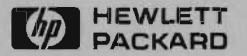
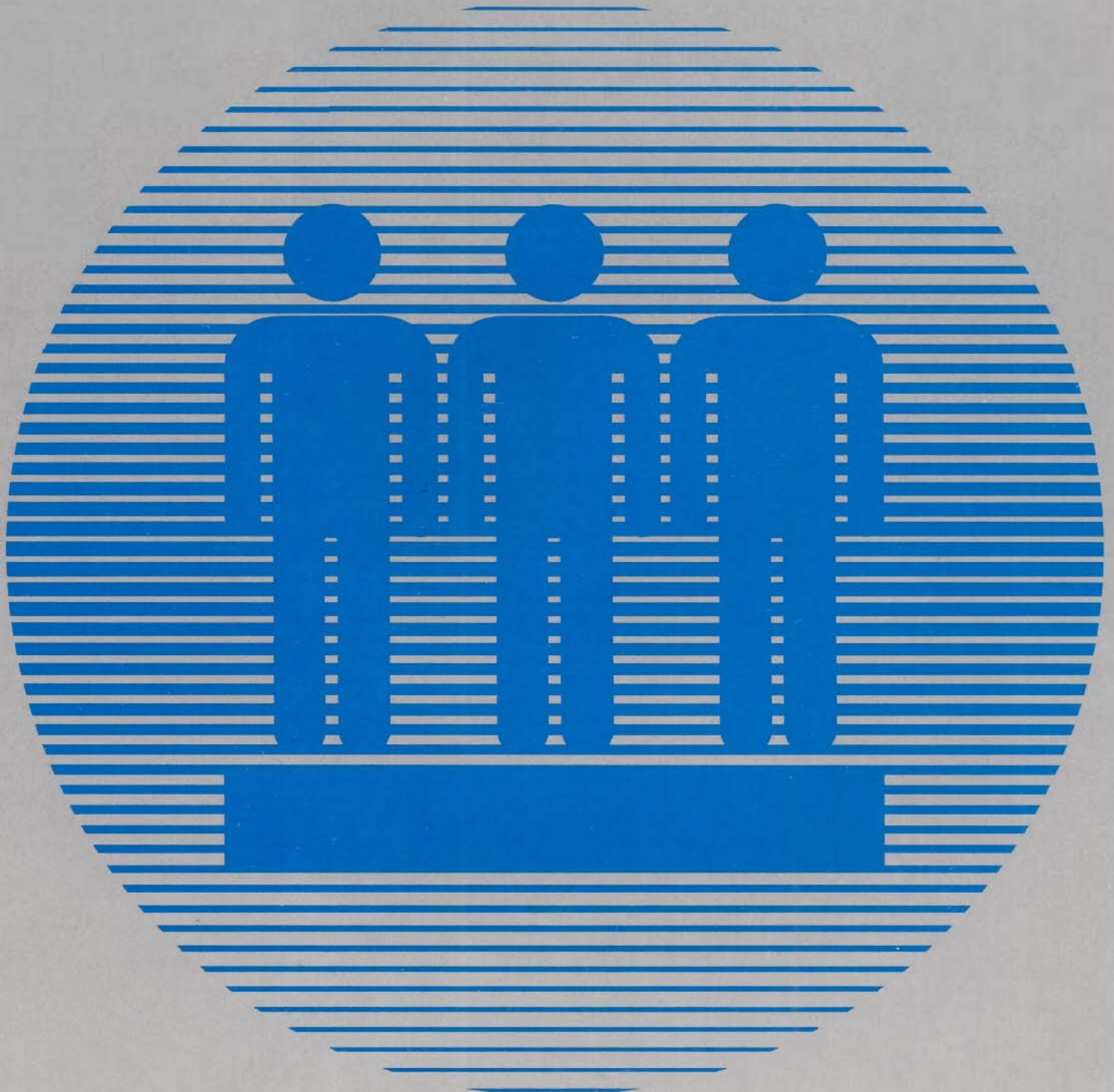


**HP Computer Systems
Support Services**



Travel and Office Directory

January 1984



Worldwide HP Support



Providing complete support services when and where you need them is one of Hewlett-Packard's primary goals. Throughout the world, Hewlett-Packard has established Service Responsible Offices (SROs) to meet the support requirements of all HP customers. Of these SROs, certain designated offices are staffed and equipped to provide on-site support services for HP computer systems.

Each SRO is staffed with highly-skilled HP support engineers and equipped with the necessary resources to assure you that HP support services are readily available. SROs are organized into geographic areas of sufficient size to assure the local availability of factory-trained product specialists. Rapid resolution of complex problems is possible because these specialists are close to your facility, rather than a remote factory location. HP is committed to providing you with quality support on a local basis.

Support resources where you need them

To assist you in identifying the capabilities of these offices, they are described as either Primary SROs or Secondary SROs. The Primary SRO is a full-service office capable of providing all on-site support services. It provides a focal point for all computer support activity performed in its assigned territory.

To reduce travel charges and to better assure quick response to your support requests, Hewlett-Packard has established Secondary SROs. This office is a permanent HP facility located close to a developing customer base. Secondary SROs augment Primary SROs by providing local customers with a number of standard support services.

Each Secondary SRO is backed by a Primary SRO, assuring that all support services are also available to the Secondary SRO's customer base. As this base grows, many Secondary SROs will be expanded to Primary SROs.

It is Hewlett-Packard's objective to support all of its computer products in all countries that have HP sales and support offices. However, it is impractical for Service Responsible Offices to offer routine support for products not marketed within their assigned territory. To assist you in identifying those offices that routinely support partial or limited product lines, they are indicated as LIMITED. Customers wishing to obtain support at these locations should contact their Sales Representative to assure support is available.

Authorized Distributors

Hewlett-Packard's worldwide support is further enhanced by the use of privately-owned companies operating as representatives for the sale and support of HP computer products. For information on the available support services contact these companies directly or your nearest Hewlett-Packard designated SRO.

Support resources when you need them

Basic Coverage Hours. Hewlett-Packard's computer systems Basic Coverage Hours are based on a nine-hour day and a five-day workweek. In most countries, these hours begin at 8:00 a.m. and end at 5:00 p.m. each Monday through Friday, excluding HP holidays. However, both the beginning of the nine-hour day and/or the five-day workweek may be different in some countries.

Standard Coverage Hours. HP computer systems Standard Coverage Hours are based on a thirteen-hour day and a five-day workweek. In most countries, these hours begin at 8:00 a.m. and end at 9:00 p.m. each Monday through Friday, excluding HP holidays. However, both the beginning of the thirteen-hour day and/or the five-day workweek may be different in some countries.

Extended Coverage Hours. Coverage hours can be extended on some support services to twenty-four hours a day, seven days a week, to ensure continuous availability of HP support. This extension is only available from Primary SROs.

Coverage hours limitations. In some countries, the number of installed systems cannot support a staff of sufficient size to assure constant availability of support. Offices having limited coverage hours are identified by the words BASIC or STANDARD. BASIC identifies offices which routinely provide support during the Basic Coverage Hours only. Similarly, STANDARD applies to offices which are capable of providing assistance during Standard Coverage Hours only. Contact your Sales Representative or nearest HP office to obtain the actual operating hours for a particular country.

Worldwide travel

Travel areas. Each country in which Hewlett-Packard provides computer support has defined support travel areas, as illustrated in Figure 1. On-site support of HP computer systems and associated products is routinely provided only in these defined travel areas. In most instances the support travel area covers the entire country. However, there are instances which prohibit routine travel such as geographical obstacles, undeveloped

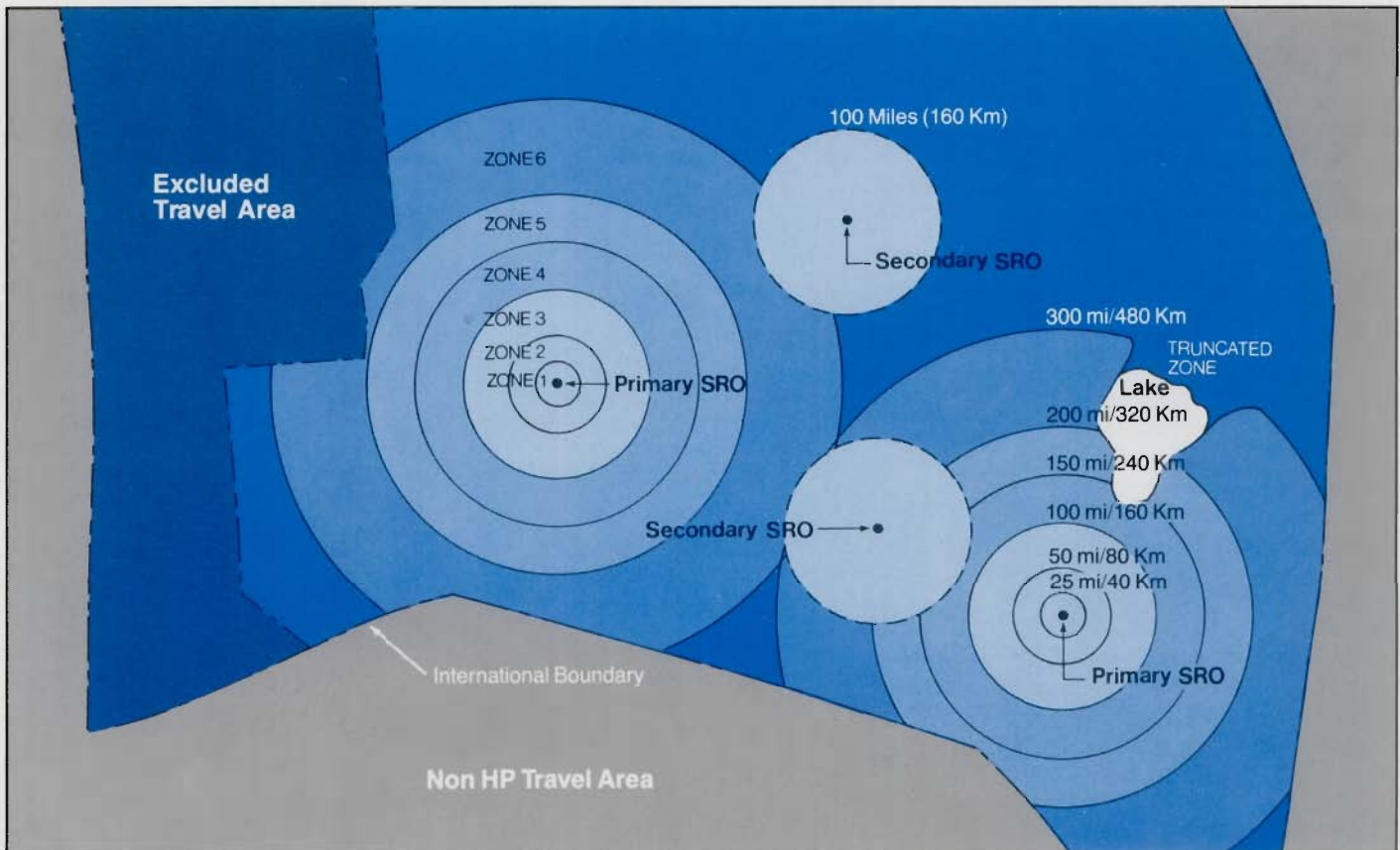


Figure 1. Support Travel Areas.

roads or unsuitable public transportation. In such cases, certain areas of a particular country may be excluded from routine travel and are identified as EXCLUDED TRAVEL AREAS. Countries without HP marketing presence are identified as NON-HP TRAVEL AREAS. In such countries, HP does not provide standard support services. Information regarding excluded and non-HP travel areas may be obtained from your HP Sales Representative or by contacting your nearest HP office.

Travel zones. All Hewlett-Packard SROs are surrounded by defined travel zones; these zones are encompassed by the radial distances

listed in Figure 2. Secondary SROs provide support within Zones 1, 2 and 3; while Primary SROs include Zones 1 through 6 on a standard basis and provide travel outside of Zone 6 as needed.

Travel Zones	Radial Distance from HP SRO	
	(Miles)	(Km)
1	0-25	0-40
2	26-50	41-80
3	51-100	81-160
4	101-150	161-240
5	151-200	241-320
6	201-300	321-480

Figure 2. Travel Zone Definitions.

Zones may be truncated by geographical obstacles such as mountains, large lakes, rivers and oceans, as illustrated in Figure 1. Travel zones are truncated by country borders.

Travel limitations. There are instances where travel is hindered by undeveloped roads, congested traffic, or unsuitable public transportation. In such cases, a particular office will not define all travel zones. Offices with zone limitations are identified by the notation ZONES.

Information with respect to travel charges and response times for these offices may be obtained from your

HP Computer Museum
www.hpmuseum.net

For research and education purposes only.

Travel Zones	Monthly Travel Charge	Basic Coverage Response Time	Standard Coverage Response Time
1,2,3	+0%	1 day	4 hours
4,5	+25%	2 day	8 hours
6	+50%	3 day	12 hours
Outside Zone 6	Response times and monthly travel charges for these locations will be established at time of sale.		
Note:	Phone-in Consulting Service response time for software support is four hours regardless of travel time zone.		

Figure 3. Travel charges and response times.

Travel Zones	T&M Travel Charge (Per Trip)	Full-Day, On-site Consulting & Training Travel Charge (Per Trip)
1,2,3	Fixed Zone Charge	+0%
4	Fixed Zone Charge	Fixed Zone Charge
5,6	Travel charges for these locations will be established at the time of sale.	

Figure 4. Per-incident travel charges.

Sales Representative or by contacting your nearest Hewlett-Packard designated SRO.

Travel charges. HP's contractual on-site support services include travel out to Zone 3 (100 mi/160 km). Support provided in Zones, 4, 5 and 6 will include additional travel charges. Response times are measured during the hours of coverage from the time a call is received. These charges and response times can be found in Figure 3.

For Time and Materials Service (T&M), fixed travel charges have been established for Zones 1 through 4. These fixed travel charges are set in order to allow you to more accurately budget your support costs.

Full-day on-site consulting and training includes travel out to Zone 3. There is an additional charge for these services provided in Zones 4, 5 and 6.

Computer support office definitions

CEO service offices— Hardware

Primary SRO. An office capable of providing all on-site hardware services. In most instances, services are available up to twenty-four hours a day and seven days a week.

Secondary SRO. Augments the capabilities of the Primary SRO. In most instances support is limited to services provided up to the standard hours of coverage.

SEO system support offices— Software

Primary SRO. An office capable of providing all on-site software support services, on-site consulting and training during Basic Coverage Hours.

Secondary SRO. Provides on-site support during the basic hours of coverage for contractual services only. On-site consulting and training are normally provided from the nearest Primary SRO.

Field Repair Centers

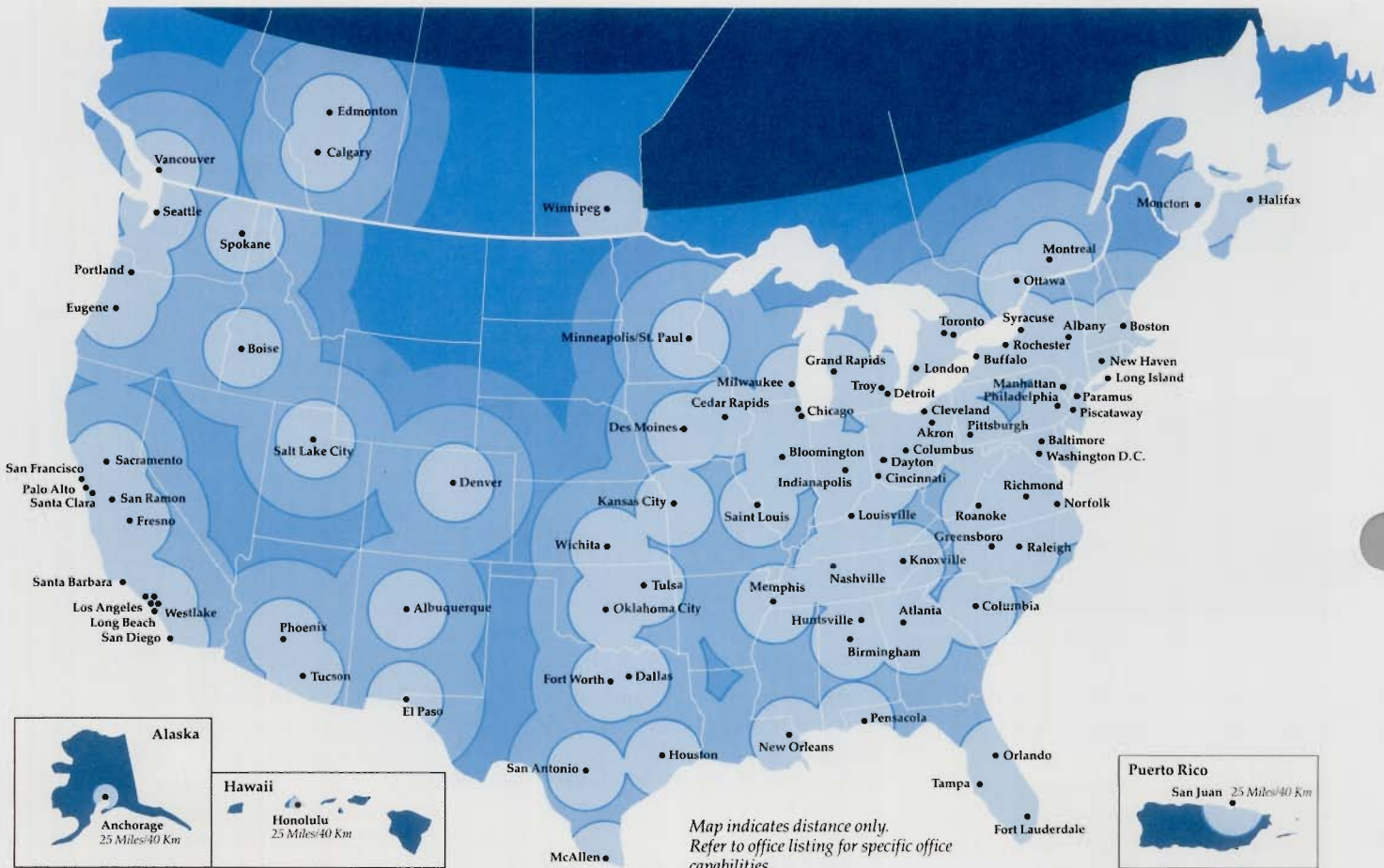
Certain HP SROs offer an efficient Return-to-Hewlett-Packard service program for HP workstation products. These offices are designated as HP Field Repair Centers (FRCs). To minimize your cost of shipping and transit times, these FRCs are conveniently located.

Customer Training Centers

Customer Training Centers provide the software training your staff requires in order to utilize your HP computer system in the most productive manner possible. These centers, containing skilled instructors and equipment, provide a productive learning environment. To minimize your travel costs, Customer Training Centers are located as close to you as possible, yet still maintain the advantages of a dedicated learning facility.

Service Responsible Offices

North America (Canada and United States)



CANADA

Alberta

CALGARY

Hewlett-Packard Canada Ltd.
210, 7220 Fisher St. S.W.
Calgary, Alberta T2H 2H8
Phone: 403/253-2713
CEO:P SEO:PL

EDMONTON

Hewlett-Packard Canada Ltd.
11620A 168th Street
Edmonton, Alberta T5M 3T9
Phone: 403/452-3670
CEO:P SEO:PL

British Columbia

VANCOUVER

Hewlett-Packard Canada Ltd.
10691 Shellbridge Way
Richmond, British Columbia
V6X 2W8
Phone: 604/270-2277
CEO:P SEO:P

Manitoba

WINNIPEG

Hewlett-Packard Canada Ltd.
380-550 Century Street
Saint James
Winnipeg, Manitoba R3H 0Y2
Phone: 204/786-6701
CEO:S SEO:S

New Brunswick

MONCTON

Hewlett-Packard Canada Ltd.
37 Sheadiac Road
Moncton, New Brunswick E1A 2R6
Phone: 506/855-2841
CEO:S SEO:SL

Nova Scotia

HALIFAX

Hewlett-Packard Canada Ltd.
900 Windmill Road
Dartmouth, Nova Scotia B3B 1P7
Phone: 902/469-7820
CEO:P SEO:S

Ontario

LONDON

Hewlett-Packard Canada Ltd.
552 Newbold Street
London, Ontario N6E 2S5
Phone: 519/686-9181
CEO:S SEO:S

OTTAWA

Hewlett-Packard Canada Ltd.
2670 Queensview Drive
Ottawa, Ontario K2B 8K1
Phone: 613/820-6483
CEO:P SEO:P

TORONTO EAST

Hewlett-Packard Canada Ltd.
Unit 11
220 Yorkland Boulevard
Willowdale, Ontario M2J 1R5
Phone: 416/499-9335
CEO:PLZ

- Zones 1-3
(100 mi/160 km)
- Zones 4-5
(200 mi/320 km)
- Zone 6
(300 mi/480 km)
- Travel charge quoted
- Excluded Travel Area
(Warranty travel and service travel quoted)
- Non-HP Travel Area



TORONTO WEST

Hewlett-Packard Canada Ltd.
6877 Goreway Drive
Mississauga, Ontario L4V 1M8
Phone: 416/678-9430
CEO:P SEO:P

Quebec

MONTREAL

Hewlett-Packard Canada Ltd.
17500 South Service Road
Trans-Canada Highway
Kirkland, Quebec H9J 2M5
Phone: 514/697-4232
CEO:P SEO:P

QUEBEC CITY

Hewlett-Packard Canada Ltd.
2323 Boulevard du Versont Nord
Suite 102
Saint Foy, Quebec G1N 4C2
Phone: 418/687-4570
CEO:S SEO:S

UNITED STATES

Alabama

BIRMINGHAM

Hewlett-Packard Company
Suite 128
700 Century Park South
Birmingham, Alabama 35226
Phone: 205/822-6802
CEO:S

HUNTSVILLE

Hewlett-Packard Company
8290 Whitesburg Drive, S.E.
Huntsville, Alabama 35802
Phone: 205/881-4591
CEO:P SEO:S

Alaska

ANCHORAGE

Hewlett-Packard Company
Suite 252
1577 'C' Street
Anchorage, Alaska 99510
Phone: 206/643-4000
CEO:SLZ

Arizona

PHOENIX

Hewlett-Packard Company
2336 E. Magnolia Street
Phoenix, Arizona 85034
Phone: 602/273-8000
CEO:P SEO:P

TUCSON

Hewlett-Packard Company
2424 E. Aragon Road
Tucson, Arizona 85706
Phone: 602/889-4631
CEO:S

Arkansas

LITTLE ROCK

Hewlett-Packard Company
P.O. Box 5646
Brady Station
Little Rock, Arkansas 72215
Phone: 501/376-1844

California

FRESNO

Hewlett-Packard Company
5060 East Clinton Avenue
Suite 102
Fresno, California 93727
Phone: 209/252-9652
CEO:S

LONG BEACH

Hewlett-Packard
1501 Hughes Way
Long Beach, California 90810
Phone: 213/513-8092
CEO:P SEO:P

LOS ANGELES EAST

Hewlett-Packard Company
1430 E. Orangethorpe
Fullerton, California 92631
Phone: 714/870-1000
CEO:P SEO:P

LOS ANGELES NORTH

Hewlett-Packard Company
16150 Sherman Way
Van Nuys, California 91406
Phone: 213/904-3200
CEO:P SEO:P

LOS ANGELES WEST

Hewlett-Packard Company
5400 W. Rosecrans Blvd.
Lawndale, California 90260
Phone: 213/643-7500
CEO:P SEO:P

PALO ALTO

Hewlett-Packard Company
3200 Hillview Avenue
Palo Alto, California 94304
Phone: 415/857-8000
CEO:P SEO:P

SACRAMENTO

Hewlett-Packard Company
4244 South Market Court
Suite A
Sacramento, California 95834
Phone: 916/929-7222
CEO:P SEO:P

SAN DIEGO

Hewlett-Packard Company
9606 Aero Drive
San Diego, California 92123
Phone: 619/279-3200
CEO:P SEO:P

SAN FRANCISCO

Hewlett-Packard Company
99 South Hill
Brisbane, California 94005
Phone: 415/330-2595
CEO:P SEO:P

SAN RAMON

Hewlett-Packard Company
Building C
2305 Camino Ramon
San Ramon, California 94583
Phone: 415/838-5900
CEO:P SEO:P

SANTA BARBARA

Hewlett-Packard Company
Suite B
320 S. Kellogg
Goleta, California 93117
Phone: 805/964-3390
CEO:P

SANTA CLARA

Hewlett-Packard Company
3003 Scott Boulevard
Santa Clara, California 95050
Phone: 408/988-7000
CEO:P SEO:P

WESTLAKE

Hewlett-Packard Company
5703 Corso Avenue
Westlake, California 91362
Phone: 213/706-6800
SEO:P

Colorado

DENVER

Hewlett-Packard Company
24 Inverness Place, East
Englewood, Colorado 80112
Phone: 303/771-3455
CEO:P SEO:P

Connecticut

NEW HAVEN

Hewlett-Packard Company
47 Barnes Industrial Rd South
Wallingford, Connecticut 06492
Phone: 203/265-7801
CEO:P SEO:S

Florida

FORT LAUDERDALE

Hewlett-Packard Company
2727 N.W. 62nd Street
Fort Lauderdale, Florida 33309
Phone: 305/973-2600
CEO:P SEO:P

JACKSONVILLE

Hewlett-Packard Company
4080 Woodcock Drive, 132
Brownett Building
Jacksonville, Florida 32207
Phone: 904/398-0663

ORLANDO

Hewlett-Packard Company
6177 Lake Ellenor Drive
Orlando, Florida 32809
Phone: 305/859-2900
CEO:P SEO:P

PENSACOLA

Hewlett-Packard Company
Suite 4, Building 1
6425 N. Pensacola Blvd.
Pensacola, Florida 32505
Phone: 904/476-8422
CEO:S SEO:S

TAMPA

Hewlett-Packard Company
Suite 123
5750 N. Hoover Boulevard
Tampa, Florida 33614
Phone: 813/884-3282
CEO:S SEO:S

Georgia

ATLANTA

Hewlett-Packard Company
2000 South Park Place
Atlanta, Georgia 30339
Phone: 404/955-1500
CEO:P SEO:P

AUGUSTA

Hewlett-Packard Company
Suite 306
Executive Park
Augusta, Georgia 30903
Phone: 404/736-0592

MACON

Hewlett-Packard Company
1172 N. Davis Drive
Warner Robins, Georgia 31098
Phone: 912/922-0449

CEO(Customer Engineering Organization)—Hardware maintenance service available.

SEO(Systems Engineering Organization)—Software support available.

P(Primary)—Primary SRO

S(Secondary)—Secondary SRO

L(Limited)—The entire product line of HP computers is not presently supported by this SRO. Contact your nearest SRO for office capabilities.

s(Standard)—The SRO provides routine support during the Standard Coverage Hours.

b(Basic)—The SRO provides routine support during the Basic Coverage Hours.

Z(Zones)—The response times and fixed travel charges may vary due to local travel conditions.

Service Responsible Offices

North America (Canada and United States) *continued*

Hawaii

HONOLULU

Hewlett-Packard Company
567 South King Street
Suite 190
Honolulu, Hawaii 96813
Phone: 808/526-1555
CEO:PLZ SEO:SLZ

Idaho

BOISE

Hewlett-Packard Company
11311 Chinden Boulevard
Boise, Idaho 83707
Phone: 208/342-1133
CEO:S

Illinois

BLOOMINGTON

Hewlett-Packard Company
304 Eldorado Road
Bloomington, Illinois 61701
Phone: 309/662-9411
CEO:P SEO:S

CHICAGO SOUTH

Hewlett-Packard Company
1100 31st Street
Downer's Grove, Illinois 60515
Phone: 312/960-5760
CEO:P SEO:P

CHICAGO WEST

Hewlett-Packard Company
5201 Tollview Drive
Rolling Meadows, Illinois 60008
Phone: 312/255-9800
CEO:P SEO:P

Indiana

INDIANAPOLIS

Hewlett-Packard Company
7301 N. Shadeland Avenue
Indianapolis, Indiana 46250
Phone: 317/842-1000
CEO:P SEO:P

Iowa

CEDAR RAPIDS

Hewlett-Packard Company
4070 22nd Avenue S.W.
Cedar Rapids, Iowa 52404
Phone: 319/390-4250
CEO:S SEO:S

DES MOINES

Hewlett-Packard Company
1776 22nd Street
West Des Moines, Iowa 50265
Phone: 515/224-1435
CEO:S

Kansas

WICHITA

Hewlett-Packard Company
1644 South Rock
Wichita, Kansas 67207
Phone: 316/265-5200
CEO:S

Kentucky

LOUISVILLE

Hewlett-Packard Company
10300 Linn Station Road
Louisville, Kentucky 40223
Phone: 502/426-0100
CEO:S SEO:P

Louisiana

NEW ORLEANS

Hewlett-Packard Company
160 James Drive East
Destrehan, Louisiana 70047
Phone: 504/467-4100
CEO:P SEO:P

Maryland

BALTIMORE

Hewlett-Packard Company
7121 Standard Drive
Hanover, Maryland 21076
Phone: 301/796-7700
CEO:P SEO:P

WASHINGTON D.C.

Hewlett-Packard Company
2 Choke Cherry Road
Rockville, Maryland 20850
Phone: 301/948-6370
CEO:P SEO:P

Massachusetts

BOSTON

Hewlett-Packard Company
32 Hartwell Avenue
Lexington, Massachusetts 02173
Phone: 617/861-8960
CEO:P SEO:P

Michigan

DETROIT

Hewlett-Packard Company
39550 Orchard Hill Drive
Novi, Michigan 48050
Phone: 313/349-9200
CEO:P SEO:P

GRAND RAPIDS

Hewlett-Packard Company
4326 Cascade Road S.E.
Grand Rapids, Michigan 49506
Phone: 616/957-1970
CEO:P SEO:P

TROY

Hewlett-Packard Company
1771 West Big Beaver Road
Troy, Michigan 48084
Phone: 313/643-6474
CEO:Ps SEO:P

Minnesota

MINNEAPOLIS/ST. PAUL

Hewlett-Packard Company
2025 W. Larpenteur Avenue
St. Paul, Minnesota 55113
Phone: 612/644-1100
CEO:P SEO:P

Mississippi

JACKSON

Hewlett-Packard Company
322 North Mart Plaza
Jackson, Mississippi 39206
Phone: 601/982-9363

Missouri

KANSAS CITY

Hewlett-Packard Company
11131 Colorado
Kansas City, Missouri 64137
Phone: 816/763-8000
CEO:P SEO:S

SAINT LOUIS

Hewlett-Packard Company
13001 Hollenberg Drive
Bridgeton, Missouri 63044
Phone: 314/344-5100
CEO:P SEO:P

Nebraska

OMAHA

Hewlett-Packard Company
10824 Old Mill Road
Suite 3
Omaha, Nebraska 68114
Phone: 402/334-1813

Nevada

LAS VEGAS

Hewlett-Packard Company
Suite D-130
5030 Paradise Boulevard
Las Vegas, Nevada 89119

New Jersey

PARAMUS

Hewlett-Packard Company
W120 Century Road
Paramus, New Jersey 07652
Phone: 201/265-5000
CEO:P SEO:P

PISCATAWAY

Hewlett-Packard Company
60 New England Avenue West
Piscataway, New Jersey 08854
Phone: 201/981-1199
CEO:P SEO:P

New Mexico

ALBUQUERQUE

Hewlett-Packard Company
11300 Lomas Blvd - N.E.
Albuquerque, New Mexico 87112
Phone: 505/292-1330
CEO:P SEO:P

New York

ALBANY

Hewlett-Packard Company
5 Computer Drive South
Albany, New York 12205
Phone: 518/458-1550
CEO:S SEO:S

BUFFALO

Hewlett-Packard Company
9600 Main Street
Clarence, New York 14031
Phone: 716/759-8621
CEO:S

LONG ISLAND

Hewlett-Packard Company
3 Crossways Park West
Woodbury, New York 11797
Phone: 516/921-0300
CEO:P SEO:S

MANHATTAN

Hewlett-Packard Company
1 Pennsylvania Plaza
34th Street & 8th Avenue
New York City, New York 10001
Phone: 212/971-0800
CEO:P SEO:P

ROCHESTER

Hewlett-Packard Company
200 Cross Keys Office
Fairport, New York 14450
Phone: 716/223-9950
CEO:P SEO:P

SYRACUSE

Hewlett-Packard Company
5858 East Molloy Road
Syracuse, New York 13211
Phone: 315/455-2486
CEO:P SEO:S

North Carolina

GREENSBORO

Hewlett-Packard Company
5605 Roanne Way
Greensboro, North Carolina 27409
Phone: 919/852-1800
CEO:P SEO:P



RALEIGH

Hewlett-Packard Company
4915 Waters Edge Drive
Raleigh, North Carolina 27606
Phone: 919/851-3021
CEO:S SEO:SL

Ohio

AKRON

Hewlett-Packard Company
2717 South Arlington Road
Akron, Ohio 44312
Phone: 216/644-2270
CEO:P SEO:S

CINCINNATI

Hewlett-Packard Company
9920 Carver Road
Cincinnati, Ohio 45242
Phone: 513/891-9870
CEO:P SEO:P

CLEVELAND

Hewlett-Packard Company
16500 Sprague Road
Cleveland, Ohio 44130
Phone: 216/243-7300
CEO:P SEO:P

COLUMBUS

Hewlett-Packard Company
962 Crupper Avenue
Columbus, Ohio 43229
Phone: 614/432-1041
CEO:P SEO:P

DAYTON

Hewlett-Packard Company
330 Progress Road
Dayton, Ohio 45449
Phone: 513/859-8202
CEO:P SEO:P

TOLEDO

Hewlett-Packard
1300 Indian Wood Circle
Maumee, Ohio 43537
Phone: 419/893-3618

Oklahoma

OKLAHOMA CITY

Hewlett-Packard Company
304 N. Meridian Avenue, Suite A
P.O. Box 32008
Oklahoma City, Oklahoma 73107
Phone: 405/946-9499
CEO:P SEO:S

TULSA

Hewlett-Packard Company
Suite 100
3840 South 103 East Avenue
Tulsa, Oklahoma 74145
Phone: 918/665-3300
CEO:P SEO:P

Oregon

EUGENE

Hewlett-Packard Company
1500 Valley River Drive
Suite 330
Eugene, Oregon 97401
Phone: 503/484-4085
CEO:S

PORTLAND

Hewlett-Packard Company
9255 S.W. Pioneer Court
Wilsonville, Oregon 97070
Phone: 503/682-8000
CEO:P SEO:S

Pennsylvania

PHILADELPHIA

Hewlett-Packard Company
Valley Forge Corporate Center
2750 Monroe Boulevard
Valley Forge, Pennsylvania 19482
Phone: 215/265-7000
CEO:P SEO:P

PITTSBURGH

Hewlett-Packard Company
111 Zeta Drive
Pittsburgh, Pennsylvania 15238
Phone: 412/782-0400
CEO:P SEO:P

Puerto Rico

SAN JUAN

Hewlett-Packard Puerto Rico
Calle 272
203 Urb. Country Club
Carolina, 00630
Phone: 809/754-7800
CEO:PLsZ SEO:PLZ

South Carolina

COLUMBIA

Hewlett-Packard Company
Brookside Park 1 Harbison Way
Suite 122
Columbia, South Carolina 29210
Phone: 803/732-0400
CEO:S SEO:S

Tennessee

KNOXVILLE

Hewlett-Packard Company
224 Peters Road
Suite 102
Knoxville, Tennessee 37922
Phone: 615/691-2371
CEO:S SEO:S

MEMPHIS

Hewlett-Packard Company
3070 Directors Row
Directors Square
Memphis, Tennessee 38131
Phone: 901/346-8370
CEO:S SEO:S

NASHVILLE

Hewlett-Packard
230 Great Circle Road
Suite 216
Nashville, Tennessee 37228
Phone: 615/255-1271
CEO:SL

Texas

AUSTIN

Hewlett-Packard Company
Suite 310W
7800 Shoal creek Boulevard
Austin, Texas 78757
Phone: 512/459-3143

DALLAS

Hewlett-Packard Company
930 East Campbell Road
Richardson, Texas 75081
Phone: 214/231-6101
CEO:P SEO:P

EL PASO

Hewlett-Packard Company
Suite C-110
4171 North Mesa
El Paso, Texas 79902
Phone: 915/533-3555
CEO:Ps SEO:P

FORT WORTH

Hewlett-Packard Company
5020 Mark IV Parkway
Fort Worth, Texas 76106
Phone: 817/625-6361
CEO:P SEO:P

HOUSTON

Hewlett-Packard Company
10535 Harwin Street
Houston, Texas 77036
Phone: 713/776-6400
CEO:P SEO:P

MCALLEN

Hewlett-Packard Company
P.O. Box 2256
417 Nolana
McAllen, Texas 78501
Phone: 512/781-3226
CEO:S

SAN ANTONIO

Hewlett-Packard Company
1020 Central Parkway So
San Antonio, Texas 78232
Phone: 512/494-9336
CEO:P SEO:S

Utah

SALT LAKE CITY

Hewlett-Packard Company
3530 W. 2100 South Street
Salt Lake City, Utah 84119
Phone: 801/974-1700
CEO:P SEO:S

Virginia

NORFOLK

Hewlett-Packard Company
5700 Thurston Avenue
Virginia Beach, Virginia 23455
Phone: 804/460-2471
CEO:S

RICHMOND

Hewlett-Packard Company
2914 Hungary Spring Road
Richmond, Virginia 23228
Phone: 804/285-3431
CEO:P SEO:P

ROANOKE

Hewlett-Packard Company
3110 Peters Creek Road, N.W.
Roanoke, Virginia 24015
Phone: 703/922-7000
CEO:S SEO:SL

Washington

SEATTLE

Hewlett-Packard Company
15815 S.E. 37th Street
Bellevue, Washington 98006
Phone: 206/643-4000
CEO:P SEO:P

SPOKANE

Hewlett-Packard Company
708 North Argonne Road
Suite A-1
Spokane, Washington 99206
Phone: 509/922-7000
CEO:P SEO:S

Wisconsin

MILWAUKEE

Hewlett-Packard Company
150 S. Sunny Slope Road
Brookfield, Wisconsin 53005
Phone: 414/784-8800
CEO:S SEO:S

CEO(Customer Engineering Organization)—Hardware maintenance service available.

SEO(Systems Engineering Organization)—Software support available.

P(Primary)—Primary SRO

S(Secondary)—Secondary SRO

L(Limited)—The entire product line of HP computers is not presently supported by this SRO. Contact your nearest SRO for office capabilities.







S(Standard)—The SRO provides routine support during the Standard Coverage Hours.

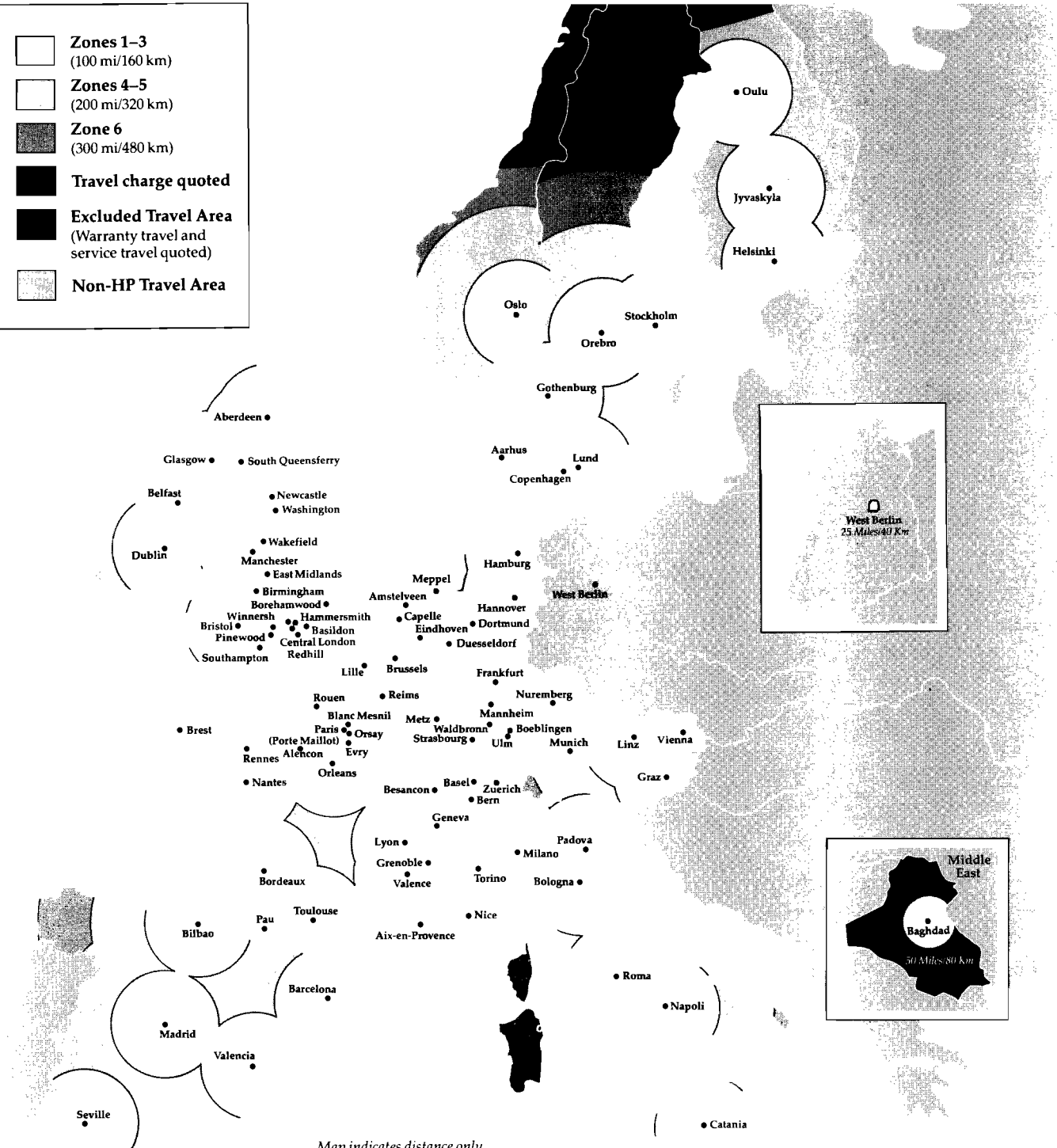
b(Basic)—The SRO provides routine support during the Basic Coverage Hours.

Z(Zones)—The response times and fixed travel charges may vary due to local travel conditions.

Service Responsible Offices

Europe and Middle East

	Zones 1-3 (100 mi/160 km)
	Zones 4-5 (200 mi/320 km)
	Zone 6 (300 mi/480 km)
	Travel charge quoted
	Excluded Travel Area (Warranty travel and service travel quoted)
	Non-HP Travel Area



Map indicates distance only.
Refer to office listing for specific office capabilities.

EUROPE AND MIDDLE EAST

AUSTRIA

GRAZ

Hewlett-Packard GmbH
Veraufsbuero Graz
Grottenhofstrasse 94
Graz, A-8052
Phone: 316/291566
CEO:S

LINZ

Hewlett-Packard GmbH
Stanglhofweg 5
Linz, A-4020
Phone: 222/351-6210
CEO:S

VIENNA

Hewlett-Packard GmbH
Lieblgasse 1
Postfach 72
Vienna, A-1222
Phone: 222/3516210
CEO:PsZ SEO:P

BELGIUM

BRUSSELS

Hewlett-Packard Belgium SA/NV
Boulevard de la Woluwe 100
Woluwedal 100
Brussels, B-1200
Phone: 2 /762-3200
CEO:P SEO:P

DENMARK

AARHUS

Hewlett-Packard A/S
Rolighadsvej 32
Risskov, DK-8240
Phone: 6 /176-000
CEO:Sb

COPENHAGEN

Hewlett-Packard A/S
Datavej 52
Birkerød, DK-3460
Phone: 2 /81-66-40
CEO:Ps SEO:P

FINLAND

HELSINKI

Hewlett-Packard Oy
Revontulentie 7
Espoo, SF-02100
Phone: 90 /455-0211
CEO:Ps SEO:P

JYVASKYLA

Hewlett-Packard Oy
Vainonkatu 9c
Jyväskylä, SF-40100
Phone: 41 /216318
CEO:SLZ

OULU

Hewlett-Packard Oy
Kainuuntieic
Oulu, SF-90140
Phone: 81 /338785
CEO:SLZ

FRANCE

AIX-EN-PROVENCE

Hewlett-Packard France
Zi Du Mercure B
Rue Bertholot
Les Milles, F-13763
Phone: 42 /59-41-02
CEO:P SEO:S

ALENCON

Hewlett-Packard France
64 Rue Marchand Saillant
Alencon, 61 000
Phone: 163/329-0442
CEO:S

BESANCON

Hewlett-Packard France
28 Rue de la Republique
Besancon, F-25000
Phone: 81 /83-16-22
CEO:SL

BORDEAUX

Hewlett-Packard France
Quartier Jean Mermoz
Av. Du President Kennedy
Merignac, F-33700
Phone: 56 /34-00-84
CEO:P SEO:S

BREST

Hewlett-Packard France
Rue Fernand Forest
Z. A. C. Geradec
Gouesnan, 29 239
Phone: 98 /033835
CEO:S

EVRY

HEWLETT-PACKARD FRANCE
Parc D'Activite Du Bois Briard
Avenue Du Lac
Evry Cedex, 91 040
Phone: 166/077-8383
CEO:P SEO:P

GRENOBLE

Hewlett-Packard France
5 Avenue Raymond Chanas
Eybens, F-38320
Phone: 76 /25-81-41
CEO:P

LE BLANC MESNIL

Hewlett-Packard France
Centre D'Affaires Paris Nord
Bat Ampere Rue De La Commune
Le Blanc Mesnil, F-93153
Phone: 1 /8654452
CEO:P SEO:P

LILLE

Hewlett-Packard France
Rue Van Gogh
Immeuble Pericentre
Villeneuve D'Ascq, f-59650
Phone: 20 /91-41-25
CEO:Ps SEO:S

LYON

Hewlett-Packard France
Chemin des Mouilles
Boites Postale No. 162
Ecully, F-69130
Phone: 7 /8338125
CEO:P SEO:P

METZ

Hewlett-Packard France
Garolor - Z. A. C. D'Ennecy
Vigy, 57-640
Phone: 68 /771-2022
CEO:S

NANTES

Hewlett-Packard France
Les 3 B
Z. A. C. De Bois Briand
Nantes, F-44300
Phone: 40 /503222
CEO:S

NICE

Hewlett-Packard France
2585 Route De Grasse
Antibes, 06 600
Phone: 169/374-5919
CEO:S

ORLEANS

Hewlett-Packard France
125 Rue Du Faubourg Banner
Orleans, F-45000
Phone: 38 /680163
CEO:S

ORSAY

Hewlett-Packard France
Les Ulis Avenue De Tropiques
Z. Industrielle de Courtaboeuf
Les Ulis, F-91947
Phone: 6 /9077825
CEO:P SEO:P

PARIS(PORTE MAILLOT)

HEWLETT-PACKARD FRANCE
15 Bd. de L'Amiral Bruix
Paris, F-75016
Phone: 1 /5021220
CEO:P SEO:PL

PAU

HEWLETT-PACKARD FRANCE
124 Boulevard Tourasse
Pau, F-64000
Phone: 59 /803802
CEO:S

REIMS

Hewlett-Packard France
47 Rue De Chattuesle
Reims, 51 100
Phone: 162/688-6919
CEO:S

RENNES

Hewlett-Packard France
2 Allee de la Bourgonette
Rennes, F-35100
Phone: 99 /51-42-44
CEO:P SEO:S

ROUEN

Hewlett-Packard France
98 Avenue de Bretagne
Rouen, F-76100
Phone: 35 /63-57-66
CEO:S

STRASBOURG

Hewlett-Packard France
4 Rue Thomas Mann
Strasbourg, F-67200
Phone: 88 /28-56-46
CEO:S SEO:S

TOULOUSE

Hewlett-Packard France
20 Chemin de la Cepiere
Toulouse, F-31300
Phone: 61 /40-11-12
CEO:P SEO:S

VALENCE

Hewlett-Packard France
9 Rue Baudin
Valence, F-26000
Phone: 197/427-616
CEO:S

CEO(Customer Engineering Organization)—Hardware maintenance service available.

SEO(Systems Engineering Organization)—Software support available.

P(Primary)—Primary SRO

S(Secondary)—Secondary SRO

L(Limited)—The entire product line of HP computers is not presently supported by this SRO. Contact your nearest SRO for office capabilities.

S(Standard)—The SRO provides routine support during the Standard Coverage Hours.

b(Basic)—The SRO provides routine support during the Basic Coverage Hours.

Z(Zones)—The response times and fixed travel charges may vary due to local travel conditions.

Service Responsible Offices

Europe and Middle East *continued*

GERMANY

BOEBLINGEN

Hewlett-Packard GmbH
Herrenberger Strasse 110
Boeblingen, D-7030
Phone: 703/667750
CEO:P SEO:P

DORTMUND

Hewlett-Packard GmbH
Schleefstr 28
Dortmund-Aplerbeck, D-4600
Phone: 023/45001
CEO:SLbZ

DUESSELDORF

Hewlett-Packard GmbH
Technisches Buro Dusseldorf
Emanuel-Leutze-Strasse 1
Duesseldorf, D-4000
Phone: 211/5971-1
CEO:P SEO:P

FRANKFURT

Hewlett-Packard GmbH
Vertriebszentrale Frankfurt
Bernier Strasse 117
Frankfurt, D-6000-56
Phone: 611/50-04-1
CEO:P SEO:P

HAMBURG

Hewlett-Packard GmbH
Kapstadtring 5
Hamburg, D-2000
Phone: 40/63804-1
CEO:P SEO:P

HANNOVER

Hewlett-Packard GmbH
Heidering 37-39
Hannover, D-3000
Phone: 511/57060
CEO:S SEO:SL

MANNHEIM

Hewlett-Packard GmbH
Rosslauerweg 2-4
Mannheim, D-6800
Phone: 627/7005-0
CEO:SL

MUNICH

Hewlett-Packard GmbH
Eschenstrasse 5
Taufkirchen, D-8021
Phone: 89/6117-1
CEO:P SEO:P

NUREMBERG

Hewlett-Packard GmbH
Neumeyer Strasse 90
Nuremberg, D-8500
Phone: 911/522083
CEO:S SEO:SL

ULM

Hewlett-Packard GmbH
Messerschmittstrasse 7
Neu Ulm, D-7910
Phone: 731/70241
CEO:SLZ

WALDBRONN

Hewlett-Packard Company
Hewlett-Packard Strasse
Waldbronn-2, D-7517
Phone: 724/6021
CEO:SLbZ

WEST BERLIN

Hewlett-Packard GmbH
Keithstrasse 2-4
West Berlin, D-1000 30
Phone: 30/24-90-86
CEO:SLZ SEO:S

IRAQ

BAGHDAD

Hewlett-Packard Trading S.A.
Al Mansoor City 9B/3/7
Baghdad,
Phone: /551-4973
CEO:PLbZ SEO:SLZ

ITALY

BOLOGNA

Hewlett-Packard Italiana S.p.A
Via Martin Luther King, 38/III
Bologna, I-40132
Phone: 51/402394
CEO:Ps SEO:SL

CATANIA

Hewlett-Packard S.p.A.
Via Principe Nicola 43C/C
Catania, 95126
Phone: 095/371087
CEO:Sb

MILANO

Hewlett-Packard Italiana S.p.A
Via G. Di Vittorio 9
Cernusco Sul Navigli, I-20063
Phone: 2/903691
CEO:P SEO:P

NAPOLI

Hewlett-Packard Italiana S.p.A
Via Nuova
San Rocco A Capodimonte 62/A
Napoli, I-80131
Phone: 81/7413544
CEO:Sb

PADOVA

Hewlett-Packard Italiana S.p.A
Via Turazza 14
Padova, I-35100
Phone: 49/664888
CEO:Sb SEO:SL

ROMA

Hewlett-Packard Italiana S.p.A
Via Cesare Pavese 340
Roma, I-00144
Phone: 6/54831
CEO:PsZ SEO:PLZ

TORINO

Hewlett-Packard Italiana S.p.A
Corso Svizzera 185
Torino, I-10149
Phone: 11/744044
CEO:PsZ SEO:SL

NETHERLANDS

AMSTELVEEN

Hewlett-Packard Nederland B.V.
Van Heuven Goedhartlaan 121
Amstelveen, NL-1181KK
Phone: 20/472021
CEO:P SEO:P

CAPELLE

Hewlett-Packard Nederland B.V.
Bongerd 2
Capelle, NL-2906VK
Phone: 10/516444
CEO:P SEO:P

EINDHOVEN

Hewlett-Packard Nederland B.V.
Pastoor Petersstraat 134-136
Eindhoven, NL-5612LV
Phone: 40/447645
CEO:P

MEPPEL

Hewlett-Packard Nederland B.V.
Zuideinde 42
Meppel, NL-7941GH
Phone: 20/59555
CEO:P

NORWAY

OSLO

Hewlett-Packard Norge A/S
Oesterudalen 18
Oesteraas, N-1345
Phone: 2/17-11-80
CEO:PLsZ SEO:PZ

SPAIN

BARCELONA

Hewlett-Packard Espanola S.A.
Entenza 321
Barcelona, E-29
Phone: 93/321-7354
CEO:Ps SEO:SL

BILBAO

Hewlett-Packard Espanola S.A.
San Vicente s/n
Edificio Albia II, 7B
Bilbao, E-1
Phone: 94/423-8206
CEO:Sb

MADRID

Hewlett-Packard Espanola S.A.
Costa Brava, 13-2
Mirasierra
Madrid, E-34
Phone: 91/734-1162
CEO:P SEO:P

SEVILLE

Hewlett-Packard Espanola S.A.
Avda. S. Fco. Javier 5/N
Planta 10, Modulo 9
Seville, E-5
Phone: 954/64-44-54
CEO:Sb

VALENCIA

Hewlett-Packard Espanola S.A.
Ramon Gorrillo, 1
Entresuelo-3
Valencia, E-10
Phone: 96/361-1354
CEO:Sb

SWEDEN

GOTHENBURG

Hewlett-Packard Sverige AB
Frotallsgatan 30
Vastra Frolunda, S-42132
Phone: 31/490950
CEO:S SEO:SL

LUND

Hewlett-Packard Sverige AB
Sunnanvag 14K
Lund, S-22226
Phone: 46/13-69-79
CEO:S

OREBRO

Hewlett-Packard Sverige AB
Vaestra Vintergatan 9
Orebro, S-70344
Phone: 19/10-48-80
CEO:S

STOCKHOLM

Hewlett-Packard Sverige AB
Skalholtsgatan 9, Kista
Box 19
Spanga, S-16393
Phone: 8/750-2000
CEO:Ps SEO:PL

SWITZERLAND

BASEL

Hewlett-Packard (Schweiz) AG
Clarastrasse 12
Basel, CH-4057
Phone: 61/33-59-20
CEO:S

BERN

Hewlett-Packard (Schweiz) AG
Bahnhoheweg 44
Bern, CH-3018
Phone: 31/56-24-22
CEO:S

GENEVA

Hewlett-Packard (Schweiz) AG
47 Avenue Blanc
Geneva, CH-1202
Phone: 22/34-48-00
CEO:P SEO:S

ZUERICH

Hewlett-Packard (schweiz) AG
allmend 2
Widen, CH-8967
Phone: 57/312111
CEO:P SEO:P

UNITED KINGDOM**ENGLAND****BASILDON**

Hewlett-Packard Ltd.
11 Swinborne Court
Burnt Mills
Basildon, England SS13 31QA
Phone: 268/728-330
CEO:S

BIRMINGHAM (U.K.)

Hewlett-Packard
Avon House
435 Stratford Road
Shirley, England B90 4BL
Phone: 21/745-8800
CEO:P SEO:S

BOREHAMWOOD

Hewlett-Packard Ltd.
Elstree House
Elstree Way
Borehamwood, England WD6 1SG
Phone: 01/207-5000
CEO:P

BRISTOL

Hewlett-Packard Ltd.
Oakfield House, Oakfield Grove
Clifton
Bristol, England BS8 2BN
Phone: 272/736-806
CEO:P

EAST MIDLANDS

Hewlett-Packard Ltd.
Unit 4D-Gelders Hall Road
Shepshed, Loughborough
East Midlands, England
Phone: 050/508-061
CEO:S

HAMMERSMITH

Hewlett-Packard Ltd.
36 Ariel Way
Wood Lane
London, England W12 7DT
Phone: 1/743-1813
CEO:S

LONDON CENTRAL

Hewlett-Packard Ltd.
Bridewell House
Bridewell Place
London, England EC4 V6BS
Phone: 01/583-6565
CEO:P

MANCHESTER

Hewlett-Packard Ltd.
Trafalgar House
Navigation Road
Altrincham, England WA14 1NU
Phone: 61/928-6422
CEO:P SEO:P

NEWCASTLE

Hewlett-Packard Ltd.
Armstrong House
Armstrong Road, District 2
Washington, England NE37 1LE
Phone: 632/475-218
CEO:P

PINEWOOD

Hewlett-Packard Ltd.
Nine Mile Ride
Wokingham, England RG11 3LL
Phone: 034/3100
CEO:P

REDHILL

Hewlett-Packard Ltd.
The Quadrangle
106-118 Station Road
Redhill, England RH1 1PH
Phone: 737/68-655
CEO:P SEO:S

SOUTHAMPTON

Hewlett-Packard Ltd.
West End House
41 High Street
Southampton, England SO3 3DQ
Phone: 421/6767
CEO:SZ

WAKEFIELD

Hewlett-Packard Ltd.
Pontefract Road
Normanton
Wakefield, England WF9 1RN
Phone: 924/895-566
CEO:P SEO:S

WASHINGTON

Hewlett-Packard Ltd.
Armstrong House
Armstrong Road-District 2
Washington, Tyne &
England NE37 1LE
Phone: 091/417-5218
CEO:S

**WINNERSH**

Hewlett-Packard Ltd.
King Street Lane
Winnersh
Wokingham, England RG11 5AR
Phone: 734/784-774
CEO:P SEO:P

IRELAND

BELFAST
Hewlett-Packard Ltd.
c/o Cardiac Services Building
95A Finaghy Road South
Belfast, Ireland BT10 0BY
Phone: 232/625-566
CEO:PLbZ

DUBLIN

Hewlett-Packard Ltd.
82-83 Lower Leeson Street
Dublin, Ireland 2
Phone: 1/608-800
CEO:PsZ SEO:SLZ

SCOTLAND**ABERDEEN**

Hewlett-Packard Ltd.
15 Carden Place
Aberdeen, Scotland
Phone: 224/638-042
CEO:SZ

GLASGOW

Hewlett-Packard Ltd.
c/o Clydeport Data Man
King George V Dock
Glasgow, Scotland G51 4SD
Phone: 041/445-1362
CEO:S

SOUTH QUEENSFERRY

Hewlett-Packard Ltd.
Station Road
South Queensferry,
Scotland EH30 9TG
Phone: 31/331-1000
CEO:P SEO:S

CEO(Customer Engineering Organization)—Hardware maintenance service available.

SEO(Systems Engineering Organization)—Software support available.

P(Primary)—Primary SRO

S(Secondary)—Secondary SRO

L(Limited)—The entire product line of HP computers is not presently supported by this SRO. Contact your nearest SRO for office capabilities.

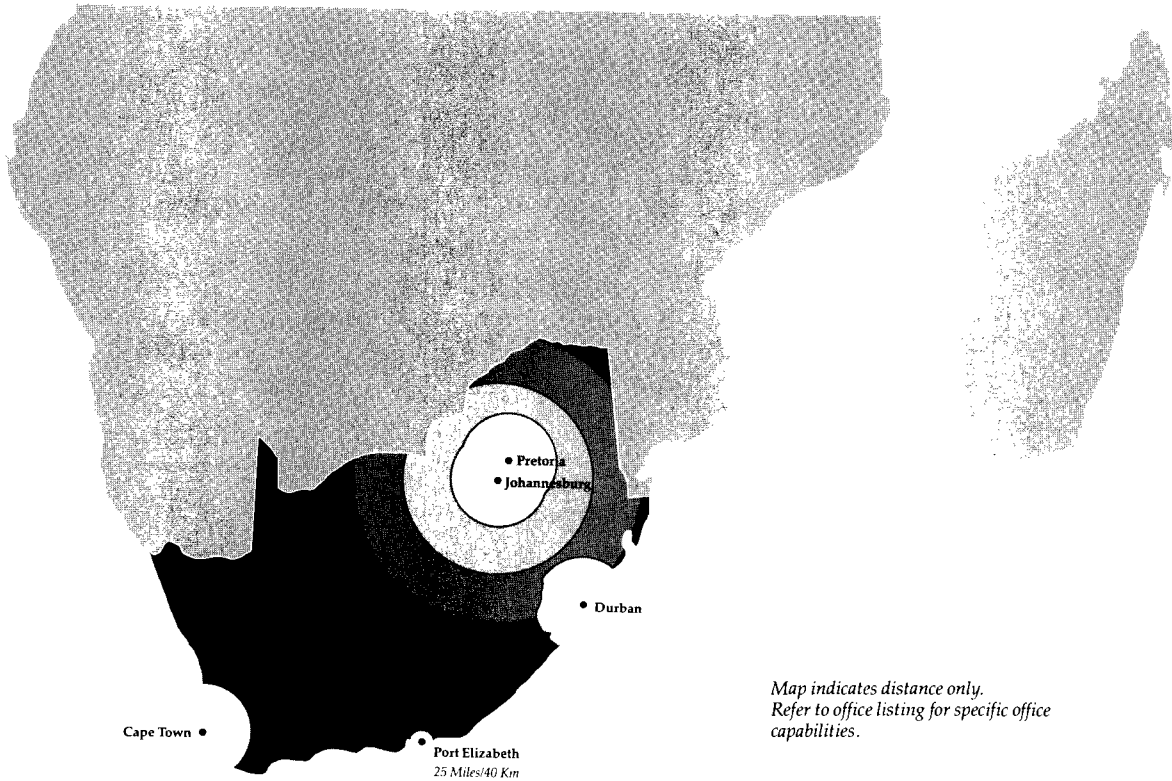
s(Standard)—The SRO provides routine support during the Standard Coverage Hours.

b(Basic)—The SRO provides routine support during the Basic Coverage Hours.

Z(Zones)—The response times and fixed travel charges may vary due to local travel conditions.

Service Responsible Offices

Europe and Middle East (South Africa) *continued*



*Map indicates distance only.
Refer to office listing for specific office capabilities.*

SOUTH AFRICA

Cape Province

CAPE TOWN

Hewlett-Packard South Africa
P.O. Box 120, Pinelands
Cape Town, Cape Province 7405
Phone: 21 /53-7955
CEO:PLZ SEO:SLZ

PORT ELIZABETH

Hewlett-Packard South Africa
Shop 6, Linton Arcade
511 Cape Road
Linton Grange, 6001
CEO:SLbZ

Natal

DURBAN

Hewlett-Packard South Africa
2nd Floor Juniper House
92 Overport Drive
Durban, Natal 4067
Phone: 31 /284-178
CEO:SLbZ SEO:SLZ

Transvaal

JOHANNESBURG

Hewlett-Packard South Africa
Private Bag
Wendywood
Sandton, Transvaal 2144
Phone: 11 /802-511
CEO:PLZ SEO:PLZ

PRETORIA

Hewlett-Packard South Africa
P.O. Box 33345
Pretoria, Transvaal
Phone: 12 /982-043
CEO:SLbZ SEO:SLZ

CEO(Customer Engineering Organization)—Hardware maintenance service available.

SEO(Systems Engineering Organization)—Software support available.

P(Primary)—Primary SRO

S(Secondary)—Secondary SRO

L(Limited)—The entire product line of HP computers is not presently supported by this SRO. Contact your nearest SRO for office capabilities.

S(Standard)—The SRO provides routine support during the Standard Coverage Hours.

b(Basic)—The SRO provides routine support during the Basic Coverage Hours.

Z(Zones)—The response times and fixed travel charges may vary due to local travel conditions.

Service Responsible Offices

Intercontinental (Central and South America)



INTERCONTINENTAL

ARGENTINA

BUENOS AIRES

Hewlett-Packard Argentina S.A.
Avda Santa Fe 2035
Martinez, 1640
Phone: /792-1293
CEO:PLsZ SEO:PLZ

BRAZIL

RIO DE JANEIRO

Hewlett-Packard Brasil I.e.C.
4664 Avenida Eptacio Pessoa
Rio de Janeiro, RJ-22471
Phone: 21/286-0237
CEO:SL SEO:SL

SAO PAULO

Hewlett-Packard Brasil I.e.C.
Alameda Rio Negro 750
Alphaville
Barueri, SP-06400
Phone: 011/421-1311
CEO:PL SEO:PLZ

MEXICO

MEXICO CITY

Hewlett-Packard Mexicana SACV
Avenida Periferico Sur 6501
Col. Tepepan, Xochimilco
Mexico City, DF16020
Phone: 905/676-4600
CEO:PL SEO:PLZ

MONTERREY

Hewlett-Packard Mexicana SACV
Avenida Colonia del Valle 409
Municipio de garza garcia
Monterrey,
Phone: 83/78-42-93
CEO:SLbZ SEO:SLZ

VENEZUELA

CARACAS

Hewlett-Packard Venezuela C.A.
Edificio Segre 2Y3
3a Transversal Los Ruices Nort
Caracas, 1071
Phone: 2/239-4133
CEO:PLZ SEO:PLZ

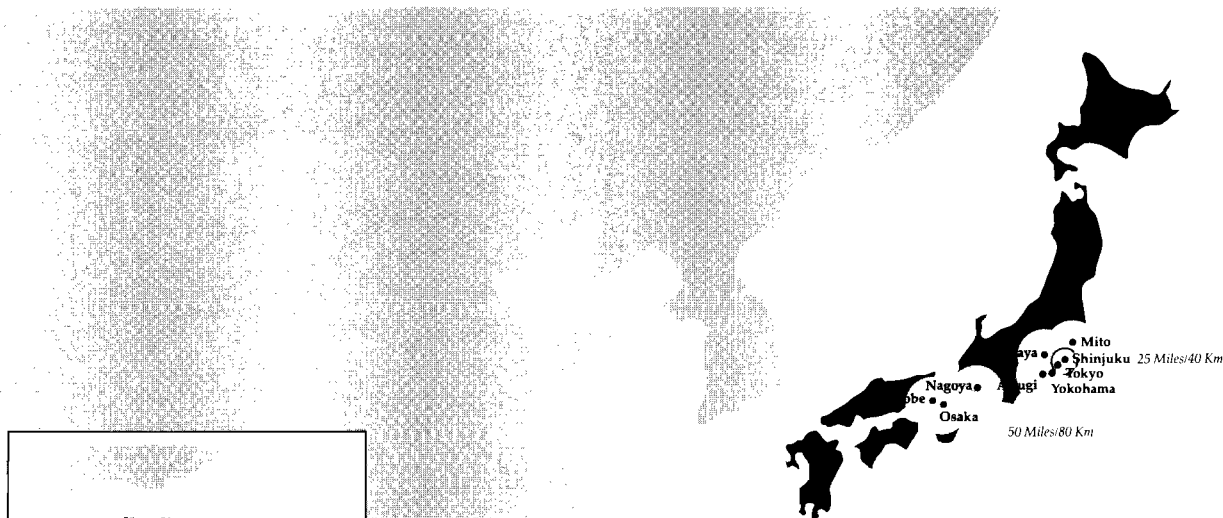
MARACAIBO

Hewlett-Packard Venezuela C.A.
Calle-72-Entre 3H Y3Y 3H-40
Edificio Ada Evelyn, Local B
Maracaibo,
Phone: 0/618-0304
CEO:SLbZ SEO:SLZ

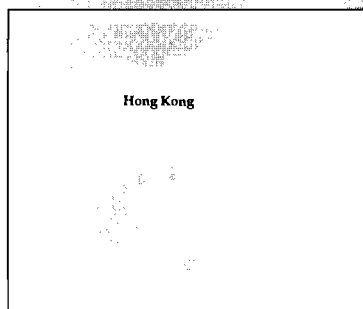
Map indicates distance only.
Refer to office listing for specific office capabilities.

Service Responsible Offices

Intercontinental (Asia)



Map indicates distance only.
Refer to office listing for specific office capabilities.



Hong Kong
25 Miles/40 Km



Taipei

Kaohsiung

JAPAN

ATSUGI

Yokogawa-Hewlett-Packard Ltd.
152-1 Onna
Atsugi, 243
Phone: 046/25-0031
CEO:SLbZ

Aichi

NAGOYA

Yokogawa-Hewlett-Packard Ltd.
Sunitomo Seimei Nagoya Bldg.
2-14-19 Meieki-Minami
Nagoya, Aichi 450
Phone: 52/581-1850
CEO:SLbZ SEO:PLZ

Hyogo

KOBE

Yokogawa-Hewlett-Packard Ltd.
Touwa Bldg. 2-2-3 Kaigan-Douri
Chuo-Ku
Kobe, Hyogo 650
Phone: 78/392-4791
CEO:SLbZ

Ibaragi

MITO

Yokogawa-Hewlett-Packard Ltd.
Mito Mitsui Building
1-4-73, San-no-maru
Mito, Ibaragi 310
Phone: 292/25-7470
CEO:SLbZ

Kanagawa

SAGAMIHARA

Yokogawa Hewlett-Packard
1-27-15 Yabe
Sagamihara, Kanagawa 229
Phone: 427/59-1311

YOKOHAMA

Yokogawa-Hewlett-Packard Ltd.

3-30-4 Tsuruya-cho
Kanagawa-Ku
Yokohama, Kanagawa 221
Phone: 45/312-1252
CEO:SLbZ

Osaka-Shi

OSAKA

Yokogawa-Hewlett-Packard Ltd.

Chuo Bldg. Nishinakajima
5-4-20, Yodogawa-ku
Osaka, Osaka-Shi 532
Phone: 6/304-6021
CEO:PLZ SEO:PLZ

Saitama

KUMAGAYA

Yokogawa-Hewlett-Packard Ltd.

Kumagaya Ashai Yasoji Bldg. 4F
3-4 Chome
Kumagaya, Saitama 360
Phone: 485/24-6563
CEO:SLbZ

Suginami-ku

TOKYO

Yokogawa-Hewlett-Packard Ltd.

3-29-21 Takaido-Higashi
Tokyo, Suginami-ku 168
Phone: 3/331-6111
CEO:PLZ SEO:PLZ

Tokyo

SHINJUKU

Yokogawa-Hewlett-Packard Ltd.
Shinjuku Daiichi Seimei Bldg6F
2-7-1 Nishi Shinjuku
Shinjuku, Tokyo 160
Phone: 3/348-4611
CEO:SLbZ

MALAYSIA

KUALA LUMPUR

Hewlett-Packard Malaysia S.B.
Bangun British-American
Jalan Semantan, Damansara Hts.
Kuala Lumpur, 23-03
Phone: /943022
CEO:PLbZ SEO:SLZ

SINGAPORE

SINGAPORE

Hewlett-Packard Singapore Ltd.

6th Floor, Inchcape House
450-452 Alexandra Road
Singapore, 0511
Phone: 5/631-788
CEO:Ps SEO:PL

TAIWAN

KAOHSIUNG

Hewlett-Packard Far East Ltd.

68-2 Chung
Kaohsiung,
Phone: 7/241-2318
CEO:SLbZ SEO:SLZ

TAIPEI

Hewlett-Packard Far East Ltd.

Bank Tower, 5th Floor
205 Tun Hwa North Road
Taipei,
Phone: 2/751-0404
CEO:PLZ SEO:PLZ

Kuala Lumpur
25 Miles/40 Km

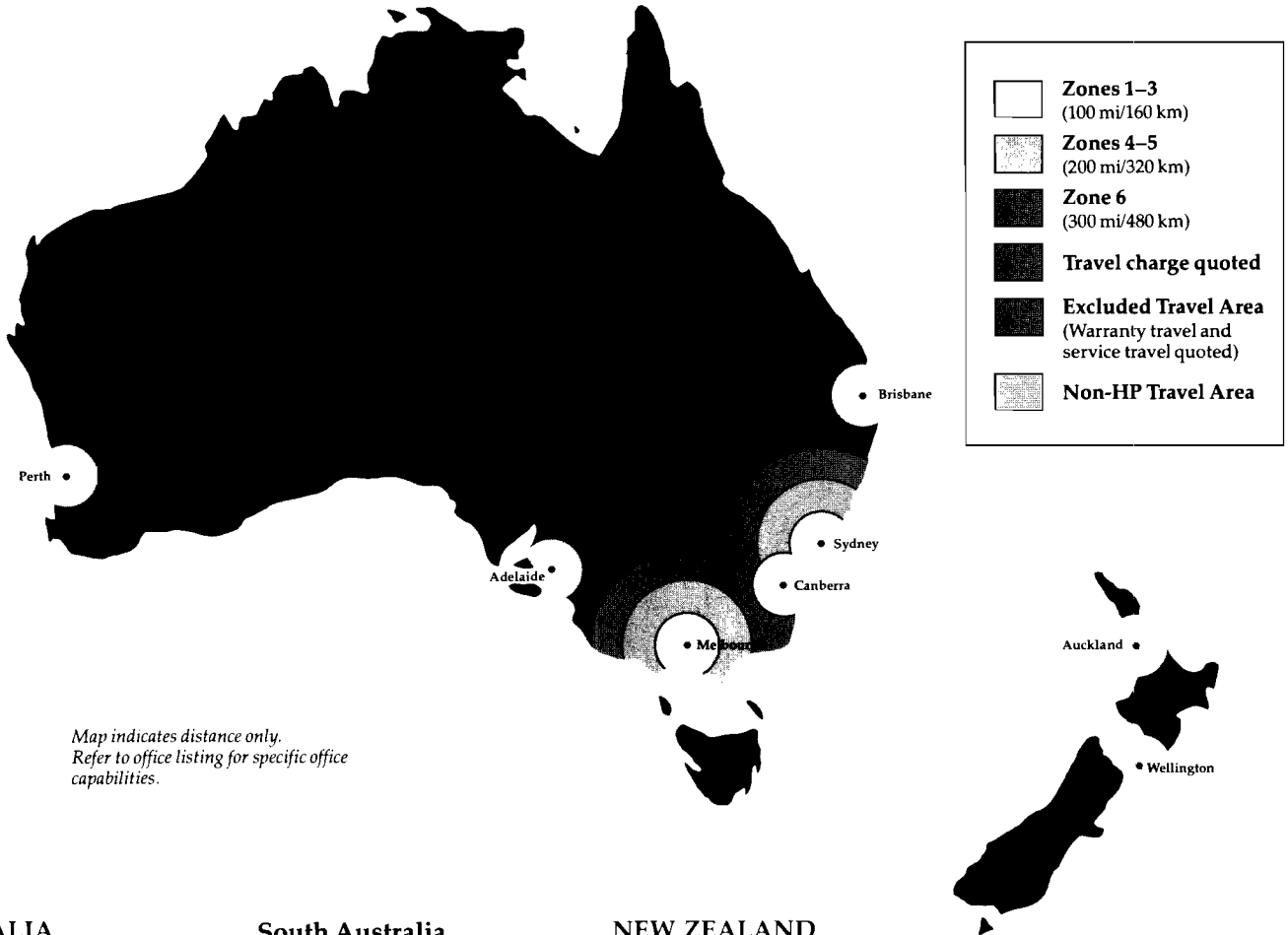
Singapore
Major island only

HONG KONG HONG KONG

Hewlett-Packard Hong Kong Ltd.
5 Floor Sun Hung Kai Centre
30 Harbour Road
Wanchai,
Phone: 5/832-3211
CEO:PLZ SEO:PLZ

Service Responsible Offices

Intercontinental (Australia)



Map indicates distance only.
Refer to office listing for specific office capabilities.

AUSTRALIA

Australia Capital Territory CANBERRA

Hewlett-Packard Australia Ltd.
121 Wollongong Street
Fyshwick, Australia Capital T 2609
Phone: 062/804-244
CEO:SL SEO:SLZ

New South Wales SYDNEY

Hewlett-Packard Australia Ltd.
17-23 Talavera Road
North Ryde, New South Wales 2113
Phone: 02/887-1611
CEO:PZ SEO:P

Queensland BRISBANE

Hewlett-Packard Australia Ltd.
49 Park Road
Milton, Queensland 4064
Phone: 072/229-1544
CEO:SL SEO:SLZ

South Australia ADELAIDE

Hewlett-Packard Australia Ltd.
153 Greenhill Road
Parkside, South Australia 5063
Phone: 08/272-5911
CEO:SL SEO:SLZ

Victoria MELBOURNE

Hewlett-Packard Australia Ltd.
31-41 Joseph Street
Blackburn, Victoria 3130
Phone: 03/890-6351
CEO:P SEO:P

Western Australia PERTH

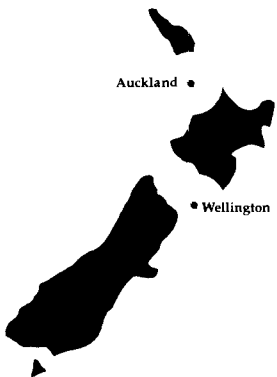
Hewlett-Packard Australia Ltd.
261 Stirling Highway
Claremont, Western Australia 6010
Phone: 092/383-2188
CEO:SL SEO:SLZ

NEW ZEALAND AUCKLAND

Hewlett-Packard New Zealand
169 Manukau Road
Epsom,
Phone: 9/68-7159
CEO:SL SEO:SLZ

WELLINGTON

Hewlett-Packard New Zealand
4-12 Cruickshank Street
Wellington, 3
Phone: 4/877-199
CEO:PLzZ SEO:SLZ



CEO(Customer Engineering Organization)—Hardware maintenance service available.

SEO(Systems Engineering Organization)—Software support available.

P(Primary)—Primary SRO

S(Secondary)—Secondary SRO

L(Limited)—The entire product line of HP computers is not presently supported by this SRO. Contact your nearest SRO for office capabilities.

s(Standard)—The SRO provides routine support during the Standard Coverage Hours.

b(Basic)—The SRO provides routine support during the Basic Coverage Hours.

Z(Zones)—The response times and fixed travel charges may vary due to local travel conditions.

Distributors

EUROPE AND MIDDLE EAST

ANGOLA LUANDA

Telectra Empresa Technica de Equipamentos Electricos Sarl
R. Barbosa Rodrigues, 41-1DT
Luanda,
Phone: /355-1516

EGYPT CAIRO

Informatic Systems/Le Scribe
22 Talaat Harb Street
Cairo,
Phone: /759006

CAIRO - 2

Int'l. Engineering Assoc.
24 Hussein Hegazi Street
Kasr-el-Aini
Cairo,
Phone: /23829

CONGO/ETHIOPIA/KENYA MONTROUGE (FRANCE)

Seric France
16-18 Rue Barbès
Montrouge F-92128
Phone: 1/6/71-300

GREECE ATHENS

Kostas Karayannis
8 Omirou Street
Athens, 133
Phone: 1/323-0303

JORDAN AMMAN

Mouasher Cousins Company
P.O. Box 1387
Amman,
Phone: /24907

KUWAIT KUWAIT

Al Khaldiya Trading & Contract
P.O. Box 830 Safat
Kuwait,
Phone: /42-4910

MOROCCO CASABLANCA

Gerep
1 Rue D'Agadir
Boite Postale 156
Casablanca,
Phone: /272-0935

PORTUGAL LISBON

Telectra Empresa Technica De Equipamentos Electricos Sarl
P.O. Box 2531
Lisbon, P-1
Phone: 19/68-60-72

SAUDI ARABIA DHAHRAN

Modern Electronic Est.
P.O. Box 193
Al-Khobar,
Phone: /864-4678

JEDDAH

Modern Electronic Est.
P.O. Box 1228
Baghdadiyah Street
Jeddah,
Phone: /642-0229

RIYADH

Modern Electronic Est.
P.O. Box 22015
Riyadh,
Phone: 1/491-9715

TUNISIA TUNIS

Tunisie Electronque Sarl
31 Aveune De La Liberte'
Tunis,
Phone: 1/280-144

UNITED ARAB EMIRATES ABU DHABI

Emitac Ltd.
P.O. Box 2711
Abu Dhabi,
Phone: /820-420

SHARJAH

Emitac Ltd.
P.O. Box 1641
Sharjah,
Phone: 5/354121

ZAIRE

Gombe KINSHASHA

Computer & Industrial Engg.
25 Avenue de la Justice
P.B. 10.976
Kinshasha, Gombe 1
Phone: /32-063

INTERCONTINENTAL

CHILE

SANTIAGO

Olympic (Chile) Ltd.
Rodrigo de Araya 1045
Casilla 256-V
Santiago, 21
Phone: 2/225-5044

EL SALVADOR SAN SALVADOR

IPESA
29 Avenida Norte 1216
San Salvador,
Phone: /26-6858

GUATEMALA GUATEMALA CITY

IPESA
Avenida Reforma 3-48
Guatemala City, Zona 9
Phone: 2/316627

INDIA BANGALORE

Blue Star Ltd.
Sabri Complex
2nd Floor, 24 Residency Street
Bangalore, 560 025
Phone: /55660

BOMBAY

Blue Star Ltd.
Sahas
414/2 Vir Savarkar Marg
Bombay, 400 025
Phone: /422-6155

NEW DELHI

Blue Star Ltd.
Bhandari House
91 Nehru Place
New Delhi, 110 024
Phone: /68-25-47

NEW DELHI - 2

Computer Maintenance Corp.
8F Hansalaya
15 Barakhamba Road
New Delhi, 110 024
Phone: /44-34-69

INDONESIA JAKARTA

BERCA Indonesia P.T.
Jl. Medan Merdeka Selatan 17
17th Floor
Jakarta Pusat,
Phone: 21/344-181

KOREA SEOUL

Samsung Electronics Co., Ltd.
76-561 Yeoksam-Dong Kangnam-Ku
Seoul,
Phone: /555-7555

PHILIPPINES MANILA

Online Advanced Systems Corp.
Rico House, Amoroso St.
Legaspi Village, Makati
Manila,
Phone: 2/853-221

THAILAND BANGKOK

UNIMESA
30 Patpong Avenue
Bangkok,
Phone: 2/393-2387

Hewlett-Packard Distributors offer many support services for HP Computer products, but limitations do exist. Contact your Sales Representative for information as to availability of specific support services.

Field Repair Centers

NORTH AMERICA

CANADA

Alberta

EDMONTON

Hewlett-Packard Canada Ltd.
11620A 168th Street
Edmonton, Alberta T5M 3T9
Phone: 403/452-3670

British Columbia

VANCOUVER

Hewlett-Packard Canada Ltd.
10691 Shellbridge Way
Richmond, British Columbia
V6X 2W8
Phone: 604/270-2277

Ontario

TORONTO WEST

Hewlett-Packard Canada Ltd.
6877 Goreway Drive
Mississauga, Ontario L4V 1M8
Phone: 416/678-9430

UNITED STATES

California

LOS ANGELES WEST

Hewlett-Packard Company
5400 W. Rosecrans Blvd.
Lawndale, California 90260
Phone: 213/643-7500

SANTA CLARA

Hewlett-Packard Company
3003 Scott Boulevard
Santa Clara, California 95050
Phone: 408/988-7000

Colorado

DENVER

Hewlett-Packard Company
24 Inverness Place, East
Englewood, Colorado 80112
Phone: 303/771-3455

Georgia

ATLANTA

Hewlett-Packard Company
2000 South Park Place
Atlanta, Georgia 30339
Phone: 404/955-1500

Illinois

CHICAGO WEST

Hewlett-Packard Company
5201 Tollview Drive
Rolling Meadows, Illinois 60008
Phone: 312/255-9800

Maryland

WASHINGTON D.C.

Hewlett-Packard Company
2 Choke Cherry Road
Rockville, Maryland 20850
Phone: 301/948-6370

Massachusetts

BOSTON

Hewlett-Packard Company
32 Hartwell Avenue
Lexington, Massachusetts 02173
Phone: 617/861-8960

Michigan

DETROIT

Hewlett-Packard Company
39550 Orchard Hill Drive
Novi, Michigan 48050
Phone: 313/349-9200

New Jersey

PARAMUS

Hewlett-Packard Company
W120 Century Road
Paramus, New Jersey 07652
Phone: 201/265-5000

Pennsylvania

PHILADELPHIA

Hewlett-Packard Company
Valley Forge Corporate Center
2750 Monroe Boulevard
Valley Forge, Pennsylvania 19482
Phone: 215/265-7000

Texas

DALLAS

Hewlett-Packard Company
930 East Campbell Road
Richardson, Texas 75081
Phone: 214/231-6101

Washington

SEATTLE

Hewlett-Packard Company
15815 S.E. 37th Street
Bellevue, Washington 98006
Phone: 206/643-4000

EUROPE AND MIDDLE EAST

AUSTRIA

VIENNA

Hewlett-Packard GmbH
Lieblgasse 1
Postfach 72
Vienna, A-1222
Phone: 222/3516210

BELGIUM

BRUSSELS

Hewlett-Packard Belgium SA/NV
Boulevard de la Woluwe 100
Woluwedal 100
Brussels, B-1200
Phone: 2/762-3200

DENMARK

COPENHAGEN

Hewlett-Packard A/S
Datavej 52
Birkerød, DK-3460
Phone: 2/81-66-40

FINLAND

HELSINKI

Hewlett-Packard Oy
Revontulentie 7
Espoo, SF-02100
Phone: 90/455-0211

JYVASKYLA

Hewlett-Packard Oy
Vainonkatu 9c
Jyvaskyla, SF-40100
Phone: 41/216318

OULU

Hewlett-Packard Oy
Kainuuntieic
Oulu, SF-90140
Phone: 81/338785

FRANCE

ORSAY

Hewlett-Packard France
Les Ulis Avenue De Tropiques
Z. Industrielle de Courtaboeuf
Les Ulis, F-91947
Phone: 6/9077825

GERMANY

BOEBLINGEN

Hewlett-Packard GmbH
Herrenberger Strasse 110
Boeblingen, D-7030
Phone: 703/667750

ITALY

MILANO

Hewlett-Packard Italiana S.p.A
Via G. Di Vittorio 9
Cernusco Sul Navigli, I-20063
Phone: 2/903691

NETHERLANDS

AMSTELVEEN

Hewlett-Packard Nederland B.V.
Van Heuven Goedhartlaan 121
Amstelveen, NL-1181KK
Phone: 20/472021

NORWAY

OSLO

Hewlett-Packard Norge A/S
Oesterudalen 18
Oesteraas, N-1345
Phone: 2/17-11-80

SOUTH AFRICA

Transvaal

JOHANNESBURG

Hewlett-Packard South Africa
Private Bag
Wendywood
Sandton, Transvaal 2144
Phone: 11/802-511

SPAIN

MADRID

Hewlett-Packard Espanola S.A.
Costa Brava, 13-2
Mirasierra
Madrid, E-34
Phone: 91/734-1162

SWEDEN

STOCKHOLM

Hewlett-Packard Sverige AB
Skalholtsgatan 9, Kista
Box 19
Spanga, S-16393
Phone: 8/750-2000

SWITZERLAND

ZUERICH

Hewlett-Packard (schweiz) AG
allmend 2
Widen, CH-8967
Phone: 57/312111

UNITED KINGDOM

ENGLAND

MANCHESTER

Hewlett-Packard Ltd.
Trafalgar House
Navigation Road
Altrincham, England WA14 1NU
Phone: 61/928-6422

WINNERSH

Hewlett-Packard Ltd.
King Street Lane
Widdersh
Wokingham, England RG11 5AR
Phone: 734/784-774

Field Repair Centers *continued*

INTERCONTINENTAL

ARGENTINA

BUENOS AIRES

Hewlett-Packard Argentina S.A.
Avda Santa Fe 2035
Martinez, 1640
Phone: /792-1293

AUSTRALIA

New South Wales

SYDNEY

Hewlett-Packard Australia Ltd.
17-23 Talavera Road
North Ryde, New South Wales 2113
Phone: 02 /887-1611

Victoria

MELBOURNE

Hewlett-Packard Australia Ltd.
31-41 Joseph Street
Blackburn, Victoria 3130
Phone: 03 /890-6351

BRAZIL

SAO PAULO

Hewlett-Packard Brasil I.e.C.
Alameda Rio Negro 750
Alphaville
Barueri, SP-06400
Phone: 011/421-1311

HONG KONG

HONG KONG

Hewlett-Packard Hong Kong Ltd.
5 Floor Sun Hung Kai Centre
30 Harbour Road
Wanchai,
Phone: 5 /832-3211

JAPAN

Kanagawa

SAGAMIHARA

Yokogawa Hewlett-Packard
1-27-15 Yabe
Sagamihara, Kanagawa 229
Phone: 427/59-1311

Osaka-Shi

OSAKA

Yokogawa-Hewlett-Packard Ltd.
Chuo Bldg. Nishinakajima
5-4-20, Yodogawa-ku
Osaka, Osaka-Shi 532
Phone: 6 /304-6021

Suginami-ku

TOKYO

Yokogawa-Hewlett-Packard Ltd.
3-29-21 Takaido-Higashi
Tokyo, Suginami-ku 168
Phone: 3 /331-6111

MEXICO

MEXICO CITY

Hewlett-Packard Mexicana SACV
Avenida Periferico Sur 6501
Col. Tepepan, Xochimilco
Mexico City, DF16020
Phone: 905/676-4600

SINGAPORE

SINGAPORE

Hewlett-Packard Singapore Ltd.
6th Floor, Inchcape House
450-452 Alexandra Road
Singapore, 0511
Phone: 5 /631-788

TAIWAN

TAIPEI

Hewlett-Packard Far East Ltd.
Bank Tower, 5th Floor
205 Tun Hwa North Road
Taipei,
Phone: 2 /751-0404

VENEZUELA

CARACAS

Hewlett-Packard Venezuela C.A.
Edificio Segre 2Y3
3a Transversal Los Ruices Nort
Caracas, 1071
Phone: 2 /239-4133

Customer Training Centers

SOFTWARE TRAINING NORTH AMERICA

CANADA

Alberta

CALGARY

Hewlett-Packard Canada Ltd.
210, 7220 Fisher St. S.W.
Calgary, Alberta T2H 2H8
Phone: 403/253-2713

Ontario

TORONTO WEST

Hewlett-Packard Canada Ltd.
6877 Goreway Drive
Mississauga, Ontario L4V 1M8
Phone: 416/678-9430

Quebec

MONTREAL

Hewlett-Packard Canada Ltd.
17500 South Service Road
Trans-Canada Highway
Kirkland, Quebec H9J 2M5
Phone: 514/697-4232

UNITED STATES

California

SAN FRANCISCO

Hewlett-Packard Company
99 South Hill
Brisbane, California 94005
Phone: 415/330-2595

LOS ANGELES EAST

Hewlett-Packard Company
1430 E. Orangethorpe
Fullerton, California 92631
Phone: 714/870-1000

SANTA CLARA

Hewlett-Packard Company
3003 Scott Boulevard
Santa Clara, California 95050
Phone: 408/988-7000

LOS ANGELES NORTH

Hewlett-Packard Company
16150 Sherman Way
Van Nuys, California 91406
Phone: 213/904-3200

Colorado

DENVER

Hewlett-Packard Company
24 Inverness Place, East
Englewood, Colorado 80112
Phone: 303/771-3455

Georgia

ATLANTA

Hewlett-Packard Company
2000 South Park Place
Atlanta, Georgia 30339
Phone: 404/955-1500

Illinois

CHICAGO WEST

Hewlett-Packard Company
5201 Tollview Drive
Rolling Meadows, Illinois 60008
Phone: 312/255-9800

Maryland

WASHINGTON D.C.

Hewlett-Packard Company
2 Choke Cherry Road
Rockville, Maryland 20850
Phone: 301/948-6370

Massachusetts

BOSTON

Hewlett-Packard Company
32 Hartwell Avenue
Lexington, Massachusetts 02173
Phone: 617/861-8960

Michigan

DETROIT

Hewlett-Packard Company
39550 Orchard Hill Drive
Novi, Michigan 48050
Phone: 313/349-9200

Minnesota

MINNEAPOLIS/ST. PAUL

Hewlett-Packard Company
2025 W. Larpenteur Avenue
St. Paul, Minnesota 55113
Phone: 612/644-1100

New Jersey

PARAMUS

Hewlett-Packard Company
W120 Century Road
Paramus, New Jersey 07652
Phone: 201/265-5000

New York

MANHATTAN

Hewlett-Packard Company
1 Pennsylvania Plaza
34th Street & 8th Avenue
New York City, New York 10001
Phone: 212/971-0800

Oklahoma

TULSA

Hewlett-Packard Company
Suite 100
3840 South 103 East Avenue
Tulsa, Oklahoma 74145
Phone: 918/665-3300

Pennsylvania

PHILADELPHIA

Hewlett-Packard Company
Valley Forge Corporate Center
2750 Monroe Boulevard
Valley Forge, Pennsylvania 19482
Phone: 215/265-7000



Texas

HOUSTON

Hewlett-Packard Company
10535 Harwin Street
Houston, Texas 77036
Phone: 713/776-6400

DALLAS

Hewlett-Packard Company
930 East Campbell Road
Richardson, Texas 75081
Phone: 214/231-6101

Washington

SEATTLE

Hewlett-Packard Company
15815 S.E. 37th Street
Bellevue, Washington 98006
Phone: 206/643-4000

EUROPE AND MIDDLE EAST

AUSTRIA

VIENNA

Hewlett-Packard GmbH
Lieblgasse 1
Postfach 72
Vienna, A-1222
Phone: 222/3516210

BELGIUM

BRUSSELS

Hewlett-Packard Belgium SA/NV
Boulevard de la Woluwe 100
Woluwedal 100
Brussels, B-1200
Phone: 2/762-3200

DENMARK

COPENHAGEN

Hewlett-Packard A/S
Datavej 52
Birkerød, DK-3460
Phone: 2/81-66-40

FINLAND

HELSINKI

Hewlett-Packard Oy
Revontulentie 7
Espoo, SF-02100
Phone: 90/455-0211

FRANCE

LYON

Hewlett-Packard France
Chemin des Mouilles
Boites Postales No. 162
Ecully, F-69130
Phone: 7/8338125

Customer Training Centers *continued*

LE BLANC MESNIL

Hewlett-Packard France
Centre D'Affaires Paris Nord
Bat Ampere Rue De La Commune
Le Blanc Mesnil, F-93153
Phone: 1/8654452

ORSAY

Hewlett-Packard France
Les Ulis Avenue De Tropiques
Z. Industrielle de Courtaboeuf
Les Ulis, F-91947
Phone: 6/9077825

GERMANY

BOEBLINGEN

Hewlett-Packard GmbH
Herrenberger Strasse 110
Boeblingen, D-7030
Phone: 703/667750

DUESSELDORF

Hewlett-Packard GmbH
Technisches Buro Dusseldorf
Emanuel-Leutze-Strasse 1
Duesseldorf, D-4000
Phone: 211/5971-1

FRANKFURT

Hewlett-Packard GmbH
Vertriebszentrale Frankfurt
Berner Strasse 117
Frankfurt, D-6000-56
Phone: 611/50-04-1

HAMBURG

Hewlett-Packard GmbH
Kapstadtring 5
Hamburg, D-2000
Phone: 40/63804-1

MUNICH

Hewlett-Packard GmbH
Eschenstrasse 5
Taufkirchen, D-8021
Phone: 89/6117-1

ITALY

MILANO

Hewlett-Packard Italiana S.p.A
Via G. Di Vittorio 9
Cernusco Sul Navigli, I-20063
Phone: 2/903691

ROMA

Hewlett-Packard Italiana S.p.A
Via Cesare Pavese 340
Roma, I-00144
Phone: 6/54831

NETHERLANDS

CAPELLE

Hewlett-Packard Nederland B.V.
Bongerd 2
Capelle, NL-2906VK
Phone: 10/516444

NORWAY

OSLO

Hewlett-Packard Norge A/S
Oesterudalen 18
Oesteraas, N-1345
Phone: 2/17-11-80

SOUTH AFRICA

Transvaal

JOHANNESBURG

Hewlett-Packard South Africa
Private Bag
Wendywood
Sandton, Transvaal 2144
Phone: 11/802-511

SPAIN

BARCELONA

Hewlett-Packard Espanola S.A.
Entenza 321
Barcelona, E-29
Phone: 93/321-7354

MADRID

Hewlett-Packard Espanola S.A.
Costa Brava, 13-2
Mirasierra
Madrid, E-34
Phone: 91/734-1162

SWEDEN

STOCKHOLM

Hewlett-Packard Sverige AB
Skalholtsgatan 9, Kista
Box 19
Spanga, S-16393
Phone: 8/750-2000

GOTHENBURG

Hewlett-Packard Sverige AB
Frotallsgatan 30
Vastra Frolunda, S-42132
Phone: 31/490950

SWITZERLAND

GENEVA

Hewlett-Packard (Schweiz) AG
47 Avenue Blanc
Geneva, CH-1202
Phone: 22/34-48-00

ZUERICH

Hewlett-Packard (schweiz) AG
allmend 2
Widen, CH-8967
Phone: 57/312111

UNITED KINGDOM

ENGLAND

MANCHESTER

Hewlett-Packard Ltd.
Trafalgar House
Navigation Road
Altrincham, England WA14 1NU
Phone: 61/928-6422

PINEWOOD

Hewlett-Packard Ltd.
Nine Mile Ride
Wokingham, England RG11 3LL
Phone: 034/3100

WINNERSH

Hewlett-Packard Ltd.
King Street Lane
Winnersh
Wokingham, England RG11 5AR
Phone: 734/784-774

INTERCONTINENTAL

ARGENTINA

BUENOS AIRES

Hewlett-Packard Argentina S.A.
Avda Santa Fe 2035
Martinez, 1640
Phone: /792-1293

AUSTRALIA

New South Wales

SYDNEY

Hewlett-Packard Australia Ltd.
17-23 Talavera Road
North Ryde, New South Wales 2113
Phone: 02/887-1611

Victoria

MELBOURNE

Hewlett-Packard Australia Ltd.
31-41 Joseph Street
Blackburn, Victoria 3130
Phone: 03/890-6351

BRAZIL

SAO PAULO

Hewlett-Packard Brasil I.e.C.
Alameda Rio Negro 750
Alphaville
Barueri, SP-06400
Phone: 011/421-1311

HONG KONG

HONG KONG

Hewlett-Packard Hong Kong Ltd.
5 Floor Sun Hung Kai Centre
30 Harbour Road
Wanchai,
Phone: 5/832-3211

JAPAN

Osaka-Shi

OSAKA

Yokogawa-Hewlett-Packard Ltd.
Chuo Bldg. Nishinakajima
5-4-20, Yodogawa-ku
Osaka, Osaka-Shi 532
Phone: 6/304-6021

Suginami-ku

TOKYO

Yokogawa-Hewlett-Packard Ltd.
3-29-21 Takaido-Higashi
Tokyo, Suginami-ku 168
Phone: 3/331-6111

KOREA

SEOUL

Samsung Electronics Co., Ltd.
76-561 Yeoksam-Dong Kangnam-Ku
Seoul,
Phone: /555-7555

MALAYSIA

KUALA LUMPUR

Hewlett-Packard Malaysia S.B.
Bangun British-American
Jalan Semantan, Damansara Hts.
Kuala Lumpur, 23-03
Phone: /943022

MEXICO

MEXICO CITY

Hewlett-Packard Mexicana SACV
Avenida Periferico Sur 6501
Col. Tepepan, Xochimilco
Mexico City, DF16020
Phone: 905/676-4600

NEW ZEALAND

AUCKLAND

Hewlett-Packard New Zealand
169 Manukau Road
Epsom,
Phone: 9/68-7159

SINGAPORE

SINGAPORE

Hewlett-Packard Singapore Ltd.
6th Floor, Inchcape House
450-452 Alexandra Road
Singapore, 0511
Phone: 5/631-788

TAIWAN

TAIPEI

Hewlett-Packard Far East Ltd.
Bank Tower, 5th Floor
205 Tun Hwa North Road
Taipei,
Phone: 2/751-0404

VENEZUELA

CARACAS

Hewlett-Packard Venezuela C.A.
Edificio Segre 2Y3
3a Transversal Los Ruices Nort
Caracas, 1071
Phone: 2/239-4133

Hardware Maintenance Training

UNITED STATES

CALIFORNIA CUPERTINO

Hewlett-Packard Company
19310 Pruneridge Avenue
Cupertino, California 95014
Phone: 408/996-9800

MARYLAND WASHINGTON D.C.

Hewlett-Packard Company
2 Choke Cherry Road
Rockville, Maryland 20850
Phone: 301/948-6370

FRANCE

GRENOBLE

Hewlett-Packard France
5 Avenue Raymond Chanas
Eybens F-38320
France
Phone: 76-25-81-41

