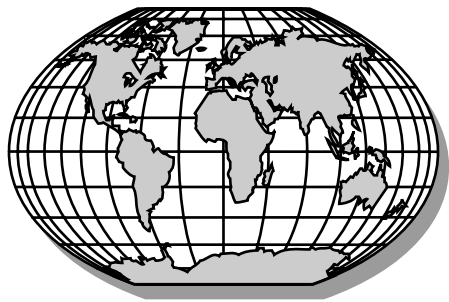


# Worldwide Telephone Numbers



***COMPAQ***



# Worldwide Telephone Numbers

## Argentina

Call Center Service Support..... 0-810-555-5000  
Customer Support Website ..... <http://clac.compaq.com/ayuda>

## Armenia

General Information..... +7-095-967-1700  
Technical Support..... +7-095-967-3138  
Support Website..... <http://www.compaq.ru/support>

**NOTE:** To find a service centre near you, ask your Compaq representative or refer to <http://www.compaq.ru/cservice/>.

## Australia

General Information..... 13 23 93  
Fax ..... 02 9022 8305  
Warranty Support/Post-Sales Information ..... 1-300-368-369

## Austria

General Information  
*Allgemeine Informationen*..... 0800-242-242  
Technical Support (Business Products)  
*Technischer Kundendienst (Business-Produkte)*..... +43-1-86630-2000  
Compaq *NonStop*<sup>TM</sup> Tandem Support..... 0800-201-601  
*CarePaq*<sup>TM</sup> Telephone Support..... 0800-215-032  
CarePaq Services Website ..... <http://www.carepaq.emea.compaq.com>  
*Presario*<sup>TM</sup> Technical Support  
Notebooks ..... (Mo-Fr 08:00-20.00 Uhr, Sa 10.00-16.00) 0810 810 190  
Presario 35xx, 55xx, 7Cyxxx ..... (Mo-Fr 08:00-17:00 Uhr) 0810 001 058  
Presario 7FRxxx..... (Mo-Fr 08:00-17:00 Uhr) 0810 001 179

## Azerbaijan

General Information..... +7-095-967-1700  
Technical Support..... +7-095-967-3138  
Support Website..... <http://www.compaq.ru/support>

**NOTE:** To find a service centre near you, ask your Compaq representative or refer to <http://www.compaq.ru/cservice/>.

## Belgium

Commercial Information..... +32-70-22.20.30  
Commercial Fax..... +32-70-22.20.50  
Technical Information..... +32-70-23.32.21  
Technical Fax..... +32-70-22.20.80  
CarePaq Telephone Support..... +32-70-22.20.90

## **Belgium (continued)**

CarePaq Services Website .....	<a href="http://www.carepaq.emea.compaq.com">http://www.carepaq.emea.compaq.com</a>
Presario Technical Support .....	090 010 201
Technical Contractual Information .....	+32-2-729.77.44
Technical Contractual Fax .....	+32-2-729.7765
Customer Support Website .....	<a href="http://www.compaq.be/support">http://www.compaq.be/support</a>
Compaq NonStop Tandem Support .....	0800-15811 (Flemish) 0800-15812 (French) 0800-15813 (English)

## **Bolivia**

General Information <i>Información General</i> .....	+511-211-2828
Technical Support <i>Apoyo Técnico</i> .....	+54-11-4708-1600
Customer Support Website .....	<a href="http://clac.compaq.com/ayuda">http://clac.compaq.com/ayuda</a>

## **Brazil**

Compaq Customer Assistance Service and Technical Support

<i>Serviço de Atendimento ao Consumidor/Garantia</i> .....	(toll free) 0800-55-6404 Grande SP 11 5683-5400
<i>Suporte Técnico/Empresas e Contratos</i> .....	(toll free) 0800-55-6405
International Technical Support .....	+55 11 5683-5405
Customer Support Website .....	<a href="http://www.compaq.com.br/ajuda">http://www.compaq.com.br/ajuda</a>

## **Canada**

General Information <i>Informations générales</i> .....	1-800-567-1616
Technical Support (For continuous quality improvement, calls may be monitored.) <i>Assistance Technique</i> ( <i>Afin de garantir une amélioration continue de la qualité,</i> <i>les appels peuvent être enregistrés ou suivis.</i> )	1-800-652-6672
Customer Relations <i>Assistance clientèle</i> .....	1-800-263-5868 (domestic)
Ordering Backup Software <i>Commande de disquettes de sauvegarde</i> .....	1-800-952-7689
Presario Technical Support <i>Assistance Technique</i> .....	1-905-206-HELP (905-206-4357)

## **Central America and Caribbean**

Technical Support <i>Apoyo Técnico</i> .....	+521 954 724 7900
Customer Support Website .....	<a href="http://www.compaq.com/support">http://www.compaq.com/support</a>

## **Chile**

Customers and Partners .....	+56-2-290-6500/6550
Contracts .....	+56-2-290-6555
Toll-free Access (domestic only) .....	600-600-1122
Customer Support Website .....	<a href="http://clac.compaq.com/ayuda">http://clac.compaq.com/ayuda</a>

## Colombia

Technical Support *Apoyo Técnico* ..... +57-1-606-9191/0-800-266-7271  
Customer Support Website ..... <http://clac.compaq.com/ayuda>

## Costa Rica

Technical Support ..... 0-800-0-110-629  
Customer Support Website ..... <http://clac.compaq.com/ayuda>

## Czech Republic

General Information *Obecné informace*..... +420 2 61 108 108  
Technical Support *Technická podpora* ..... +420 2 61 108 158  
Customer Support Website ..... <http://www.compaq.cz/support>  
CarePaq Telephone Support..... +420 2 61 108 158  
CarePaq Services Website ..... <http://www.carepaq.emea.compaq.com>  
Presario Technical Support ..... +420 2 61 108 158

## Denmark

General Information *Generelle oplysninger* ..... +45 70 28 75 45  
Technical Support *Teknisk support*..... +45 70 28 75 45  
Sales Information *Compaq Frontline, Presales*..... +45 70 12 00 10  
Customer Service Website ..... <http://www.compaq.dk/support/contact>  
CarePaq Telephone Support..... +45 45 90 47 97  
CarePaq Services Website ..... <http://www.carepaq.emea.compaq.com>

## Dominican Republic

Technical Support ..... 1-800-799-3477  
Customer Support Website ..... <http://clac.compaq.com/ayuda>

## Eastern Europe, Middle East, Africa

Support for Albania, Algeria, Armenia, Belarus, Benin, Bosnia, Bulgaria, Burkina Faso, Cameroon, Chad, Croatia, Cyprus, Estonia, Gabon, Ghana, Guinea, Ivory Coast, Latvia, Lithuania, Macedonia, Malta, Mauritania, Moldova, Niger, Nigeria, Senegal, Sierra Leone, Togo, Tunisia, Ukraine, and Yugoslavia:

Technical Support ..... +353 1 214 1404  
Fax ..... +353 1 214 1406  
Customer Support Email Address ..... [bdgsupport.irdub@compaq.com](mailto:bdgsupport.irdub@compaq.com)  
CarePaq Services Website ..... <http://www.carepaq.emea.compaq.com>

## Ecuador

Technical Support *Apoyo Técnico* ..... (toll free) 999-119:877-219-8671  
Customer Support Website ..... <http://clac.compaq.com/ayuda>

## Egypt

General Information ..... +20 2 7925070  
Technical Support ..... +20 2 7925078  
+20 2 7925079

## Egypt (continued)

General Fax ..... +20 2 7925080  
General Email Address ..... [compaq.egypt@compaq.com](mailto:compaq.egypt@compaq.com)

## El Salvador

Technical Support ..... 800-1785:877-219-8671  
Customer Support Website ..... <http://clac.compaq.com/ayuda>

## Finland

Oy Compaq Computer Ab ..... +358 204 121  
Compaq Care Center—Technical support for  
Compaq products and product information ..... +358 (0) 203 206 720  
Compaq Warranty Call Logging ..... +358 (0) 203 20300  
Operation Control Center—Compaq, Digital, and  
Tandem Products ..... +358 (0) 203 20300  
Sales Information ..... +358 (0) 203 44 500  
CarePaq Telephone Support ..... +358 (0) 203 22 731  
CarePaq Services Website ..... <http://www.carepaq.emea.compaq.com>  
Presario Technical Support ..... +358 (0) 203 161 500

## France

General Information *Informations générales* ..... 0825 804 805 (0,15 €TTC/min)  
Technical Support *Assistance technique* ..... 0825 813 823 (0,15 €TTC/min)  
Technical Support *Alpha™, VAX™,*  
*and Tru64™ UNIX* ..... 0810 874 123 (0,03 €TTC/min)  
CarePaq Telephone Support ..... 0825 804 805 (0,15 €TTC/min)  
CarePaq Services Website ..... <http://www.compaq.fr/services/carepaq/home.asp>  
Presario Technical Support ..... 0825 345 678 (0,15 €TTC/min)

## Georgia

General Information ..... +7-095-967-1700  
Technical Support ..... +7-095-967-3138  
Support Website ..... <http://www.compaq.ru/support>

**NOTE:** To find a service centre near you, ask your Compaq representative or refer to <http://www.compaq.ru/cservice/>.

## Germany

General Information  
*Allgemeine Informationen* ..... (+49) 0180/3 22 12 21 (0,09 €/min.)  
Technical Support Commercial Products  
*Technische Hotline* ..... (+49) 0180/5 21 21 11 (0,12 €/min.)

## Germany (continued)

Technical Support for Presario

*Technische Hotline für Presario*

*Presario Minitower und Microtower*

*Serien 7FRxxx, 5FRxxx* ..... (+49) 0180/5 32 23 26 (0,12 €/min.)

*Serien 7CY, 5CY, 55xx* ..... (+49) 0180/5 26 67 27 (0,12 €/min.)

*Presario Notebooks* ..... (+49) 0180/5 00 31 88 (0,12 €/min.)

CarePaq Telephone Support

CarePaq Hotline ..... (+49) 0180/5 23 21 18 (0,12 €/min.)

CarePaq Services Website ..... <http://www.carepaq.emea.compaq.com>

## Greece

General Information ..... +3 0800 11 20002 (domestic)

Technical Support ..... +3 0800 11 20002 (domestic)

CarePaq Telephone Support ..... +3 0800 11 20002 (domestic)

CarePaq Services Website ..... <http://www.carepaq.emea.compaq.com>

Presario Technical Support ..... +3 0800 11 20002 (domestic)

## Guatemala

Technical Support ..... 99-99-190:877-219-8671

Customer Support Website ..... <http://clac.compaq.com/ayuda>

## Honduras

Technical Support ..... 183:877-219-8671

Customer Support Website ..... <http://clac.compaq.com/ayuda>

## Hong Kong

General Information ..... 852-22923888

Technical Support ..... 852-22923322

## Hungary

General Information *Általános információk* ..... +36 (1) 458-5555

06(80) COMPAQ [06 (80) 266-727]\*

06 (80) 206-720\*

Technical Support *Technikai támogatás* ..... +36 (1) 458-5520

Customer Support (CarePaq/Non-Desktop—Notebook)

*A vásárló támogatása* ..... 06 (80) COMPAQ [06 (80) 266-727]\*

06 (80) 206-720\*

CarePaq Telephone Support ..... +36 (1) 458-5520

CarePaq Services Website ..... <http://www.carepaq.emea.compaq.com>

Email ..... [infohungary@compaq.com](mailto:infohungary@compaq.com)

\*Toll free, in-country only

## India

Call Centre

Ahmedabad ..... 1 901 445 445/ +91 79-6564809

Bangalore ..... 1 901 445 445/ +91 80 3479395

**India (continued)**

Chennai .....	1 901 445 445/ +91 44 8215040
Delhi .....	1 901 11 7711/ +91 11 6934631
Hyderabad .....	1 901 445 445/ +91 40 7845351
Kolkata .....	1 901 445 445/ +91 33 4766478
Mumbai .....	1 901 11 7711/ +91 22 6189101
Pune .....	1 901 445 445/ +91 20 6681363
Fax .....	+91-(80)-3374601/3479266
Technical Support Email .....	oncall.india@compaq.com

**Indonesia**

General Information/Warranty/Pre-Sales Information .....	(6221) 573-1111 001-803-65-1111
Fax .....	(65) 395-1010
Support Website .....	<a href="http://www.compaq.co.id/support">http://www.compaq.co.id/support</a>

**Ireland**

General Information .....	01800 409 454
Technical Support .....	+353 1 215 5762
CarePaq Telephone Support .....	01 2141402
CarePaq Services Website .....	<a href="http://www.carepaq.emea.compaq.com">http://www.carepaq.emea.compaq.com</a>
Presario Technical Support .....	01850 214 141

**Israel**

General Information .....	+972-9-762-3888
Telephone Support .....	+972-9-762-3300
Fax .....	+972-9-742-0051
CarePaq Telephone Support .....	+972-9-762-3300
CarePaq Services Website .....	<a href="http://www.carepaq.emea.compaq.com">http://www.carepaq.emea.compaq.com</a>
Presario Technical Support .....	+972-9-745-3221

**Italy**

Pre-Sales and General Information .....	+39 02 64740330
Technical Support .....	+39 02 48230023
Technical Support Alpha, VAX, and Tru64 UNIX .....	800820062
FAX Technical Support .....	+39 02 48230002
CarePaq Telephone Support .....	+39 02 48230003
CarePaq Services Website .....	<a href="http://www.carepaq.emea.compaq.com">http://www.carepaq.emea.compaq.com</a>
Presario Technical Support .....	+39 02 48230033



## 日本 (Japan)

一般情報 (General Information) *1.....	0120-101-589
テクニカルサポート (Technical Support) *1.....	0120-101-589
ハンドヘルドPCサポートセンター (Handheld PC Support Center)*1..	0120-178-589
ダイヤルQ2テクニカルサポート (Dial Q2 Technical Support) *2.....	0990-605-589
バックアップソフトウェアの注文 (Ordering Backup Software) *1...	0120-250-589

\*1：通話料無料のフリーダイヤルです。日本国内でのみご利用いただけます。

Not available internationally.

\*2：日本国内でのみご利用いただけます。ご利用の際は、通話料の他に別途情報提供料として1分あたり100円かかります。（情報発信地：東京）

なお、ご利用時には、4桁のパスワードが必要です。パスワードは事前にNTTにて登録手続きを行ってください。パスワードのご登録は116またはNTTの営業窓口にお申し込みください。Not available internationally.

## Kazakhstan

General Information.....	+7-095-967-1700
Technical Support.....	+7-095-967-3138
Support Website.....	<a href="http://www.compaq.ru/support">http://www.compaq.ru/support</a>

**NOTE:** To find a service centre near you, ask your Compaq representative or refer to <http://www.compaq.ru/cservice/>.

## Korea

Warranty Support/General Information.....	080-902-7777 (domestic)
	822-2202-3597 (international)
	822-2191-5941 (fax)
e-Commercial (Product Sales).....	822-1588-3773 (domestic/international)

## Kyrgyzstan

General Information.....	+7-095-967-1700
Technical Support.....	+7-095-967-3138
Support Website.....	<a href="http://www.compaq.ru/support">http://www.compaq.ru/support</a>

**NOTE:** To find a service centre near you, ask your Compaq representative or refer to <http://www.compaq.ru/cservice/>.

## Luxembourg

Commercial Information.....	+352-49.13.02
Commercial Fax.....	+352-49.85.03
Technical Information.....	+352-49.14.25
Technical Fax.....	+352-49.14.40
CarePaq Telephone Support.....	+352-55.20.90
CarePaq Services Website.....	<a href="http://www.carepaq.emea.compaq.com">http://www.carepaq.emea.compaq.com</a>
Presario Technical Support.....	+352-29.65.40
Technical Contractual Information.....	+352-49.81.771
Technical Contractual Fax.....	+352-49.92.6292

## **Luxembourg (continued)**

Customer Support Website ..... <http://www.compaq.lu/support>  
Compaq NonStop Tandem Support ..... 0800-2375 (Flemish)  
0800-5812 (French)  
0800-23820 (English)

## **Malaysia**

General Information ..... 1800-80-1111  
Warranty Support/Pre-Sales Information ..... 1800-80-1111  
Extended Service Coverage ..... 1800-88-3435  
Fax ..... (65) 395-1010  
Support Website ..... <http://www.compaq.com.my/support>

## **Mexico**

Warranties ..... +52-5093-2424  
+01-800-4-COMPAQ  
Contracts ..... 52-5-284-3888  
+01-800-010-2020  
Customer Support Website ..... <http://clac.compaq.com/ayuda>

## **Morocco**

Technical Support ..... +212 22 48 47 48  
Call Center ..... +212 22 20 09 09  
Email ..... [Compaq.NWA@compaq.com](mailto:Compaq.NWA@compaq.com)

## **Netherlands**

General Information  
*Algemene Informatie* ..... +31 182 565888 or/of +31 302839111  
Presario  
*Helplijn Presario* ..... 0900-2023091 (0,10 €/min)\*  
All Other Products  
*Helplijn overige producten* ..... 0900-1681616 (0,34 €/min)\*  
CarePaq Telephone Support ..... 0800-0221244  
CarePaq Services Website ..... <http://www.carepaq.emea.compaq.com>

\*Not available internationally.

*\*Deze nummers zijn alleen bereikbaar vanuit Nederland.*

## **New Zealand**

General Information ..... 0800 COMPAQ (266 727)  
Commercial Warranty Support ..... 0800 449 552  
Pre-Sales Information ..... 064 0508 422 846  
Presario Warranty Support ..... 064 0508 477 372

## **Nicaragua**

Technical Support ..... 147:877-219-8671  
Customer Support Website ..... <http://clac.compaq.com/ayuda>

## Norway

General Information <i>Generell Informasjon</i> .....	+47-22-07-20-20
Technical Support <i>Teknisk støtte</i> .....	+47-22-07-20-20
Fax <i>Faks</i> .....	+47-22-07-20-21
CarePaq Telephone Support.....	+47-22-07-20-25
CarePaq Services Website .....	<a href="http://www.carepaq.emea.compaq.com">http://www.carepaq.emea.compaq.com</a>
Presario Technical Support .....	+47-22-57-77-04

## Panama

Technical Support .....	001-800-111-9642
Customer Support Website .....	<a href="http://clac.compaq.com/ayuda">http://clac.compaq.com/ayuda</a>

## Paraguay

Technical Support <i>Apoyo Técnico</i> .....	+54-11-4708-1600
Customer Support Website .....	<a href="http://clac.compaq.com/ayuda">http://clac.compaq.com/ayuda</a>

## People's Republic of China

General Information.....	+86 800-8109900
Technical Support .....	+86 800-8109900
Customer Service Website .....	<a href="http://www.compaq.com.cn">http://www.compaq.com.cn</a>

## Peru

General Information <i>Información General</i> .....	+511-211-2828
Technical Service.....	(toll free) 0-800-50-555
Customer Support Website .....	<a href="http://clac.compaq.com/ayuda">http://clac.compaq.com/ayuda</a>

## Philippines

General Information.....	(632)848-1881/1800-1-651-1111
Warranty Support/Pre-Sales Information.....	(632)848-1881/1800-1-651-1111
Support Website.....	<a href="http://www.compaq.com.ph/support">http://www.compaq.com.ph/support</a>
Fax .....	(65)395-1010

## Poland

General Information <i>Informacja ogólna</i> .....	+48-22-0-800-122-622
Technical Support <i>Pomoc techniczna</i> .....	+48-22-64 00 000
CarePaq Telephone Support.....	+48-22-64 00 000
	+48-22-0-800-122-622
CarePaq Services Website .....	<a href="http://www.carepaq.emea.compaq.com">http://www.carepaq.emea.compaq.com</a>

## Portugal

Call Center Service Support.....	+351 808 200 808
Technical Service Support .....	+351 808 208 113 (domestic)
	+351 214 128 460 (international)
Customer Support Website .....	<a href="http://www.compaq.pt">http://www.compaq.pt</a>
CarePaq Telephone Support.....	+351 808 200 032
CarePaq Services Website .....	<a href="http://www.carepaq.emea.compaq.com">http://www.carepaq.emea.compaq.com</a>

**Portugal (continued)**

Presario Technical Support ..... +351 808 208 113, option 1  
Fax ..... +351 21 410 08 52

**Puerto Rico**

Technical Service ..... 1-800-652-6672  
Warranties ..... 1-800-652-6672  
Contracts ..... 1-787-783-6565, 1-800-981-4764  
Customer Support Website ..... <http://www.compaq.com/support>

**Romania**

Customer Service ..... +40-21-222.23.24  
CarePaq Services Website ..... <http://www.carepaq.emea.compaq.com>  
Fax ..... +40-21-223.40.10

**Russia**

General Information ..... +7-095-967-1700  
Technical Support ..... +7-095-967-3138  
CarePaq Telephone Support..... (Rep. Office) +7-095-967-1700  
(Hotline) +7-095-967-3138  
CarePaq Services Website ..... <http://www.carepaq.emea.compaq.com>  
Support Website ..... <http://www.compaq.ru/support>

**NOTE:** To find a service centre near you, ask your Compaq representative or refer to <http://www.compaq.ru/cservice/>.

**Saudi Arabia**

Technical Support ..... +966-1-2180909  
(toll free) 8001241001

**Singapore**

General Information/Warranty Support ..... 1800-395-1111  
Pre-Sales Information ..... 65-395-1100  
Support Website ..... <http://www.compaq.com.sg/support>  
Fax ..... 65-395-1010  
Warranty Support Email ID ..... [rcctech@compaq.com](mailto:rcctech@compaq.com)

**Slovakia**

General Information ..... +421 2 5022 2444  
Technical Support ..... +421 2 5022 2444  
Support Website ..... <http://www.compaq.sk/support>  
CarePaq Telephone Support..... +421 2 5022 2444  
CarePaq Services Website ..... <http://www.carepaq.emea.compaq.com>

**Slovenia**

General Information ..... +386 (0)1 5602 170  
Technical Support ..... +386 1 5602 162  
Support Website ..... <http://www.compaq.si>

## Slovenia (continued)

CarePaq Services Website ..... <http://www.carepaq.emea.compaq.com>  
Fax ..... +386 (0)1 5602 195

## South Africa

General Information ..... +27-11-775-5300  
0800-115339 (toll free)  
Technical Support ..... +27-11-775-5550  
0800-115339 (toll free)  
CarePaq Telephone Support ..... 0800-115339 (toll free)  
CarePaq Services Website ..... <http://www.carepaq.emea.compaq.com>  
Presario Technical Support ..... 0800-115339 (toll free)

## Spain

General Information *Información General* ..... +34-902-10-14-14  
Technical Support *Soporte Técnico* ..... +34-902-20-24-00  
CarePaq Telephone Support ..... +34-902-20-26-00  
CarePaq Services Website ..... <http://www.carepaq.emea.compaq.com>  
Presario Technical Support ..... +34-902-20-20-60  
Fax ..... +091 590 9333

## Sri Lanka

General Information/Warranty Support ..... 01-430-800, MTF 395-1133  
Fax ..... 65-395-1010

## Sweden

General Information *Allmän information* ..... +46-8-730-01-50  
Sales Information *SaleslinQ* ..... +46-200-27-00-00  
Technical Support, Reseller *Teknisk support, återförsäljare* ..... +46-8-730-01-57  
Technical Support, Presario *Teknisk support, Presario* ..... +46-8-730-01-45  
CarePaq Telephone Support ..... +46-8-730-01-54  
CarePaq Services Website ..... <http://www.carepaq.emea.compaq.com>

## Switzerland

CarePaq Telephone Support ..... +41 (0)848 858 080  
CarePaq Services Website ..... <http://www.carepaq.emea.compaq.com>  
Presario Technical Support ..... +41 (0)900 573 400  
InfoLine ..... +41 (0)844 844 111  
Equipment Hotline—Monitors, Desktops, Handhelds,  
Notebooks, Storage, and Servers ..... +41 (0)1 801 42 22 (Deutsch)  
+41 (0)1 801 42 23 (Français)  
+41 (0)1 212 48 08 (Italiano)  
Contracts ..... +41 01/848 802 208 (international)  
0800 555 544 (domestic)

## Taiwan

General Information ..... 886-2-27768888 (Taipei Head Office)  
886-2-23761100 (Taipei Customer Services Office)  
Toll-free Hotline ..... (0800) 099-889  
Technical Support ..... 886-2-23761111 (Call Service Line)  
Compaq Care Center ..... 886-2-23962288 (Taipei)  
886-3-5427800 (Hsinchu)  
886-4-23025310 (Taichung)  
886-7-2371100 (Kaohsiung)  
Fax ..... 886-2-27389523

## Thailand

General Information ..... +66 2654 0808 or 001-800-65-1111  
Warranty Support/Pre-Sales Information ..... +66 2654 0808 or 001-800-65-1111  
Fax ..... +66 2654 0704  
Support Website ..... <http://www.compaq.co.th/support>

## Turkey

General Information *Genel Bilgi* ..... +90 216 579 79 79  
Technical Support *Teknik Destek* ..... +90 216 579 77 77  
Customer Support *Müşteri Destek* ..... +90 216 579 77 77  
Fax *Faks* ..... +90 216 579 78 00  
CarePaq Telephone Support ..... +90 216 579 77 77  
CarePaq Services Website ..... <http://www.carepaq.emea.compaq.com>  
Presario Technical Support ..... +90 216 579 77 77

**NOTE:** For online support, refer to *Internet üzerinden destek almak için*  
<http://www.compaq.com.tr/destek/index.html>

## Turkmenistan

General Information ..... +7-095-967-1700  
Technical Support ..... +7-095-967-3138  
Support Website ..... <http://www.compaq.ru/support>

**NOTE:** To find a service centre near you, ask your Compaq representative or refer to <http://www.compaq.ru/cservice/>.

## United Arab Emirates (Dubai)

General Information (Call Center) ..... +9714-8818100  
(toll free) 800 4520  
+971 800 171 (Bahrain)  
Customer Support Website ..... <http://www.compaq.com/middleeast>  
Presario Technical Support ..... (toll free) 800 4520

## United Kingdom

General Enquiries.....	0845 270 4000
Sales Enquiries.....	0845 270 4222
CarePaq Telephone Support.....	0870 559 2000
CarePaq Services Website .....	<a href="http://www.carepaq.emea.compaq.com">http://www.carepaq.emea.compaq.com</a>
Presario Technical Support .....	0870 241 1545
Support on all other Compaq products.....	0870 559 2000

## United States

General Information.....	1-800-345-1518
Technical Support (For continuous quality improvement, calls may be monitored.).....	1-800-652-6672
<i>PaqFax</i> <sup>TM</sup> .....	1-800-345-1518
Download Facility (modem access only).....	1-281-518-1418
Ordering Backup Software, QuickRestore CD Replacements, or Replacement User Guides.....	1-800-952-7689
Presario Technical Support .....	1-208-4PC-HELP (1-208-472-4357)
Customer Support Website .....	<a href="http://www.compaq.com/support">http://www.compaq.com/support</a>
Presario Support Website.....	<a href="http://www.compaq.com/consumersupport">http://www.compaq.com/consumersupport</a>

## Uruguay

Technical Support <i>Apoyo Técnico</i> .....	+54-11-4708-1600
Customer Support Website .....	<a href="http://clac.compaq.com/ayuda">http://clac.compaq.com/ayuda</a>

## Uzbekistan

General Information.....	+7-095-967-1700
Technical Support .....	+7-095-967-3138
Support Website.....	<a href="http://www.compaq.ru/support">http://www.compaq.ru/support</a>

**NOTE:** To find a service centre near you, ask your Compaq representative or refer to <http://www.compaq.ru/cservice/>.

## Venezuela

Warranties.....	+58-212-955-3800 (toll free) +0800-22-73727
Contracts and Alpha Products .....	(toll free) +0800-22-73727
Customer Support Website .....	<a href="http://clac.compaq.com/ayuda">http://clac.compaq.com/ayuda</a>

## Vietnam

General Information.....	(844)823-0322
Warranty Support/Pre-Sales Information.....	(844)823-0322
Fax .....	(844)823-5956



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