Configuring and Maintaining the BIND Name Server" chapter in the *Installing and Administering ARPA Services* manual.

For this chapter only, all references to servers and clients are NIS specific.

Key Terms

Key Terms	Definition	
Bind	- Process by which a client locates and directs all requests for data to a specific server.	
	- Process of establishing the address of a socket that allows other sockets to connect to it or to send data to it.	
	Acronym for Berkeley Internet Name Domain. The BIND Name Server is a distributed network lookup service.	
Cluster	One or more workstations linked together with a local area network (LAN), but consisting of only one root file system. For more information on cluster concepts, see <i>Managing Clusters of HP9000 Computers: Sharing the HP-UX Filing System</i> .	
Cluster Auxiliary Server	A cluster client with a disk drive that contains files shared by the other members of the cluster.	
Cluster Client	A node in an HP-UX cluster that uses networking capabilities to share file systems, but does not have a root file system directly attached. For HP-UX 8.0, cluster clients can have locally mounted disks for local data storage.	
Cluster Root Server	The only node in an HP-UX cluster that has the root file system directly attached to it.	
Escape Sequence (NIS)	Characters used within files to force inclusion and exclusion of data from NIS databases. The escape sequences are as follows:	
	* + (plus) * - (minus) * +@netgroup_name * -@netgroup_name	
Export	To make a file system available to remote nodes via NFS.	
File System	An entire unit (disk partition) that has a fixed size.	
GID	A value that identifies a group in HP-UX.	

Key Terms	Definition	
Global (NIS)	A means of access in which the system always reads NIS maps rather than the local ASCII files.	
Host	A node that has primary functions other than switching data for the network.	
Internet Address	A four-byte quantity that is distinct from a link-level address and is the network address of a computer node. This address identifies both the specific network and the specific host on the network.	
Key (NIS)	A string of characters (no imbedded blanks or tabs) that indexes the values within a map so the system can easily retrieve information. For example, in the passwd.byname map, the users' login names are the keys and the matching lines from /etc/passwd are the values.	
Local (NIS)	A means of access in which the system first reads the local ASCII file. If it encounters an escape sequence, it then accesses the NIS databases.	
Map (NIS)	A file consisting of logical records; a search key and related value form each record. NIS clients can request the value associated with any key within a map.	
	NIS map is synonymous with NIS database.	
Master Server (NIS)	The node on which one or more NIS maps are constructed from ASCII files. These maps are then copied to the NIS slave servers for the NIS clients to access.	
Netgroup	A network-wide group of nodes and users defined in /etc/netgroup.	
Network Information Service (NIS)	An optional network service composed of databases (maps) and processes that provide NIS clients access to the maps. NIS enables you to administer these databases from one node.	
	NIS may or may not be active; check with your system administrator.	

3

7-4 Key Terms

Key Terms	Definition
NIS Client	 - A node that requests data or services from NIS servers. - An NIS process that requests other NIS processes to perform operations.
	Note An NIS client can also be configured as any combination of an NIS server, NFS client, or NFS server. An NIS server must also be configured as an NIS client.
NIS Database	See "Map (NIS)."
NIS Domain	A logical grouping of NIS maps (databases) stored in one location. NIS domains are specific to NIS and are not associated with other network domains.
NIS Password	The password for a user's login ID that exists in the NIS passwd map. The NIS password is the same one as the user password, but is administered through NIS.
	You do not have to have an NIS password to access the NIS databases.
NIS Server	- A node that provides data (maps) or services to other nodes (NIS clients) on the network using NIS.
	- An NIS process that performs operations as requested by other NIS processes.
	Note: An NIS server must also be configured as an NIS client. It can also be configured as an NFS server, NFS client, or both.
Propagate	To copy maps (data) from one NIS server to another.
Slave Server (NIS)	A node that copies NIS maps from the NIS master server and then provides NIS clients access to these maps.
UID	A value that identifies a user in HP-UX.
Value (NIS)	A unit of information stored in NIS maps; each value has a corresponding key (index) so the system can easily retrieve it. For example, in the passwd.byname map, the users' login names are the keys and the matching lines from /etc/passwd are the values.

NIS Databases

The ypmake script creates the standard NIS databases from the following ASCII files. You can also create additional NIS databases. (Refer to ypfiles (4) in the HP-UX Reference.)

/etc/group	/etc/passwd
/etc/hosts	/etc/protocols
/etc/netgroup	/etc/rpc
/etc/networks	/etc/services

Other maps may be present, like ethers and mail.aliases, that may be used by other vendors or applications.

Note

If the /usr/etc/yp directory is part of a file system that supports only short file names (14 characters maximum), then any maps you create can have only 10 characters. This restriction exists because the makedbm command automatically adds the .dir and .pag suffixes to each map name. Refer to the System Administration Tasks manual for more information on short file name file systems.

Local and Global Maps

Clients access the above ASCII files and their corresponding NIS maps in one of two ways, depending on whether the NIS maps are local or global.

- A map is *local* if the system first accesses the local ASCII file. If the file contains an escape sequence, the system then accesses the NIS database.
- A map is *global* if the system accesses only the NIS database (never accesses the local ASCII file).

If a node is not a client, the system accesses only the local ASCII files for information.

NIS Maps	Туре	Access
/etc/group /etc/passwd	Local	If a + (plus) entry exists at the beginning of a line, the system retrieves data from the corresponding NIS map; otherwise, the NIS maps are unused.
		Occurrences of +@netgroup_name and -@netgroup_name at the beginning of a line cause the system to reference NIS.
		(Refer to group(4) and passwd(4) in the HP-UX Reference for complete information regarding these escape sequences.)
/etc/hosts /etc/netgroup /etc/networks	Global	The system consults only NIS for data. If NIS is not running, it looks at the local ASCII files.
/etc/protocols /etc/rpc /etc/services		However, if the BIND Name Server is configured, the system will use it for host name and address resolution instead of NIS.

Escape Sequences

Escape sequences are characters used within a file at the beginning of a line to force inclusion and exclusion of data from NIS databases. (Refer to passwd(4), hosts(4), netgroup(4), host.equiv(4), and group(4) in the HP-UX Reference.) The following table shows the escape sequences and their descriptions.

Escape Sequence	Description
+ (plus)	Use + (plus) in /etc/passwd and /etc/group to retrieve one or more entries from the NIS passwd and group maps, respectively. The plus designates specific entries to be retrieved from NIS.
- (minus)	Use - (minus) in /etc/passwd and /etc/group to ignore any subsequent entries with the same name. This process hides the matching names occurring in the NIS passwd and group maps, respectively. Therefore, it disallows access to particular entries.
+@netgroup_name	Use +@netgroup_name in /etc/passwd to insert the matching entries from the NIS passwd map for all members of a network group.
	For ARPA Services: Use +@netgroup_name in /etc/hosts.equiv and \$HOME/.rhosts to include a network group's entries from their lists of allowed users.
-@netgroup_name	Use -@netgroup_name in /etc/passwd to disallow the matching entries from the NIS passwd map for all members of a network group.
	For ARPA Services: Use -@netgroup_name in /etc/hosts.equiv and \$HOME/.rhosts to exclude a network group's entries from their lists of allowed users.

Netgroups

Netgroups are network-wide groups of nodes and users defined in /etc/netgroup on the master server. Use these groups for permission checking during login and remote mount. For ARPA Services, you can also use these groups for permission checking during remote login (rlogin) and remote shell execution (remsh).

The master server uses /etc/netgroup to generate three NIS maps in the /usr/etc/yp/domain_name directory: netgroup, netgroup.byuser, and netgroup.byhost. The netgroup map contains basic information found in /etc/netgroup. The other two maps contain more specific information to accelerate the lookup of netgroups given the user or host.

The following table are the programs consulting the NIS netgroup maps and their descriptions. The parenthetical comments refer to sections in the *HP-UX Reference* where you can go for more information.

Program	Description		
login(1)	Consults the maps to resolve netgroup names in /etc/passwd.		
mountd(1M)	Consults the maps to resolve netgroup names in /etc/exports.		
rlogin(1) remsh(1)	For ARPA Services: Consults the netgroup map if netgroup names are in /etc/hosts.equiv or \$HOME/.rhosts.		

To limit access to file systems, edit /etc/exports to include the appropriate netgroup names. Then define the netgroup in /etc/netgroup using the following format. (Refer to exports (4) and netgroup (4) in the HP-UX Reference.)

The entry may contain any number of netgroup names:

```
netgroup_name1 netgroup_name2 netgroup_name3 ...
```

But then you must define these netgroups within /etc/netgroup:

```
netgroup_name1 member1 member2 ...
```

You can use the following conventions when editing the /etc/exports file:

- The membern is equal to the triple (host name, user name, nis_domain_name).
- You can assign more than one triple to a netgroup by enclosing each separate set within parentheses (host_name, user_name, nis_domain_name).
- Leave any of these three fields empty to signify a wild card (i.e., blank fields match anything). For example, (,,research) matches all hosts and users in the research NIS domain.
- A minus (-) in any of these three fields means *match nothing*. For example, (-,mike,graphs) does not match any hosts, but it does match the user mike in the graphs NIS domain.
- Each host_name must have an entry in /etc/hosts. (See hosts(4) in the HP-UX Reference.)
- The nis_domain_name is the name of the NIS domain to which you currently belong. The commands using /etc/netgroup assume you are not looking for any NIS domain other than the one assigned on your node. (To list your current NIS domain name, execute the domainname command.)

EXAMPLE: The following example is a sample /etc/netgroup file. (Refer to netgroup(4) in the HP-UX Reference for a complete file format description and a definition of lines and fields.)

```
# Engineering: Everyone, but mike, has a node.
# The node 'testing' does not have any users associated with it.
# engineering hardware software
hardware (mercury, jeff, mickie) (venus, dave, mickie) (testing, -, mickie)
software (earth, carole, mickie) (mars, darren, mickie) (-, mike, mickie)
# Marketing: Time-sharing on pluto
# marketing (pluto, andy, mickie) (pluto, cristina, mickie) (pluto, chuck, mickie)
# Others
# allusers (-, mickie)
allhosts (,-, mickie)
```

7-10 Netgroups

The NIS domain name for all the example netgroups is mickie. The following table shows how the users and hosts are classified into netgroups.

Netgroup	Users	Hosts
hardware	jeff, dave	mercury, venus, testing
software	carole, darren, mike	earth, mars
engineering	jeff, dave, carole, darren, mike	mercury, venus, earth, mars, testing
marketing	andy, cristina, chuck	pluto
allusers	every user in the NIS passwd map	no hosts
allhosts	no users	all hosts in the NIS hosts map

Files Related to NIS

For ARPA Services: The files /etc/hosts.equiv and \$HOME/.rhosts are not in the NIS system; however, they are related to NIS. If these files contain a plus (+) or minus (-) entry with the argument @netgroup, the system consults the NIS netgroup map for data. (Refer to netgroup(4) and hosts.equiv(4) in the HP-UX Reference.) For example, in /etc/hosts.equiv a line consisting of:

+@engineering

will include all members of engineering as defined in the local file /etc/netgroup or in the NIS database. A line consisting only of a plus (+) allows access to all hosts.

The same holds true for \$HOME/.rhosts. Also, in \$HOME/.rhosts, a host name followed by a plus (+) means any user coming from that host name will be allowed to access this account through rlogin or remsh. (See hosts.equiv(4) in the HP-UX Reference.)

į.

NIS Commands

Refer to the following table for a brief description of all NIS commands. Refer to the "Common Commands" chapter in the "Using NFS Services" manual for a more detailed description of the NIS commands you might want to use on a daily basis (i.e., those NIS commands that do not require superuser access). The parenthetical comments refer to sections in the HP-UX Reference where you can go for more information.

NIS Commands	Description
domainname(1)	Use domainname to determine or change an NIS domain name.
makedbm(1M)	Note: Use this version of makedbm only with NIS.
	A tool for building NIS maps.
	Use makedbm to build or rebuild databases not built by /usr/etc/yp/ypmake.
	Use makedbm to disassemble a map so that you can see the key-value pairs comprising it.
ypbind(1M)	Used by each client to determine to which server it should bind.
	Note: This entry exists in the HP-UX Reference as ypserv(1M); it exists online as ypbind(1M).
ypcat(1)	Lists the contents of an NIS map.
ypinit(1M)	On NIS master servers, ypinit constructs maps from /etc files.
	On NIS slave servers, ypinit copies the initial map versions from the master server.
ypmake(1M)	A script, initially called by ypinit, that builds standard NIS maps from ASCII files. These files are usually in /etc:
	passwd, hosts, group, netgroup, networks, protocols, rpc, and services.

NIS Commands	Description
ypmatch(1)	Prints the value for one or more specified keys in an NIS map.
yppasswd(1)	Changes the password for your current login ID in the NIS passwd map. (You do not have to have an NIS password to access the NIS databases.)
yppasswdd(1M)	A server, running only on the master server, that permits users to change their password in the NIS password map.
yppoll(1M)	Asks any ypserv for the information it holds about a single map.
yppush(1M)	Used by the master server to administer a running NIS system.
	The yppush command causes an NIS map to be copied (using ypxfr) from the maps' master server to each slave server in the NIS domain.
ypserv(1M)	Provides access to data stored in NIS maps on servers.
	If operating in an HP-UX cluster environment, ypserv should be running on the root server.
ypset(1M)	Tells the local yphind process to obtain NIS for an NIS domain from a specific server.
ypwhich(1)	Tells you which server a node is currently using or which server is master of a specified map.
ypxfr(1M)	Transfers an NIS map from one slave server to another.
	Run ypxfr one of three ways:
	 yppush periodically. ypxfr interactively. via cron periodically.

* *

NIS Configuration

The NIS configuration covered in this section include:

- 1. Compare /etc/newconfig files to existing files.
- 2. Create an NIS master server.
- 3. Create an NIS client.
- 4. Create an NIS slave server.
- 5. Propagate the NIS maps.
- 6. Verify NIS.

1. Compare /etc/newconfig Files to Existing Files

When you installed the NFS services software, several new files were copied into the /etc/newconfig directory. Perform the following steps to prepare to configure NIS.

1. Compare each /etc/newconf ig file listed below with its counterpart shown in the following table.

File in /etc/newconfig directory	Counterpart in /usr/etc/yp directory
ypinit	ypinit
yp_Makefile	Makefile
ypmake	ypmake
ypxfr_1perday	ypxfr_1perday
ypxfr_1perhour	ypxfr_1perhour
ypxfr_2perday	ypxfr_2perday

2. If the files are the same, skip to the next section, "2. Create an NIS Master Server."

- 3. If you have previously customized the files that exist in the /usr/etc/yp directory, or if the files are from an older release of the software, they will differ from files in /etc/newconfig. If there are differences, copy the current files in /usr/etc/yp to a safe location and do one of the following:
 - Change the versions in /usr/etc/yp to reflect the differences in the files in /etc/newconfig.
 - Copy the files in /etc/newconfig to /usr/etc/yp. Then re-customize the files in /usr/etc/yp if necessary.

2. Create an NIS Master Server

You must be superuser to create an NIS master server (i.e., to build the NIS master databases). You should also be in a single user state of operation.

An NIS server *must* also be configured as an NIS client. It can also be configured as an NFS server, NFS client, or both.

Preparations for Creating an NIS Master Server

Perform the following steps before creating your master server:

- 1. Ensure /etc files are complete and current: passwd, hosts, group, networks, protocols, rpc, and services.
- 2. If you know the correct configuration, create the /etc/netgroup file. (See netgroup(4) in the HP-UX Reference.)

Note

The NIS maps store only the first occurrence if:

- A duplicate user name or duplicate user ID exists in /etc/passwd.

 A duplicate internet address or duplicate host name exists in /etc/hosts.

7-16 NIS Configuration

Restricting Access to the Master Server

If you want to restrict access to the master server to a smaller set of users than defined by the complete /etc/passwd file, perform the following steps:

- 1. Copy the entire /etc/passwd file to a different file (e.g., /etc/passwd.nis).
- 2. Delete undesired users from the original /etc/passwd file. To prevent all entries in the NIS passwd map from being able to log in, this smaller file should not include the following line:

+::0:0:::

3. Edit /usr/etc/yp/ypinit as follows:

CHANGE: PWFILE=/etc/passwd

TO: PWFILE=/etc/passwd.nis

4. Edit /etc/netnfsrc as follows:

CHANGE: /usr/etc/rpc.yppasswdd /etc/passwd -m passwd PWFILE=/etc/passwd

TO: /usr/etc/rpc.yppasswdd /etc/passwd.nis -m passwd PWFILE=/etc/passwd.nis

5. If you have rpc. yppasswdd running, kill and restart it.

/usr/etc/rpc.yppasswdd /etc/passwd.nis -m passwd PWFILE=/etc/passwd.nis

If in the future you need to run ypmake and you have restricted access to the master server as just described, enter the following line:

/usr/etc/yp/ypmake passwd PWFILE=/etc/passwd.nis

Note

For information on C2 Security, refer to the HP-UX System Security Manual, A Beginner's Guide to Using Shells, and the HP-UX Beginner's Guide.

Creating an NIS Master Server

Perform the following steps to create your master server:

 Set the NIS domain name using the domainname command. This NIS domain name must be the same one used for all clients and servers within this NIS domain as shown in the example:

```
domainname nis_domain_name
```

- 2. Execute ypinit with the -m parameter in one of two ways:
 - If you want to make this node a master server of the domain name that you set in Step 1, enter:

```
/usr/etc/yp/ypinit -m
```

- If you want to make this node a master server of a different domain name than the one you set in Step 1, enter:

```
/usr/etc/yp/ypinit -m [ DOM = XXX ]
```

XXX represents the domain name for which you are setting this node to be a master server.

- 3. The system asks whether you want the procedure to quit at the first non-fatal error. Do *one* of the following:
 - Respond no or n for ypinit to continue regardless of the errors. After the procedure finishes, correct all errors that occurred.
 - Respond yes or y for ypinit to quit at the first error. Correct each error as it
 occurs. This procedure takes longer since you have to correct the errors one
 by one and run ypinit until no more errors occur.
- 4. The ypinit script prompts you for a list of hosts that will become servers.

Starting the NIS Master Server

You should edit /etc/netnfsrc to automatically start the master server at boot time. You can also manually start it now.

Manually Starting NIS Master Server

1. If you have not already done so, set the NIS domain name using the domainname command. This NIS domain name must be the same one used for all clients and servers within this NIS domain.

domainname nis_domain_name

2. Execute ypserv:

/usr/etc/ypserv

Note: If operating in an HP-UX cluster environment, start ypserv only on the node that you wish to make the master server, and start ypbind on every other cnode.

3. Execute ypbind:

/etc/ypbind



Automatically Starting NIS Master Server (at Boot Time)

1. Go into /etc/netnfsrc.

Note: A zero in the NIS_CLIENT, NIS_MASTER_SERVER, or NIS_SLAVE_SERVER field disables the node from working as a client, master server, or slave server respectively.

2. Set NISDOMAIN to the NIS domain name.

NISDOMAIN=nis domain name

You will need to use this same NIS domain name for all clients and servers within this NIS domain.

3. Set NIS_MASTER_SERVER to a value other than zero. Changing this variable permits users to change their NIS password.

NIS_MASTER_SERVER=1

4. Set the NIS_SLAVE_SERVER to zero to disable the node as a slave server.

NIS SLAVE SERVER=0

5. Set NIS_CLIENT to a value other than zero.

NIS CLIENT=1

3. Create an NIS Client

You must be superuser to create an NIS client.

An NIS client can also be configured as an NFS client, NFS server or both. All NIS servers must also be configured as NIS clients. Before creating an NIS client you must:

- 1. Determine an NIS domain on your network for the client you intend to create.
- 2. Ensure that a server is available in the NIS domain in which the client will exist (i.e., NIS databases exist and ypserv is running). (Refer to the section "2. Create an NIS Master Server".) If a server is not available in the same NIS domain as the client, users will be unable to log into the client.

Creating an NIS Client

Customize the following files that traditionally store the information. (For suggested modifications, refer to the following section "Altering a Client's Files.")

Note	Do not abbreviate or eliminate these files if the client is also the master
	server.

/etc/group	/etc/passwd	
/etc/hosts	/etc/protocols	
/etc/netgroup	/etc/rpc	
/etc/networks	/etc/services	

Altering a Client's Files

The following table provides suggestions for altering the client files.

Client File	Suggested Modification
/etc/group	You may want to reduce /etc/group to a single line containing a plus (+) followed by a colon (:) or simply place the line with "+" as the first line of this file. This line forces all translations of group names and group IDs to occur via NIS since group is a local map. +:
/etc/hosts	Ensure /etc/hosts contains an entry for the local host name. The system accesses these entries when NIS is not yet available. After the ypbind process is running, the system never accesses /etc/hosts.
	EXAMPLE: Sample NIS client's /etc/hosts entry
	Note: If you configured the BIND name server, it will be used instead of NIS for host name and address resolution. However, NIS will still be used for all other information such as passwords. See "Configuring and Maintaining the BIND Name Server" chapter in the Installing and Administering ARPA Services manual.

Client File	Suggested Modification	
/etc/hosts.equiv (For ARPA Services)	The system first accesses /etc/hosts.equiv directly. If a +@netgroup or -@netgroup entry exists, the system accesses the NIS netgroup map.	
	Note: Using netgroup reduces rlogin and remsh problems that occur because different /etc/hosts.equiv files exist on different nodes.	
	For more control over logins, edit /etc/hosts.equiv as follows:	
	1. Enter either a plus (+) or (-) to enable or disable login, respectively.	
	2. Enter the at (@) character.	
	3. Enter the netgroup_name as defined in the global netgroup database.	
	EXAMPLE:	
	+@netgroup1_name (trusted) +@netgroup2_name (trusted) -@netgroup3_name (distrusted)	
\$HOME/.rhosts (For ARPA Services)	The system first accesses \$HOME/.rhosts directly. If a +@netgroup or -@netgroup entry exists, the system accesses the NIS netgroup map. (Refer to the above /etc/hosts.equiv example.)	
	Since the superuser's \$HOME/.rhosts controls remote superuser access to the local node, HP recommends restricted access. To restrict access, either make the list of trusted hosts explicit or use netgroup names.	

Client File	Suggested Modification
/etc/passwd	Ensure /etc/passwd contains:
	- Entries for the root user.
	- Entries for the primary users.
	- An escape entry to use NIS.
	Entries in the local /etc/passwd file mask identical name entries in the NIS passwd maps. Delete all other names and enter +::0:0::: as the last line. This line causes library routines looking for a particular entry to search the NIS database:
	+::0:0:::
	EXAMPLES: Sample entries in /etc/passwd
	+ap::::Dave Hamil:/usr2/ap:/bin/csh
	The system pulls an entry for ap from the NIS passwd map because of the + (plus) escape character.
	It obtains the UID, GID, and password from NIS and obtains the comment field, home directory, and default shell from the /etc/passwd entry.
	If no entry for ap exists in NIS, the system reacts as though no entry for ap exists anywhere:
	ap::140:100:Mike Donn:/usr2/ap:/bin/csh
	Since the plus (+) escape character is not present, the system
	does not access NIS. User ap has no password.

Client File	Suggested Modification	
/etc/passwd (continued)	EXAMPLES: Sample entries in /etc/passwd	
	+ap:	
	The system obtains all information from the NIS passwd map for user ap.	
	+::0:0:::	
	The system obtains all information from the NIS passwd map for all users not already encountered.	
	If the entry is not found in the NIS database, the search continues in the /etc/passwd file.	

Starting the NIS Client

You should edit /etc/netnfsrc to automatically start the client at boot time. You can also manually start it now.

Manually Starting NIS Client	Automatically Starting NIS Client (at Boot Time)
1. If you have not already done so, set the NIS domain name using the domainname command. This NIS domain name must be the same one used for all clients and servers within this NIS domain.	 Go into /etc/netnfsrc. Set NISDOMAIN to the same NIS domain name used on all clients and servers within this NIS domain.
domainname nis_domain_name	NISDOMAIN = nis_domain_name
2.Execute ypbind.	3. Set NIS_CLIENT to a value other than zero.
/etc/ypbind	NIS_CLIENT=1
	Note: A zero in the NIS_CLIENT field disables the node from working as an NIS client.

Note

If you want the node to be a server also, refer to either the section "2. Create an NIS Master Server" or "4. Create an NIS Slave Server" for complete instructions.

4. Create an NIS Slave Server

You must be superuser to create an NIS slave server.

You may want to create slave servers to improve the reliability of your system. An NIS server *must* be configured as an NIS client. It can also be configured as an NFS server, NFS client, or both.

Preparations for Creating an NIS Slave Server

Before creating a slave server, ensure the following:

- The master server exists (see "2. Create an NIS Master Server" section).
- The ypserv daemon is running on the master server.

Note

If you are operating in an HP-UX environment, HP recommends that only one cnode per cluster should be an NIS server.

Creating an NIS Slave Server

Refer to the following steps to create a slave server:

1. Set the NIS domain name using the domainname command. This NIS domain name must be the same one used for all clients and servers within this NIS domain:

domainname nis_domain_name

- 2. Execute ypinit with the -s parameter in one of two ways:
 - If you want to make this node a slave server of the domain name that you set in Step 1, enter:

/usr/etc/yp/ypinit -s master_server_name

- If you want to make this node a slave server of a different domain name than the one you set in Step 1, enter:

```
/usr/etc/yp/ypinit -s master server name [ DOM = XXX ]
```

XXX represents the domain name for which you are setting this node to be a slave server.

- 3. The system asks whether you want the procedure to quit at the first non-fatal error. Do *one* of the following:
 - -- Respond no or n for ypinit to continue regardless of the errors. After the procedure finishes, correct all errors that occurred.
 - -- Respond yes or y for ypinit to quit at the first error. Correct each error as it occurs. This procedure takes longer since you have to correct the errors one by one and run ypinit until no more errors occur.
- 4. Since the slave server is also a client, customize the files which traditionally implement the database. Refer to the previous table "Altering an NIS Client's Files" in the section "3. Create an NIS Client."

Starting the NIS Slave Server

You should edit /etc/netnfsrc to automatically start the slave server at boot time. You can also manually start it now.

Manually Starting NIS Slave Server	Automatically Starting NIS Slave Server(at Boot Time)
1. If you have not already done so, set the NIS domain name using the domainname command. This NIS domain name must be the same one used for all clients and servers within this NIS domain. domainname nis_domain_name 2.Execute ypserv. /usr/etc/ypserv Note: If operating in an HP-UX cluster environment, start ypserv only on a single node, and start ypbind on every other	1. Go into /etc/netnfsrc. Note: A zero in the NIS_CLIENT, NIS_MASTER_SERVER, or NIS_SLAVE_SERVER field disables the node from working as a client, master server, or slave server respectively. 2. Set NISDOMAIN to the same NIS domain name used on all clients and servers within this NIS domain. NISDOMAIN=nis_domain_name 3. Set the NIS_MASTER_SERVER to zero to
cnode. 3. Execute ypbind.	disable the node as a master server. NIS_MASTER_SERVER=0
/etc/ypbind	4. Set NIS_SLAVE_SERVER to a value other than zero. NIS_SLAVE_SERVER=1
	5. Set NIS_CLIENT to a value other than zero. NIS_CLIENT=1

5. Propagate NIS Maps

"Propagate NIS maps" means to copy a map from one server to another. Initially, ypinit copies the maps when you create slave servers. After the slave servers are initialized, you will use ypxfr to transfer updated maps from the master server to the slaves. You can run ypxfr three ways:

- Periodically from cron on each slave server.
- Periodically by executing yppush on the master server.
- Interactively executing ypxfr on a slave server.

crontab

Maps have different change rates. For example, protocols.byname may not change for months, but passwd.byname may change several times a day.

Create crontab entries to periodically run ypxfr at a rate appropriate for each map in the NIS database. The ypxfr command will contact the master server and transfer the map only if the master's copy is more recent than the local copy.

To avoid a crontab entry for each map, group the maps with approximately the same change characteristics. Place these maps in a shell script you can run via cron. Suggested groupings, mnemonically named, are in /usr/etc/yp: ypxfr_1perhour, ypxfr_1perday, and ypxfr_2perday. If the rates of change are inappropriate for your needs, either modify or replace these shell scripts.

Execute these shell scripts on each slave server in the NIS domain. Alter the exact time of execution from one server to another to prevent this process from slowing down the master.

EXAMPLE: crontab entries for using these scripts

- # At 9:00 PM daily, transfer the group, networks, protocols,
- # rpc, services, and ypservers maps.
- 0 21 * * * /usr/etc/yp/ypxfr lperday
- # At 45 minutes past the hour, transfer the passwd maps.
- 45 * * * * /usr/etc/yp/ypxfr_1perhour
- # At 11:30 AM and 11:30 PM daily, transfer the ethers,
- # hosts, mail.aliases and netgroup maps.
- 30 11,23 * * * /usr/etc/yp/ypxfr 2perday

You can check and transfer maps with unique change characteristics by explicitly invoking ypxfr from within your crontab file.

EXAMPLE: 25,55 * * * * /usr/etc/yp/ypxfr passwd.byname

yppush

Execute yppush only on the master server to copy a map to each server in the NIS domain (retrieved from the ypservers map).

- 1. The yppush command sends a "transfer map" request to each of the servers.
- 2. In turn, ypserv on each server executes ypxfr -C.
- 3. The ypserv daemon then passes ypxfr the information needed to identify and transfer the map.

EXAMPLE: /usr/etc/yp/yppush passwd.byname

If you wish to run multiple ypxfers at a time and control the timeout value of these transfers, use the -m and -t options. For information about these options, see yppush(1M) in the HP-UX Reference.

7-30 NIS Configuration

ypxfr

Execute ypxfr interactively only on the slave servers and only in exceptional situations. For example, execute it when creating a temporary server to make a test environment, or when trying to quickly propagate maps to make a slave server consistent with the other slave servers.

EXAMPLE: /usr/etc/yp/ypxfr map name

If you want the map transferred from a server other than the master server, specify it using the -h option with ypxfr.

EXAMPLE: /usr/etc/yp/ypxfr -h server_name passwd.byname

6. Verify NIS

To verify a client is bound to a server, log into that client and execute ypwhich. One of the following will occur:

- If the client is bound, the response will be the host name of that server.
- If the client is not bound, you will receive the following message.

NIS domain domain name not bound.

If you try ypwhich several times and continue to receive the not bound response, the node is unable to locate a server for that NIS domain on the network. Review your NIS configuration process. If you did not make errors, refer to the "Troubleshooting" chapter.

To verify that NIS is being accessed, log into a client node as a user whose password entry must be served by NIS. If the login does not work, review your NIS configuration process. If you did not make errors, refer to the "Troubleshooting" chapter.

You have now completed configuring NIS. Do one of the following:

- If you are configuring NIS for the first time (with NFS Services), and you plan to use the Virtual Home Environment (VHE), you can now skip to the "VHE Configuration and Maintenance" chapter.
- If you do not plan to use VHE, execute /etc/netnfsrc to complete the configuration procedure.

NIS Maintenance

To keep NIS running correctly and efficiently, ensure it stays configured to meet your changing needs. Refer to the following sections to help you meet these needs:

- Disable NIS.
- Modify NIS maps.
- Add new NIS servers.
- Add new users to a node.
- Make a different node the NIS master.
- Change NIS password.
- Log files.
- Create non-standard NIS maps.

Disable NIS

You must be super user to disable NIS. If you choose to disable NIS, do the following:

1. Set the NIS domain name to null (no spaces within double quotes).

```
domainname ""
```

- 2. If NIS is currently running, kill the ypbind and ypserv processes.
- 3. Edit /etc/netnfsrc to change the NIS values:
 - a. Change the NIS MASTER SERVER, NIS SLAVE SERVER, and NIS CLIENT values to zero:

```
NIS_MASTER_SERVER=0
NIS_SLAVE_SERVER=0
NIS_CLIENT=0
```

b. Remove the NISDOMAIN variable if one exists:

NISDOMAIN=

- 4. If the above NIS domain is specified in /etc/netgroup, remove the NIS domain name throughout /etc/netgroup.
- 5. Restore any files that you altered for NIS use. For example, you may need to add users back to the /etc/passwd file.
- 6. Reboot the system.

Modify NIS Maps

You must be superuser to modify NIS maps.

Caution

Modify maps only on the master server; otherwise, the changes will not be propagated correctly to the slave servers.

You may change most of the standard NIS maps, like /etc/hosts, by first editing the ASCII file and then running ypmake. Refer to the following "Manual Modifications to NIS Maps" section if you are:

- Adding non-standard maps.
- Editing maps for which no ASCII file exists.
- Changing the set of servers after the system is running.

Whether using ypmake in /usr/etc/yp or one of the following manual procedures, the goal is the same; a new, well-formed database must reside in the NIS domain directory on the master server. (Refer also to makedbm(1M) in the HP-UX Reference).

Caution

Never modify a map directly; always use makedbm to create the map.

Manual Modifications to NIS Maps

You may want to change the following maps manually:

- Non-standard maps (i.e., those that are specific to the applications of a particular vendor or site, but are not part of HP's release).
- Maps that rarely change
- Maps for which no ASCII file exists (e.g., ypservers map).

To make a change, do the following:

1. Change to the directory of the maps you want to modify:

```
cd/user/etc/yp/nis domain name
```

- Execute makedbm -u to disassemble the map into a form which is modifiable using HP-UX tools:
 - a. Redirect the makedbm -u output to a temporary file and modify it. Execute makedbm using the temporary file as input to create the new versions.

EXAMPLE:

```
../makedbm -u mapname > tmpfile
vi tmpfile # (make the required changes)
../makedbm tmpfile mapname
rm tmpfile
```

b. Use a pipe to modify the makedbm output which you can then direct as input to makedbm. Note: You can use this method only if the disassembled map is updated via awk, sed, or a cat append.

EXAMPLE: Add a new key-value pair to the map name map

```
( ../makedbm -u map_name; echo newkey newvalue ) | ../makedbm - map name
```

Examples for Creating Non-Standard NIS Maps

Suppose you want to create a non-standard NIS map. You want it to consist of key-value pairs in which the keys are strings like al, bl, cl, and dl, and the values are ar, br, cr, and dr. After creating the map, you notice it is missing dl and dr.

You could use *one* of two procedures to create the new map: one using an existing ASCII file, the other using standard input.

Example for Existing ASCII File. Assume the following situation:

- An ASCII file exists named /usr/etc/yp/john map.asc.
- The file was created with an editor or shell script on the master server.
- john map is the name of the map you want to recreate.
- graphs domain is the NIS domain subdirectory where the map is located.
- The NIS map was created from this file by entering:

```
cd /usr/etc/yp
./makedbm john_map.asc graphs_domain/john_map
```

Now you notice the map is missing dl and dr. To correct the error, modify the map by first modifying the ASCII file as follows:

```
cd /usr/etc/yp
<make editorial change to john_map.asc to add the dl and dr line>
./makedbm john_map.asc graphs_domain/john_map
```

To verify the new map has the changes you made, enter the following command:

```
./makedbm -u graphs_domain/john_map | more
```

Example: Using Standard Input. Assume the following situation:

- wes_map is the name of the map you want to create (no ASCII file exists from which the map was built).
- reports_domain is the NIS domain subdirectory in which you will create the map.

7-36 NIS Maintenance

First, create the NIS map from the keyboard by entering input on the master server as follows:

```
cd /usr/etc/yp
./makedbm - reports_domain/wes_map
al ar
bl br
cl cr
[CTRL]-[D]
```

To modify the map, use makedbm to create a temporary ASCII intermediate file that can be edited:

```
cd /usr/etc/yp
./makedbm -u reports domain/wes map > wes map.temp
```

Now edit wes_map.temp to add the d1 and dr line. Create a new version of the database with the following commands:

```
./makedbm wes_map.temp reports_domain/wes_map rm wes map.temp
```

Add or Delete a NIS Server

You must be superuser to add new NIS servers.

If a new slave server is not in the original set, recreate the ypservers map on the master server. If needed, rebuild the hosts map (refer to ypmake(1M) in the HP-UX Reference):

1. If the server's address is not in /etc/hosts, edit /etc/hosts to include the new server's address and then execute ypmake:

```
<Edit /etc/hosts>
/usr/etc/yp/ypmake hosts
```

2. Add or delete the host's name to or from the ypservers map in the NIS domain as shown in the following example. Do not delete the master server from the list.

```
cd /usr/etc/yp
./makedbm -u nis_domain_name/ypservers >/tmp/nis_server_list
<Edit /tmp/nis_server_list. Add or delete any slave server>
./makedbm /tmp/nis_server_list nis_domain_name/ypservers
./yppush ypservers
/bin/rm /tmp/nis_server_list
```

If you added a slave server, complete the steps in the section "3. Create a NIS Slave Server."

Add New Users to a Node

You must be superuser to add new users to a node.

Refer to the System Administration Tasks manual to add new users to a node. The procedure consists of:

- 1. Editing the master server's /etc/passwd and /etc/group files.
- 2. Making a home directory.
- 3. Defining the new user's environment.

Remember to update the NIS passwd and group databases by running /usr/etc/yp/ypmake. If you are using an alternate file to build the NIS password databases, use its full path name instead of /etc/passwd:

/usr/etc/yp/ypmake group passwd PWFILE=alternate passwd file

Make a Different Node the NIS Master

You must be superuser to change the NIS master server to a different node.

- Copy the following files from your current master server to the node that will be the new master server:
 - /etc/hosts
 - /etc/netgroup
 - /etc/networks
 - /etc/protocols
 - /etc/rpc
 - /etc/services
- 2. Kill the rpc. yppasswdd process on the current master server.
- Merge /etc/group and /etc/passwd on the current master server with those on the node that will be the new master server. (If using an alternate password file, you need only copy it.) This merging creates files suitable for building maps for all clients.

Merging ensures machine-specific password and group entries are kept intact. Either save or delete entries taken from the old master server files. For example, in /etc/passwd save user entries and remove the other node's root entry.

- 4. If /usr/etc/yp/ypmake, /usr/etc/yp/ypinit, or /usr/etc/yp/Makefile was modified on the old master server to build non-standard maps, copy them and other files from which the non-standard maps are built.
- On the new master server, complete all steps in the "1. Create a NIS Master Server" section.
- 6. To prevent starting yppasswdd on the old master server, edit its /etc/netnfsrc file to change the NIS_MASTER_SERVER value to zero:

NIS MASTER SERVER=0

7. If the old master server is to be a slave server, complete the steps in the "3. Create a NIS Slave Server" section and the steps in the "2. Create a NIS Client" section.

- 8. Reboot the new master server.
- 9. Reboot the old master server.
- 10. To ensure maps are consistent on all servers, execute ypinit on each slave server using the new master server's host name:

```
ypinit -s new master hostname
```

Create or Change NIS Password

The NIS password is the password for a user's login ID that exists in the NIS passwd map. The NIS password is used as the user password, but is administered through NIS. Note, you do not have to have a NIS password to access the NIS database.

If you change your password with the passwd command, you will change only the entry in your local /etc/passwd file if the entry exists. If your password is not in the file, the following error message occurs.

Permission denied.

If this error occurs, or if you would like to change your password while NIS is in use, execute yppasswd.

NIS Password Guidelines

The following list provides the requirements for creating and changing NIS passwords:

- Only the owner or superuser can change a NIS password. The superuser must know the current NIS password to change another user's NIS password.
- Only the first eight characters of the NIS password are significant; the rest are truncated.
- An NIS password must contain at least five characters if it includes a combination of either one of the following:
 - Uppercase and lowercase letters.
 - Alpha-numeric characters.

7-40 NIS Maintenance

- An NIS password must contain at least four characters if it includes a combination of uppercase letters, lowercase letters, and numeric characters.
- An NIS password must contain at least six characters if it includes only monocase letters.
- You can change an NIS password in the NIS passwd map using yppasswd only if rpc.yppasswdd is running on the master server. (See yppasswdd(1M) in the HP-UX Reference.)

NIS Password

Refer to the following steps to create or change your NIS password in the NIS passwd map:

1. Execute the yppasswd command:

```
yppasswd user login name
```

- The system prompts you for the old NIS password even if one does not exist. If it does exist, enter the old NIS password; otherwise, press [RETURN]. Note: The NIS password may be different from the one on your local node.
- 3. The system prompts you for the new NIS password twice to ensure you enter the correct response. Enter your new NIS password twice, pressing [RETURN] after each entry. The system now updates the master server passwd map.

Log Files

Using the -1 option, you can execute ypbind, ypserv, and yppasswdd so that diagnostic and error messages are written to log files as shown in the following examples:

```
/etc/ypbind -l ypbind_log_file
/usr/etc/ypserv -l ypserv_log_file
/usr/etc/rpc.yppasswdd -l yppasswdd log file
```

Preceding each message logged to the file are the date, time, host name, process ID, and daemon name generating the message. Since the messages are uniquely identified by this information, these daemons can share a single log file.

If you execute the daemons without the -1 option, the following responses occur:.

- The ypbind daemon writes its messages directly to the system console, /dev/console.
- The ypserv daemon writes its messages to the /usr/etc/yp/ypserv. log file if it exists when ypserv is started.
- The yppasswdd daemon provides no messages.

The ypxfr command appends transfer information (which map from which server and how many entries it has) to the file /usr/etc/yp/ypxfr. log if it exists. The logging occurs only if ypxfr is not being run directly by someone at a terminal.

EXAMPLE: Logging occurs if the log file exists and cron is running ypxfr directly, using a crontab entry like the following one:

All log files could potentially grow without limit until they use up the available file system space. To avoid this occurrence, periodically check the file sizes. One method of preventing this problem is to create a crontab entry for each log file as follows:

```
0 1 * * 1,3,5 cat /dev/null > log_file
```

This line truncates log_file at 1:00 A.M. every Monday, Wednesday, and Friday.

Create Non-standard NIS Maps

You must be superuser to create and propagate non-standard NIS maps.

The /usr/etc/yp/ypmake file supports all of the standard maps shipped by HP. Non-standard maps are those maps which you create that are not originally supported by the /usr/etc/yp/ypmake file. To create them:

Modify /usr/etc/yp/ypmake on the master server so the map can be rebuilt.
 Modification requirements vary extensively. Generally, though, you need to filter a
 human-readable ASCII file through HP-UX utilities.

If the file system in which /usr/etc/yp exists supports only short file names

7-42 NIS Maintenance

(14 characters maximum), limit the new map name lengths to 10 characters maximum. *Note*: However, the system automatically handles the longer standard NIS map names.

- 2. If using Makefile in /usr/etc/yp on the master server to build the maps, modify it so the new map can be rebuilt. (See ypmake(1M) in the HP-UX Reference.)
- 3. Modify /usr/etc/yp/ypinit on the master server to include the name of your new map in the list of MASTER_MAPS. Copy this modified script to all server nodes. This process ensures that any re-initialized or new slave servers will serve the new map.
- 4. For a client to access the data in the new map, it must exist on each of the servers. Execute the newly modified ypmake on the master server to build and copy the map to the current slave servers.

/usr/etc/yp/ypmake

Slave server support for the propagation of new maps consists of adding crontab entries or adding new entries to one of the ypxfr shell scripts described in the "Propagate NIS Maps" section.

The following sections cover one example for creating non-standard NIS Maps. The sections of the example include:

- Initial example environment.
- Modify ypmake.
- Modify makefile.
- Modify ypinit.
- Maintain a current access map on each slave server.
- Check the map's contents.

Initial Example Environment

Keep a list of the login names and the host names of all nodes on which each user is allowed to login:

- The information is stored in /usr/etc/access list.
- The custom NIS map you wish to build from this file is access.

The general form of the ASCII file /usr/etc/access_list is as follows:

```
login_name1 [ host_name1 [ host_name2 ... ] ]
login_name2 [ host_name1 [ host_name2 ... ] ]
.
.
.
login_namen
[ # comments ]
```

- Each user has only one line.
- After each login name are zero or more host names. The user can log into any of these hosts.
- You can use both comments with a # (pound sign) in column one and blank lines.

The following samples could be in /usr/etc/access list:

```
a lpha
                            catfish
                                            hande l
carole
              catfish
qerbil
# bigmak is a new hire who has not yet arrived
bigmak
mr_jad
                             hande 1
              axesys
daveysan
              satie
                             yogurt
chum
                             hande 1
speedy
              hande 1
                             satie
                                              catfish
fielding
              a lpha
                                              catfish
                             beta
```

7-44 NIS Maintenance

All of the users except for bigmak can log in on one or more systems.

You may want to use the login name as the key for storing this data in the access map so you can search the map with commands like ypmatch.

```
% ypmatch chum gerbil bigmak carole access
```

In the previous example, ypmatch command would provide an output like the following:

chum		hande 1	
gerbil	catfish		
bigmak			
carole	a lpha	catfish	hande 1

Modify ypmake

Modify /usr/etc/yp/ypmake on the master server as follows.

1. Insert a new function called access() after the services() function:

This function creates a map that has a key as the first field of each input record, creates a value that is the entire record, and skips over comment lines.

2. Add a new pattern to the case statement that is preceded by "for ARG in \$*; do."

You must place this information before the pattern *) in the case statement:

3. Add the new map name to the default list of MAPS to build. This addition ensures all maps are built (including the access map) if ypmake is called with no maps specified:

```
MAPS=${MAPS:-'passwd group hosts networks rpc \
    services protocols netgroup access'}
```

4. Add a new pattern to the case statement that is preceded by "for MAP in \$MAPS; do":

```
access) build /usr/etc/access_list access;;
```

Modify Makefile

If using the makefile in /usr/etc/yp on the master server to build the maps, modify it as follows:

1. Insert a new variable called ACCESS after the SERVICES variable:

```
SERVICES = services services.byname
ACCESS = access
```

2. Add the new ACCESS variable to the definition of the ALL MAPS variable:

```
ALL_MAPS= ${PASSWD} ${GROUP} ${HOSTS} ${NETWORKS} ${RPC} ${SERVICES} \
${PROTOCOLS} ${NETGROUP} ${ACCESS}
```

Modify ypinit

1. Modify the /usr/etc/yp/ypinit shell script on the master server to include the new map in list of all maps built on the master server:

```
MASTER_MAPS="group.bygid group.byname \
hosts.byaddr hosts.byname netgroup netgroup.byhost \
netgroup.byuser networks.byaddr networks.byname\
passwd.byname passwd.byuid protocols.byname \
protocols.bynumber rpc.bynumber services.byname \
access"
```

2. Copy this modified script to all current and future NIS servers.

7-46 NIS Maintenance

Maintain a Current Access Map on Each Slave Server

1. Execute the newly modified ypmake on the master server to build and copy the access map to the current slave servers:

```
/usr/etc/yp/ypmake
```

2. On each slave server, modify the appropriate ypxfr script to periodically copy the access map from the master server:

```
# ypxfr_1perday - Perform daily NIS map check and
#updates
/usr/etc/yp/ypxfr group.bygid
/usr/etc/yp/ypxfr group.byname
.
.
.
/usr/etc/yp/ypxfr access
```

Check the Map's Contents

Execute a few NIS commands to verify the success of your work:

```
% ypwhich -m
services.byname host1
.
.
.
access host1
```

This ypwhich -m command shows that the server you are bound to now serves the access map.

The order of the ypcat listing does not match the order of your file contents:

% ypcat acce	ess		
fielding	a lpha	beta	catfish
daveysan	satie	yogurt	
speedy	hande 1	satie	catfish
mr_jad	xesys	hande 1	
gerbil	catfish		
carole	a 1pha	catfish	hande 1
bigmak			
chum	hande1		

The following ypmatch command shows how you can selectively retrieve information from your new access map:

% ypmatch	speedy daveysar	<u> fielding mr</u>	jad access
speedy	hande1	satie	catfish
daveysan	satie	yogurt	
fielding	a lpha	beta	catfish
mr_jad	axesys	hande 1	

VHE Configuration and Maintenance

Virtual Home Environment (VHE) is an HP-developed service that allows you to configure login environments on remote nodes to mirror the login environment on the users' home nodes. VHE is available to any HP-UX system on a network running the NFS Services product.

You can choose whether to configure and use the service, although when you install NFS Services, VHE is also installed. For an overview of how VHE works, refer to the "NFS Services Overview" chapter.

Note

The Network Information Service (NIS) is not mandatory for using VHE, but this chapter shows how to use VHE assuming NIS is configured and used.

If you do not plan to use NIS, you must have an alternate process for maintaining consistency of the /etc/passwd and /etc/vhe_list files for all nodes in the VHE group.



Configuration Overview

The following list is an overview of the steps you must complete to configure the nodes on your network with VHE. The steps are described in more detail after the overview list:

- Prepare for configuring nodes with VHE by obtaining host names for the nodes in your network that will use VHE, installing and configuring NFS Services, and installing and configuring NIS (or instituting an alternate mechanism for maintaining consistent user and group IDs, internet address to host name mappings, password entries and vhe_list).
- 2. Compare VHE files in /etc/newconfig directory with existing files in the /usr/etc/vhe directory.
- 3. For each node, decide which file systems are to be mounted and determine the names of mount point directories.
- 4. Create /etc/vhe_list on the NIS master server using the information from step 3.
- 5. Edit the /etc/passwd file on the NIS master server node to contain users' home directories which, in turn, contain the appropriate mount point directories.
- Distribute the new /etc/vhe_list and /etc/passwd files by executing ypmake on the NIS master server.
- 7. On each node, edit /etc/exports.
- 8. On each node using VHE, execute /usr/etc/vhe/vhe_mounter.
- 9. Verify that VHE is running correctly.

Note

You must be superuser to configure VHE.

1. Complete Preparation Steps

For each node that will use VHE, perform the following steps:

- Obtain a host name.
- Install and configure NFS Services.
- Install and configure NIS (or institute your own mechanism for maintaining consistent host names, group and password entries).

To obtain the host names for the nodes on your network that will use VHE, check your /etc/hosts file. If NIS is running, you can use the ypcat hosts command to look at the host information. If the BIND Name Server is configured, see the "Configuring and Maintaining the BIND Name Server" in the *Installing and Administering ARPA Services* manual.

To install and configure NFS Services, refer to the "NFS Configuration and Maintenance" chapter.

To install and configure NIS, refer to the "NIS Configuration and Maintenance" chapter. VHE can use NIS for file administration. For VHE to function, it needs all of the nodes using VHE to have a consistent view of the /etc/passwd and /etc/vhe_list files. NIS provides this; if you are not using NIS, you must ensure consistency by some other method.

The /etc/vhe_list file contains a list of all of the nodes that are using NFS to do the same remote mounts. (This is explained in detail in "4. Create /etc/vhe list.")

NIS maintains single versions of the /etc/passwd and /etc/vhe_list files on the NIS master server. From the NIS master server, you can add or delete users, change users' home nodes and directories, and add or delete nodes from the VHE group. Once changes are made to /etc/passwd and /etc/vhe_list, the changes are made in the NIS maps and propagated to the NIS slave servers through the ypmake program.

2. Compare /etc/newconfig Files to Existing Files

When you installed the NFS services software, several new files were copied into the /etc/newconfig directory. Perform the following steps to prepare to configure VHE.

Compare each /etc/newconfig file listed below with its counterpart shown in the following table.

File in /etc/newconfig directory	Counterpart in /usr/etc/vhe directory
vhe_mounter	vhe_mounter
vhe_script	vhe_script

- If the files are the same, skip to the next section, "Determine File Systems and Mount Point Directories."
- If you have previously customized the files that exist in the /usr/etc/vhe directory, they will differ from those in /etc/newconfig. If there are differences, copy the current files in /usr/etc/vhe to a safe location and do *one* of the following:
 - Change the versions in /usr/etc/vhe to reflect the differences in the files in /etc/newconfig.
 - Copy the files in /etc/newconfig to /usr/etc/vhe. Then re-customize the newly copied files in /usr/etc/vhe if necessary.

3. Determine File Systems and Mount Point Directories

For each node that is using VHE, determine and write down the file systems you want to mount and the directories you want to use as mount points. Use the following conventions when completing this step:

- Begin each mount point pathname with a common path component. (In the examples for this manual, /vhe is used.)
- Attach to the above pathname the host name of the machine you plan to mount. For example, for a machine named vic, the mount point pathname is /vhe/vic. The machine name must match exactly the name returned by the hostname command (e.g., letters that are in lower case must be typed as lower case and letters that are upper case must be typed as upper case).

8-4 Configuration Overview

For each file system that will be mounted from each machine to be connected with VHE, attach the file system name to the mount point name. To continue with the above example, if the machine vic has two file systems to be mounted: / and /users, this would result in the pathnames for the two mount points to be /vhe/vic/ and /vhe/vic/users. In the case of /vhe/vic/, you should delete the / at the end of the pathname, resulting in the mount point /vhe/vic.

4. Create /etc/vhe_list

The /etc/vhe_list file contains a list of all directories that are mount points for your VHE environment. Each node accesses this list for the most current mount point information via NFS mounts. File systems of the remote node are mounted on the appropriate mount point using NFS.

To create the /etc/vhe_list file, complete the following items.

- As superuser, edit a file named vhe_list in the /etc directory of the NIS master server. The vhe_list file is installed at the time the NFS product is installed.
- For each mount point on each node create a one-line entry with the following form:

hostname file_system mount_point [mount_options]

Where:

- hostname is the name of the node whose file system is mounted.
- file system is the name of the remote file system on the node to be mounted.
- mount_point is the name of the local directory that acts as the mount point for the NFS mount.
- mount_options is an optional field in vhe_list that contains options that are
 passed to the mount command. There should be no spaces between items in
 the mount_options field, and the items should be separated by commas. For
 example, to set the read and write size to 1024 bytes this field would look like:

rsize=1024, wsize=1024

Later, the /usr/etc/vhe_mounter script uses these fields to perform the appropriate NFS mounts. This script also creates the directories that will be the mount points, so it is not necessary for you to create these directories. If a file exists with the same name as one of the mount point directories, the script produces an error message. In this case, you need to either change the name of the existing file or change the name of the mount point directory.

If you are not using NIS, after you create the /etc/vhe_list file you need to distribute the /etc/vhe_list file to all the nodes in the VHE group.

Example: Simple Configuration with Single File System per Node

In the simplest case, each node has only one file system which is the root file system. Every node needs to have a set of directories for all members of the group. For example, consider a group consisting of the nodes A, B, C and D. A list of mount points for this group is /vhe/A, /vhe/B, /vhe/C and /vhe/D. Now taking these two lists, an /etc/vhe_list file with the following contents is created:

- A / /vhe/A
- B / /vhe/B
- C / /vhe/C
- D / /vhe/D

Example: Node with Multiple File Systems

Note

If you do not have multiple file systems on each node, you can go to "5. Update /etc/passwd."

Doing mounts of several file systems from one node requires some care in creating the /etc/vhe_list file. For example, if /usr is a separate file system on node C, and you execute the following on node A:

mount C:/ /vhe/C

An 1s of /vhe/C/usr on node A shows it as an empty directory because NFS allows access to separate file systems only if they are explicitly mounted.

8-6 Configuration Overview

This directory can be used to do a mount of the /usr file system of node C by executing the following on node A:

```
mount C:/usr /vhe/C/usr
```

Now an 1s of /vhe/C/usr on node A shows the contents of the /usr file system on node C.

The example group is changed to show this complication with additional file systems:

```
A 1 file system under "/"
B 2 file systems one under "/"
and one under "/users"
C 2 file systems one under "/"
and one under "/usr"
D 1 file system under "/"
```

When a node has multiple file systems, you may choose to have all the file systems mounted (as with C) or to have only some of the file systems mounted (as with B). When /usr/etc/vhe/vhe_mounter is run, the mount point directories are created, if necessary, and the NFS mounts are made.

Using the rules outlined in "4. Create /etc/vhe_list," for the above group of nodes, you would create the following /etc/vhe_list file:

```
A / /vhe/A
B /users /vhe/B/users
C / /vhe/C
C /usr /vhe/C/usr
D / /vhe/D
```

5. Update /etc/passwd

Update the /etc/passwd file on the NIS master server to force home directory access through the mount points. The entries in /etc/passwd should have the following form:

login name:encrypted password:UID:GID:comment:/vhe/hostname/home dir:shell

Note

If you are not using NIS, after updating the /etc/passwd file, you must distribute the changes to all nodes in the VHE group.

Example: /etc/passwd file entries before and after the VHE configuration

In this example, the first user's home directory is on node A; the second user's home directory is on node B; and the third user's home directory is on node C. All of the /users directories are in the root file systems on their respective nodes.

Before VHE configuration:

```
andy::117:100:andy:/users/andy:/bin/csh
speedy::118:100:darren:/users/speedy:/bin/ksh
chum::119:200:Cris:/users/chum:/bin/sh
```

After VHE configuration:

```
andy::117:100:andy:/vhe/A/users/andy:/bin/csh
speedy::118:100:darren:/vhe/B/users/speedy:/bin/ksh
chum::119:200:Cris:/vhe/C/users/chum:/bin/sh
```

Example: Nodes with Multiple File Systems

Nodes with multiple file systems do not change how the home directories are updated for VHE. For example, consider the following two entries in /etc/passwd. Fielding's home node is node B, which has two file systems; Jeff's home node is node C, which has two file systems. The nodes are from the example shown above.

Before VHE configuration:

```
Fielding::120:200:fielding:/users/fm:/bin/csh
Jeff::121:100:Jeff:/users/jbrl:bin/csh
```

8-8 Configuration Overview

After VHE configuration:

Fielding::120:200:fielding:/vhe/B/users/fm:/bin/csh Jeff::121:100:Jeff:/vhe/C/users/jbrl:/bin/csh

For node B, /users is its own file system and is mounted on the directory /vhe/B/users. This causes no change in the naming convention for the home directory. For node C, /users is on the root (/) file system. Node C also has another file system: /usr. If Jeff wants to be able to change the default pathname to his mail file from /usr/mail/jbrl to /vhe/C/usr/mail/jbrl (to read mail via VHE), the /usr file system must be mounted on /vhe/C/usr.

6. Update /etc/exports

On each node that needs to export file systems, edit the /etc/exports file to reflect all of the file systems that are available for NFS mounting from each node. Details on this can be found in the "NFS Configuration and Maintenance" chapter.

7. Distribute /etc/vhe list and /etc/passwd

To distribute the /etc/vhe_list and /etc/passwd files (i.e., make them accessible to all the nodes using NIS that are part of the same NIS domain), execute the following command on the NIS master server.

/usr/etc/yp/ypmake

This builds the NIS maps and propagates the maps to the NIS slave servers.

8. Execute /usr/etc/vhe/vhe_mounter

Note

The /usr/etc/vhe/vhe_mounter script should be run when all nodes in the VHE group are powered up and ready for NFS mounting. If they are not ready for NFS mounting, then error messages are printed. These are not fatal errors; to recover from them you should retry vhe_mounter when the nodes are available for mounting.

The /usr/etc/vhe/vhe_mounter script uses the information in /etc/vhe_list to create the appropriate mount point directories on each node. When vhe_mounter notices that it is about to make a directory with the same name as the node from which vhe_mounter is executed, it makes a symbolic link with the same pathname and links it to the node's root directory. When the vhe_mounter process completes running on each node, the proper mount points and symbolic links are created for each node.

The /usr/etc/vhe/vhe_mounter script also does NFS mounts using the appropriate directories to the remote machines on each node. When the mounts are complete, a node is ready for VHE.

To execute /usr/etc/vhe/vhe_mounter for each node separately, execute the following script on each node:

```
/usr/etc/vhe/vhe_mounter
```

To run /usr/etc/vhe/vhe_mounter for all nodes using VHE from a single node, execute the following as a batch file.

```
for i in ' ypcat vhe_list | awk '{ print $1 } ' | sort -u '
do
  remsh $i /usr/etc/vhe/vhe_mounter
done
```

Note

For this script to execute correctly, all nodes must be running ARPA/Berkeley Services with superuser capability allowed between the nodes when using remsh.

Example:

This example shows the mount points and symbolic links resulting from the following /etc/vhe_list file:

```
A / /vhe/A
B / /vhe/B
C / /vhe/C
D / /vhe/D
```

8-10 Configuration Overview

The listing below shows the mount points and symbolic links for each node after the /usr/etc/vhe/vhe_mounter script completes running on each node (symlink = / denotes a symbolic link to the root (/) directory):

Node	/vhe/A	/vhe/B	/vhe/C	/vhe/D
Α	symlink =/	Directory	Directory	Directory
В	Directory	symlink = /	Directory	Directory
С	Directory	Directory	symlink =/	Directory
D	Directory	Directory	Directory	symlink = /

9. Verify that VHE is Correctly Configured

To check if VHE is configured correctly, pick a login name that had a mount point added to its home directory. After /usr/etc/vhe/vhe_mounter has been run on each node, go to each node and log in using that selected login name (with the appropriate password). If VHE is correctly configured, the logins are successfully completed, and you are always placed in the execution environment associated with the selected login name.

Note

You have now completed configuring the VHE service. The following sections describe advanced usage or set-up problems you may encounter when using VHE.

If you are configuring VHE as part of the NFS Services configuration, execute /etc/netnfsrc to complete the configuration procedure.

Configuration Refinements

The configuration procedure presented in the previous sections addresses most configuration cases. However, you may wish to refine your VHE configuration. This section explains how to refine your VHE configuration to allow NFS mounts to be done in the background.

NFS mounts in the Background

You can alter the /usr/etc/vhe/vhe_mounter script to allow mounts to be done in the background. This eases the situation where all nodes are not ready to respond when a node tries to mount them. To mount nodes in the background, you need to edit the /usr/etc/vhe/vhe mounter script.

The vhe_mounter file has a shell variable called BACKGROUND_MOUNT whose initial value is set to 0. To allow nodes to be mounted in the background:

- Use an editor to set the value to something other than 0.
- Save the file and execute the /usr/etc/vhe/vhe_mounter script.

These changes cause NFS mounts to occur in the background. If the mounts are not successful on the first try, the NFS mounts continue to execute in the background.

Note

Because each mount executes as a separate process until it completes or until the retries option for the NFS mount is exceeded, there may be a problem if there are many nodes (more than 30) in the VHE group.

VHE Maintenance

To keep VHE running correctly and efficiently, refer to the following sections.

Unmounting file systems

If needed, you can unmount all of the remotely mounted file systems. The easiest method of doing this is to execute the following:

umount -a -t nfs

This command can only be used when there are no VHE users logged on. If VHE is currently being used, the mount point directories will be busy and umount will not unmount a directory that is busy.

Just as having multiple file systems available for remote mounting required mounting to be done in a specific order, unmounting file systems must be done in the proper order. The order is just the reverse from the order that the mounts were done. The umount command with the "-a -t" options does this automatically.

For example:

mount A://vhe/A mount A:/usr/vhe/A/usr

umount /vhe/A/usr umount /vhe/A

Adding or Deleting VHE Nodes

You may need to add or delete nodes from the VHE configuration. To do this, you need to perform the following steps:

- Update the /etc/vhe_list on the NIS master server by either removing file systems
 that are no longer available (if a node is being deleted) or adding file systems that
 you want to become available (if a node is being added). Refer to the section in
 this chapter called "3. Create /etc/vhe_list" for more information about how to do
 this.
- 2. Edit the /etc/passwd file to show the addition of mount points to the home directory pathname. Refer to the section in this chapter called "5. Update /etc/passwd" for more information on how to do this. If you are removing file systems, you need to edit this file to delete mount points from the home directory pathname.
- 3. To distribute the /etc/vhe_list and /etc/passwd files to the NIS servers, execute the following command on the NIS master server:

/usr/etc/yp/ypmake

4. Then execute the following:

/usr/etc/vhe/vhe mounter

The script uses the information found in /etc/vhe_list to decide which new file systems to mount. The /usr/etc/vhe/vhe_mounter script does not attempt to unmount a node deleted from the group. vhe_mounter needs to be executed on all of the nodes in the group for all of the nodes to be updated.

Advanced Usage

Adding altlogin and mounter Logins

The two logins of altlogin and mounter can be added to /etc/passwd by the superuser. This allows the user to:

- Log in using the mounter ID to complete NFS mounts to a node, if for some reason a node was not mounted when vhe_mounter was executed.
- Log in using altlogin to access the node where they currently are. This is useful if their home node is down.

These logins are similar to who and date because they execute a program. Mounter executes vhe_u_mnt, and altlogin executes vhe_altlog as follows:

- The vhe_u_mnt program executed by the mounter login only attempts to mount a file system of a node that is found in the /etc/vhe_list file. This prevents users from performing mounts to arbitrary nodes. Users can only perform mounts that could have been done by /usr/etc/vhe/vhe_mounter. If the node name entered at the prompt is not found in /etc/vhe_list, then an error message is printed and the mounts are not completed.
- The vhe_alt log program executed by altlogin prompts for a login ID and then attempts to do a su using the provided login ID. The user is then prompted for a password by su. If the proper password is given, the user is logged in with the home directory of /tmp. (If a proper password is not given, the user is not allowed access to the system.) Once logged in, none of the user's execution environment is available, but he or she can use the system.

To make these logins valid, you need to add them to the /etc/passwd file. Do this by adding an entry for each login to the /etc/passwd file. These entries should be similar to the following:

```
mounter::6:1::/:/usr/etc/vhe/vhe_u_mnt
altlogin::6:1::/tmp:/usr/etc/vhe/vhe_altlog
```

The values shown in the above lines in UID, GID and home directory can be replaced with other values. Also note no password is provided in the above lines, but passwords can be

entered if desired. If passwords are entered, tell the users allowed to use those logins what the associated passwords are because they *must* provide them when logging in.

Mounter Example

In this example, dave attempts to log in from node B when his home node, node A, is not mounted on node B. The following sequence would occur:

```
login: dave
Password:
Unable to change directory to /vhe/A/users/dave

login: mounter
Password:
Enter the name of the node to mount: A

login: dave
Password:
<Dave gets logged in>
```

Altlogin Example

This section shows an example of using altlogin. Julia is currently working at node B. Her home node A is not up, but Julia can gain access to node B in the following way:

```
login: altlogin
Enter your login name: Julia
Password:
%
```

Julia is now logged in at node B.

\$HOME

If you are writing scripts that make reference to files in a home directory, those file names should be prefixed with \$HOME (for sh or ksh). For csh, file names should be prefixed with a ~ character. This allows a file to be accessed in a consistent manner even if the home directory pathname changes.

8-16 Advanced Usage

\$ROOT

To make a distinction between system files (like the password file) for the local and the home nodes, the following can be added to the .profile or .login file (home_node should be replaced with the name of the node):

```
ROOT=/vhe/home_node
export ROOT
```

This allows easier access to system files on a user's home node. For example, instead of typing:

```
more /vhe/home node/etc/passwd
```

The user types:

more \$R00T/etc/passwd

Alternate Mount Points

The mount examples in this chapter are prefixed with /vhe. In addition to /vhe mount points, there may be other file systems users in a VHE group want to regularly access.

For example, in a given VHE group, node A has file system /Design. To have a consistent view of this file system among all users in the VHE group, the /Design file system can be mounted on a pathname /Design. To do this, the following line would be added to the vhe_list file:

A /Design /Design

Using VHE for Mail

To extend VHE to handle mail tasks:

- Change your default mailbox pathname to have a mount point added to the beginning of it (just as the home directories are changed in /etc/passwd).
- Specify the above pathname as the file to be used by the mail handler of your choice. If that mail file is on a separate file system, it must also be mounted to be available.

For example, if user fm's home node is A, this shows how the mailx program can be invoked to read mail over NFS:

mailx -f /vhe/A/usr/mail/fm

In this example, if /usr was a separate file system on A, then the following would be added to /etc/vhe_list:

A /usr /vhe/A/usr

Troubleshooting

If a node on the network is not operating correctly, use this chapter to identify and correct the problem. Most problems occur when:

- Installing the network.
- Changing the network (e.g., adding a node or extending the coaxial cable).
- Another system on the LAN fails.

Before troubleshooting the problem, get or create your network map as described in the *Installing and Administering LAN* manual. Use this map when checking configuration and network layout information. Remember to update it any time you make a change to the network.

Note

All references to servers and clients apply to NFS servers and clients unless otherwise specified.

Key Terms

Term	Definition
Client	A node that requests data or services from other nodes (servers).
	A process that requests other processes to perform operations.
	Note: An NFS client can also be configured as any combination of an REX server, NIS client, or NIS server. (An NIS server must also be configured as an NIS client.)
Cluster	One or more workstations linked together with a local area network (LAN), but consisting of only one root file system. For more information on cluster concepts, see Managing Clusters of HP9000 Computers: Sharing the HP-UX Filing System.
Cluster Auxiliary Server	A cluster client with a disk drive that contains files shared by the other members of the cluster.
Cluster Client	A node in an HP-UX cluster that uses networking capabilities to share file systems, but does not have its root file system directly attached. For HP-UX 8.0, cluster clients can have locally mounted disks for local data storage.
Cluster Node (Cnode)	Any node operating in an HP-UX cluster environment, including cluster clients and cluster servers.
Cluster Root Server	The only node in an HP-UX cluster that has the root file system directly attached to it.
Daemon	Background programs that are always running, waiting for a request to perform a task.
Export	To make a file system available to remote nodes via NFS.
Hard Mount	A mount that causes NFS to retry a remote file system request until it succeeds, you interrupt it (default option), or you reboot the system.
Heterogeneous Cluster	A diskless cluster with more than one type of computer attached.

Term	Definition
Homogenenous Cluster	A diskless cluster composed of nodes of only one type of computer architecture (e.g., HP 9000 Series 300)
Host	A node that has primary functions other than switching data for the network.
Map (NIS)	A file consisting of logical records; a search key and related value form each record. NIS clients can request the value associated with any key within a map.
	NIS map is synonymous with NIS database.
Master Server (NIS)	The node on which one or more NIS maps are constructed from ASCII files. These maps are then copied to the NIS slave servers for the NIS clients to access.
Mount	To obtain access to a remote or local file system or directory (import).
Mount Point	The name of the directory on which a file system is mounted.
Netgroup	A network-wide group of nodes and users defined in /etc/netgroup.
Network Information Service (NIS)	An optional network service composed of databases (maps) and processes that provide NIS clients access to the maps. NIS enables you to administer these databases from one node.
	NIS may or may not be active; check with your system administrator.
NIS Client	A node that requests data or services from NIS servers.
	An NIS process that requests other NIS processes to perform operations.
	Note: An NIS client can also be configured as any combination of an NIS server, NFS client, or NFS server. (An NIS server must also be configured as an NIS client.)
NIS Database	See "Map (NIS)."
NIS Domain	A logical grouping of NIS maps (databases) stored in one location. NIS domains are specific to NIS and are not associated with other network domains.

Term	Definition
NIS Map	See "Map (NIS)."
NIS Password	The password for a user's login ID that exists in the NIS passwd map. The NIS password is the same one as the user password, but is administered through NIS.
	You do not have to have a password to access the NIS databases.
NIS Server	A node that provides data (maps) or services to other nodes (NIS clients) on the network using NIS.
	An NIS process that performs operations as requested by other NIS processes.
	Note: An NIS server must also be configured as an NIS client. It can also be configured as an NFS server, NFS client, or both.
Node	A computer system that is attached to or is part of a computer network.
Server	A node that provides data or services to other nodes(clients) on the network.
	A process that performs operations as requested by other processes.
	Note: An NFS server can also be configured as any combination of an NFS client, NIS client, or NIS server. (An NIS server must also be configured as an NIS client.)
Slave Server (NIS)	A node that copies NIS maps from the NIS master server and then provides NIS clients access to these maps.
Soft Mount	An optional mount that causes access to remote file systems to abort requests after one NFS attempt.

Troubleshooting References

Troubleshooting the NFS Services primarily concerns the areas: power up and connectivity, NFS Services, NIS, VHE, and REX. This chapter only addresses NFS, NIS, VHE, and REX problems. Link diagnostics and troubleshooting are in the *Installing and Administering LAN* manual.

If your system is having problems communicating with or through a non-HP system, refer also to the appropriate user and system administration documentation for that system.

Power Up and Connectivity Testing

Refer to the following documentation if your system cannot communicate with other systems on the network:

- LAN Interface Controller (LANIC) Installation and Reference Manual.
- HP Repeater Installation Manual (only if you are using a HP 92223A repeater).
- Installing and Administering LAN/9000.
- Installing and Updating HP-UX.
- HP-UX Reference.
- System Administration Tasks.
- LAN Cable and Accessories Manual.
- Installing and Administering Network Services.
- Installing and Administering ARPA Services.



Troubleshooting Sections

Refer to the "Troubleshooting NFS" section or the *HP-UX Reference* if you cannot mount a remote file system, access a remotely mounted file system, or experience other problems with the NFS service.

Refer to the "Troubleshooting NIS" section or the *HP-UX Reference* if you configured the system to use the Network Information Service, but cannot access files serviced by it.

Refer to the "Troubleshooting VHE" section if you configured the system to use VHE, but it doesn't function as described in the "VHE Configuration and Maintenance" chapter.

Refer to the "Troubleshooting REX" section if you configured the system to use REX, but it doesn't function as described in the "Remote Execution Facility (REX)" chapter.

Guidelines

Troubleshooting is an elimination process that narrows a problem. If a process worked before but does not work now, first consider what has changed. For example, have you moved hardware or modified configuration files?

Start with the minimum number of variables, then gradually and selectively add other variables such as the following:

- If you cannot communicate with one system, try another one. If the second system works, the problem may be with the first remote system and not your system.
- If one system cannot communicate with yours, try another one. If neither system can communicate with yours but they can communicate with each other, the problem may be with your system.
- If one service does not work, try another one. The problem may be with a particular service to a particular system and not a problem with the system itself.

Common Network Problems

Network problems generally occur under the following circumstances:

- File permissions on the client or server restrict the operation.
- Network services on the client or server are misconfigured or malfunctioning.
- Network LAN software or hardware is misconfigured or malfunctioning.

Initial Troubleshooting

You should first check the following situations to ensure they are not the cause. If they are not, refer to the flowcharts in this chapter.

Configuration

- Is your host running HP-UX 6.0 or later for the Series 300/400 and HP-UX 2.0 or later for the Series 600/700/800? For File Locking and REX, your host must be running HP-UX 6.5 or later for the Series 300/400 or HP-UX 7.0 or later for the Series 600/700/800. Execute uname -a or uname -r to check the HP-UX version number.
- 2. Does your system have the recommended 256K additional memory for networking software?
- 3. Is your HP 9000 a supported configuration? If you are unsure, contact your HP support representative.
- 4. Does the error occur on a node other than a Series 300/400 or Series 600/700/800? If so, refer to the appropriate system documentation.

Hardware

The Installing and Administering LAN/9000 documentation contains details about troubleshooting hardware problems.

- 1. Are all connections along the network cabling tight?
- 2. Is each cable segment less than 500 meters for ThickLAN and less than 100 meters for ThinLAN?
- 3. Are there no more than two repeaters between you and the node with which you want to communicate?
- 4. Are you mixing Ethernet¹ hardware with IEEE 802.3² hardware? This is not an acceptable combination since they do not have the same electrical characteristics.
- 5. Is there a 50 ohm terminator at the end of each cable?
- 6. Is the MAU tapped correctly into the cable?

9-8 Guidelines

Ethernet is a local area network system developed by Digital Equipment Corporation, Intel Corporation, and Xerox Corporation.

⁽²⁾ IEEE 802.3 is a networking standard that is accepted by the Institute of Electrical and Electronic Engineers.

- 7. Is the cable grounded in only one place?
- 8. Is the AUI solidly connected to the interface card?
- 9. Is the host hardware working correctly?

Network Communication

- 1. Is the remote node HP certified? If you are unsure, contact your HP support representative.
- 2. Can any other two nodes on the network communicate? If not, the problem may be global. Refer to the LAN Cable and Accessories Installation Manual and Installing and Administering LAN/9000 documentation.
- 3. Have you performed the corrective action supplied with the error message you received? Consult the appropriate entry in the *HP-UX Reference*.
- 4. If using gateways, do both hosts have routing information to each other? Refer to route(1M) in the HP-UX Reference.
- 5. If operating in an HP-UX cluster environment and trying to mount an NFS file system, ensure you are using the cluster server's host name (on which the file system is mounted) as the node specified in the mount command. This will be either the cluster root server or the cluster auxiliary server.
- 6. If operating in an HP-UX cluster environment and having link problems, cnodes will not be able to boot. Since link diagnostics reside on the root disk, first test the Link from the root server. (Refer to *Installing and Administering LAN/9000* documentation.)

NIS and NFS Services

1. Is the client system trying to perform tasks as superuser on the remote system? Executing setuid root programs cannot access files or directories unless the permission other allows it.

- 2. Was network communication established between the client and server using the procedures outlined in the System Administration Tasks manual, and in the "NFS Configuration and Maintenance" and "NIS Configuration and Maintenance" chapters of this manual?
- 3. Is the problem associated with remote file locking? The *lockf*(2) call fails when attempting to lock a remote file. Prior to HP-UX release 6.5 for the Series 300/400 and HP-UX release 7.0 for the Series 600/700/800, NFS Services *did not* support file locking on remote file systems.
- 4. Is the problem associated with attempts to access remote device files? Prior to release 6.5 for the Series 300/400 and HP-UX release 7.0 for the Series 600/700/800, HP-UX did not support remote access to device files.
- 5. Does the inetd security file (/usr/adm/inetd.sec) on the remote system limit access to the remote system for the RPC service you are trying to access?
- 6. Is the file system listed in the server's /etc/exports?
- 7. Does /etc/exports restrict file system access to a specific netgroup or host?
 - a. The /etc/netgroup file must list the netgroup if it is specified in /etc/exports.
 - b. The /etc/hosts file must contain the host if it is specified either in /etc/exports or in /etc/netgroup.
- 8. Is the file system or directory mounted? To check, execute the mount command.
- 9. If the file system is suppose to be automatically mounted, is it listed in /etc/checklist?
- 10. If programs accessing remote files hang, is the NFS or NIS server down?
- 11. Is data on remote nodes corrupted? Ensure only one system is writing to the file at a time; NFS allows more than one client to write to a file simultaneously.

Remote Execution (REX)

- 1. Is the server configured to run rexd? The server must have an entry in /etc/inetd.conf in order to run rexd (see rexd(1M) in the HP-UX Reference).
- 2. Was network communication established between the REX client and the REX server using procedures outlined in the System Administration Tasks manual, and in the "NFS Configuration and Maintenance," "NIS Configuration and Maintenance," and "Remote Execution Facility (REX)" chapters of this manual?
- 3. Does the inetd security file (/usr/adm/inetd.sec) on the REX server limit access to the remote system for the rexd service?
- 4. Does the user have a user account on both the REX client and the REX server with matching UIDs?
- 5. Was rexd on the REX server started with the -r option? This causes access to be restricted based on /etc/hosts.equiv and the user's .rhost file on the REX server.
- 6. If the remote command is hung, is the NFS or NIS server down?
- 7. Is the problem associated with attempts to mount the file system containing the user's current working directory?
 - a. Is the file system in the NFS server's /etc/exports file?
 - b. Does the NFS server's /etc/exports entry for the file system restrict access to a specific netgroup or host?

Error Messages

The problem can exist on the server even though the error message may not occur on it.

Since most of the error messages are self-explanatory, you can determine the necessary corrective action when simple errors occur. For the other error messages, follow the corrective action supplied in the *HP-UX Reference* for that service. (These error messages are preceded by the name of the service.)

Errnos

NFS provides two errno values: ESTALE and EREMOTE.

ESTALE You cannot reference the file because it no longer exists. This situation

can occur since NFS allows a file opened by a client to be removed by a

user on another node.

EREMOTE You cannot mount file systems from a server that the server has remotely

mounted (i.e., you cannot use NFS servers as NFS gateways).

Unsolved Problems

If you do not solve the problem after working through the previous troubleshooting steps and following flowcharts, call your HP support representative for assistance. Provide as much information about the problem as possible, including information from your network map and the following items:

- The activity you were attempting when the error occurred. Describe the HP-UX commands, job streams, result codes, and events leading to and including the problem.
- The version or update information for all software you are running. You should be able to find this information on your *install* or *update* media.
- The error messages you received. Record all error messages and numbers that appeared both on all nodes.
- The troubleshooting steps you tried.
- The problems you ruled out and why.

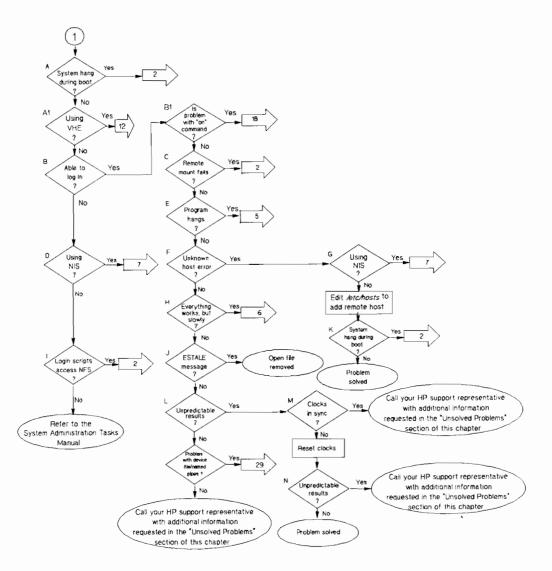
9-12 Guidelines

Flowchart Format

Each of the following flowcharts have a corresponding set of labelled explanations. You can use the flowcharts alone or with the explanatory text for more detail.

Star	rt of Flowchart #	#
	to and enter cified Flowchart#	#
Mak	ke a decision	
Perf	form an action	
Exit	Flowchart	
	Flowchart Symbol	s
Note	These flowcharts are for HP systems. flowcharts may not be part of NFS pr portmap).	

Troubleshooting NFS



Flowchart 1: Initial Steps to Narrowing the Problem

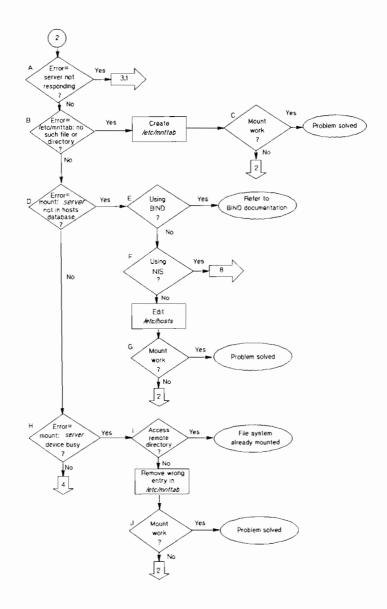
Initial Steps to Narrowing the Problem (Flowchart 1)

Begin your troubleshooting efforts with Flowchart 1 since it helps you determine the best troubleshooting path based on the problem's symptoms.

Question	Yes: Action	No: Action
A. Does the system hang during boot when mounting remote files?	See Flowchart 2.	See A1.
Systems hanging during boot where remote mounts generally occur may indicate one or more servers are down or the network connection to one or more servers is faulty.		
A1. Are you using VHE?	See Flowchart 12.	See B.
B. Are you able to login?	See C.	You will receive error messages or the system will fail to respond if you cannot log into it. See D.
B1. Is the problem experienced while using the "on" command?	See Flowchart 18.	See C.
C. When trying to mount a remote file system, do error messages indicate the attempt failed?	See Flowchart 2.	See E.
D. Are you using NIS?	See Flowchart 7.	See I.
E. Do programs performing remote file accesses hang?	See Flowchart 5.	See F.

Question	Yes: Action	No: Action
F. Does the system report unknown host errors during execution of commands or programs?	See G.	See H.
G. Are you using NIS?	See Flowchart 7.	Edit /etc/hosts to add remote host, and then see K.
H. Does everything work, but slowly?	See Flowchart 6.	See J.
I. Do your login scripts perform NFS remote file accesses?	See Flowchart 2.	The problem is probably unassociated with the network services. Refer to the system login information in the System Administration Tasks manual.
M. Does the following message occur?	The file was removed by another user. NFS allows file removal at any time.	See L.
K. Does the system hang during boot?	Restart Flowchart 1.	Problem solved.
L. Are you receiving unpredictable results when executing programs or commands?	See M.	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.
M. Are the server and client clocks synchronized?	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.	Reset the clocks using the date command, and then see N.

Question	Yes: Action	No: Action
N. Do you receive unpredictable results to commands or programs?	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.	Problem solved.



Flowchart 2: Mount Fails

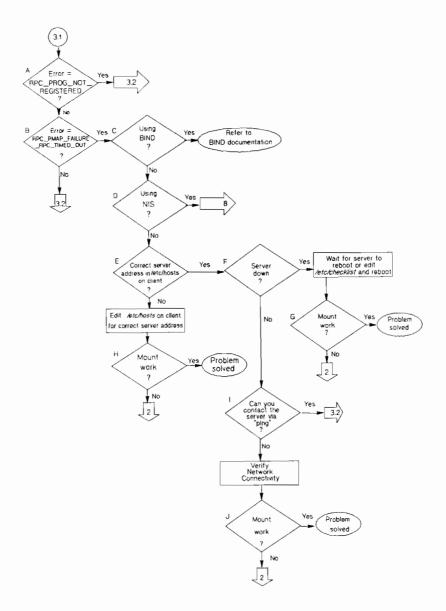
Mount Fails (Flowchart 2)

Use Flowchart 2 if your system hangs during the booting process when remote file systems are mounted or if your remote mount attempts are unsuccessful.

Before using Flowchart 2, remember to check the mount command syntax and correct errors according to the error messages.

Question	Yes: Action	No: Action
A. Does the following error message occur on the client? server not responding	See Flowchart 3.1.	See B.
B. Does the following error message occur on the client? /etc/mnttab: no such file or directory	Create /etc/mnttab on the client, and then see C. The system uses /etc/mnttab to log all mounted file systems. Note: Generally, at boot time /etc/rc creates /etc/mnttab.	See D.
C. Can you mount the remote system?	Problem solved.	Restart Flowchart 2.
D. Does the following error message occur on the client? mount: server not in hosts database	See E.	See H.
E. Are you using BIND?	See the BIND documentation in Installing and Administering ARPA Services.	See F.

Question	Yes: Action	No: Action
F. Are you using NIS?	See Flowchart 8.	Edit /etc/hosts on the client to include the desired remote host, and then see G.
G. Can you mount the remote system?	Problem solved.	Restart Flowchart 2.
H. Does the following error message occur on the client? mount: server device busy	See I.	See Flowchart 4.
I. Can you access a remote directory in the desired remote file system?	You do not need to mount the file system since it is already mounted; problem solved.	On the client, remove the incorrect entry in /etc/mnttab for the remote file system you are trying to mount, and then see J.
J. Can you mount the remote system?	Problem solved.	Restart Flowchart 2.



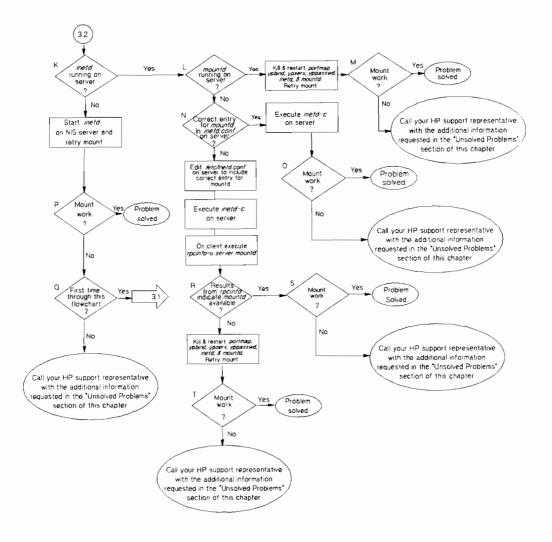
Flowchart 3.1: Server Not Responding

Server Not Responding (Flowchart 3.1)

This flowchart and corresponding instructions consist of two parts: Flowchart 3.1 and 3.2.

Question	Yes: Action	No: Action
A. Does the following error message occur? RPC_PROG_NOT_REGISTERED	See Flowchart 3.2.	See B.
B. Does the following error message occur? RPC_PMAP_FAILURE: RPC_TIMED_OUT	See C.	See Flowchart 3.2.
C. Are you using BIND?	See the BIND documentation in Installing and Administering ARPA Services.	See D.
D. Are you using NIS?	See Flowchart 8.	See E.
E. Is the server's address correct in the client's /etc/hosts?	See F.	Edit the client's /etc/hosts to include the correct address for the server you are trying to mount. See H.
F. Is the server you are trying to mount down? To check, ask your system administrator or try other network services to that system.	You have two options: - Do nothing on the system until the server reboots. - Edit the client's /etc/check list to remove the NFS entry for that server; reboot the system. See G.	See I.

Question	Yes: Action	No: Action
G. Can you mount the remote system?	Problem solved.	See Flowchart 2.
H. Can you mount the remote system?	Problem solved.	See Flowchart 2.
I. Can you contact the server using the ping diagnostic? Refer to the Installing and Administering LAN manuals for ping diagnostic information	See Flowchart 3.2.	Refer to the Installing and Administering LAN manual to verify link connectivity, and then see J.
J. Can you mount the remote system?	Problem solved.	See Flowchart 2.



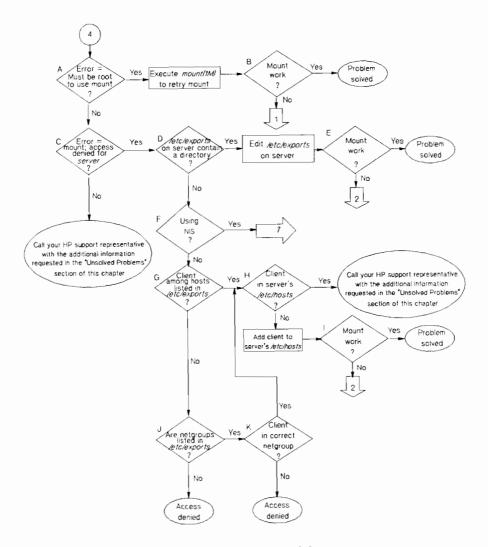
Flowchart 3.2: Server Not Responding

Server Not Responding (Flowchart 3.2)

Question	Yes: Action	No: Action
K. Is inetd running on the server?	See L.	Start /etc/inetd on the server, retry the mount, and then see P.
L. Is mountd running on the server?	Kill and restart the following daemons on the server in the order specified:	See N.
	- portmap - ypbind * - ypserv * - yppasswdd * - inetd - mountd	
	* only if using NIS	
	Retry the mount, and then see M.	
M. Can you mount the remote system?	Problem solved.	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.

Question	Yes: Action	No: Action
N. Is the correct mountd entry in inetd.conf on the server? Ensure the entry is not commented out with a # (pound sign).	Execute inetd -c on the server, and then see O.	1. Edit the server's /etc/inetd.conf file to include the correct mountd entry. 2. Execute inetd -c on the server to read changes in /etc/inetd.conf. 3. Execute rpcinfo -u on the client. rpcinfo -u server mountd 4. See R.
O. Can you mount the remote system?	Problem solved.	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.
P. Can you mount the remote system?	Problem solved.	See Q.
Q. Is this the first time you used this flowchart for this problem?	Restart Flowchart 3.1.	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.

Question	Yes: Action	No: Action
R. Do the results from rpcinfo -u indicate a mountd process is available on the server?	See S.	Kill and restart the following daemons on the server in the order specified:
		<pre>- portmap - ypbind * - ypserv * - yppasswdd * - inetd - mountd * only if using NIS</pre>
		Retry the mount, and then see T.
S. Can you mount the remote system?	Problem solved.	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.
T. Can you mount the remote system?	Problem solved.	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.

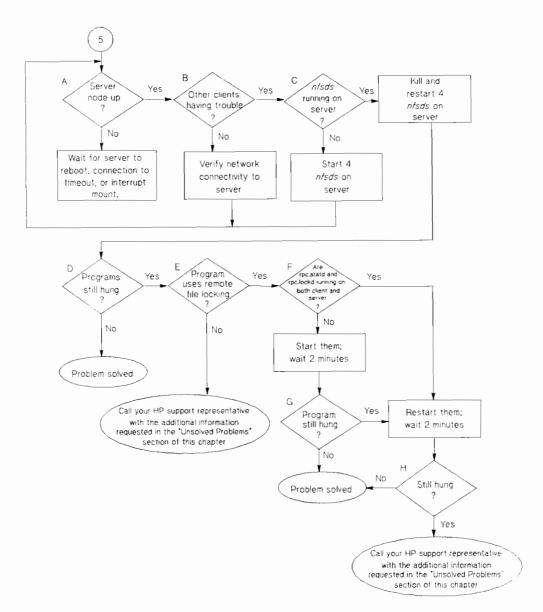


Flowchart 4: Restricted Access

Restricted Access (Flowchart 4)

Question	Yes: Action	No: Action
A. Does the following error message occur on the client?	Log in as superuser, execute mount, and then see B.	See C.
Must be root to use mount		
B. Can you mount the remote system?	Problem solved.	See Flowchart 1.
C. Does the following error message occur on the client? mount: access denied for server	See D.	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.
D. Does the server's /etc/exports file list a directory rather than a file system?	Edit the server's /etc/exports to contain the file system rather than a directory, and then see E.	Sec F. Computer Museum
E. Can you mount the remote system?	Problem solved.	See Flowchart 2.
F. Are you using NIS?	See Flowchart 7.	See G.
G. If hosts are listed in /etc/exports, is the client among the hosts listed for the desired file system?	See H.	See J.
H. Is the client listed in the server's /etc/hosts?	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.	Add client to server's /etc/hosts, and then see I.
I. Can you mount the remote system?	Problem solved.	See Flowchart 2.

Question	Yes: Action	No: Action
J. Are netgroups listed for this file system in server's /etc/exports?	See K.	Access for this client is deliberately denied.
K. Is the client listed in the appropriate netgroup for this file system in /etc/netgroup?	See H.	Access for this client is deliberately denied.



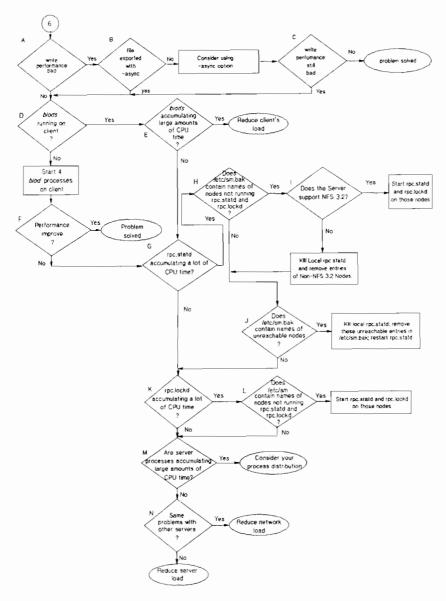
Flowchart 5: Programs Hang

Programs Hang (Flowchart 5)

Programs are most likely to hang if network communication is lost to the server, if the server is down, or if daemons are hung.

Question	Yes: Action	No: Action
A. Is the server node running?	See B.	For hard mounts, do <i>one</i> of the following:
		Wait for the server to reboot.Interrupt the mount.
		For soft mounts, wait for the mount to time out.
		See A.
B. Are other client nodes having trouble?	See C.	Verify the network connectivity. Refer to the Installing and Administering LAN manuals.
		See A.
C. Are nfsd daemons running on the server?	Kill and restart four nfsd daemons on the server, and then see D.	Start four nfsd daemons on the server, and then see A.
D. Do the programs hang?	See E.	Problem solved.
E. Does the program use remote file locking?	See F.	Call your HP Support representative with the additional information requested in the "Unsolved Problems" section of this chapter.

Question	Yes: Action	No: Action
F. Are rpc. statd and rpc. lockd running on both the client and the server?	Restart them and wait 2 minutes.	Start them and wait 2 minutes.
	See H.	See G.
G. Does the program still hang?	Restart rpc.statd and rpc.lockd on both the client and the server. Wait 2 minutes. See H.	Problem solved.
H. Does the program still hang?	Call your HP Support representative with the additional information requested in the "Unsolved Problems" section of this chapter.	Problem solved.



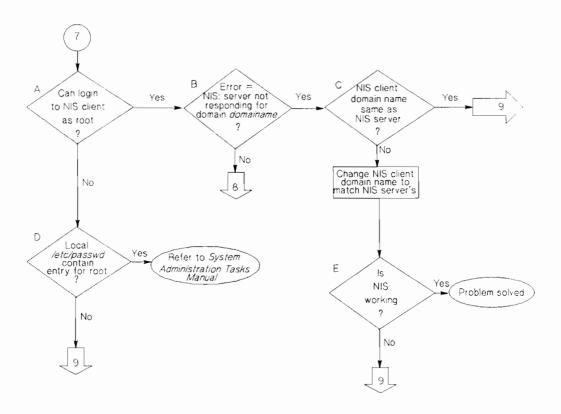
Flowchart 6: Performance Problems

Performance Problems (Flowchart 6)

Question	Yes: Action	No: Action
A. Is the write performance bad?	See B.	See D.
B. Is the file exported with -async?	See D	Consider using -async option, then see C.
C. Is the write performance still bad?	See D.	Problem Solved.
D. Are the biods running on the client?	See E.	Start four biod processes on the client, and then see F.
E. Are the client biod daemons accumulating large amounts of CPU time? 1. List the client processes using ps. 2. Copy a large file to the server system, and list the client biod processes again. 3. Compare the CPU time for the biod processes before and after the file copy.	Reduce the client's load to fewer NFS transactions by reducing the number of users or storing more files locally.	See G.
F. Has the performance improved?	Problem solved.	See G.
G. Is rpc. statd accumulating a lot of CPU time? (On the client?)	See H.	See K.
H. Does /etc/sm.bak contain names of nodes not running rpc.statd and rpc.lockd?	See I.	See J.

Question	Yes: Action	No: Action
I. Does the server support NFS 3.2 functionality? (HP-UX 6.5 or later for the Series 300/400. HP-UX 7.0 or later for other HP architectures.)	Start rpc.statd and rpc.lockd on those nodes.	Kill local rpc.statd and remove entries of non-NFS 3.2 nodes, then see J.
J. Does /etc/sm.bak contain names of unreachable nodes?	Kill local rpc.statd, remove these unreachable entries in /etc/sm.bak, and restart rpc.statd	See K.
K. Is rpc. lockd accumulating a lot of CPU time? (On the client?)	See L.	See M.
L. Does /etc/sm.bak contain names of nodes not running rpc.statd and rpc.lockd?	Start rpc.statd and rpc.lockd on those nodes.	See M.
M. Are processes on the server accumulating large amounts of CPU time (especially nfsd, inetd, and portmap)?	Consider whether you need to distribute your processing by adding additional systems.	See N.
N. Are the same performance problems evident with other servers?	Reduce the network load.	Reduce the server's load by adding more servers.

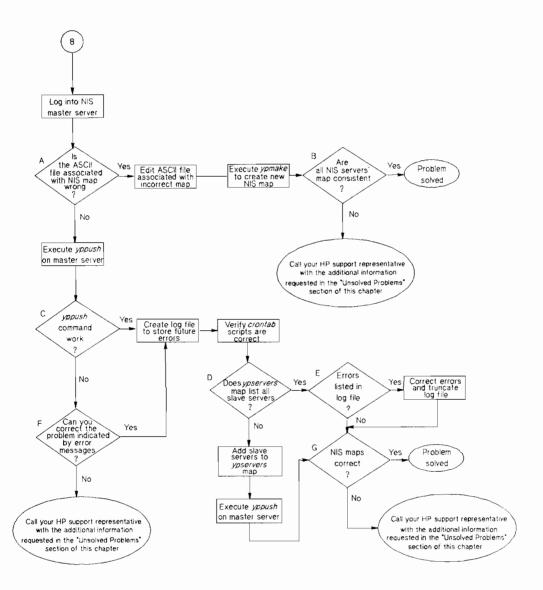
Troubleshooting NIS



Flowchart 7: Initial Steps to Troubleshooting NIS

Initial Steps to Troubleshooting NIS (Flowchart 7)

Question	Yes: Action	No: Action
A. Can you login as root on the NIS client?	See B.	See D.
B. Does the following error message occur on the console or in the ypbind log file?	See C.	See Flowchart 8.
NIS: server not responding for domain domain_name		
C. Is the NIS client's NIS domain name the same as the NIS server's?	See Flowchart 9.	Change the NIS client's NIS domain name to be the same as the NIS server's, and then see E.
D. Does the local /etc/passwd file contain an entry for root?	The problem is not associated with NIS or NFS. Refer to the System Administration Tasks Manual.	You cannot log into the NIS client until NIS is functioning unless you have an entry for a user in the local /etc/passwd file. See Flowchart 9.
E. Is NIS working? If you can access the NIS server's maps using ypcat or ypmatch	NIS is probably functioning correctly.	Problem solved.



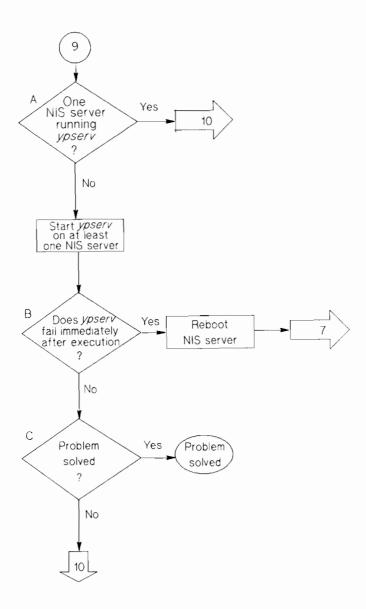
Flowchart 8: Incorrect NIS Maps

Incorrect NIS Maps (Flowchart 8)

Log into the NIS master server as root before starting Flowchart 8.

Question	Yes: Action	No: Action
A. On the NIS master server, does the ASCII file associated with the NIS map need to be	1. Edit the ASCII file associated with the incorrect NIS map.	Execute yppush on the NIS master server, and then see C.
updated (e.g., update /etc/hosts)?	2. Execute ypmake to create and distribute a new map to the NIS slave servers.	yppush map_name
	3. See B.	
B. Are all NIS server's maps consistent? You can determine this by executing yppoll and then comparing order numbers.	Problem solved.	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.
C. Does yppush work correctly? If you do not receive error messages associated with the command, it probably executed successfully.	1. Create the log file /usr/etc/yp/ypxfr.log to trap future errors associated with yppush on each NIS slave server. 2. Verify that crontab scripts (on each slave server) copying the maps are correct.	See F.
	3. See D.	

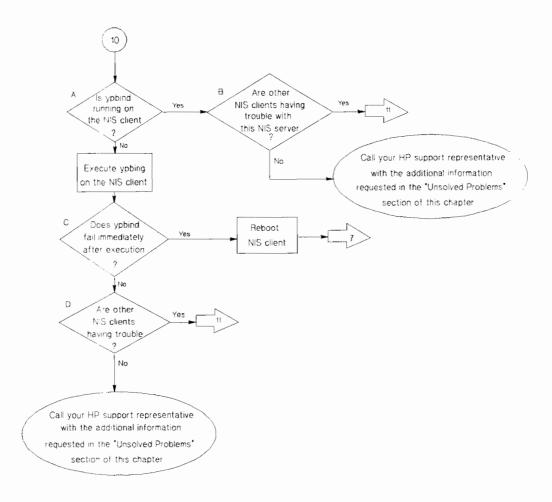
Question	Yes: Action	No: Action
D. Does the ypservers map list all NIS slave servers? ypcat -k ypservers	See E.	1. Add any missing NIS slave server to the ypservers map. 2. Execute yppush on the NIS master server to
		update all NIS slave servers.
	_	3. See G.
E. Does /usr/etc/yp/ypxfr. log on the slave server list errors?	Correct the errors, truncate the log file, and then see G.	See G.
F. Can you correct the problem indicated by the error message?	1. Create the log file /usr/etc/yp/ypxfr.log to trap future errors associated with yppush on each NIS slave server. 2. Verify that crontab scripts (on each slave server) distributing the maps are correct. 3. See D.	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.
G. Are the NIS maps correct?	Problem solved.	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.



Flowchart 9: ypserv Problems

ypserv Problems (Flowchart 9)

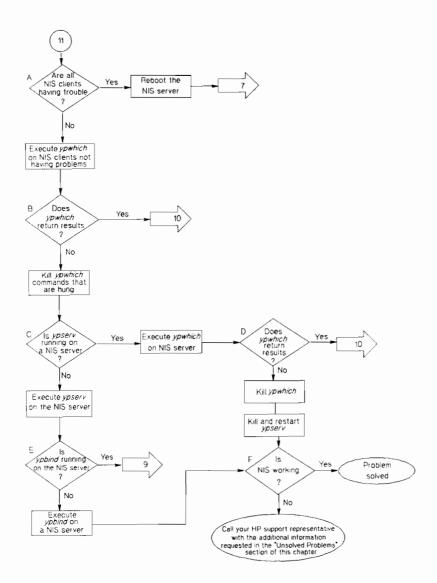
Question	Yes: Action	No: Action
A. Is at least one NIS server in the NIS domain running ypserv?	See Flowchart 10.	Start ypserv on at least one NIS server in the NIS domain, and then see B.
B. Does ypserv fail immediately after starting it?	Reboot the NIS server, and then see Flowchart 7.	See C.
C. Is the problem solved?	Problem solved.	See Flowchart 10.



Flowchart 10: ypbind Problems

ypbind Problems (Flowchart 10)

Question	Yes: Action	No: Action
A. Is ypbind running on the NIS client?	See B.	Execute yphind on the NIS client, and then see C.
B. Are other NIS clients having trouble with this NIS server?	See Flowchart 11.	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.
C. Does ypbind crash immediately after starting it?	Reboot the NIS client, and then see Flowchart 7.	See D.
D. Are other NIS clients having trouble with this NIS server?	See Flowchart 11.	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.

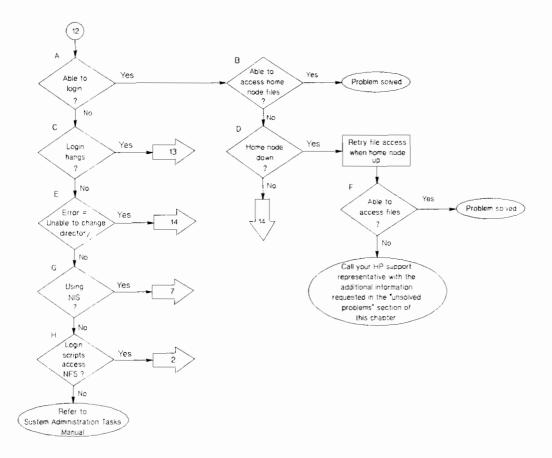


Flowchart 11: Multiple NIS Client Problems

Multiple NIS Client Problems (Flowchart 11)

Question	Yes: Action	No: Action
A. Are all NIS clients having trouble with this NIS server?	Reboot the NIS server, and then see Flowchart 7.	Execute ypwhich on the NIS client nodes not having problems, and then see B.
B. Does the ypwhich command return results on the NIS client?	See Flowchart 10.	Kill ypwhich commands that are hung on NIS clients, and then see C.
C. Is ypserv running on the NIS server?	Execute ypwhich on the NIS server, and then see D.	Execute ypserv on the NIS server, and then see E.
D. Does ypwhich return results on the NIS server?	See Flowchart 10.	1. Kill ypwhich on the NIS server.
		2. Kill and restart ypserv.
		3. See F.
E. Is ypbind running on the NIS server?	See Flowchart 9.	Execute yphind on the NIS server, and then see F.
F. Is NIS functioning correctly on all NIS clients?	Problem solved.	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.

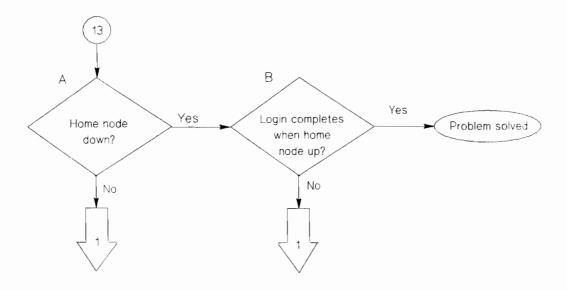
Troubleshooting VHE



Flowchart 12: Initial Steps to Troubleshooting VHE

Initial Steps to Troubleshooting VHE (Flowchart 12)

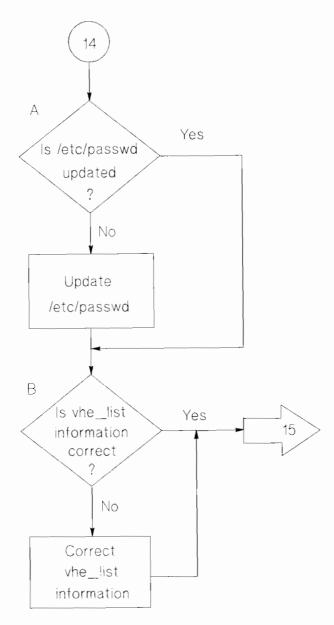
Question	Yes: Action	No: Action
A. Are you able to log in?	See B.	See C.
B. Are you able to access files on the home node?	No problem.	See D.
C. Does the machine hang during login?	See Flowchart 13.	See E.
D. Is the home node down?	Retry accessing files when the home node is up; then see F.	See Flowchart 14.
E. Do you receive the following error message?	See Flowchart 14.	See G.
Unable to change directory to home directory		
F. Are you able to access files on the home node?	Problem solved.	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.
G. Are you using NIS?	See Flowchart 7.	See H.
H. Do your login scripts perform NFS remote file access?	See Flowchart 2.	The problem is probably unassociated with the network services. Refer to the system login information in the System Administration Tasks manual.



Flowchart 13: Home Node Goes Down After Mount Complete

Home Node Goes Down After Mount Complete (Flowchart 13)

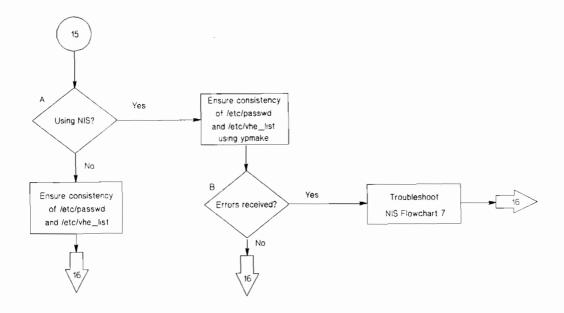
Question	Yes: Action	No: Action
A. Is the home node down?	Try logging in again once the home node comes up; then see B.	See Flowchart 1.
B. Does the login complete once the home node comes up?	Problem solved.	See Flowchart 1.



Flowchart 14: Checking /etc/passwd and /etc/vhe_list Files

Checking /etc/passwd and /etc/vhe_list Files (Flowchart 14)

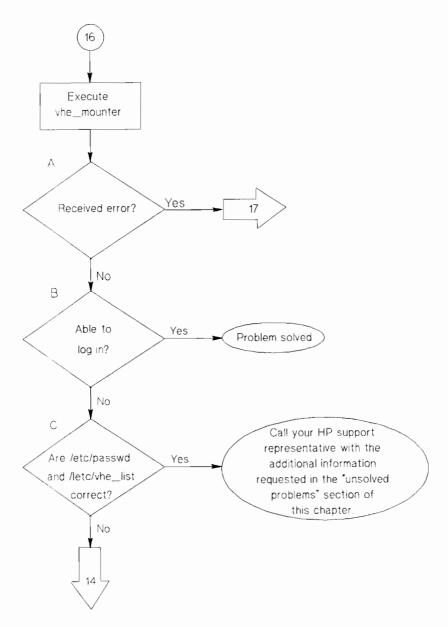
Question	Yes: Action	No: Action
A. Is the /etc/passwd file updated to prefix the home directory with the NFS mount point?	See B.	Update the /etc/passwd file as described in the "VHE Configuration and Maintenance" chapter; go to B.
B. Is the information in the /etc/vhe_list file correct?	See Flowchart 15.	Correct the /etc/vhe_list file information; see Flowchart 15.



Flowchart 15: Consistency of /etc/passwd and /etc/vhe_list

Consistency of /etc/passwd and /etc/vhe_list (Flowchart 15)

Question	Yes: Action	No: Action
A. Are you using the Network Information Service (NIS) to ensure consistency of /etc/passwd and /etc/vhe_list information?	Ensure consistency of the /etc/passwd and /etc/vhe_list files on all nodes in the VHE group by executing the following command: /usr/etc/yp/ypmake passwd	Ensure consistency of the /etc/passwd and /etc/vhe_list files on all nodes in the VHE group. See Flowchart 16.
B. Did you receive any errors when executing ypmake?	whe_list See B. Go to the NIS Flowchart 7 and complete troubleshooting steps; then return to VHE Flowchart 16.	Go to Flowchart 16.

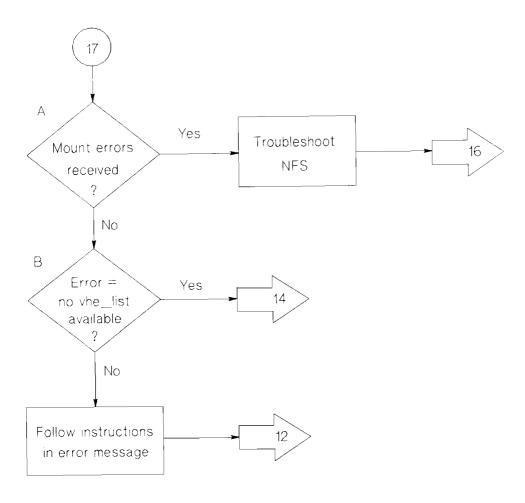


Flowchart 16: Execution of vhe-mounter

Execution of vhe_mounter (Flowchart 16)

Question	Yes: Action	No: Action
A. Did you receive any errors while executing vhe_mounter?	See Flowchart 17.	See B.
B. Are you able to log in?	Problem Solved.	See C.
C. Is the information for the home node entered into the /etc/passwd and /etc/vhe_list files?	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.	See Flowchart 14.



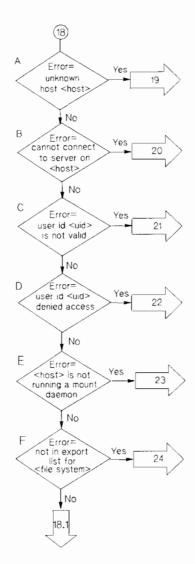


Flowchart 17: Error Message from vhe_mounter

Error Message from vhe_mounter (Flowchart 17)

Question	Yes: Action	No: Action
A. Were any mount errors encountered (mount errors begin with mount:)?	Troubleshoot NFS (Flowchart 1); then see Flowchart 16.	See B.
B. Does the following error message occur?	See Flowchart 14.	If an error message other than those mentioned is printed, follow the
no vhe_list available		instructions in that error message; then re-enter Flowchart 12 to see if problem is solved.

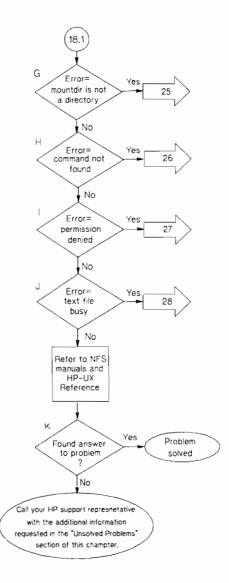
Troubleshooting REX



Flowchart 18: Initial Steps to Troubleshoot REX

Initial Steps to Troubleshoot REX (Flowchart 18)

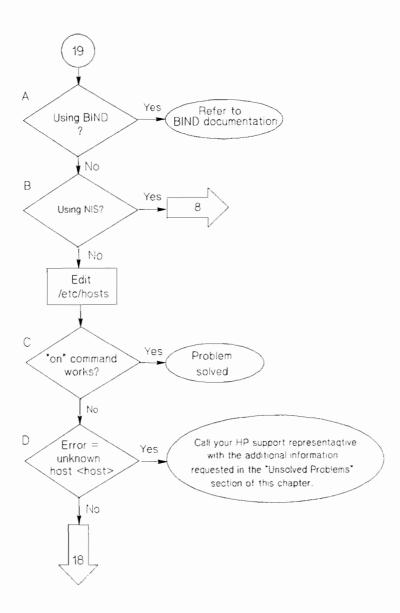
Question	Yes: Action	No: Action
A. Does the following error message appear?	See Flowchart 19.	See B.
on: unknown host <host></host>		
B. Does the following error message appear?	See Flowchart 20.	See C.
on: cannot connect to server on <host></host>		
C. Does the following error message appear?	See Flowchart 21.	See D.
on: rexd: user id is not valid		
D. Does the following error message appear?	See Flowchart 22.	See E.
on <server>: rexd: user id <uid> denied access</uid></server>		
E. Does the following error message appear?	See Flowchart 23.	See F.
on: <server>rexd: <host> is not running a mount daemon</host></server>		
F. Does the following error message appear?	See Flowchart 24.	See Flowchart 18.1.
on <server>: rexd: not in export list for filesystem</server>		



Flowchart 18.1: Initial Steps to Troubleshoot REX

Initial Steps to Troubleshoot REX (Flowchart 18.1)

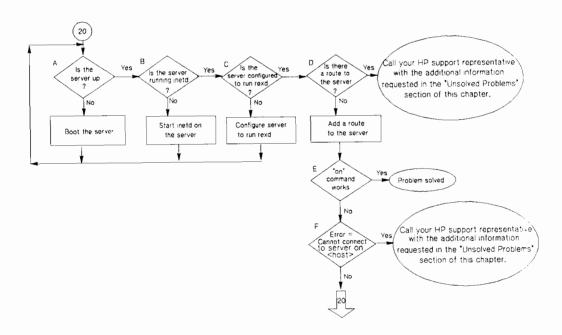
Question	Yes: Action	No: Action
G. Does the following error message appear?	See Flowchart 25.	See H.
on <server>: rexd: (<mountdir>) is not a directory</mountdir></server>		
H. Does the following error message appear?	See Flowchart 26.	See I.
on <server>: rexd: command not found</server>		
I. Does the following error message appear?	See Flowchart 27.	See J.
on <server>: rexd: permission denied</server>		
J. Does the following error message appear?	See Flowchart 28.	Refer to NFS manuals and HP-UX Reference.
on <server>: rexd: text file busy</server>		See K.
K. Found answer to your problem?	Problem solved.	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.



Flowchart 19: Unknown Host

Unknown Host (Flowchart 19)

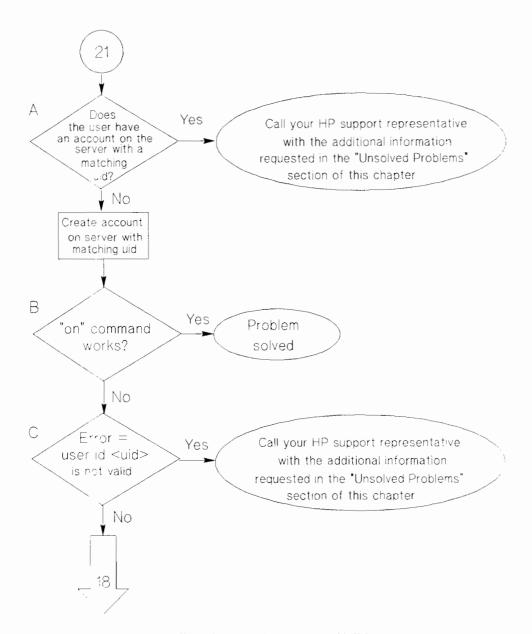
Question	Yes: Action	No: Action
A. Is your node using BIND?	Refer to BIND documentation in Installing and Administering ARPA Services.	See B.
B. Is your node using the Network Information Service (NIS)?	See Flowchart 8.	Edit /etc/hosts on the client to include the desired remote host. See C.
C. on command works now?	Problem solved.	See D.
D. Does the following error message appear? on: unknown <host></host>	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.	See Flowchart 18.



Flowchart 20: Cannot Connect to REX Server

Cannot Connect to REX Server (Flowchart 20)

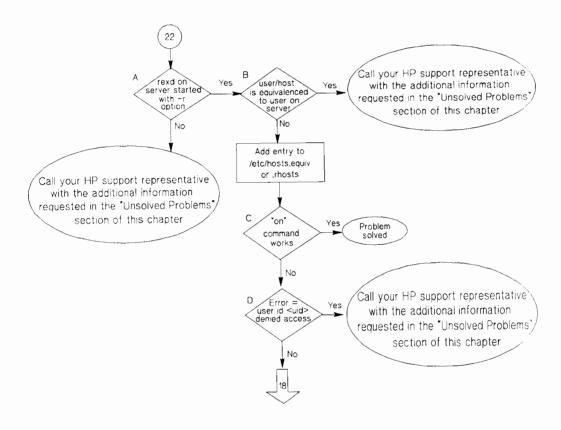
Yes: Action	No: Action
See B.	Boot the rex server node.
	See A.
See C.	Start inetd on the rex server node.
	See A.
See D.	Configure the rex server to run rexd by editing /etc/inetd.conf on the rex server, uncommenting the rpc.rexd line, and issuing the inetd-c command.
	See A.
Call your HP support representative with the additional information	Add a route using the route command.
requested in the "Unsolved Problems" section of this chapter.	See E.
Problem solved.	See F.
Call your HP support representative with the additional information requested in the "Unsolved Problems"	See Flowchart 18.
	See B. See C. See D. Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter. Problem solved. Call your HP support representative with the additional information requested in the



Flowchart 21: User ID Not Valid

User ID Not Valid (Flowchart 21)

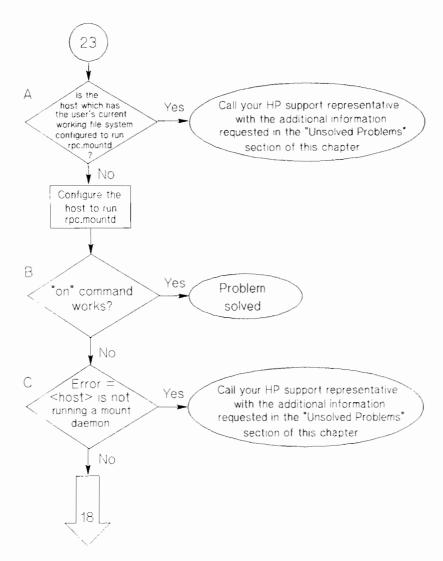
Question	Yes: Action	No: Action
A. Does the user have an account on the rex server with a uid which matches the user's uid on the client?	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.	Create an account on the rex server for the user with a matching uid. See B.
B. on command works now?	Problem solved.	See C.
C. Does the following error message appear? on: rexd: user id is not valid	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.	See Flowchart 18.



Flowchart 22: User ID Denied Access

User ID Denied Access (Flowchart 22)

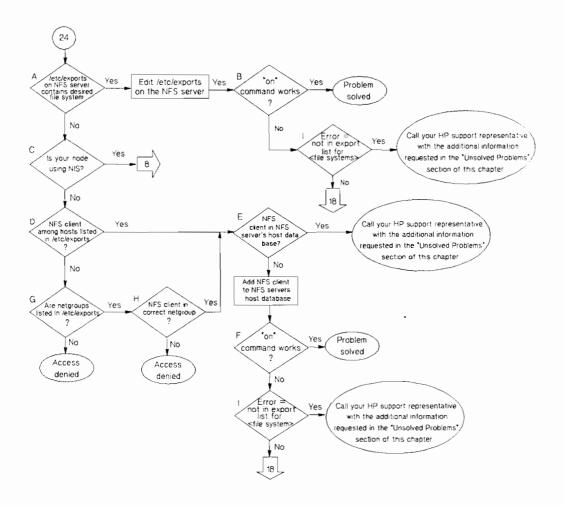
Question	Yes: Action	No: Action
A. Rexd or rex server started with -r option?	See B.	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.
B. User or client host is equivalenced by entry in .rhosts or /etc/hosts.equiv file?	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.	Edit .rhosts or /etc/hosts.equiv file to add an entry for the user or the client host. See C.
C. on command works now?	Problem solved.	See D.
D. Does the following error message appear? on <server>: rexd: user id <uid> denied access</uid></server>	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.	See Flowchart 18.



Flowchart 23: REX Server Not Running Mount Daemon

REX Server Not Running Mount Daemon (Flowchart 23)

Question	Yes: Action	No: Action
A. Is the host which has the user's current working file system physically mounted configured to run rpc.mountd?	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.	Configure the NFS server node to run rpc.mountd by editing its /etc/inetd.conf and executing inetd -c. See B.
B. on command works now?	Problem solved.	See C.
C. Does the following error message appear? on: <server>rexd: <host> is not running a mount daemon</host></server>	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.	See Flowchart 18.

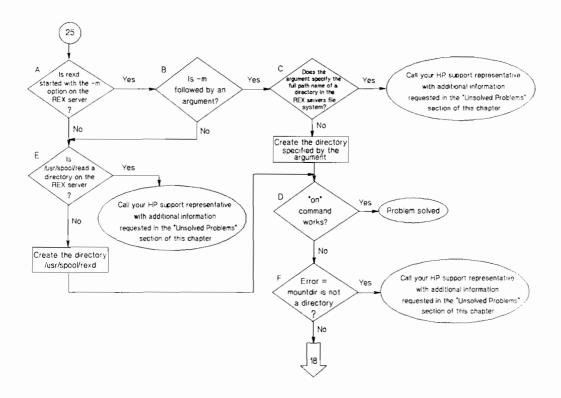


Flowchart 24: REX Server Denied Access through /etc/exports

REX Server Denied Access through /etc/exports (Flowchart 24)

Question	Yes: Action	No: Action
A. Does /etc/exports on the NFS server contain desired file system?	Edit /etc/exports on the NFS server to contain the file system rather that the directory.	See C.
	See B.	
B. on command works now?	Problem solved.	See I.
C. Is your node using the Network Information Service (NIS)?	See Flowchart 8.	See D.
D. If hosts are listed in the desired /etc/exports entry, is the NFS client one of them?	See E.	See G.
E. Is the NFS client in the NFS server's host database?	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.	Add NFS client to the NFS server's host database. See F.
F. on command works now?	Problem solved.	See I.
G. Are netgroups found for the desired /etc/exports entry?	See H.	Access for this client is denied.
H. Is the client included in a netgroup which is listed in the desired /etc/exports entry?	See E.	Access for this client is denied.

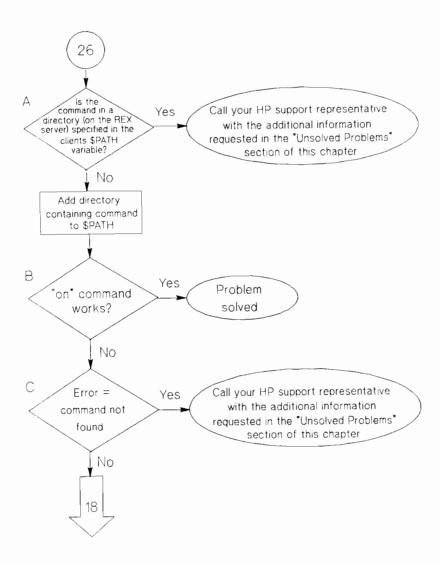
support See Flowchart 18.
e with the formation the roblems"
1



Flowchart 25: Mount Point Not a Directory

Mount Point Not a Directory (Flowchart 25)

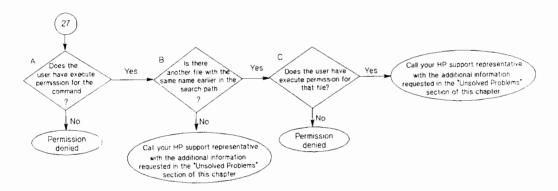
Question	Yes: Action	No: Action
A. Is rexd on the REX server started with the -m option?	See B.	See E.
B. Is -m followed by a full path name?	See C.	See E.
C. Does the full path name specify a directory on the REX server?	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.	Create the directory specified by the path name. See D.
D. on command works now?	Problem solved.	See F.
E. Is /usr/spool/rexd a directory on the REX server?	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.	Create the directory /usr/spool/rexd. See D.
F. Does the following error message appear? on <server>:rexd: (<mountdir>) is not a directory</mountdir></server>	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.	See Flowchart 18.



Flowchart 26: Command Not Found

Command Not Found (Flowchart 26)

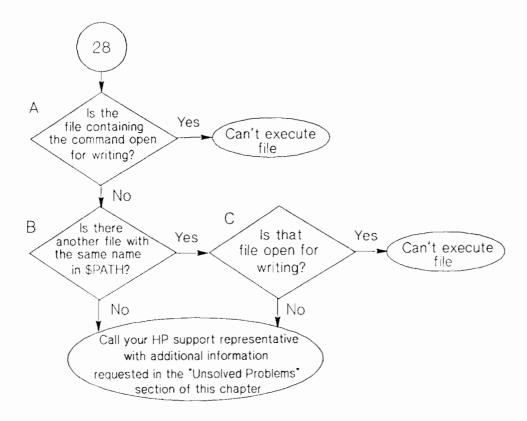
Question	Yes: Action	No: Action
A. Is the command in a directory (visible on the REX server) which is specified in the user's \$PATH variable?	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.	Add the directory containing the command to the user's \$PATH variable. See B.
B. on command works now?	Problem solved.	See C.
C. Does the following error message appear? on: <server>:rexd: command not found</server>	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.	See Flowchart 18.



Flowchart 27: Permission Denied

Permission Denied (Flowchart 27)

Question	Yes: Action	No: Action
A. Does the user have execute permission for the command?	See B.	Permission denied.
B. Is there another file with the same name in a directory earlier in the user's \$PATH variable?	See C.	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.
C. Does the user have execute permission for that file?	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.	Permission denied.

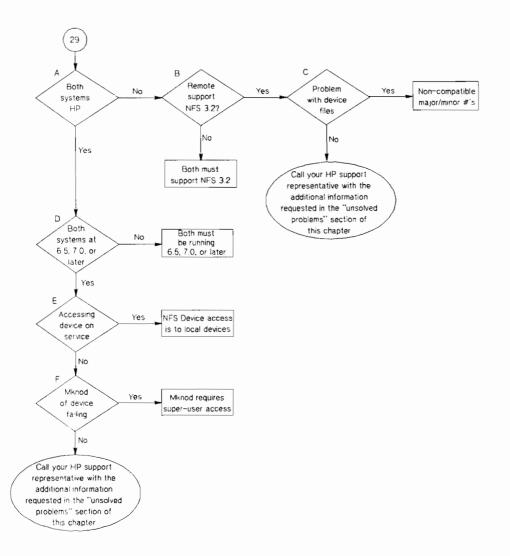


Flowchart 28: Text File Busy

Text File Busy (Flowchart 28)

Question	Yes: Action	No: Action
A. Is the file containing the command open for writing?	Can't execute file.	See B.
B. Is there another file with the same name in a directory earlier in the user's \$PATH variable?	See C.	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.
C. Is that file currently open for writing?	Can't execute file.	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.





Flowchart 29: Device files/named pipes

Device files/named pipes (Flowchart 29)

Question	Yes: Action	No: Action
A. Are both systems HP systems?	See D.	See B.
B. Does the remote system support NFS 3.2 device files?	See C.	Both systems must support NFS 3.2. Consider mounting with the -nodevs option.
C. Is the problem with accessing device files?	Non-HP systems will have incompatible device major and minor numbers and format. This access will not work.	Problem is with named pipes. Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.
D. Are both systems running HP-UX releases 6.5, 7.0, or later?	See E.	Both systems must be running HP-UX release 6.5, 7.0, or later. Consider upgrading to the latest release of HP-UX.
E. Is the physical device represented by the device file attached to the server?	NFS device file access is to devices local to the client system.	See F.
F. Is an attempt to mknod a device file failing?	Creation of device files requires superuser access. Login as root on the server to create the device file.	Call your HP support representative with the additional information requested in the "Unsolved Problems" section of this chapter.

	4
	:
	:
	Page 1
	1
	_
	1
	¬
	1 :
	*
	, , , , , , , , , , , , , , , , , , ,
	one of the contract of the con

HP NFS Services vs. Local HP-UX

If you have applications running on HP-UX, they may behave differently over NFS Services. Use this appendix to understand the basic differences between NFS Services and local HP-UX operations.

HP NFS Services Networking Operation	Local HP-UX Operation
Appen	d Mode
If two processes operating on different clients open the same file using O_APPEND, the write operation may not append data to the file.	If two processes open the same file using O_APPEND, the write operation should append information to the file.
cha	cl(1)
You can only use the -F option. The other options of chacl are not supported over NFS.	You can use all options locally.
Devic	e Files
NFS does not support remote access to device files, but does support local access to device files via NFS.	HP-UX supports local access to device files.
File L	ocking
NFS supports remote file locking for NFS reads and writes in advisory mode only.	HP-UX supports local file locking in advisory and enforcement modes.

HP NFS Services Networking Operation	Local HP-UX Operation
getacl(2)	system call
Is not supported over NFS.	Is supported locally.
Group M	embership
A user may be a member of eight groups. If a user who is a member of more than eight groups attempts to access a file, the system accesses only the first eight groups for permission checking.	A user may be a member of up to 20 groups.
lsee	ek(2)
If two processes operating on different clients write to the same file, 1seek with whence=SEEK_END may not set the file pointer to the desired location.	If two processes write to the same file, lseek with whence=SEEK_END should set the file pointer to the desired location.
mknod(1M) Command
The mknod command will work only with named pipes over NFS.	You can use the mknod command locally for all file types.
Mount	t Points
When operating in an HP-UX cluster environment, only file systems mounted on the cluster root server can contain mount points for NFS mounts. File systems mounted on cluster auxiliary servers cannot contain NFS mount points.	NFS mount points can exist on any mounted file system.
Name	d Pipes
NFS named pipes cannot be used to communicate between machines in the same diskless cluster.	Named pipes can be used to communicate among clients in a diskless cluster.

A-2 HP NFS Services vs. Local HP-UX

HP NFS Services Networking Operation	Local HP-UX Operation
Reading l	Directories
You cannot use the read call to read a remote directory, rather you should use readdir.	You can use the read call to read a local directory. However, to do so can restrict migration of programs to future HP-UX versions.
setacl(2)	system call
Is not supported over NFS.	Is supported locally.
setaclentry(3)	library routine
Is not supported over NFS.	Is supported locally.
Superuser	Permission
The superuser UID 0 is mapped to -2 by default.	Superuser has permission to perform any operation locally (by definition).
Anything requiring superuser permission may not work over NFS. For example, a superuser may not be able to perform the following tasks:	
- Link and unlink directories.	
- Alter directories such as /, /etc, and /bin.	
- Use chmod to set sticky or setuid bits.	

HP !	NFS	Services	Networking	Operation
------	-----	----------	------------	-----------

Local HP-UX Operation

System Time

Commands that access clocks on different systems may not provide consistent times since system clocks differ.

For example, if you give the utime command a NULL pointer for the times value, the following process occurs:

- 1. The system sets the access time and modification time according to the client node clock.
- 2. It then sends these times over to the server which changes the inode to reflect the new access and modification times.
- 3. The server node identifies the change in the inode and thus, modifies the inode's status change time according to its own clock.

The result is a high probability of differing times between the server's access and modification times versus its status change time.

Note: If operating in an HP-UX cluster environment, all nodes in the cluster have the same time as the root server's clock. Therefore, clock skew problems exist only if the root server's clock is different from other NFS servers.

Commands that access clocks on the local system provide consistent times.

A-4 HP NFS Services vs. Local HP-UX

		peration	

Local HP-UX Operation

Unlinking

The server does not keep state information and does not know if a process has a file open. See the following explanation:

- The server will unlink a file if it receives a request to do so; thus, subsequent requests for the file will result in an error.
- If a process opens a file and then unlinks it, the client renames the file so it appears to be gone. When the process quits, the client then unlinks the renamed file.
- If the unlink request comes from a different node than from where the open request came from, the file is deleted.

If you open a local file and unlink it before you close the file, the file descriptor for the open file will still be valid to access the file.

yppasswd(1) Command vs. passwd(1) Command

This command does not have a password aging feature.

The superuser must know the current password to change another user's password. The password must contain:

- At least five characters if it includes special characters and any combination of lowercase letters, uppercase letters, and numbers. Also, any combination that includes numbers, lowercase letters, and uppercase letters. This command has a password aging feature.

Superuser does not have to know the password to change another user's password. The following rules apply to the password:

- Each password must have six or more characters: at least two alpha characters and at least one numeric or special character.

Local HP-UX Operation **HP NFS Services Networking Operation** yppasswd(1) Command vs. passwd(1) Command (continued) - At least six characters if it includes - Each password must differ from the user's login name and any reverse or lowercase letters and numbers, uppercase circular shift of that name. letters and numbers, or a combination of lowercase and uppercase letters. - New passwords must differ from the - At least seven characters if it includes old by at least three characters. all lowercase letters or all uppercase letters. pathconf/fpathconf The following variables for the All variables are supported locally for the pathconf/fpathconf system calls are not pathconf/fpathconf system calls: supported over NFS: PC CHOWN RESTRICTED variable PC CHOWN RESTRICTED variable PC LINK MAX variable PC LINK MAX variable PC NAME MAX variable PC NAME MAX variable PC NO TRUNC variable PC NO TRUNC variable PC PATH MAX variable PC PATH MAX variable The following variables for the pathconf/fpathconf system calls return local information over NFS: PC MAX CANON variable

PC MAX CANON variable

_PC_MAX_INPUT variable PC_VDISABLE variable

PC PIPE BUF variable

PC MAX INPUT variable

The following variable for the pathconf/fpathconf systems calls is

PC VDISABLE variable

PC PIPE BUF variable

supported over NFS:

Moving from RFA to NFS

Remote File Access (RFA), one of the Network Services, has been discontinued. When you used networks consisting of all HP systems, RFA provided distributed file access among HP 9000 computers. In order to maintain distributed file access, you must move to NFS Services.

Why Move to NFS Services?

Using NFS Services in place of the RFA service has several advantages:

- NFS works with other vendors' equipment and other operating systems.
- NFS is a defacto industry standard.
- NFS allows transparent file access.
- NFS with the Network Information Service (NIS) provides centrally administered databases.

Use this appendix to translate your RFA applications to NFS applications.

Similarities

HP NFS Services and RFA have the following similarities:

- No remote device access.
- Not all UNIX[®] semantics are fully supported.

Differences

Refer to the following table for a list of differences between HP NFS and RFA.

NFS Services	RFA (Discontinued)	
You can run setuid programs accessing data on remote file systems.	You cannot run setuid programs accessing data on remote file systems.	
NFS operates in a heterogeneous operating system environment.	RFA operates on HP-UX operating systems only.	
Only the superuser can perform remote NFS mounts.	All users can establish access to remote file systems.	
You can centrally administer your databases using NIS.	You have no centrally administered database.	
All users with read access to the mount point can read the remote file system.	Only users performing netunam can access the remote file systems.	
Read and write file caching occurs on the clients; read caching occurs on the servers.	Read and write file caching occurs on the servers; caching does not occur on the clients.	
The servers are stateless (do not remember client activities) and therefore, can be rebooted without interfering with client activities. (The client can resume access to the server when it is rebooted.)	The servers have state and therefore, remember the activities in which the client is involved.	
One mount gives you access to only one file system.	One netunam gives you access to all file systems under the root directory.	

Changing Scripts from RFA to NFS

Changing RFA scripts to NFS requires only minor changes. You can change both shell scripts that accept different path names and those that use hard-coded path names.

Shell Scripts that Accept Different Paths

Shell scripts that accept different paths require the following modifications:

- You must perform a remote mount of a file system or directory in *one* of the following ways:
 - As part of the script.
 - Before executing the script.

Since superuser must execute mounts, the script must be setuid root if the mount is performed as part of the script.

Caution

Having setuid root scripts is a potential security problem.

If the script's owner does not have superuser permissions, the superuser can configure /etc/checklist to automatically mount the remote file systems at boot time. This process allows users to execute scripts without checking to see if the remote file system is accessible.

 Remove all calls to netunam from the script. Removing these calls prevents netunam failures from causing the scripts to fail.

Shell Scripts with Hard-Coded Paths

You can handle shell scripts with hard-coded path names in two ways:

- Change the path name in the script to correspond to the NFS mount point.
- Create a path name for the NFS mount point which corresponds to the path name in the script.

To mount the remote file system either as part of the script or automatically via /etc/checklist, you must modify the shell scripts as described in the previous section, "Shell Scripts that Accept Different Paths."

Change Pathnames

Change the path name in the script to correspond to the NFS mount point.

EXAMPLE:

The script has a hard-coded path name of /net/systemB/project. Mount the remote directory /project on /user/project as follows:

mount systemB:/project/user/project

Now change the script to use the path name /user/project in place of /net/systemB/project.

Create New Pathnames

Create a path name for the NFS mount point that corresponds to the path name in the script.

EXAMPLE:

The script has a hard-coded path name of /net/systemB/project which accesses the remote directory /project. To keep the path name the same:

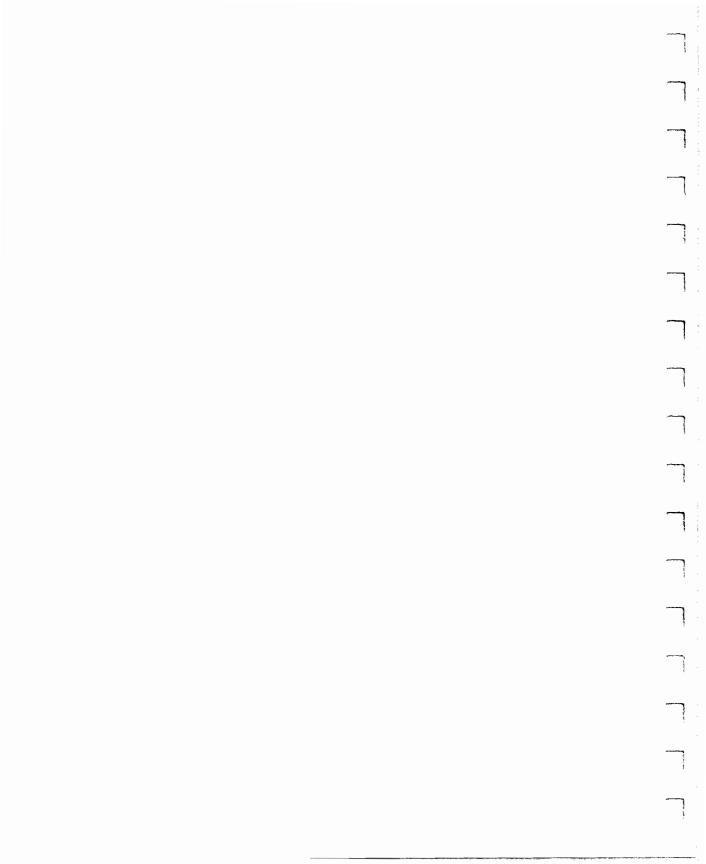
- 1. Remove the network special file /net/systemB.
- 2. Create the directories /net/systemB and /net/systemB/project:

mount system8:/project /net/system8/project

Note

For RFA, access to the remote system occurred via a network special file. Creating an NFS mount point with the same name as the network special file for the remote system could cause confusion. Problems will not occur if you remove the network special file.

All remote access will then be via mount points that have the same names as the network special files that were removed.



NFS in an HP-UX Cluster Environment

Reference this appendix for interactions between NFS Services and HP-UX cluster environments using diskless capabilities.

HP-UX Cluster Terms

Term	Definition		
Context Dependent File (CDF)	A hidden directory which contains all the versions of a file or directory needed by the different cnodes.		
Cluster	One or more workstations linked together with a local area network (LAN), but consisting of only one root file system. For more information on cluster concepts, see Managing Clusters of HP9000 Computers: Sharing the HP-UX Filing System.		
Cluster Auxiliary Server	A cluster client with a disk drive that contains files shared by the other members of the cluster.		
Cluster Client	A node in an HP-UX cluster that uses networking capabilities to share file systems, but does not have its root file system directly attached. For HP-UX 8.0, cluster clients can have locally mounted disks for local data storage.		
Cluster Node (Cnode)	Any node operating in an HP-UX cluster environment, including cluster clients and cluster servers.		
Cluster Root Server	The only node in an HP-UX cluster that has the root file system directly attached to it.		
Homogeneous Cluster	A diskless cluster composed of nodes of only one computer architecture (e.g., Series 300/400 only).		
Mixed Cluster	Diskless cluster consisting of cnodes of multiple architectures.		

NFS Configuration and Maintenance

Configure

If you configure NFS on the cluster root server, you must also configure NFS on all clients in the cluster. If the cluster root server does not have NFS configured, then none of the clients can use NFS.

Daemons

- The nfsd daemon should be running on the cluster root server and all cluster auxiliary servers if it is servicing NFS requests. Any nfsd daemon running on any other cnode is ignored.
- The rpc.mountd daemon should be running on the cluster root server and all cluster auxiliary servers if servicing NFS requests. Any rpc.mountd daemon running on any other cnode is ignored.
- The biod daemon should be running on all cnodes in the cluster.

Mount/Unmount

- If a cnode mounts a remote file system, all cnodes in the cluster can access the remote file system.
- If using NFS to mount a file system attached to a cluster, you must use the host name of the file system server as the node name specified in the mount command.
- If a cnode mounts a remote file system, any cnode in that cluster can unmount the remote file system.
- If a cnode unmounts a file system, all cnodes in the cluster will have that file system unmounted.
- Clients should not execute umount -a.
- NFS mount points may not exist on file systems mounted on cluster auxiliary servers.

Context Dependent Files (CDF)

When accessing a CDF via an NFS mount, the CDF member is chosen based on the context of the NFS server, not the accessing node. Since this access method may return unexpected results, HP recommends you do not mix CDFs with NFS.

C-2 NFS in an HP-UX Cluster Environment

Clock Skew

All nodes in the HP-UX cluster have the same time as the cluster root server's clock. Therefore, clock skew problems exists only if the cluster root server's clock is different from other NFS servers.

NIS Configuration and Maintenance

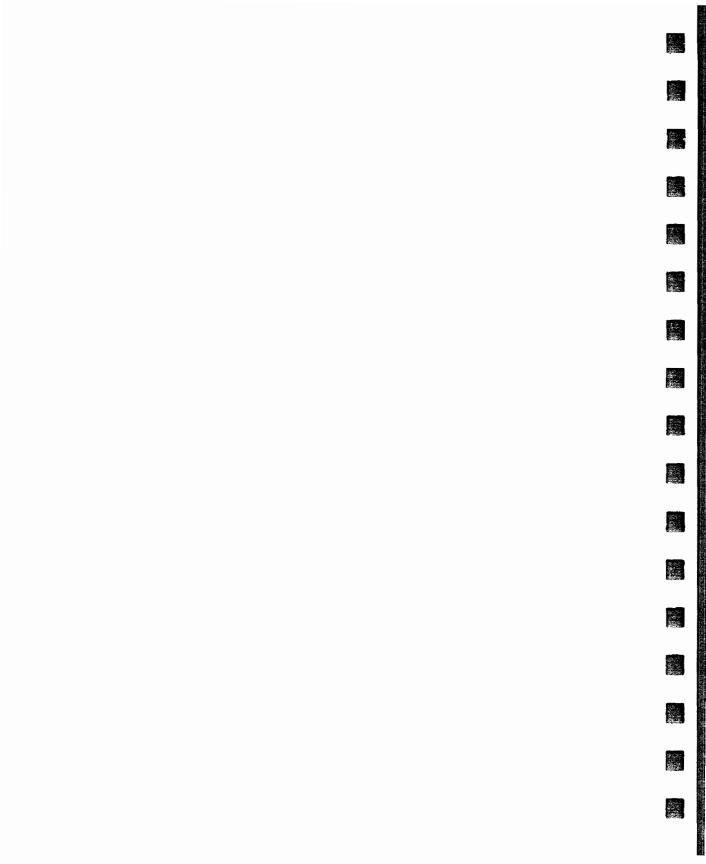
HP recommends that you execute ypserv only on the cluster root server for the two following reasons:

- For better performance.
- For assurance that the cluster root server is the only Network Information Service (NIS) server for that cluster.

Troubleshooting

You can troubleshoot NFS specific problems from the cluster root server and cluster auxiliary server as follows:

- If you are trying to mount an NFS file system, ensure you are using the cluster root server's host name as the node specified in the mount command.
- If problems exist in the link, cnodes will not be able to boot. Since link diagnostics reside on the root disk, first test the link from the cluster root server. (Refer to the Installing and Administering LAN manual.)



Password Security

This appendix explains the restrictions and limitations on the use of encrypted passwords and the secure password file with the Network Information Service (NIS). If you wish to review the normal use of passwords with the Network Information Service, see the "NIS Configuration and Maintenance" section in this manual. If you require additional information on the secure password file, see passwd in the HP-UX Reference manual.

The HP 9000 now supports a secure password file (/.secure/etc/passwd) used to hide your encrypted passwords from non-privileged users. Therefore, it is probable that if you use the secure password file, your /etc/passwd file will probably contain (in the password field) a character that is not part of the set of characters used in an encrypted password (e.g. *). The NIS database will not contain encrypted passwords if you use this /etc/passwd file to build your NIS password database. This prevents non-privileged users from reading your passwords, because anyone with access to NIS commands such as ypcat or NIS library routines such as yp_first and yp_next can read the NIS database.

If you are using the secure password file only to use the auditing subsystem and you do not need to hide your encrypted passwords, you can maintain an /etc/passwd file that contains encrypted passwords that match those in your secure password file. You can then use this /etc/passwd file to build your NIS database.

Note

A password in the /.secure/etc/passwd file takes precedence over the password stored in NIS.

If you wish to hide the encrypted passwords in your HP systems and wish to continue to use the NIS password database to maintain other information kept on the password file, you can do the following:

- Build your NIS password database on the HP NIS master server using a password file that does not contain encrypted passwords (e.g. uses "*" in the password field).
- On an HP NIS client, maintain a copy of the secure password file so the passwords in that file will be used at login.
- On an HP or non-HP NIS client, maintain the encrypted password in the /etc/passwd file through an NIS escape.

EXAMPLE:

+username:encrypted passwd:::::

Relinking Applications with RPC Library Functions

In the HP-UX 8.0 release, some changes were made to standard RPC library functions. Due to the changes, it may or may not be necessary to relink applications that call these functions. This appendix describes the changes that were made to RPC library functions and the impact of the changes on applications.

UDP Default Packet Size

In previous releases of HP-UX, the default maximum size of a UDP message was 9216 bytes. For HP-UX 8.0, this default changed to 2048 bytes. Prior to HP-UX 8.0, RPC calls used the default maximum UDP message size in many cases. Therefore, some applications linked on HP-UX systems prior to 8.0 will not use the 9216 byte default as before; but will use the 2048 byte default. If it is important that your RPC application has the ability to send and receive UDP messages of greater than 2048 bytes, you must relink your application.

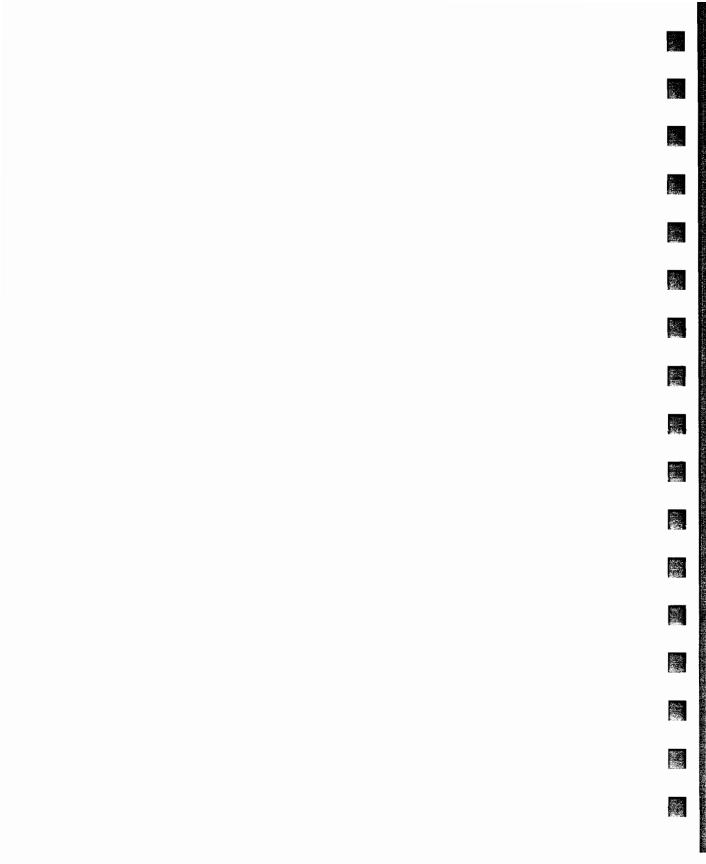
RPC Broadcast

In previous releases of HP-UX, a process only needed superuser privileges to do a UDP broadcast. In HP-UX 8.0, any user may do a UDP broadcast as long as the UDP socket options are set correctly. The RPC call clnt_broadcast() did not set the socket options in previous releases. So for HP-UX 8.0, any application that relies on clnt_broadcast() must be relinked.

Maximum Number of File Descriptors

In previous releases of HP-UX, the maximum number of file descriptors that a single process could open at one time was 60. This limit has been changed for HP-UX 8.0. In HP-UX 8.0, the default limit is 128 file descriptors. This limit can be increased on a per-process basis using the setrlimit call. (See setrlimit(2) in the HP-UX Reference.) setrlimit allows a process to increase the maximum number of open file descriptors up to 1024 for non-superuser processes and 2048 for superuser processes.

Due to this change in HP-UX, the RPC calls are required to handle select calls with large file descriptor numbers. (See *select*(2) in the *HP-UX Reference*.) Relinking your application as a result of this change is only necessary if the application is spawned by a process that has increased the maximum number of open file descriptors allowed (via the setrlimit call).



Glossary

Alias

A term for referencing alternate networks, hosts, and protocols names.

ARPA

Advanced Research Projects Agency

A U.S. government agency that was instrumental in developing and using the original ARPA Services networking standards.

Bind

A process by which a client locates and directs all requests for data to a specific server.

A process of establishing the address of a socket that allows other sockets to connect to it or to send data to it.

An acronym for Berkeley Internet Name Domain. The BIND Name Server is a distributed network lookup service.

CDF (Context Dependent File)

A hidden directory that contains all the versions of a file needed by the different cnodes.

Client

A node that requests data or services from other nodes (servers).

A process that requests other processes to perform operations.

Note: An NFS client can also be configured as any combination of an NFS server, NIS client, or NIS server. (An NIS server must also be configured as an NIS client.)

Clock Skew

A difference in clock times between systems.

Cluster

One or more workstations linked together with a local area network (LAN), but consisting of only one root file system.

Cluster Auxiliary Server

A cluster client with a disk drive that contains files shared by the other members of the cluster.

Cluster Client

A node in an HP-UX cluster that uses networking capabilities to share file systems,, but does not have its root file system directly attached. For HP-UX 8.0, cluster clients can have locally mounted disks for local data storage.

Cluster Root Server

The only node in an HP-UX cluster that has the root file system directly attached to it.

Cnode (Cluster Node)

Any node operating in an HP-UX cluster environment, including cluster clients, cluster auxiliary servers, and the cluster root server.

Daemon

Background programs that are always running, waiting for a request to perform a task.

Escape Sequence (NIS)

Characters used within files to force inclusion and exclusion of data from NIS databases. The escape sequences are as follows.

- * + (plus sign)
- * (minus sign)
- * + @netgroup_name
- * -@netgroup_name

Glossary - 2

Export

To make a file system available to remote nodes via NFS.

External Data Representation (XDR)

A protocol that translates machine-dependent data formats (i.e., internal representations) to a universal format used by other network hosts using XDR.

File System

A directory structure used to organize files.

GID

A value that identifies a group in HP-UX.

Global (NIS)

A means of access in which the system always reads NIS maps rather than the local ASCII files.

Hard Mount

A mount that causes NFS to retry a remote file system request until it succeeds, you interrupt it (default option), or you reboot the system.

Home Node

A term used in Virtual Home Environment (VHE) to refer to the machine on which a user's home directory physically resides.

Host

A node that has primary functions other than switching data for the network.

Host Node

A term used in Virtual Home Environment (VHE) to refer to the node a user is logged in to. This node environment is set up from the configuration files found on the user's home node.

Import

To obtain access to a remote file system from an outside source; to mount.

Internet Address

A four-byte quantity that is distinct from a link-level address and is the network address of a computer node. This address identifies both the specific network and the specific host on the network.

Interruptable Mount

A mount that allows you to interrupt an NFS request by pressing an interrupt key. (Though the interrupt key is not standardized, common ones include [CTRL] - [C] and [BREAK].)

Key (NIS)

A string of characters (no imbedded blanks or tabs) that indexes the values within an NIS map so the system can easily retrieve information. For example, in the passwd.byname map, the users' login names are the keys and the matching lines from /etc/passwd are the values.

Local (NIS)

A means of access in which the system first reads the local ASCII file. If it encounters an escape sequence, it then accesses the NIS databases.

Map (NIS)

A file consisting of logical records; a search key and related value form each record. NIS clients can request the value associated with any key within a map.

NIS map is synonymous with NIS database.

Map Nickname (NIS)

A synonym for the NIS map name when using certain NIS commands.

Master Server (NIS)

The node on which one or more NIS maps are constructed from ASCII files. These maps are then copied to the NIS slave servers for the NIS clients to access.

Glossary - 4

Mount

To obtain access to a remote or local file system or directory (import).

Mount Point

The name of the directory on which a file system is mounted.

Netgroup

A network-wide group of nodes and users defined in /etc/netgroup.

Network Information Service (NIS)

An optional network service composed of databases (maps) and processes that provide NIS clients access to the maps. The NIS service enables you to administer these databases from one node.

NIS may or may not be active; check with your system administrator.

Network Lock Manager

A facility for locking files and synchronizing access to shared files.

Network Status Monitor

A daemon running on all network computers to maintain stateful locking service within NFS. It also allows applications to monitor the status of other computers.

NFS

Network File System.

NIS Client

A node that requests data or services from NIS servers.

An NIS process that requests other NIS processes to perform operations.

Note: An NIS client can also be configured as any combination of an NIS server, NFS client, or NFS server. (An NIS server must also be configured as an NIS client.)

NIS Database

See Map (NIS).

NIS Domain

A logical grouping of NIS maps (databases) stored in one location. NIS domains are specific to the NIS network service and are not associated with other network domains.

NIS Map

See Map (NIS).

NIS Password

The password for a user's login ID that exists in the NIS passwd map. The NIS password is the same one as the user password, but is administered through the NIS.

You do not have to have an NIS password to access the NIS databases.

NIS Server

A node that provides data (maps) or services to other nodes (NIS clients) on the network using NIS.

An NIS process that performs operations as requested by other NIS processes.

Note: An NIS server must also be configured as an NIS client. It can also be configured as an NFS server, NFS client, or both.

Node

A computer system that is attached to or is part of a computer network.

Propagate

To copy maps (data) from one NIS server to another.

Protocol

The rules and steps by which servers and clients exchange data and control information.

Remote Execution Facility (REX)

A facility which allows a user to execute commands on a remote node.

Glossary - 6

Remote Procedure Call (RPC)

A call made by clients either to access server information or to request action from servers.

Remote Procedure Call Protocol Compiler (RPCGEN)

A remote procedure call compiler used to help programmers write RPC applications by automatically generating necessary programs and code fragments.

Server

A node that provides data or services to other nodes (clients) on the network.

A process that performs operations as requested by other processes.

Note: An NFS server can also be configured as any combination of an NFS client, NIS client, or NIS server. (An NIS server must also be configured as an NIS client.)

Slave Server (NIS)

A node that copies NIS maps from the NIS master server and then provides NIS clients access to these maps.

Soft Mount

An optional mount that causes access to remote file systems to abort requests after one NFS attempt.

Stateless Server

Servers do not maintain (preserve) information relating to each file being served. Each file request moves across the network with the parameters attached to it locally (e.g., read and write privileges).

Steady State

Servers maintain (preserve) information relating to each file being served.

For NIS, the information contained in an NIS map is consistent among all NIS servers within a given NIS domain (i.e., is not in the process of being updated).

UID

A value that identifies a user in HP-UX.

Unmount

To remove access rights to a file system or disk that was mounted via the mount command.

update

The HP-UX command that installs software onto the system.

Value (NIS)

A unit of information stored in NIS maps; each value has a corresponding key (index) so the system can easily retrieve it. For example, in the passwd byname map, the users' login names are the keys and the matching lines from /etc/passwd are the values.

VHE

See Virtual Home Environment.

Virtual Home Environment (VHE)

A network service that allows users to log in at host nodes and utilize their home nodes' execution environments.

XDR

See External Data Representation.

Index

A	Troubleshooting, C-3
A11 - 4 - 4 - 1 20	Unmounts, C-2
Adding computers, to a network, 3-9	Commands
Automatic mounts, 4-49	domainname, 7-13
	makedbm, 7-13
В	NIS, 7-13
	on, command, 5-2
Binding, client to server defined, 2-1	ypbind, 7-13
biod daemon	ypcat, 7-13
Defined, 4-8	ypinit, 7-13
Killing of, using SAM, 4-58	ypmatch, 7-14
	yppasswd, 7-14
C	yppasswdd, 7-14
С	yppoll, 7-14
Clients	ypserv, 7-14
	ypwhich, 7-14
Creating NFS clients, using manual	ypxfr, 7-14
method, 4-40	Configuration
Creating NFS clients, using SAM, 4-14	Kernel, 3-8
Defined, for NFS, 2-1	Key terms, 4-2
NIS, 2-16	See Network Information Service
Unmounting file systems, manually, 4-61	See NFS Configuration
Clock skews, 4-66, C-3	NFS in an HP-UX cluster environment,
Clusters	3-8, 4-21 to 4-22, 4-45, C-1
CDFs, C-1 to C-2	See Virtual Home Environment (VHE)
Clock skews, C-3	Configuration files
Daemons, C-2	/etc/checklist, defined, 4-6
Defined, C-1	/etc/checklist, edit using SAM, 4-18, 4-59
HP-UX, C-1	/etc/checklist, manually edit, 4-49
Mounts, C-2	/etc/exports, defined, 4-6
NFS configuration, C-2	/etc/exports, edit using SAM, 4-19, 4-60
NFS maintenance, C-2	/etc/exports, manually edit, 4-35
NIS configuration, C-3	,,po-to,
NIS maintenance, C-3	

/etc/hosts file, edit using SAM, 4-16, 4-57	Documentation
/etc/hosts file, manually edit, 4-29	Contents of manual, 1-2
/etc/inetd.conf, configuring rexd, 5-6	Conventions, used in this manual, 1-5
/etc/inetd.conf, defined, 4-6	Guide of other services, 1-6
/etc/inetd.conf, manually edit, 4-25	Military Standards, address for
/etc/netgroup file, manually edit, 4-33, 7-9	obtaining, 1-7
/etc/netgroup, defined, 4-6	Overview, 1-1
/etc/netnfsrc, defined, 4-7	RFC (Request for Comment) documents,
/etc/netnfsrc, edit, using SAM, 4-59	address for obtaining, 1-7
/etc/netnfsrc, manually edit, 4-22, 4-40	domainname command, 7-13
/etc/netnfsrc,Edit, using	, · - <u>-</u>
SAM, 4-17, 4-19, 4-58	-
/etc/netnfsrc2, defined, 4-7	E
/etc/rpc, defined, 4-7	E ' DEV 66
/usr/adm/inetd.sec file, edit using	Environment simulation, in REX, 5-5
SAM, 4-20	EREMOTE, errno, 9-12
/usr/adm/inetd.sec file, manually edit, 4-27	Errnos
/usr/adm/inetd.sec, defined, 4-7	EREMOTE, 9-12
See also NFS Configuration	ESTALE, 9-12
Used for NFS, 4-6	Error messages
•	on command, 5-10
Conventions, used in this manual, 1-5	rexd daemon, 5-11
crontab, 7-29	Troubleshooting network problems, 9-12
	Escape sequences, use in NIS
D	databases, 7-8
	ESTALE, errno, 9-12
Daemons	/etc/checklist file
biod, defined, 4-8	Defined, 4-6
biod, using SAM to kill, 4-58	Edit, using SAM, 4-18, 4-59
Clusters, C-2	Manually edit, 4-49
inetd, configuring rexd, 5-6	/etc/exports file
inetd, defined, 4-8	Defined, 4-6
inetd, security for RPC services, 4-25	Edit, using SAM, 4-19, 4-60
nfsd, defined, 4-8	Manually edit, 4-35
nfsd, using SAM to kill, 4-59	/etc/hosts file
penfsd, defined, 4-8	Edit, using SAM, 4-16, 4-57
penfsd, using SAM to kill, 4-59	Manually edit, 4-29
portmap, defined, 4-9	/etc/hosts.equiv, 7-12
Device files	/etc/inetd.conf file
Defined, 2-6	Configuring rexd, 5-6
NFS Services vs. Local HP-UX, A-1	Defined, 4-6
Diagnostics, for REX, 5-10	Manually edit, 4-25

Index-2

/etc/netgroup me	G
Defined, 4-6	
Manually edit, 4-33, 7-9	GIDs, Setting of, 4-12
/etc/netnfsrc file	Global maps, for NIS, 7-7
Defined, 4-7	
Edit, using SAM, 4-17, 4-19, 4-58 to 4-59	н
Manually edit, 4-22, 4-40	
/etc/netnfsrc2 file, defined, 4-7	Hard mounts
/etc/newconfig file, comparing to exiting	Defined, 4-43
files, 4-11	hard, option, 4-46
/etc/rpc file, defined, 4-7	via /etc/checklist, 4-49
Export file systems, 4-35	via mount command, 4-52
External Data Representation	\$HOME/.rhosts, 7-12
(XDR), 2-11	HP-UX clusters, C-1
	•
F	1
	•
fcntl(), mapping user calls, 6-1	inetd daemon
File access	Configuring rexd, 5-6
Defined, for NFS remote, 2-3	Defined, 4-8
Device files, defined, 2-6	Security, for RPC services, 4-25
Limiting, 4-33, 4-35	Installation
Migration of NS to NFS, B-1	Adding computers, 3-9
mknod, creating named pipes, 2-5	Configure a new kernel, 3-8
Named pipes, defined, 2-5	Introduction, 3-1
Preventing, 4-61	Key terms, 3-3
File locking, using Network Lock	Preparing the system, 3-5
Manager, 6-1	Software, 3-6
File systems	Steps to follow, 3-1
Automatic mounts, 4-49	Using the update command, 3-6
Availability of, 4-33	esing the apatite command, 5 o
Manual mounts, 4-52	1
Modifying a client's access, using	K
SAM, 4-60	V
Mounting of, manually, 4-43	Key terms, 3-3, 4-2
Mounting of, using SAM, 4-18 to 4-19	
Preventing access, 4-61, 4-63	
Unmounting of, manually, 4-61	
Unmounting of, using SAM, 4-58 to 4-59	
Files, NFS configuration, 4-6	

L	retrans, 4-47
	retry, 4-47
Local maps, for NIS, 7-7	rsize, 4-47
lockf(), mapping user calls, 6-1	rw, 4-47
Locking protocol, 6-5	setuid, 4-47
Log files, for NIS, 7-41	timeo, 4-48
	wsize, 4-48
М	Mount options
•	bg, 4-46
Maintenance	fg, 4-46
See NIS Maintenance	hard, 4-46
See NFS Maintenance	int, 4-46
NFS Services, 4-55	Modify using SAM, 4-58
See VHE Maintenance	noauto, 4-46
makedbm command, 7-13	nointr, 4-46
Maps	nosuid, 4-46
Global, for NIS, 7-7	port, 4-46
Local, for NIS, 7-7	retrans, 4-47
NIS, maintenance of, 7-34	retry, 4-47
NIS, modifying, 7-34	ro, 4-47
NIS, overview of, 2-16	rsize, 4-47
Non-standard, 7-35, 7-42	rw, 4-47
Propagation, 7-29	soft, 4-47
Master server	suid, 4-47
Changing of, 7-39	timeo, 4-48
NIS, automatic start, 7-19	mountd server, defined, 4-10
NIS, configuration, 7-16	Mounts
NIS, manual start, 7-19	Automatic, 4-49
NIS, security, 7-17	Clusters, C-2
Memory, 4-5	Guidelines, 4-44
mknod command	Hard, defined, 4-43
Creating named pipes, 2-5	Hard, via /etc/checklist, 4-49
NFS Services vs. Local HP-UX, A-2	Hard, via mount command, 4-52
mount command, executing for manual	Manual, 4-52
mount, 4-52	See Mount defaults
Mount defaults	See Mount options
Defined, 4-46	Soft, defined, 4-44
fg, 4-46	Soft, via /etc/checklist, 4-49
hard, 4-46	Soft, via mount command, 4-52
int, 4-46	
port, 4-46	

rpc.lockd, network lock manager, 6-1 rpc.statd, defined, 2-12 Named pipes Defined, 2-5 rpc.statd, network status monitor, 6-1 mknod, created with, 2-5 Network memory, 4-5 NFS Services vs. Local HP-UX, A-2 Network Status Monitor, 2-12, 6-6 See Network Lock Manager Netgroups NFS configuration, 4-33 NFS Clients, defined, 2-1 NFS Configuration NIS configuration, 7-9 Becoming an NFS Client, using manual Network Information Service (NIS) method, 4-40 Advantages, 2-13 Clients, 2-16 Becoming an NFS Client, using SAM, 4-17 Becoming an NFS server, using manual Concepts, 2-15 method, 4-22 Configuration, 7-15 Becoming an NFS server, using SAM, 4-19 See also NIS Configuration Changing connectivity information about a Databases, 7-6 Defined, 2-13 remote system, using SAM, 4-16 Disabling of, 7-33 Clusters, C-2 Configuration files, 4-6 Disadvantages, 2-14 Defined, 4-11 Domains, 2-17 Escape sequences, 7-8 Edit /etc/checklist, manually, 4-49 Edit /etc/checklist, using SAM, 4-18, 4-59 Log files, 7-41 Maps, 2-16, 7-7 Edit /etc/exports, manually, 4-35 Master server, 2-17 Edit /etc/exports, using SAM, 4-19, 4-60 Edit /etc/hosts, manually, 4-29 See NIS Maintenance Edit /etc/hosts, using SAM, 4-16, 4-57 Servers, 2-16 Edit /etc/inetd.conf, manually, 4-25 Slave server, 2-17 Edit /etc/netfsrc, manually, 4-40 Structure, 2-15 Troubleshooting, 9-9 Edit /etc/netgroup, manually, 4-33 See also Troubleshooting NIS Edit /etc/netnfsrc, manually, 4-22 Verification of, 7-32 Edit /etc/netnfsrc, using SAM, 4-17, Network Lock Manager 4-19, 4-58 to 4-59 Defined, 2-12 Guidelines, 4-5 fcntl(), mapping user calls, 6-1 HP-UX cluster environment, C-1 Introduction, 6-1 Memory, 4-5 lockf(), system call interface, 6-1 Modifying a client's access to local file Locking protocol, 6-5 systems, using SAM, 4-19, 4-60 Network locking service, starting, 6-4 Modifying security of RPC services, using Network locking service, structure of, 6-2 SAM, 4-20 Network Status Monitor, use of, 6-1, 6-6 Mount options, modify using SAM, 4-58 Network Status Monitor, defined, 2-12

rpc.lockd, defined, 2-12

Mounting an NFS file system, using	NFS servers, reacting to unplanned
SAM, 4-18	downtime, 4-70
Moving to the NFS configuration menu in	Overview, 4-55
SAM, 4-15	Prevent NFS file access, 4-61
See also NFS Maintenance	Server file systems, preventing access, 4-63
Overview, 4-1	Stop being an NFS Client, using SAM, 4-58
Overview of SAM, 4-14	Tips for using SAM, 4-55
Rebooting in SAM, 4-20	Unmounting an NFS file system, using
Rebooting, using manual	SAM, 4-59
method, 4-40, 4-54	Update software, using /etc/update, 4-64
Security, 4-25	NFS servers
Security, edit /usr/adm/inetd.sec using	List of, 4-10
SAM, 4-20	Security, 4-25, 4-27
Security, manually edit	NFS Servers, defined, 2-1
/usr/adm/inetd.sec, 4-27	NFS Services
Security, RPC services, 4-29	Components of, 2-2
Servers, setting number of remote	HP NFS Services vs. Local HP-UX, A-1
connections, 4-27	Moving from RFA to NFS, B-1
Servers, specifying access to services, 4-27	See also NFS Services vs. Local HP-UX
Set UIDs and GIDs, 4-12	Overview, 2-1
Specifying the default gateway, using	Remote file access, B-1
SAM, 4-17	RFA to NFS, changing scripts, B-3
Stop being an NFS server, using SAM, 4-59	NFS Services vs. Local HP-UX
Tips for using SAM, 4-14	append mode, A-1
Troubleshooting, 9-9	chacl, A-1
NFS Maintenance	Device files, A-1
Changing connectivity information about	File locking, A-1
a remote system, using SAM, 4-57	getacl system call, A-2
Clock skews, 4-66	Group membership, A-2
Clusters, C-2	lseek, A-2
Edit /etc/checklist, using SAM, 4-59	mknod command, A-2
Edit /etc/exports, using SAM, 4-60	Mount points, A-2
Edit /etc/hosts, using SAM, 4-57	Named pipes, A-2
Edit /etc/netnfsrc, using SAM, 4-58 to 4-59	pathconf/fpathconf, A-6
File systems, preventing access, 4-63	Reading directories, A-3
Moving to the NFS configuration menu in	setacl system call, A-3
SAM, 4-56	setaclentry library routine, A-3
See also NFS Configuration	Superuser permission, A-3
NFS servers, maintaining, 4-69	System time, A-4
NFS servers, planning downtime, 4-69	Unlinking, A-5
	yppasswd vs. passwd, A-5

No.

鱶

nfsd daemon	Propagate maps, 7-29
Defined, 4-8	
Killing of, using SAM, 4-59	R
NIS clients, 2-16	
Alteration of, 7-21	Reboot system
Automatic start, 7-25	Using manual method, 4-40, 4-54
Configuration, 7-20	Using SAM, 4-20
Manual start, 7-25	Remote Execution Facility
Troubleshooting, 9-53	See REX
NIS Configuration, 7-15	Remote file access
Clients, 7-20	Defined, for NFS, 2-3
Clusters, C-3	Device files, defined, 2-6
Master servers, 7-16	Limiting, 4-33, 4-35
Propagate maps, 7-29	Migration of NS to NFS, B-1
Slave server, 7-26	mknod, creating named pipes, 2-5
NIS domains, 2-17	Named pipes, defined, 2-5
NIS Maintenance, 7-33	Preventing, 4-61
Adding new users, 7-38	Remote Procedure Call
Adding servers, 7-37	See RPC
Log files, 7-41	Remote services
Master servers, changing, 7-39	Setting access to, 4-27
Modifying maps, manually, 7-35	Setting maximum number of, 4-27
Modifying NIS maps, 7-34	REX (Remote Execution Facility)
Non-standard maps, 7-42	\$HOME/.rhosts, adding stricter security
Password, 7-40	to rexd, 5-8
NIS password, 7-40, D-1	/etc/hosts.equiv, adding stricter security
NIS servers, 2-16	to rexd, 5-7
Adding of, 7-37	/etc/inetd.conf, configuring rexd, 5-6
Maintaining, 7-37	/usr/adm/inetd.sec, reducing system
	security, 5-9
P	/usr/etc/rpc.rexd, file containing rexd, 5-6
•	/usr/spool/rexd, in environment
Password security, D-1	simulation, 5-5
PC-NFS servers	Configuring rexd server, 5-6
Creating using manual method, 4-40	Configuring rexd, -l option, 5-6
Creating using SAM, 4-19	Configuring rexd, -m option, 5-7
Creating, using manual method, 4-22	Configuring rexd, -r option, 5-7
penfsd daemon	Defined, 2-8
Defined, 4-8	Diagnostics, 5-10
Killing of, using SAM, 4-59	Environment simulation, 5-5
portmap daemon, defined, 4-9	Error messages, on command, 5-10
r,,	

Error messages, rexd daemon, 5-11	S
Invoking debug mode, 5-4	
Invoking interactive mode, 5-3	SAM (System Administration Manager)
Invoking no-input mode, 5-3	Becoming an NFS Client, 4-17
Logging errors, 5-6	Becoming an NFS server, 4-19
on command, defined, 5-2	Changing connectivity information about
on command, configuration	a remote system, 4-16, 4-57
requirements, 5-4	Modifying a client's access to local file
on command, using -d option, 5-4	systems, 4-19, 4-60
on command, using -i option, 5-3	Modifying security of RPC services, 4-20
on command, using -n option, 5-3	Mount options, modify using SAM, 4-58
Overview, 5-1	Mounting an NFS file system, 4-18
Security limitations, 5-9	Moving to the NFS configuration
Security, adding stricter, 5-7	menu, 4-15, 4-56
Specifying mount point directory, 5-7	Overview for creating NFS servers and
Troubleshooting, 9-11, 9-67	clients, 4-14
See also Troubleshooting REX	Overview for maintaining
rexd server, configuring, 5-6	NFS Services, 4-55
RPC (Remote Procedure Call)	Rebooting, after NFS configuration, 4-20
Compiler, RPCGEN, 2-10	Specifying the default gateway, 4-17
Defined, 2-9	Stop being an NFS client, 4-58
File descriptors, relinking applications, E-3	Stop being an NFS server, 4-59
Library functions, relinking	Tips for using, 4-14, 4-55
applications to, E-1	Unmounting an NFS file system, 4-59
Modifying security, using SAM, 4-20	Security
Network Lock Manager, mapping	Edit /usr/adm/inetd.sec, manually, 4-27
user calls, 6-1	NIS, master servers, 7-17
Relinking applications, 3-2, E-1	Password, D-1
RPC broadcast, relinking applications, E-2	REX restrictions, 5-9
See also RPC services	RPC services, 4-25, 4-29
UDP packet size, relinking	Servers
applications, E-1	Creating NFS servers, using manual
RPC services	method, 4-22
/etc/inetd.conf entries, 4-25	Creating NFS servers, using SAM, 4-14
/usr/adm/inetd sec entries 1-20	Defined for NES 2-1

Activation of, 4-25

Security, 4-25, 4-29 RPCGEN, RPC compiler, 2-10

rstatd server, defined, 4-10 rusersd server, defined, 4-10 rwalld server, defined, 4-10

NIS masters, 2-17

NFS, 4-10

NIS, 2-16

mountd, defined, 4-10

NFS, maintaining, 4-69

NFS, reacting to unplanned downtime, 4-70

NIS slaves, 2-17	Network communication, 9-9
PC-NFS, becoming a server using manual	Network problems, 9-7
method, 4-22, 4-40	NFS configuration, 9-9
PC-NFS, becoming a server using	NIS clients, 9-53
SAM, 4-19	NIS configuration, 9-9
Preventing access, 4-63	References, 9-5
rstatd, defined, 4-10	REX configuration, 9-11
rusersd, defined, 4-10	See also Troubleshooting NFS
rwalld, defined, 4-10	See also Troubleshooting NIS
sprayd, defined, 4-10	See also Troubleshooting REX
Stateless, defined, 2-1	See also Troubleshooting VHE
setuid, mount defaults, 4-47	Unsolved problems, 9-12
Slave servers	VHE, initial steps, 9-55
Automatic start, 7-28	ypbind, 9-51
Manual start, 7-28	Troubleshooting NFS
NIS, configuration, 7-26	Access is restricted, 9-31
Soft mounts	Initial steps, 9-15
Defined, 4-44	Mount failure, 9-19
soft, option, 4-47	Performance problems, 9-39
via /etc/checklist, 4-49	Programs hang, 9-35
via mount command, 4-52	Server not responding, 9-23, 9-27
Software	Troubleshooting NIS
Install NFS, 3-6	Client problems, 9-53
Install using /etc/update, 4-64	Incorrect maps, 9-45
sprayd server, defined, 4-10	Initial steps, 9-43
Stateless servers, 2-1	ypbind problems, 9-51
System Administration Manager	ypserv problems, 9-49
See SAM	Troubleshooting REX
/	Command, not found, 9-87
T	Device file problems, 9-93
	Initial steps, 9-67, 9-69
Troubleshooting	Mount point, 9-85
Clusters, C-3	Permission denied, 9-89
Configuration, 9-8	Server, access denied, 9-81
Errnos, 9-12	Server, connection problems, 9-73
Error messages, 9-12	Server, mount deamon problems, 9-79
Flowchart formats, 9-13	Text file busy, 9-91
Hardware, 9-8	Unknown host, 9-71
Initial steps, 9-7, 9-67	User ID, access denied, 9-77
Key terms, 9-2	User ID, not valid, 9-75
Named pipe problems, 9-93	

Troubleshooting VHE	VHE
/etc/passwd file, accuracy, 9-59	See Virtual Home Environment
/etc/passwd file, consistency, 9-61	VHE advanced usage
/etc/vhe_list file, accuracy, 9-59	Alternate mount points, 8-17
/etc/vhe_list, consistency, 9-61	altlogin, login, 8-15
Home node, 9-57	mounter, login, 8-15
Initial steps, 9-55	Using for mail, 8-18
vhe mounter, error messages, 9-65	VHE Configuration
vhe_mounter, execution, 9-63	/etc/passwd file, 8-3
_	/etc/vhe_list file, 8-3
บ	Allowing for background NFS mounts, 8-12
	Compare files, /etc/newconfig vs
UID, Setting of, 4-12	existing, 8-4
umount command	Create /etc/vhe_list file, 8-5
Preventing access to server file	Determine directories, 8-4
systems, 4-64	Distribute /etc/vhe_list and /etc/passwd
Unmounting file system from client, 4-61	files, 8-9
Unmounting file systems, manually, 4-61	Execute /usr/etc/vhe/vhe_mounter
update command,installing	script, 8-10
software, 3-6, 4-64	Interactions with NIS, 8-3
/usr/adm/inetd.sec file	Overview, 8-2
Edit, using SAM, 4-20	Preparation steps, 8-3
Defined, 4-7	Refinements, 8-12
Manually edit, 4-27	Update /etc/exports file, 8-9
REX, reducing security, 5-9	Update /etc/passwd file, 8-7
/usr/etc/rpc.rexd, file containing rexd, 5-6	Verify configuration, 8-11
/usr/spool/rexd, in REX environment	See also Virtual Home Environment
simulation, 5-5	VHE Maintenance
Simulation, 5 5	Adding or deleting nodes, 8-14
.,	Unmounting file systems, 8-13
V	Virtual Home Environment (VHE)
N72-1-1	Advanced usage, 8-15
Variables	Advantages, 2-19
_PC_CHOWN_RESTRICTED, A-6	Concepts, 2-22 to 2-23
PC_LINK_MAX, A-6	Create /etc/vhe_list file, 8-5
_PC_MAX_CANON, A-6	Defined, 2-19
_PC_MAX_INPUT, A-6	Determine directories, 8-4
_PC_NAME_MAX, A-6	Disadvantages, 2-21
_PC_NO_TRUNC, A-6	Distribute /etc/vhe_list and /etc/passwd
PC_PATH_MAX, A-6	files, 8-9
_PC_PIPE_BUF, A-6	
_PC_VDISABLE, A-6	

藁

Index-10

Execute /usr/etc/vhe/vhe_mounter script, 8-10
Maintenance, 8-13
Overview, 8-1
Preparing for configuration, 8-3
Troubleshooting, 9-55
See also Troubleshooting VHE
Update /etc/exports file, 8-9
Update /etc/passwd file, 8-7
Verify configuration, 8-11
See also VHE advanced usage

W

wsize, mount defaults, 4-48

X

XDR (External Data Representation), 2-11

Υ

Yellow Pages (YP)
See Network Information Service ypbind command, 7-13
ypcat command, 7-13
ypinit command, 7-14
yppasswd command, 7-14, 7-40
yppasswdd command, 7-14
yppoll command, 7-14
yppush command, 7-14
yppush command, 7-14
ypxfr command, 7-14



SALES & SUPPORT OFFICES

Arranged alphabetically by country

Product Line Sales/Support Key

Key Product Line

A Analytical CM Come

C Computer Systems

Flactronic Instru

Medical Products M

Personal Computation Products

Sales only for specific product line

Support only for specific product line

MAPORTANT:These symbols designate general product line capability. They do not insure sales or support availability for all products within a line, at all locations. Contact your local sales office for information regarding locations where HP support is available for specific products.

HEADQUARTERS OFFICES

If there is no sales office listed for your area, contact one of these headquerters offices.

ASIA

Hewlett-Packard Asia Ltd. 47/F. 26 Harbour Rd Wanchai HONG KONG G.P.O Box 863. Hong Kong Tel: 5-8330833 Telex: 76793 HPA HX Cable: HPASIAL TD

CANADA

Tales: NEG-RE44

Hewlett-Packard (Canada) Ltd 6877 Goreway Drive MISSISSAUGA Ontario LAV 1MR Tel: (416) 678-9430

EASTERN EUROPE

Hewlett-Packard Ges.m.b.h. Liebigasse 1 P O.Box 72 A-1222 YIENNA, Austria Tel (222) 2500-0 Telex: 1 3 4425 HEPA A

NORTHERN EUROPE

Hewlett-Packard S.A. V D Hooplaan 241 P O Boy 999 NI -118 I N 15 AMSTELVESN The Netherlands Tel: 20 5479999 Telex: 18919 honer

SOUTH EAST EUROPE

Hewlett-Packard S A World Trade Center 110 Avenue Louis-Casa 1215 Cointrin, GENEVA, Switzerland Tel (022) 98 96 51 Telex. 27225 hpser Mail Address P O. Box GENEVA

MIDDLE EAST AND CENTRAL AFRICA Cable: HEWPACK

Hewlett-Packard S A Middle Fast/Central Africa Sales H Q 7. rue du Boss-du-Lan P.O Box 364 CH-1217 Meyrin 1 GENEVA Tel: (022) 83 12 12 Telex: 27835 hmea ch Telefax (022) 83 15 35

UNITED KINGDOM

Hewlett-Packard Ltd. Nine Mile Ride WOKWGHAM Berkshire, RG113LL Tel 0344 773100 Telex. 848805/848814/848912

UNITED STATES OF AMERICA

Customer information Center (800) 752-0900 6 00 AM to 5 PM Pacific Time

EASTERN USA

Hewlett-Packard Co 4 Choke Cherry Road ROCK VILLE, MD 20850 Tel: (301) 948-6370

MIDWESTERN USA

nett-Packard Co 5201 Tollview Drive BOLLING MEADOWS, IL 60006 Tel: (312) 255-9800

SOUTHERN USA Hewlett-Packard Co

2000 South Park Place ATLANTA GA 30339 Tel: (404) 955, 1500

WESTERN USA

Hewlett-Packard Co. 5161 Lankiershim Blvd NORTH HOLLYWOOD, CA 91601 Tel: (818) 505-5600

OTHER INTERNATIONAL AREAS

Hewlett-Packaru Co. Intercontinental Headquarters 3495 Deer Creek Road PALO ALTO, CA 94304 Tel: (4 15) 857-1501 Telex: 034-8300

ALGERIA

Hewlett-Packard Trading S A Bureau de Liaison Alger Villa des Lions 9. Hai Gallou! DZ-BORDJIFL BAHR Ter 76 03 36 Tales 63343 disco de

ANGOLA Telectra Angola LDA Empresa Tècnica de Equipamentos 16 rue Cons. Julio de Vilhema LUANDA Tel 35515,35516 Telex. 3134

ARGENTINA

Hewlett-Packard Argentina S.A. Montaneses 2140/50 1428 BUENOS AIRES Tel: 541-11-1441 Telex. 22796 HEW PAC-AR ACEP

Biotron S.A.C I.M.e.I. Av. Paso Colon 221, Piso 9 1399 BUENOS AIRES

Tel 541-333-490 541-322-587 Telex: 17595 BIONAR

Laboratorio Rodriguez Corswant S R L Misiones, 1156 - 1876 Bernal, Oeste

BUENOS AIRES Tel 252-3958, 252-4991

Intermaco S.R.L. Florida 537/71 Galeria Jardin - Local 28 1005 BUENOS AIRES Tal 393,4471/1928

Telex 22796 HEW PAC-AR P (Calculators) Argentina Esanco S.R.L. A/ASCO 2328 1416 BUENOS AIRES

Tel: 541-58-1981, 541-59-2767 Telex 22796 HEW PAC-AR

All Computers S A Montaneses 2140/50 5 Piso 1428 BUENOS AIRES Tel: 781-4030/4039/783-4886 Telex: 18148 Ocme

AUSTRALIA

Adelaide, South **Australia Office** Hewlett-Packard Australia Ltd

153 Greenhill Road PARKSIDE, S A 5063 Tel. 61-8-272-5911 Telex 82536 Cable HEWPARD Adelaide A. C.CMEP

Brisbane, Queensland Office

Hewlett-Packard Australia Ltd. 10 Payne Road THE GAP, Queensland 4061 Tel: 61-7-300-4133 Telex: 42133 Cable: HEWPARD Brisbane A C CM E M P

Canberra, Australia Capital Territory

Office

Hawlett-Packard Australia Ltd. Thynne Straet, Fern Hill Park BRUCE, A.C.T 2617 P O. Box 257

JAMESON, A C.T 2614 Tel: 61-62-80-4244 Tales: 62650

Cable, HEWPARD Canberra COMER Melbourne, Victoria

Office Hewlett-Packard Australia Ltd

31-41 Joseph Street P O Box 221 BLACKBURN, Victoria 3130

Tel. 61-3-895-2895 Telex: 31-024 Cable: HEWPARD Melbourn A.C.CM.E.M.P

Perth. Western Australia Office

Hewlett-Packard Australia Ltd. Herdsman Business Park CLAREMONT, W.A. 6010 Tel 61-9-383-2188 Telex. 93859 Cable. HEWPARD Porth C CM E P

Sydney, New South **Wales Office** Hewlett-Packard Australia Ltd.

17-23 Talevera Road

P O Box 308 NORTH RYDE, N S W 2113 Tel: 61-2-888-4444 Telex. 21561 Cable, HEWPARD Sydney A.C.CM.E.M.P

AUSTRIA

Hewlett-Packard Ges.m.b.h Verkaufsbuero Graz A-8052 GRAZ Tel: 43-316-291-5660 Telex: 312375

Hewlett-Packard Ges.m.b.h. Liebicasse 1

P.O Box 72 A-1222 VIENNA Tel: 43-222-2500 Telex: 134425 HEPA A A.C.CM.E.M.P

BAHRAIN

Green Salon P O. Box 557 MAKAMA Tel: 255503-250950 Telex 84419

Weel Pharmacy P.O. Box 648 MANAMA Tel: 256123 Telex. 8550 WAEL BN E.M Zavani Computer Systems 218 Shark Mubarak Building Government Avenue P.O Box 5918 MAKAMA Tel. 276278 Telex: 9015 plans bn

BELGIUM

Hewlett-Packard Belgium S.A./N V. Bivd de la Woluwe, 100 B-1200 BRUSSELS Tel: (02) 32-2-761-31-11 Telex: 23494 hewpac A.C.CM EMP

BERMUDA

Applied Computer Technologies Atlantic House Building P.O. Box HM 2091 Per-La-Ville Road HAMILTON 5 Tel: 295-1616 Telex: 380 3589/ACT BA

BOLIVIA

Arrellano Ltda Av. 20 de Octubre #2125 Casilla 1383 Tel: 368541

BRAZIL

Hewlett-Packard do Brasil S.A. Alameda Rio Negro, 750-l. AND ALPHAVILLE 06400 Barueri SP Tel: (011) 421 1311 Telex: (011) 71351 HPBR RR Cable: HEWPACK Sao Paulo CM E Hawlett, Packard do Brasil S &

Praia de Botafago 228-A-614 E AND CONT BOT Edificio Argentina - Ala A 22250 MO DE JAMEIRO RJ Tel: (020 552-6422 Telex: 21905 HPRR RR Cable, HEWPACK Rio de Janeiro

Van Den Cientrhoa Ltda Rua Jose Bonifacio, 458 Todos os Santos 2077 1 RIO DE JAMEIRO, RJ Tel. (021) 593-8223 Telex: 33487 EGLB BR

ANAMED I.C.E.I. LIDA Rua Vergueiro, 360 04012 SAO PAULO, SP Tel: (011) 572-1106 Telex: 24720 HPBR BR

Datatronix Electronica Ltda Av Pacaembu 748-C11 SAO PAULO, SP Tel: (118) 260111 CM

BRUNE

Komputer Wisman Sdn Bhd G6. Chandrawaseh Cmplx. Jalan Tutong P O Box 1297 BANDAR SERI BEGAWAN MEGARA RESENT DARLISSALAM Tel 673-2-2000-70/26711 CEP

CAMEROON

B P 23 DOUALA Tel 420153 Telex 5351 C.P

CANADA Alberta

3030 3rd Avenue N E. CALGARY, Alberta T2A 6T7 Tel. (403) 235-3100 A.C.CM.E'.M.P' Hewlett-Packard (Canada) Ltd 11120-178th Street EDMONTON, Alberta TSS 1P2 Tel (403) 486-6666

lett-Packard (Canada) Ltd

British Columbia

A C CM E M P

Hewlett-Packard (Canada) Ltd 10691 Shellbridge Way RICHMOND.

British Columbia V6X 2W8 Tel. (604) 270-2277 Telex. 610-922-5059 A.C.CM.E' M.P' Hewlett-Packard (Canada) Ltd 121 - 3350 Douglas Street VICTORIA, British Columbia V8Z 3L1 Tel: (604) 381-6616

Manitoba

Hewlett-Packard (Canada) Ltd 1825 inkster Blvd WINNEEG, Manitoba R2X 1R3 Tel (204) 694-2777 A.C.CM.E.M.P

New Brunswick

Hewlett-Packard (Canada) Ltd 814 Main Street MONCTON, New Brunswick E1C 1E6 Tel: (506) 855-2841

Nova Scotia

Hewlett-Packard (Canada) Ltd Suite 111 900 Windmill Road DARTMOUTH, Nova Scotia 838 1P7 Tel: (902) 469-7820 C.CM.E. M.P. Ontario

Hewlett-Packard (Canada) Ltd

3325 N. Service Rd., Unit W03 BURLINGTON, Ontario L7N 3G2 Tel (416) 335-8644 C.M

Hewlett-Packard (Canada) Ltd 552 Newbold Street LONDON, Ontario N6E 2S5 Tel (519) 686-9181 A.C.CM.E.M.P.

Hewlett-Packard (Canada) Ltd 6877 Goreway Drive MISSISSAUGA, Ontario L4V 1MB Tel (416) 678-9430

Telex. 069-83644 A.C.CM.E.M.P. Hewiett-Packard (Canada) Ltd. 2670 Oueensview Dr OTTAWA, Ontario K2B 8K1 Tel (613) 820-6483

A C CM F' M P' Hewlett-Packard (Canada) Ltd 3790 Victoria Park Ave WILLOWDALE, Ontario M2H 3H7 Tel: (416) 499-2550

CE Quebec

Hewlett-Packard (Canada) Ltd 17500 Trans Canada Highway

South Service Road KIRKLAND, Quebec H9J 2X8 Tel (514) 697-4232 Telex 058-21521 A,C.CM.E,M.P*

Hawlett-Packard (Canada) Ltd. 1150 rue Claire Fontaine OUFREC CITY Quebec G1R 5G4 Tel: (418) 648-0726 r

Hewlett-Packard (Canada) Ltd. 130 Robin Crescent 8A8KATOON, Saskatchewan S7L 6M7 Tel (306) 242-3702

CHILE

CHEM

ASC Ltda Austria 2041 SANTIAGO Tel: 223-5946, 223-6148 Telex: 392-340192 ASC CK

Jorge Calcagni y Cia Av Italia 634 Santiago Casilla 16475 SANTIAGO 9 Tel 9-011-562-222-0222 Telex 392440283 JCYCL CZ

Metrolab S A Monjitas 454 of, 206 SANTIAGO Tel: 395752, 398296 Telex: 340866 METLAB CK

Olympia (Chile) Ltda Av Rodrigo de Araya 1045 Casilla 256-V SANTIAGO 21 Tel: 225-5044 Telex: 340892 OLYMP Cable, Olympiachile Santiagochile

CHINA, People's

Republic of China Hewlett-Packard Co., Ltd. 47/F China Resources Bldg 26 Harbour Road HONG KONG Tel 5-8330833 Telex: 76793 HPA HX Cable HP ASIA LTD 4 . M.

China Hewlett-Packard Co., Ltd. P O Box 9610. Beijing 4th Floor 2nd Watch Factory Main Shuano Yu Shou Bei San Huan Road Hay Dian District BELING

Tel. 33-1947 33-7426 Telex 22601 CTSHP CN Cable 1920 Beijing A.C.CM.E.M.P

China Hawlett-Packard Co , Ltd CHP Shanghai Branch 23/F Shanghai Union Building 100 Yan An Rd East SHANG-HAI Tel: 265550 Telex 33571 CHPSB CN Cable 3416 Shanghai ACCMEMP

COLOMBIA

Instrumentación H A Langeback & Kier S A Carrerra 4A No 52A-26 Apartado Aereo 6287 BOGOTA 1. D.E. Tel 212-1466 Telex 44400 INST CO Cable AARIS Bogota CM.E.M.

Nefromedicas Ltda Calle 123 No. 9B-31 Apartado Aereo 100-958 BOGOTA D.E. 10 Tel 213-5267, 213-1615 Telex: 43415 HEGAS CD

Compumundo Avenida 15 # 107-80 BOGOTA D F Tel 57-214-4458 Telex 39645466 MARCO

Carvaial S & Calle 29 Norte No. 6A-40 Apartado Aereo 46 CALL Tel: 9-011-57-3-621888 Telex. 39655650 CUJCL CO CFP

CONGO Seric-Congo

B P 2105 BRAZZAVILLE Tel: 815034 Telex. 5262

COSTA RICA

Cientifica Costarricense S.A. Avenida 2. Calle 5 San Pedro de Montes de Oca Apartado 10159 SAN JOSE Tel 9-011-506-243-820 Telex: 3032367 GALGUR CR CM.E.M O. Fischel R. Y. Cia. S.A.

Apartados 434-10174 SAN JOSE Tel: 23-72-44 Telex 2379 Cable OFIR

CYPRUS

Telerexa Ltd P.O. Box 1152 Valentine House 8 Stassandrou St NICOSIA Tel 45 628, 62 698

Telex 5845 tirx cv E.M.P DENMARK

Hewlett-Packard A/S Konoeveren 25 DK-3460 BIRKEROD Tel 45-02-81-6640 Telex. 37409 hpas dk A.C.CM.E.M.P

Hewlett-Packard A/S Rolighedsvej 32 DK-8240 RISSKOY, Aarhus Tel 45-06-17-6000 Telex 37409 hoas di

DOMINICAN REPUBLIC

Microprog S.A Juan Tomás Mejía y Cotes No 60 Arroyo Hondo SANTO DOMINGO Tel 565-6268 Telex. 4510 ARENTA DR (RCA)

ECUADOR CYEDE Cia Ltda Avenida Eloy Alfaro 1749 y Belgica Casilla 6423 CCI

OURTO Tel: 9-011-593-2-450975 Telex. 39322548 CYEDE ED FP

Medtronics Valladolid 524 Madrid P 0 9171 QUITO Tel 2-238-951 Telex. 2298 ECUAME ED

Hospitalar S.A. Robles 625 Casilla 3590 QUITO Tel 545-250, 545-122 Telex 2485 HOSPTL ED Cable, HOSPITALAR-Quito

Ecuador Overseas Agencies C.A. Calle 9 de Octubre #818. P O Box 1296. Guavaquil OUITO

Tel 306022 Telex 3361 PBCGYE ED **EGYPT**

Sakroo Enterprises P O Box 259 ALEXANDRIA Tel 802908, 808020, 805302 Telex 54333

C

International Engineering Associates 6 El Gamea Street Agouza

CAIRD Tel 71-21-68134-80-940 Telex 93830 IEA UN Cable. INTEGASSO

Sakrco Enterprises 70 Mossadak Street Dokki, Giza CAIRO Tel: 706 440 701 087 Telex: 9337 SSC Medical

40 Gezeral El Arab Street Mohandessir CAIRO Tel. 603844, 605998, 810263 Telex. 20503 SSC UN

EL SALVADOR

IPESA de El Salvador S.A. 29 Avenida Norte 1223 SAN SALVADOR Tel: 9-011-503-266-858 Telex. 301 20539 IPESA SAL A.C.CM.E.P

ETHIOPIA Seric-Ethiopia P.O. Box 2764 ADDIS ARARA Tel: 185114 Telex 21150

FINLAND Hewiett-Packard Finland Field Oy Niittylanpolku IO

00620 HELSHIKI Tel (90) 757-1011 Telex 122022 Field SF СМ Hewlett-Packard Oy

Puspankalliontie 17 02200 ESPOO Tel. (90) 887-21 Telex: 121563 HEWPA SF A, C, E, M, P

FRANCE Hewlett-Packard France

Z.I Mercure B Rue Berthelot 13763 Les Milles Cedex AIX-EN-PROVENCE Tel: 33-42-59-4102 Telex: 410770F ACEM Hewlett-Packard Frence 54. Rue Marchand Saillant F-6 1000 ALENCON

c. Hewlett-Packard France Batiment Levitan 2585, routa de Grasse Breteile Autoroute

06600 ANTIBES Tel: (93) 74-59-19

Tel. (33) 29 04 42



































Arranged alphabetically by country

FRANCE (Cont'd)

Hewtett-Peckard France 28 Rus de la République Borte Postale 503 25026 BEBANCON CEDEX, FRANCE Tel: (81) 83-16-22 Telex: 38 1157 C.E.*

Hewlett-Packard France ZA Kergaradec Rue Fernand Forest F-29239 GOUEESMOU Tel: (98) 41-87-90

Hewlett-Packerd France Chemin des Moulles Borte Postale 162 69131 ECULLY Cedex (Lyon) Tel. 33-78-33-8125 Telex: 310617F A.C.E.M.P*

Hewnett-Packard France Parc d'activités du Bois Briard 2 Avenue du Lac F-91040 EVRY Cedex Telex: 892315F C

Hewlett-Packard France Application Center 5, avenue Raymond Chanas 38320 EYBEKS (Grenoble) Tet: (78) 82-57-98 Telex: 980124 HP GRENOB EYBE C

Hewlett-Packard France Rue Fernand. Forest Z.A. Kergaradec 29239 GOUESHOU Tel: (98) 41-87-90

Hewiett-Packard France Parc Club des Tanneries Batiment B4 4. Rue de la Faisandone 87381 LINCOLSHEIM

(Strasbourg) Tel. (88) 76-15-00 Telex. 890141F C.E. M., P.

Hewlett-Packard France Centra d'affaires Paris-Nord Bâttment Ampère Rue de la Commune de Paris Borte Postele 300 93153 LE BLANC-MESHIL Tel: (1) 865-44-52 Telex: 211032F C.E.M.

Hewrett-Packard France Parc d'activités Cadéra Quartier Jean-Mermoz Avenue du Président JF Kennedy 33700 MÉRIGINAC (Bordeaux) Tel: 33-56-34-0084 Talex: 550 105F C F M Hewlett-Packard France 3, Rue Graham Bell BP 5149 57074 METZ Codex Tel: (87) 36-13-31 Telex: 860602F C.E.

Hewlett-Packard France Miniparc-ZIRST Chemin du Vieux Chêne 38240 MEYLAN (Grenoble) Tei (76) 90-38-40 980124 HP Grenobe

Hewsett-Packard France Bursau vert du Bois Briand Cheman de la Garde - CP 212 212 44085 MANTES Cedex Tel (40) 50:32-22 Telex: 71 1085F A.C.E.CM*.P Hewsett-Packard France

125. Rue du Faubourg Ban 45000 ORLÉAMS Tel. 33-38-62-2031 E.P* Hewsett-Packard France

Zone Industrielle de Courtaboeut Avenue des Tropiques 91947 LES ULIS Cadex (Orsey) Tel 33-6-907 7825 Telex. 600048F A.C.CM.E.M.P.** Hewlett-Packard France

Howett-Packard France
15. Avenue de L'Amiral-Bruix
75782 PARIS Cedex 16
Tel: 33-15-02-1220
Telex: 813663F
C.P.
Hewlett-Packard France

242 Ter. Ave J Mermoz 64000 PAU Tel. 33-59-80-3802 Telex: 550365F C.E*

Hewlett-Packard France 6. Place Sainte Croix 86000 POTTIERS Tel. 33-49-41-2707 Telex: 792335F C. E*

Hewlett-Packerd France 47, Rue de Chativesle 51100 REIMS Tel: 33-25-66-6919

C. P

Hewlett-Pack and France Parc d'activités de la Potenie Rue Louis Kerautel-Botmel 35000 REMBES Tel: 33-99-51-4244 Teles: 740912F A* C.F.M.P*

Hewlett-Packilrd France 98 Avenue de Bretagne 76100 ROUEN Tel: 33-35-63-5766 Telex: 770035F C.F. Hewlett-Packard France 4. Rue Thomas-Mann Boite Postale 56 67033 STRASBOURG Cedex Tel. (88) 26-56-46 Telex: 890141F C.E.M.P*

Hewiett-Pack and Franca La Péripole III 3, Chemin du Pigeonnier de la Cépièra 31081 TOULOUSE Cedex Tel: 33-61-40-1112 Telex: 531639F AC E M.P*

Newtett-Packard France Les Cardouines Batiment 82 Route des Dolines Parc d'activité de Valbonne Sophie Antipolis 05560 VALBONNE (Nice) Tel: (93) 65-39-40 C

Hewlett-Packard France 9, Rue Baudin 26000 VALENCE Tel: 33-75-42-7616

Hewlett-Packard France Carolor ZAC de Bois Briand 57640 VIGY (Metz) Tel: (8) 771 20 22 C

Hewtett-Packard France Parc d'activité des Prés 1. Rue Papin Cedex 59658 VILLENEUVE D'ASCQ Tel: 33-20-91-4125 Telex 160124F C.E.M.P

Hewlett-Packard France
Parc d'activités Paris-Nord 11
Boite Postale 60020
95971 Rossy Charles de Gaulle
VILLEPINTE

Tel: (1) 48 63 80 80 Telex: 211032F C,E,M,P*

GABON She Gabon P.O. Box 89 LIBREVILLE Tel: 721 484

Telex: 5230

GERMAN FEDERAL
REPLIELIC

Hewest-Packard GmbH
Vertrebszentrum Mirts
Hewest-Packard-Strasse
D-8308 8AD MORBURG
Tel: (081721 400-0
Teless: 410 844 hpbhg
A.C.E.M.P
Hewest-Packard GmbH
Geschaffsstelle
Keithstrasse 2-4
D-1000 8828.M 93
Tel: (030) 21 99 0-0
Teless: 018 3405 hpbin d

A.C.E.M.P

Hewlett-Packard GmbH Verbindungsstelle Bonn Friedrich-Ebert-Allee 26 5300 BONN Tel: (0228) 234001 Telex: 8869421

Hewlett-Packard GmbH Vertriebszentrun Südwest Schickardstrasse 2 D-7030 BOBLINGEN Postfach 1427 Tel. (07031) 645-0 Telex. 7265 743 hep

Telex: 7255 743 hep A.C.CM.E.M.P Hewlett-Packard GmbH Zenerelbereich Mktg Herrenberger Strasse 130 D-7030 BOBLBEGEN Tel: (07031) 14-0 Telex: 7265739 hep Hewlett-Packard GmbH Geschäftsstelle Schieelstr. 28a

D-4500 DORTMUND-41 Tel: (0231) 45001 Telex: 822858 hepdod A.C.E Hewlett-Packard ombH

Reparaturzentrum Frankfurt Berner Strasse 117 6000 FRAMFURT/MAIN 86 Tei: (669) 500001-0 Telex: 413249 hpfm Hewlett-Packard GmbH Vertrebazentrum Nord Kapstedtrug 5 D-2000 NAIMBURG 60 Tei: 49-40-63-804-0 Teles: 0216-3024 hphh d

Hewlett-Packard GmbH Geschäftsstelle Heidering 37-39 D-3000 HANNOVER 61 Tel: (0511) 5706-0 Telex: 092 3259 hphan A.C.CM.E.M.P

ACEMP

Hewlett-Packard GmbH Geschäftsstelle Rosslauer Weg 2-4 D-6800 MANDRESM Tel: 49-0621-70-05-0 Telex: 0462105 hpmhm A,C,E

Hewlett-Packard GmbH Geschäftstelle Messerschmittstrasse 7 D-7910 MEU ULBI Tel: 49-0731-70-73-0 Teles: 0712816 HP ULM-D A.C.E* Hewlett-Packard GmbH Geschäftsstelle

Geschäftsstelle Emmericher Strasse 13 D-8500 MURRBERG 10 Tel: (0911) 5205-0 Telex: 0623 860 hprbg C.CM.E.M.P Hewlett-Packard GmbH Vertrebszentrum Ratingen Beriner Strasse 111 D-4030 RATINGEN 4 Postfach 31 12 Tel (02:102) 494-0 Telex 599 070 hprad A.C.E.M.P Hewlett-Packard GmbH

Vertrebszentrum Muchen Eschenstrasse 5 - 0-8028 TAUFKINCHEN Tel. 49-95-61-2070 Telex. 0524985 hpmch A.C.O.M.E.M.P Hewett-Packard GmbH Geschäftsstelle Ermikallae 75 17 WALDERONS 2 Postfach 1251 Tel. (07243) 502-0 Telex. 780-383 hpmch

A.C.E

GREECE

GREAT BRITAIN See United Kingdom

Hewlett-Packard A.E.
178. Kifasasa Avenue
6th Filoor
Halandr-ATMEMS
Greece
Tal: 301116473 360, 301116726 090
Teles: 221 286 HPHLGR
A.C.CM**-EM.P
Kostas Karaynnis S.A.
8. Omirou Street
ATMEMS 133
Tal: 32 30 303, 32 37 371
Teles: 215962 RKAR GR
A.C.CM*-EM.

Impexin Intelect Div 209 Mesogion 11525 ATHEMS Tel: 6474481/2 Telex. 216286 P. Harri Company 38, Mihalakopoulou

ATNENS 612
Tel 7236071
Telex: 218767
M*
Heliamco
P O. Box 87528
18507 PIRAEUS
Tel 4827049
Telex: 241441

A.C.CM.E.M.P

GUATEMALA
IPESA DE GUATEMALA
Avenida Reforma 3-48, Zona 9
GUATEMALA CITY
Tel. 316627, 317853.66471/5
9-011-502-2-316627
Teles: 3055765 IPESA GU

Telex: 66678 HEWPA HX
Cable: HEWPACK HONG KONG
E,C,P
CET Ltd
10th Floor, Hus Asia Bidg

64-66 Gloucester Road HONG KONG Tel: (5) 200922 Telex. 85148 CET HX

CM Schmidt & Co. (Hong Kong) Ltd 18th Floor, Great Eagle Centre 23 Harbour Road, Wanchai

HONG KONG Tel 5-8330222 Telex 74766 SCHMC HX

ICELAND Hewlett-Packard Iceland Hoeldabakka 9 112 REYKJAYK

Tel 354-1-67-1000 Telex 37409 A C CM E.M P

INDIA

Computer products are sold through Blue Star Ltd.All computer repairs and maintenance service is done through Computer Maintenance Corp

Blue Star Ltd B D Patel House Near Sardar Patel Colony AMMECABAD 380 014 Telex 0121-234 Cable BLUE FROST

A.C.,CM.E Blue Star Ltd 40/4 Lavelle Road BANGALORE 560 001 Tel 57881, 867780 Telex 0845-430 BSLBIN Cable BLUESTAR

Cable BLUESTAR
A.C*.CM.E
Blue Star Ltd.
Band Box House
Prabhadev
BOMBAY 400 025

BOMBAY 400 025 Tel 4933101, 4933222 Telex 011-71051 Cable BLUESTAR A.M

Blue Star Ltd Sahas 414/2 Vir Savarkar Marg Prabhadevi BOMBAY 400 025 Tel 422-6155 Telex 011-71193 BSSS IN

Cable FROSTBLUE
A.CM.E.M
Blue Star Ltd
Kalyan, 19 Vishwas Colony
Alkapun, BORODA, 390 005

Tel 65235, 65236 Cable BLUE STAR Blue Star Ltd.
7 Hare Street
P O Box 506
CALCUTTA 700 001
Tel 230131, 230132
Telex. 031-61120 BSNF IN
Cebie: BLUESTAR
A M. C.F.

A.M.C.E Blue Star Ltd 133 Kodambakkam High Road MaDRAB 500 034 Tel: 472056, 470238 Telex: 041-379 Cable BLUESTAR

Blue Star Ltd 13 Community Center New Frends Colony NEW DELHI 110 065 Tel. 682547 Telex: 031-2463 Cable: BLUEFROST A.C*.CM.E.M Blue Star Ltd. 15/16 C Wellesley Rd.

PURE 411 011
Tel: 22775
Cable. BLUE STAR
A
Blue Star Ltd

2-2-47/1108 Bolarum Rd. SECUNDERABAD 500 003 Tei: 72057, 72058 Telex. 0155-459 Cable: BLUEFROST

Blue Star Ltd. T C. 7/603 Poornima Maruthunkuzhi TRIVANDRUM 695 013 Tel. 65799, 65820 Telex, 0884–259 Cable, BLUESTAR

A,C.E

Computer Maintenance Corporation

115, Sarojini Devi Road **SECUNDERABAD** 500 003 Tel. 310-184, 345-774 Telex: 031-2960

INDONESIA

P.O.Box 496/Jkt JI. Abdul Muis 62 JAKARTA Tel. 21-373009 Telex* 46748 BERSAL IA Cable BERSAL JAKARTA

BERCA Indonesia P.T P O Box 2497/Jk1 Antara Bidg , 12th Floor JI Medan Merdeka Selatan 17 JAKARTA-PUSAT Tel 21-340417

A.C.E.M.P BERCA Indonesia P.T Jalan Kutai 24 SURABAYA Teli. 67118 Telex 31146 BERSAL SB Cable: BERSAL-SURABAYA

A".E.M.P

IRAQ

Hewlett-Packard Trading S.A. Service Operation Al Mansoor City 9B/3/7 BAGHDAD To 551-49-73 Telex, 212-455 HEPAIRAQ IK

IRELAND Hewlett-Packard Ireland Ltd., Temple House, Temple Road

Temple House, Temple Ro Blackrock, Co DUBLIN Tel 88/333/99 Telex: 30439 C.E.P

Hewlett-Packard Ltd 75 Berfast Rd, Carrickfergus Berfast BT38 8PH NORTHERN IRELAND Tel 09603-67333 Telex: 747626

ISRAEL

Eldan Electronic Instrument Ltd P O Box 1270 JERUSALEM 91000 16. Ohnliav SI JERUSALEM 94467 Tel: 533 221, 553 242 Telex. 25231 AB/PAKRD IL

A.M
Computation and Measurement
Systems (CMS) Ltd
11 Masad Street
67060
TEL-AVTV
Tel 388 388
Telex: 33559 Motil IL
CCM.E.P

ITALY Hewlett-Packard Italiana S.p. A Traversa 99C Via Guillo Petroni, 19 I-70124 BARI Tel (080) 41-07-44

C,M Hewlett-Packard Italiana S.p.A. Via Emilia, 51/C 1-40011 BOLOGMA Anzola Dell'Emilia Tei 39-051-731061 Teiez 511630

Telex 511630 C.E.M Hewlett-Packard Italiana S.p.A. Via Principe Nicola 43G/C I-95126 CATAMIA Tel (095) 37-10-87 Telex: 970291

Hewfett-Packard Italiana S p.A. Via G. di Vittorio 10 20094 CDRSICO (Milano) Tel: 39-02-4408351

Hewlett-Packard Italiana S.p.A Viale Brigata Bisagno 2 16129 GENOVA Tel 39-10-541141

Telex 215238
Hewlett-Packard Italiana S.p.A
Viale G. Modugno 33
I-16156 GENOVA PEGLI
Tel (010) 88-37-07
Telex: 215238

Hewlett-Packard Italiana S.p.A. Via G. di Vittorio 9 I-20063 CERNUSCO SUL MAVICUM

(Mitano) Tel (02) 923691 Telex: 334632 A.C.CM.E.M.P

Telex: 7 10698

Tel (081) 7611444

Hewlett-Packard Italiana S.p.A Via Nuova Rivottana 95 20090 LIMITO (Milano) Tel: 02-92761

Hewlett-Packard Italiana S.p.A. Via Nuova San Rocco a Capodimonte, 62/A I-80131 MAPOLI Tei: (081) 7413544

A**,C.E.M Howlett-Packard Italiana S.p.A Via Orazio 16 80122 NAPOLI

Telex 710698 Hewlett-Packard Italiana S.p.A. Via Pelluzzo 15 35128 PADOVA Tel 39-49-664-888 Telex: 430315 A.C.E.M

Hewlett-Packard Italiana S.p.A. Viale C. Pavese 340 I-00144 ROMA EUR Tol. 139-65-48-31 Telex 610514 A.C.E.M.P*

Hewlett-Packard Italiana S.p.A. Via di Casellina 57/C 500518 SCANDICCI-FIRENZE Tel 39-55-753863

C.E.M Hewlett-Packard Italiana S.p.A. Corso Svzzera, 185 I-10144 TORMO Tel 39-11-74-4044 Telex: 221079

IVORY COAST

S.I.T.E.L.
Societe Ivorrienne de Telecommunications
Bd. Giscard d'Estaing Carrefour Marcory
Zone 4 A.
Borte postale 2580
ABBOJAN 01
Telex 43175

STT i Immauble "Le General" Av du General de Gaulle 01 BP 161 ABIDJAN 01

Tel 321227 Telex 22149 C.P.

C CM E

JAPAN Yokogawa-Howlett-Packard Lt 152-1. Onna ATSUGI, Kanagawa, 243 Tei (0462) 25-0031 Yokogawa-Hewlett-Packard Ltd Meiji-Seimer Bidg. 6F 3-1 Motochiba-Cho CHIBA, 280 Tel: (0472) 25 7701 C.E.

Yokogawa-Hewlett-Packard Ltd Yasuda-Samer Hiroshima Blog. 6-11, Hon-Gan, Naka-ku HBNOBAMBA, 730 Tel (082) 241-0611 Yokogawa-Hewlett-Packard Ltd Towa Building 2-2-3 Kagan-dori, Chuo-ku KOBE, 650

Tel: (078) 392-4791 C.E Yokogawa-Hewlett-Packard Ltd Kumagaya Asahi 82 Bidg. 3-4 Taukuba KUMAGAYA, Saitama 360 Tel: (0485) 24-6563

C.C.M.E Yokogawa-Hewlett-Packard Ltd Ashibuh Dalichi Sermei Bidg 4-7, Hanabata-cho KUMAMOTO, 860 Tel: 96-354-7311 C.E

Yokogawa-Hewlett-Packard Ltd Shin-Kyoto Center Bidg. 614, Higashi-Shiokoji-cho Karasuma-Nishiiru KYOTO, 600 Tel: 075-343-0921 C.F.

Yokogawa-Hewlett-Packard Ltd. Mito Mitsur Bldg. 1-4-73, Sanno-maru MTO, Ibaraki 310 Tel: (0292) 25-7470 C C M F

Yokogawa-Hewlett-Packard Ltd. Merij-Samei Kokubun Bidg. 7-8 Kokubun, 1 Chome, Sendai MEYAGI, 980 Tel: (0222) 25-1011

C.E. Yokogawa-Hewlett-Packard Ltd Gohda Bidg. 2F 1-2-10 Gohda Okaya-Shi Okaya-Shi NAGANO, 394 Tel: (0266) 23 0851 C.E.

Yokogawa-Hewlett-Packard Ltd. Nagoys Kokusai Center Building 1-47-1, Nagono, Nakamura-ku NAGOYA, AICHI 450 Tel: (052) 571-5171 C,CM.E.M

Yokogawa-Hewlett-Packard Ltd Sar-Kyo-Ren Building 1-2 Dote-cho OOMYA-SHI SAITAMA 330 Tel: (0486) 45-8031

Arranged alphabetically by country

JAPAN (Cont'd)

Yokogawa-Hewlett-Packard Ltd Chuo Bidg., 54-20 Nishi-Nakajima. 4-20 Nishi-nakajima. 5 Chome. Yodogawa-ku 08ARA, 532 Tei: (06) 304-6021 Taler: YHPOSA 523-3524

Yokogawa-Hewlett-Packard Ltd. 1-27-15, Yabe SAGAMHARA Kanagawa, 229

Tel: 0427 59-1311
Yokogawa-Hewlett-Packard Ltd.

Yokogawa-Hewlert-Packard Ltd. Hamamisu Motoshiro-Cho Daichi Seimei Bidg 219-21, Motoshiro-Cho Hamamatsu-shi SMZUOKA, 430

Tel: (0534) 56 1771

C.E.M

C.E

C.CM.E.M.P.

Yokogswa-Hewlett-Packard Ltd Shinjuku Dauchi Seimei Bidg. 2-7-1, Nishi Shinjuku Shinjuku-ku,TOKYO 163 Tel: 03-348-4611

Yokogawa Hewlett-Packard Ltd. 9-1, Takakura-cho Hachioji-shi, TOKYO, 192 Tel: 81-426-42-1231

Yokogawa-Hewlett-Packard Ltd. 5-29-21 Takaido-Higashi. 3 Chome Sugmami-ku TOKYO 168 Tel: (03) 331-6111 Telex: 232-2024 YHPTOK C.C.M.E.P*

Yokogawa Hokushin Electric Corporation Shinjuku-NS Bidg, 10F 4-1 Nishi-Shinjuku 2-Chome Shinjuku-10810, 163 Tei: (03) 349-1859 Teiex, J27584

Yokogawa Hokushin Electric Corp 9-32 Nokacho 2 Chome Musashino-shi TOKYO, 160 Tel: (0422) 54-1111 Telex 02822-421 YEW MTK J A

Yokogawa-Hewlett-Packard Ltd Meiji-Seimei Utsunomya Odori Building 1-5 Odori, 2 Chome UTSUNOMYA, Tochigi 320 Tel: (0286) 33-1153

Yokogawa-Hewlett-Packard Ltd Yasuda Seimei Nishiguchi Bidg 30-4 Tsuruya-cho, 3 Chome Kanagawa-ku, YOKOHAMA 221 Tei: (045) 312-1252 C.CM.E

JORDAN

Scientific and Medical Supplies Co P.O. Box 1387 AMMAN Tel: 24907, 39907 Telex: 21456 SABCO JO C.E.M.P.

KENYA ADCOM Ltd., inc., Kenya P 0.Box 30070 NARIORI Tel. 231955 Telex, 22539

KOREA

Samsung Hewett-Packard Co. Ltd Dongbarg Yeoeuido Building 12-16th Floors 36-1 Yeoeuido-Dong Youngdeungpo-Ku 8EOUL Tei 784-4666, 784-2666 Taless: 25166 SAMSAN K CCM F M P

Young In Scientific Co., Ltd Youngwha Building 547 Shinsa Dong, Kangnam-Ku 8EOUL 135 Tel: 546-7771

Tel: 546-7771 Telex. K23457 GINSCO A

Dongbang Healthcare Products Co. Ltd. Suite 301 Madical Supply Center Bidg. 1-31 Dongsungdong Jong Ro-gu. 8EOUL Tel. 764-1171, 741-1641 Teles: K25706 TKBKO Cable: TKBEEPKO

KUWAIT

Al-Khaldiya Trading & Contracting P O. 80x 830 SAFAT Tel: 424910, 411726 Telex: 22481 AREEG KT Cable: VISCOUNT

E.M.A Gulf Computing Systems P.O. Box 25125 SAFAT Tel: 435969 Telex: 23648

Photo & Cine Equipment P O. Box 270 SAFAT Tel 2445111 Telex: 22247 MATIN KT Cable: MATIN KUWAIT

W.J. Towell Computer Services P.O. Box 5897 SAFAT Tet: 2462640/1 Tet: 30336 TOWELL KT C.

LEBANON

Computer Information Systems S.A.L. S.A. de C.V.
Chammas Building
P.O. Box 11-6274 Dora

SERIUT
Tel 89 40 73
Tel 453-6-0
Telesx 42399 chacrs le
P.

LIBERIA Unichemicals Inc P.O Box 4509 MONROYIA Tel 224282 Telex. 4509

CEMP

LUXEMBOURG

Hewlett-Packard Belgium S.A./N.V Blvd de la Woluwe, 100 Woluwedal B-1200 BRUSSELS Tel (02) 762-32-00 Telex, 23-494 paloceti bru A.C.CM.E.M.P.

MADAGASCAR Technique et Precision

12. rue de Nice P O. Box 1227 101 ANTANANARIVO Tel: 22090 Telex 22255 P

MALAYSIA

Hewlett-Packard Sales (Malaysia) Sdn Bhd 9th Floor Chung Khiaw Bank Building 46, Jalan Raja Laut 5736 KUALA LUMPUR, MALAYSIA Tel 03-2986555 Telex 31011 HPSM MA A.C.E.M.P. Protet Engineering

P O.Box 1917 Lot 6524, Section 64 23/4 Pending Road Kuching, SARAWAK Tel: 36299 Telex 70904 PROMAL MA Cable PROTELENG A E. M

MALTA

Philip Toledo Ltd. Kirkirkara P.O. Box 11 Notabile Rd. MRITEMEL Tel: 447.47, 455.66, 4915.25 Telex. Media MW 649 E.M.P.

MAURITIUS Blanche Birger Co. Ltd.

18, Jules Koenig Street PORT LOUIS Tel 20828 Telex: 4296 P

MEXICO

Hewlett-Packard de Mexico, S.A de C.V. Rio Nio No. 4049 Desp. 12 Fracc. Cordoba JUANEZ Tel: 161-3-15-62 P. Hewlett-Packard de Mexico, S.A. de C.V.

S.A. de C.V.
Condominio Kadereyta
Circuito del Mezon No. 186 Desp. 6
COL DEL PRADO - 76030 Qro
Tel: 463-6-02-71

Pewiett-Packard de Mexico.
SA de CV
Monte CV
Mon

Monti Petvoux 115 LOS LOMAS, Mexico, D.F. Tel: 520-9127 P Microcomputadoras Hewlett-Packard. S.A. de C.V.

Hewtett-Packard S.A.

Monte Pelvoux No. 115 Lomas de Chapultepec, 11000 MEXICO, D.F. Tel: 520-9127

Hewlett-Packard de Mexico. S.A. de C.V. Monte Pelvoux No. 111 Lomas de Chapultepec 11000 MEXICO, D.F. Teles: 240-62-28, 72-66, 50-25 Teles: 17-74-507 HEWPACK MEX A.C.C.M.F.M.P.

Hewlett-Packard De Mexico (Polanco) Avenida Ejercito Nacional \$579 2day36f piso Colonia Granada 11560 MEXICO D.F. Tel: 254-4433

Hewlett-Packard de Mexico. S.A. de C.V. Czda, del Valle

409 Ore 4th Piso Colonia del Valle Municipio de Garza Garcia Nuevo Leon 66220 MONTERREY, Nuevo León Tel 83-78-42-40 Telex 382410 HPMY C

del Noreste, S.A Rio Orinoco #171 Oriente Despacho 2001 Colonia Del Valle MONTERREY Tel: 559-4415, 575-3837 Telex, 483164

infograficas v Sistemas

Hewlett-Packard de Mexico, S.A. de C.V. Bhd. Independencia No. 2000 Ore COL Estrella TORRECON, COAH. Tel: 171-18-21-99

MOROCCO

Etablissement Hubert Dolbeau & Fils 81 rue Karatchi B P. 11133 CABABLANCA Tel 3041-82, 3068-38 Telex. 23051, 22822 E

Gerep 2, rue Agadir Boite Postale 156 CASABLANCA 01 Tel. 272093, 272095 Telex, 23 739

Sema-Maroc Dept Seric 6, rue Lapebie CASABLANCA Tel. 260980 Telex: 21641 C.P.

NETHERLANDS Hewlett-Packard Nederland B V

Startbaan 16 NL-1187 XR AMSTELVEEN P O Box 667 NL-1180 AR AMSTELVEEN Tel (020) 547-6911 Telex: 13 216 HEPA NL

A,C,CM,E,M,P Hewlett-Packard Nederland B V Bongerd 2 P.O. Box 41

NL 2900AA CAPELLE A/D USSEL Tel: 31-20-51-6444 Telex: 21261 HEPAC NL C.E

Hewlett-Packard Nederland B V Pastoor Petersstraat 134-136 P.O. Box 2342 NL 5600 CH EMDHOVEN Tel: 31-40-32-5911 Telex: 51484 hepáe nl C.E.P.

NEW ZEALAND

Hewlett-Packard (N.Z.) Ltd 5 Owens Road P O. Box 26-189 Epsom, AUCKLAND Tel: 64-9-687-159 Cable: HEWPAK Auckland C.CM.E.P* Hewlett-Packard (N.Z.) Ltd.

184-190 Wilks Street
WELLINGTON
P.O Box 9443
Courtenay Place, WELLINGTON 3
Tel: 64-4-887-199
Cable HEWPACK Wellington
C.M.E.P.

Northrop instruments & Systems Ltd 369 Khyber Pass Road P.O. Box 8602 AUCKLAND Tel: 794-091 Telex: 60605 A.M

Northrop Instruments & Systems Ltd Mushko & Company Ltd 110 Mandeville St. P O Box 8388 CHRISTCHURCH Tel 488-873 Telex 4203 A M

Northrop instruments & Systems Ltd. Sturdee House 85-87 Ghuznee Street P O Box 2406 WELLINGTON Tel 850-091 Telex NZ 3380 A M

NIGERIA Elmec: : gena Ltd

45 Saka Tirubu St Victoria island LAGOS Tel 61-98-94 Telex 20-117

NORTHERN IRELAND See United Kingdom

NORWAY

Hewlett-Packard Norge A/S Folke Bernadottes vei 50 P O Box 3558 N.5033 FYLLINGSDALEN (Bernen) Tel: 0047/5/16 55 40

Telex 76621 honas n CEM Hewlett-Packard Norge A/S

Osterndaien 16-18 P O Box 34 N-1345 DESTERAAS Tel 47-2-17-1180 Telex 76621 honas n A.C.CM E.M.P.

Hewlett-Packard Norge A/S Boehmergt 42 Box 2470 N-5037 SOLHEIMSVIK Tel 0047/5/29 00 90

OMAN Khimjii Ramdas

P O. Box 19 MUSCAT/SULTANATE OF OMAN Tel 795 901

Telex 3489 BROKER MB MUSCAT

Suhail & Saud Bahwan P O Box 169 MUSCAT/SULTANATE OF OMAN

Tel 734 201-3 Telex 5274 BAHWAN MB

imtac LLC P O Box 9196 MINA AL FAHAL/SULTANATE

OF OMAN Tel: 70-77-27, 70-77-23 Telex 3865 Tawoos On

PAKISTAN

A.C.M

Mushko & Company Ltd. House No. 16, Street No. 16 Sector F-6/3 ISLAMABAD Tel 824545 Telex 54001 Muski Pk Cable FEMUS Islamabad

Oosman Chambers Abdullah Haroon Road KARACHI 0302 Tel: 524131, 524132 Telev 2894 MUSKO PK Cable: COOPERATOR Karachi AFP

PANAMA

Electronico Balboa, S.A. Calle Samuel Lewis, Ed. Alfa Apartedo 4929 PANAMA CITY Tel 9-011-507-636613 Telex. 368 3483 ELECTRON PG CM.E.M.P.

PERU

Cia Fiectro Médica S A Los Flamencos 145, Otc. 301/2 San Isidro Casila 1030

LINA Tel: 9-011-511-4-414325, 41-3705 Telex 39425257 PE PB SIS CMEMP

SAMS S A Arenida Republica de Panama 3534 San Isidro, LIMA

Tel 9-011-511-4-229332/413984/ 413226

Telex: 39420450 PE LIBERTAD ACP

PHILIPPINES

The Online Advanced Systems Corp. 2nd Floor Electra House 115-117 Esteban Street P O Box 1510 Legaspi Village, Makati Metro MANILA Tel 815-38-10 (up to 16) Telex 63274 ONLINE PN

ACEMP

PORTUGAL Mundinter Intercambio Mundial de Comercio S.A.R.L. Av Antonio Augusto Aguiar 138 Apartado 276 I LISBON

Tel (19) 53-21-31, 53-21-37 Telex 16691 munter p

Socumica Av da Liberdade, 220-2 1298 L3880A Codex Tel 56-21-82 Telex 13316 SABASA

Telectra-Empresa Técnica de Equipmentos Eléctricos S.A.R.L. Rua Rodrigo da Fonseca 103 P.O Box 2531 LISSON 1 Tel (19) 68-60-72

CM E C.P.C.S.I Rua de Costa Cabral 575 4200 POSTO Tel: 499 174/495 173 Telex 26054

Telex 12598

C,P

PUERTO RICO

wiett-Packard Puerto Rico 101 Munoz Rivera Av Esu. Calle Ochoa HATO REY, Puerto Rico 00918 Tel: (809) 754-7800 A C CM MEP QATAR

Computer Arabia P O Box 2750 DOHA Tel: 428555 Telex: 4806 CHPARB

Nasser Trading & Contracting P.O.Box 1563

DOHA Tel 422170

Tolex: 4439 NASSER DH

SAUDI ARABIA

Modern Electronics Establis Hewlett-Packard Division P O. Box 281 AL-KHORAR 31952

Tel: 895-1780, 895-1764 Telex. 671 106 HPMEEK SJ Cable, ELECTA AL-KHOBAR C.E,M

Modern Electronics Establishment Hewlett-Packard Drysson P O Box 1228

Redec Plaza, 6th Floor EDDAH Tel 644 96 28

Telex. 4027 12 FARNAS SJ Cable: ELECTA JEDDAH A.C.CM.E.M.P

Modern Electronics Establishment Hewlett-Packard Division P O.Box 22015 RIYADH 11495

Tel: 491-97 15, 491-63 87 Telex: 202049 MEERYD SJ C.E.M

Abdul Ghani El Ajou Corp. P.O. Box 78 BOYADH

Tel: 40 41 717 Telex 200 932 EL AJOU

SCOTLAND See United Kingdom

SENEGAL

Societe Hussein Aved & Cie. 76. Avenue Georges Pompidou R P 305 DAKAR

Tel: 32339 Cable: AYAD-Dakar Moneger Distribution S.A. 1. Rue Parent

BP 148 DAKAR Tel. 215 671 Telex. 587

C,P

Systeme Service Conseil (SSC) 14, Avenue du Parachos DAKAR ETOLE Tel 219976 Telex. 577

SINGAPORE Hewlett-Packard Singapore (Sales)

Pte Ltd 1150 Depot Road BINGAPORE, D410 Tel: 4731788 Telex: 34209 HPSGSO RS Cable: HEWPACK, Singapore

Dynamar International Ltd. Unit 05-11 Block 6 Kolam Aver Industrial Estate SINGAPORE 1334

Tel. 747-6188 Telex: 26283 RS

ACEMP

SOUTH AFRICA

Hewlett-Packard So Africa (Pty.) Ltd. P O Box 120 Howard Place, CAPE PROVINCE 7450 South Africa

Tel 27 121153-7954 Telex: 57-20006 A.C.CM.E.M.P

Hewlett-Packard So Africa (Pty.) Ltd 2nd Floor Juniper House 92 Overport Drive DURBAN 4067 Tel. 27-31-28-4178 Telex: 6-22954

Hewlett-Packard So Africa (Pty.) Ltd Shop 6 Linton Arcade 511 Cape Road Linton Grange

PORT ELIZABETH 6001 Tel 27141130 1201 Telex. 24-2916

Hewlett-Packard So Africa (Pty.) Ltd Fountain Center Kalkoen Str Monument Park Ext 2

PRETORIA 0105 Tel: (012) 45 5725 Telex 32163 C.F

Hewlett-Packard So Africa (Pty.) Ltd. Private Bag Wendywood SANDTON 2144 Tel 27-11-802-5111, 27-11-802-5125 Telex: 4-20877 SA Cable: HEWPACK Johannesburg

A.C.CM.E.M.P

SPAIN Hewlett-Packard Española, S.A. Calle Entenza, 321 E-BARCELONA 29 Tel: 3/322 24 51 321 73 54

Trees: 52603 hobes A.C.E.M.P. Hewlett-Packard Española, S.A. Calle San Vicente S/N

Edificio Albia II-7B 48001 BE BAO Tel: 4/423 83 06 A.C.E.M

Hewlett-Packard Española, S.A. Crta. N-VI, Km. 16, 400 Las Rozas E-MADRED Tel (1) 637 00 11

Telex. 23515 HPE CM

Hewlett-Packard Española, S A Avda S Francisco Javier, S/N Planta 10 Edificio Sevilla 2 E-SEYILLA 5, SPAIN Tel. 54/64 44 54 Telex: 72933

A,C,M,P Hewlett-Packard Española, S.A. Isabei La Catolica, 8 F-46004 VALENCIA Tel: 34-6-361 1354 Telex: 63435 C.P

Hewlett-Packard Española, S A Av. de Zugazarte, 8 Las Arenas-Guecho E-48930 VIZCAYA VIZCAYA Tel. 34-423-83 06

Telex: 33032 SWEDEN

CP

Hewlett-Packard Sverige AB Östra Tullgatan 3 S-20011 MALMO Box 6132 Tel 46-40-702-70 Telex (854) 17886 (via Spånga office)

Hewlett-Packard Svenoe AB Elementvagen 16 S-7022 7 OREBRO Tal 49-019-10-4820

Telex (654) 17886 (via Spånga office) c

Hewlett-Packard Svenge AB Skalholtsgatan 9, Kista P.O. Box 19 S-16393 SPÅNGA Tel (08) 750-2000 Telex: (854) 17886 Telefax: (08) 7527781

A,C,CM,E,M,P Hewlett-Packard Sveroe AB Box 266 Tonasnatan 1A S-42123 VÁSTRA-FRÓLUMDA

(Gothenburg) Tel 45-031-89-1000 Telex. (854) 17886 (via Spånga office!

A,C.CM,E,M,P

SUDAN

Mediterranean Engineering & Trading Co. Ltd. P.O. Box 1025 KHARTOUM Tel 41184 Telex: 24052 CP

SWITZERLAND Hewlett-Packard (Schwerz) AG Clarastrasse 12 CH-4058 BASEL Tel: 41-61-33-5920 A,C,E,P

Hewtett-Packard (Schwert) AG 7. rue du Boss-du-Lan Case postale 365-1366 CH-1217 MEYROL 1 Tel (0041) 22-83-11-11 Telex 27333 HPAG CH A.C.CM.E.M.P





































SALES & SUPPORT OFFICES

Arranged alphabetically by country

SWITZERLAND (Cont'd) TOGO

Hewlett-Packard (Schweiz) AG CH-8967 WIDEN Tel: 41-57-31-2111 Telex: 53933 hpag ch Cable HPAG CH A.C.CM.E.M.P

Hewlett-Packard (Schweiz) AG Schwamendingenstrasse 10 CH-8050 ZURICE Tel: 41-1-315-8181 Telex. 823 537 HPAG CH C.P

SYRIA General Electronic Inc. Nuri Basha Ahnaf Ebn Kays Street P.O. Box 5781 DAMASCUS Tel 33-24-87 Telex 44-19-88 Cable, ELECTROBOR DAMASCUS Middle East Electronics P O.Box 2308 Abu Rumaneh DAMASCUS

Tel: 33 45 92 TAIWAN

Telex 411 771 Mees

Hewlett-Packard Tarvan Ltd

THM Office 2. Huan Nan Road CHUNG LI, Taoyuan Tel. (034) 929-666 Hewlett-Packard Tarvan Ltd Kaohsiung Office 11/F, 456, Chung Hsiao 1st Road KAOHBIUMG Tel: (07) 24 123 18 C.E Hewlett-Packard Tarwan Ltd 8th Floor, Hewlett-Packard Building 337 Fu Hsirig North Road TAIPEI Tel (02) 712-0404 Telex 24439 HEWPACK Cable HEWPACK Taiper

A.C.CM.E.M.P Ing Lih Trading Co 3rd Floor, No 7 Sect 2 Jen Ai Road TAIPEI 100 Tel (02) 394-8191 Telex 22894 SANKWANG

THAILAND

Unimesa Co Ltd 30 Palpong Ave . Surnwong Tel 235-5727, 234-0991/3 Telex 84439 Simonco TH Cable: UNIMESA Bangkok ACEM Bangkok Business Equipment Ltd 5/0-6 Dejo Road BANGKOK

Tel 234-8670, 234-8671 Telex 87699-BEQUIPT TH Cable: BUSIOUIPT Bangkok Societe Africaine De Promotion Immeuble Saceb Rue d'Atakpame P O Box 4150 LOME Tel 21-62-88 Telex. 5357

TRINIDAD & TOBAGO

Caribbean Talecoms Ltd. Corner McAllister Street & Eastern Main Road, Laventille P.O. Box 232 PORT-OF-SPAIN Tel: 624-4213 Telev 22561 CARTEL WG Cable: CARTEL, PORT OF SPAIN CMEMP Computer and Controls Ltd PQ Box 51 1 Taylor Street PORT-OF-SPAIN Tel (809) 622-7719/622-7985 Telex. 38722798 COMCON WG LOOGO AGENCY 1264 Feral Assoc 8 Fitzgerald Lane PORT-OF-SPAIN

Tel. 62-36864, 62-39255 Telex. 22432 FERALCO Cable FERALCO TUNISIA Tunisie Electronique S.A.R.L. 31 Avenue de la Liberta TIME

Tel 280-144 CEP Tunisie Electronique S.A.R.L. 94, Av. Jugurtha, Mutuelk 1002 TUNIS-HELVEDERE Tel. 280144 Telex 13238 Corema S.A.

1 ter Av de Carthage TUBER Tel 253-821 Telex 12319 CABAM TN

TURKEY EMA

Mediha Eldern Sokak No. 41/6 ANK ARA Tel 319175

Telex 42321 KTX TR Cable EMATRADE ANKARA Teknim Company Ltd. Iran Caddesi No. 7 Karaklidere

AHKARA Tel 275800 Telex. 42155 TKNM TR Kurt & Kurt A.S. Milhatpasa Caddesi No. 75 Kat 4 Kızılay

AMKARA Tal 318875/6/7/8 Telex 42490 MESR TR

Saniva Bilgisavar Sistemieri A.S. Buyukdere Caddesi 103/6 Gayrettepe

ISTANSUL Tel 1673180 7elex. 26345 SAN! TR C.P

Best Inc. Exertene Gazeteciler Sitesa Keskin Kalem Sokak 6/3, Gayrettepe

ISTANSUL Tel 172 1328, 173 3344 Telex 42490

UNITED ARAB

EMIRATES Emited Ltd P.O. Box 1641 SHARJAH Tel: 591181 Telex 68136 EMITAC EM Cable EMITAC SHARIAH E.C.M.P.A Emitac Ltd

P.O. Box 2711 ARLI DHARI Tel 820419-20

Cable: EMITACH ABUOHABI Emitac Ltd P.O. Box 8391 DUBAI, Tal 377501

Emitac Ltd P.O. Box 473 RAR AL KHAMAH Tel 28133, 21270

UNITED KINGDOM **ENGLAND**

Hewlett-Packard Ltd Miller House The Ring, BRACKNELL Berks RG12 1XN Tel 44/344/424-898 Telex. 848733 £

Hewlett-Packerd Ltd. Elstree House Elstree Way BOREHAMWOOD, Herts WD6 1SG Tel. 01 207 5000 Telex 8952716 C.E

Hewlett-Packard Ltd Oakfield House, Oakfield Grove Clitton BRISTOL, Avon RSR 2RN Tel 44-272-736 806 Telex 444302 C.E.P

Hewlett-Packard Ltd 9 Bridewell Place LONDON EC4V 6BS Tel 44-01-583-6565 Telex 298163 C.P

Hewlett-Packard Ltd. Pontefract Road HORMANTON, West Yorkshire WF6 1RN Tel 44/924/895 566

Telex 557355 CP

Hewlett-Packard Ltd The Quadrangle 106-118 Station Road REDHILL, Surrey RH1 1PS Tel 44-737-686-55 Telex. 947234

C.E.P Hewlett-Packard Ltd Avon House 435 Stratford Road Shirley, SOLIHULL, West Midlands 890 4BL Tel 44-21-745-8800

Telex: 339105 C.E.P Hewlett-Packard Ltd Heathside Park Road Cheadle Heath, Stockport SK3 ORB, United Kingdom Tel: 44-061-428-0828 Telex: 668068

A.C.E.M.P Hewlett-Packard Ltd Harmon House No. 1 George Street

UXBRIDGE, Middlesex UX8 1YH Tel: 895 720 20 Telex: 893134/5 COMEMP Hewlett-Packard Ltd King Street Lane Winnersh, WOKINGHAM Berkshire RG11 5AR Tel: 44/734/784774

NORTHERN IRELAND

Telex. 847 1789

A.C.E.M.P

Hewlett-Packard (Ireland) Ltd Carricklergus Industrial Centre 75 Belfast Road, Carrickfergus CO. ANTRIN BT38 8PM Tel: 09603 67333

Cardiac Services Company 95A Finaghy Road South SELFAST, BT 10 OBY Tel 0232-525566 Telex 747626

SCOTLAND Hewlett-Packard Ltd

1/3 Springburn Place College Milton North EAST KILBRIDE, G74 5NU Tel 041-332-6232 Telex 779615 C.E Hewlett-Packard Ltd

SOUTH QUEENSFERRY West Lothian, EH30 9TG Tel: 031 331 1188 Telex: 72582 HPSOFYG CCMEMP

UNITED STATES Hewlett-Packard Co Customer Information Center Tel: (800) 752-0900 Hours. 6:00 AM to 5:00 PM

Pacific Time Alabama Hewlett-Packard Co 2100 Riverchase Center Building 100 - Surte 118 DIRMINGHAM, AL 35244

Tel: (205) 988-0547 A C M P Hewlett-Packard Co 420 Wynn Drive

HAMTEVILLE AL 35805 Tel: (205) 830-2000

C.CM.E.M*

Alaska Hewlett-Packard Co 4000 Old Seward Highway Suite 101

ANCHORAGE, AK 99503 Tel: (907) 563-8855

C.E

Arizona Hewlett-Packard Co 8080 Pointe Parkway West PHOENIX, AZ 85044 Tel (602) 273-8000

A.C.CM.E.M.P Hewlett-Packard Co. 3400 East Britannia Dr Bldg C. Suite 124 **TUCSON, AZ 85706**

Tel: (602) 573-7400 C.E.M** California Hewlett-Packard Co

99 South Hill Dr BRISBANE, CA 94005 Tel. (415) 330-2500

Hewlett-Packard Co 1907 North Gateway Blvd FRESHO, CA 93727 Tel (209) 252-9652 C.M

Hewlett-Packard Co 1421 S. Manhattan Av FULLERTON, CA 92631 Tel (714) 999-6700 C.CM.E.M

Hewlett-Packerd Co 7408 Hollister Ave. #A GOLETA, CA 93117 Tel. (805) 685-6100 CE

Hewlett-Packard Co 2525 Grand Avenue LONG BEACH, CA 90815 Tel: (213) 498-1111

Hewlett-Packard Co 565 L West Manchester Ave LOS ANGELES, CA 90045 Tel. (213) 337-8000 Hewlett-Packard Co 3155 Porter Drive PALO ALTO CA 94304 Tel (415) 857-8000

C.E

Hewlett-Packard Co. 5725 W Las Positas Blvd PLEASANTON, CA 94566 Tel: (415) 460-0282 Hewtett-Packard Co. 4244 So Market Court, Suite A SACRAMENTO, CA 95834 Tel (916) 929-7222 A".C.E.M Hewlett-Packard Co. 9606 Aero Orive SAN DIEGO, CA 92123 Tel (619) 279-3200 C.CM.E.M Hewlett-Packard Co 3003 Scott Boulevard SANTA CLARA CA 95054 Tel (408) 988-7000 Telex 910-338-0586 A.C.CM.E Hewlett-Packard Co 2150 W Hillcrest Dr THOUSAND OAKS, CA 91320

Colorado Hewlett-Packard Co

(805) 373-7000

C.CM.E

2945 Center Green Court South Suite A BOULDER, CO 80301 Tel (303) 499-6655 A.C.E

Hewlett-Packard Co 24 Inverness Place, East FMGLEWOOD CO 80112 Tel: (303) 649-5000 A C CM F M

Connecticut Hewlett-Packard Co 500 Sylvan Av BRIDGEPORT, CT 06606 Tel (203) 371-6454 CF

Hewlett-Packard Co 47 Barnes industrial Road South WALLINGFORD CT 06492 Tel (203) 265-7801 A.C.CM,E,M

Florida

Hewlett-Packard Co 2901 N W 62nd Street FORT LAUDERDALE, FL 33309 Tel: (305) 973-2600 C.E.M.P. Hewlett-Packard Co

6800 South Point Parkway Suite 301 JACK SONVELLE, FL 32216 Tel (904) 636-9955

C. M ..

Hewlett-Packard Co 255 East Drive, Suite B MELBOURNE, FL 32901 Tel (305) 729-0704 CM.E Hewlett-Packard Co

6177 Lake Ellenor Drive **ORLANDO**, FL 32809 Tel (305) 859-2900 ACCMEP.

Hewlett-Packard Co 4700 Bayou Blvd Building 5 PENSACOLA, FL 32503 Tel (904) 476-8422

A.C.M Hewlett-Packard Co 5550 W. Idlewild, #150 TAMPA FL 33614 Ter (813) 884-3282

Georgia Hewlett-Packard Co 2015 South Park Place ATLANTA GA 30339

C.E.M.P

Tel (404) 955-1500 Telex 810-766-4890 A C.CM E M.P. Hewlett-Packard Co 3607 Parkway Lane Suite 300 NORCROSS, GA 30092 Tel (404) 448-1894

Hewlett-Packard Co. Pacific Tower 1001 Bishop St Suite 2400 HONOLULU, HI 96813

CEP

ACEM Idaho Hewlett-Packard Co 11309 Chinden Blvd BOISE, ID 83714 Tel (208) 323-2700

Tel (808) 526-1555

Illinois Hewlett-Packard Co. 2205 E Empire St P.O. Box 1607 BLOOMINGTON, IL 61702-1607

ACEM! Hewlett-Packard Co 525 W Monroe. #1308 CHICAGO, IL 60606 Tel (312) 930-0010

Tel (309) 662-9411

wiell-Packard Co 1200 East Diehl Road MAPERVILLE, IL 60566 Tel (312) 357-8800

Hewlett-Packard Co. 5201 Tollview Drive BOLLING MEADOWS, IL 50008 Tel (312) 255-9800 Telex 910-587-1066 A C CM F M

Indiana Hewlett-Packard Co 11911 N. Meridian St. CARMEL IN 46032 Tel: (317) 844-4100 ACCMEM

Hewlett-Packard Co 111 E Ludwig Road Suite 108 FT. WAYNE IN 46825 Tel (219) 482-4283 C.E

iowa Hewlett-Packard Co 4070 22nd Av SW CEDAR RAPIDS, IA 52404 Tel (319) 390-4250

CFM

Hewlett-Packard Co 4201 Corporate Dr WEST DES MOMES, IA 50265 Tel (515) 224-1435 A .. C M.

Kansas Hewlett-Packard Co North Rock Business Park 3450 N Rock Rd Suite 300

WICHITA, KS 67226 Tel (316) 684-8491 C.E

Kentucky Hewlett-Packard Co 305 N. Hurstbourne Lane Suite 100 LOUISVILLE, KY 40223 Tel (502) 426-0100 A C.M

Louisiana Hewlett-Packard Co 160 James Drive East ST. ROSE, LA 70087 P.O Box 1449 KENNER, LA 70063 Tel (504) 467-4100 A.C.E.M.P

Maryland Hewlett-Packard Co 3701 Koppers Street SALTIMORE, MD 21227 Tel: (301) 644-5800 Telex: 710-862-1943 A C CM E M

Hewlett-Packard Co 2 Choke Cherry Road ROCKVILLE, MD 20850 Tel (301) 948-6370 A.C.CM.E.M

Massachusetts Hewlett-Packard Co 1775 Minuteman Road ANDOVER, MA 01810 Tel (617) 682-1500 A.C.CM.E.M.P Hewlett-Packard Co 29 Burlington Mail Rd **BURLINGTON**, MA 01803-4514 Tel (617) 270-7000

CF Michigan Hewlett-Packard Co 4325 Cascade Road S E GRAND RAPIDS, MI 49506 Tel (616) 957-1970 C.M

Hewlett-Packard Co. 39550 Orchard Hill Place Drive **MOVI. MI 48050** Tel (313) 349-9200 A.C.E.M Hewlett-Packard Co. 560 Kirts Rd Suite 101 TROY, MI 48084

Tel. (313) 362-5180

Minnesota Hewlett-Packard Co 2025 W Larpenteur Ave ST. PAUL, MN 55113 Tel (612) 644-1100 ACCMEM

Missouri Hewlett-Packard Co. 1001 E. 101st Terrace Suite 120 KANSAS CITY, MO 64131-3368 Tel: (816) 941-0411 ACCMEM

Hewlett-Packard Co 13001 Holienberg Drive BRIDGETON, MO 63044 Tel (314) 344-5100 A.C.E.M

Nebraska Hewlett-Packard 11626 Nicholas St. OMAHA, NE 68 154 Tel (402) 493-0300 C.E.M

New Jersey Hewlett-Packard Co 120 W Century Road PARAMUS, NJ 07652 Tel (201) 265-5000 A.C.CM.E.M

Hewlett-Packard Co 20 New England Av West PISCATAWAY, NJ 08854 Tel (201) 562-6100 A.C.CM.E

New Mexico Hewlett-Packard Co 7801 Jefferson N E ALBUQUERQUE, NM 87109 Tel (505) 823-6100 C.E.M

Hewlett-Packard Co 1362-C Trinity Dr LOS ALAMOS NM 87544 Tel: (505) 662-6700 CE

New York Hewlett-Packard Co 5 Computer Drive South ALBANY, NY 12205 Tel (518) 458-1550 A.C.E.M

Hewlett-Packard Co. 9600 Main Street CLARENCE NY 14031 Tel (716) 759-8621 C.E.M

Hewlett-Packard Co 200 Cross Keys Office Park FARPORT, NY 14450 Tel. (716) 223-9950 ACCMEN Hewlett-Packard Co 7641 Henry Clay Blvd LIVERPOOL, NY 13088

Tel (315) 451-1820 ACCMEM Hewlett-Packard Co No 1 Pennsylvania Plaza 55th Floor 34th Street & 7th Avenue MANHATTAN NY 10119

Tel (212) 971-0800

CM'

Hewlett-Packard Co 15 Myers Corner Rd Hollowbrook Park, Suite 2D WAPPINGERS FALLS, NY 12590 Tel (914) 298-9125 ÇM.E

Hewlett-Packard Co. 2975 Westchester Ave PURCHASE, NY 10577 Tel (914) 935-6300 COME Hewlett-Packard Co. 3 Crossways Park West WOODBURY, NY 11797 Tel (516) 682-7800

A.C.CM.E.M North Carolina Hewlett-Packard Co 305 Gregson Dr **CARY. NC 27511** Tel: (919) 467-6600 CCMEMP Hewlett-Packard Co 9401 Arrow Point Blvd Suite 100 CHARLOTTE, NC 28217 Tel. (704) 527-8780

Hewlett-Packard Co. 5605 Roanne Way GREENSOORO, NC 27420 Tel (919) 852-1800 A C CM F M P Ohio

Hewlett-Packard Co 2717 S Arlington Road **AKRON. OH 44312** Tel (216) 644-2270

C.E Hewlett-Packard Co 4501 Erskine Road CINCIDIATI, OH 45242 Tel (513) 89 1-9870 C.M

Hewlett-Packard Co 15885 Sprague Road CLEVELAND, OH 44136 Tel (216) 243-7300 A.C.CM.E.M Hewlett-Packard Co. 9080 Springboro Pike MAMISSURG, OH 45342 Tel: (513) 433-2223 A.C.CM.E*.M Hewlett-Packard Co. One Maritime Plaza, 5th Floor 720 Water Street TOLEDO, OH 43604 Tel (419) 242-2200

Hewlett-Packard Co 675 Brooksedge Blvd. WESTERVILLE, OH 43081 Tel. (614) 891-3344 CCME Oklahoma

c

Hewlett-Packard Co. 3525 N W 56th St Suite C-100 DKLAHOMA CITY, OK 73112 Tel (405) 946-9499

C.E.M

Arranged alphabetically by country

UNITED STATES (Cont'd)

Hewlett-Packard Co 6655 South Lewis Suite 105 TULSA, OK 74136 Tel. (918) 481-6700 A**.C.E.M*,P

Oregon

Hewlett-Packard Co 9255 S. W. Pioneer Court WILSONVILLE, OR 97070 Tel (503) 682-8000

Pennsylvania

Hewlett-Packard Co Heatherwood Industrial Park 50 Dorchester Rd Route 22 HARRISBURG, PA 17112-2799 Tel (717) 657-5900 Hewlett-Packard Co.

111 Zeta Drive PITTSBURGH, PA 15238 Tel: (412) 782-0400 A.C.E M

Hewlett-Packard Co 2750 Monroe Boulevard VALLEY FORGE, PA 19482 Tel. (215) 666-9000 A C CM E M

South Carolina

Hewlett-Packard Co Brookside Park, Suite 122 COLUMBIA, SC 29212 Tel: (803) 732-0400 CM

Hewlett-Packard Co 545 N. Pleasantburg Dr Suite 100 GREENVILLE, SC 29607 Tel: (803) 232-8002

Tennessee

Hewlett-Packard Co One Energy Centr Suite 200 KNOXVILLE, TN 37932 Tel (615) 966-4747 A.C.E.M.P Hewlett-Packard Co. 3070 Directors Row

Directors Square MEMPHIS. TN 38131 Tel (901) 346-8370 A.C.E.M Hewlett-Packard Co

44 Vantage Way Surte 160 MASHVILLE TN 37228 Tel (615) 255-1271 ACEMP

Hewlett-Packard Co. 1826-P Kramer Lane AUSTINL TX 78758 Tel: (512) 835-6771 C.E.P*

Hewlett-Packard Co 5700 Cromo Dr EL PASO TY 79912 Tel (915) 833-4400 C.E. M.

Hewlett-Packard Co. 3952 Sandshell Drive FORT WORTH, TX 76137 Tel: (817) 232-9500

Hewlett-Packard Co. 10535 Hannin Drive HOUSTON, TX 77036 Tel (713) 776-6400 A.C.E.M.P

Hewlett-Packard Co 3301 West Royal Lane IRVING. TX 75063 Tel (214) 869-3377

Hewlett-Packard Co. 109 E Toronto Suite 100 MCALLEN, TX 78501 Tel: (512) 630-3030

nett-Packard Co 930 E. Campbell Rd RICHARDSON, TX 75081 Tel (214) 231-6101 A.C.CM,E,M,P* Hewlett-Packard Co. 1020 Central Parkway South SAN ANTONIO, TX 78232 Tel (512) 494-9336 A.C.E.M.P

Utah

Hewlett-Packard Co 3530 W 2100 South St SALT LAKE CITY, UT 84119 Tel (801) 97.4-1700 A.C.E,M

Virginia wiett-Packard Co 840 Greenbrier Circle Suite 101 CHESAPEAKE VA 23320 Tel: (804) 424-7105

C.E.M Hewlett-Pack and Co. 4305 Cox Road **GLEN ALLEN, VA 23060** Tel: (804) 747-7750 A.C.E.M.P

Hewtett-Packard Co. Tanglewood West Bidg Suite 240 3959 Electric Road ROANOKE, VA 24018 Tel. (703) 774-3444 C.E.P

Washington Hewlett-Packard Co. 15815 S.E. 37th Street BELLEYUE, WA 98006 Tel (206) 643-4004 A.C.CM.E.M

Hewlett-Packard Co. 1225 Argonne Rd SPOKANE, WA 99212 Tel: (509) 922-7000

West Virginia Hewlett-Packard Co. 501 56th Street **CHARLESTON**, WV 25304 Tel. (304) 925-0492

Wisconsin Hewlett-Packard Co 275 N. Corporata Dr BROOKFIELD, WI 53005 Tel: (414) 784-8800 A.C.E.M

A C M

URUGUAY

Pablo Ferrando S.A.C. e I. Avenue Italia 2877 Casilla de Correo 370 MONTEVIDEO Tel: 59-82-802-586 Telex 398802586 A.CM.E.M

Olympia da Uruguay S.A. Maquines de Oficina Avda. del Libertador 1997 Casilla de Correos 6644

MONTEVIDEO Tel: 91-1809 98-3807 Telex. 6342 OROU UY

VENEZUELA

Hewlett-Packard de Venezuela C. A. 3A Transversal Los Ruices Norte Edificio Segre 2 & 3 Apartado 50933 CARACAS 1050 Tel (582) 239-4133 Telex 251046 HEWPACK A C CM E M P

Hewlett-Packard de Venezuela, C.A. Centro Ciudad Comercial Tamanaco Nivel C-2 (Nueva Etapa) Local 53H05 Chuso, CARACAS Tel 928291

Albis Venezolana S R.L. Av. Las Marias, Ota. Alix. El Padregal Apartado 81025 CARACAS 1080A Tel: 747984 742146 Telex. 24009 ALBIS VC

Tecnologica Madica del Caribe, C.A. Multicentro Empresarial del Esta Ave. Libertador Edif Libertador Nucleo "C" - Oficina 51-52 CARACAS Tel. 339867/333780

Hewlett-Packard de Venezuala C.A. Residencias Tia Betty Local 1 Avenida 3 y con Calle 75 MARACAIRO, Estado Zulia Apartado 2646 Tel: 58-2-517-5669 Telex: 62464 HPMAR

Hewlett-Packard de Venazuela C.A Urb. Lomas de Esta Torre Trebol - Piso 11 VALENCIA, Estado Carabobo Apartado 3347 Tel (5841) 222992

YUGOSLAVIA

C.E'

CP

Do Hermes General Zdanova 4 YU-11000 BEOGRAD Tel: (011) 342 641 Telex. 11433 A.C.E.M.P

Do Hermes Caloveka 73 YU-61000 LAMILJANA Tel: (061) 553, 170 Telex: 31583 A.C.E.M.P Fiektrotehna Titova 51 YU-61000 LJUBLIANA Do Hermes Kralia Tomislava 1 YU-71000 SARAJEVO Tel: (071) 35 859

Telex: 41634 C**.P ZAIRE

Computer & Industrial Engineering 25. Avenue de la Justice BP 12797 KINSHASA, Gombe Tel: 32063 Telex: 21552

ZAMBIA

R.J. Tilbury (Zamba) Ltd. P.O. Box 32792 LUBAKA Tel: 215590 Telex: 40128

ZIMBABWE

Field Technical Sales (Private) Limited 45. Kelvin Road North P.O. Box 3458 SALISBURY Tel: 705 231 Telex: 4-122 RH

September 1987

E

1

94



Customer Order No. B1013-90009

Copyright © 1991 Hewlett-Packard Company Printed in USA 02/91

Manufacturing No. B1013-91009 Mfg. number is for HP internal use only



B1013-91009